## What is My School Bucks?

My School Bucks is an online school meal payment system that manages your child's account. Chariho uses My School Bucks, a service of Heartland School Solutions. In addition to managing the money you placed on your student's account, this system ensures the anonymity of students who are eligible for Free or Reduced priced meals. *No one around them* can tell if they are receiving a free meal or if the price was deducted from a balance that was deposited on account.

**Each student has an assigned PIN (P**ersonal Identification **N**umber) **number** that is keyed into a PIN PAD at the cash register in their lunch room. The student's name is displayed on the PIN PAD and the cash register screen so the cashier can check that the PIN entered matches the student prior to ringing in the student's meal. The meal is then rung in and the cost due is deducted from the child's account.

There are three ways to make a deposit on your child's account.

- 1. **Cash**-not always the most dependable method, but we do accept cash. We would ask that cash be sealed in an envelope with the student's name and classroom written clearly on it. We routinely receive plastic bags with money but no name.
- 2. Checks-made out to <u>Chariho School Lunch Program</u>. Please write child's name and/or PIN # on the memo line. We will also accept one check for more than one sibling. Just label with amount to each child with their name and PIN PAD #s.
- 3. **Credit and Debit Cards** are only accepted online. You may open an account for this on <u>www.myschoolbucks.com</u>. Note that when using a Debit Card there is often a 3-5 day waiting period before the funds are approved and deposited in your child's account. Credit Cards usually post the same day.

Payments made at the elementary schools are collected in the classrooms and sent to the cashiers in the morning so they can put the payments into your child's account prior to the lunch period. This eliminates long lines at the register as students search their pockets and backpacks for their lunch money. Lock Boxes are available at the High & Middle School to drop off payments, or they can be made at the register.

Parents may sign up for a My School Bucks account whether they pay online or not You can use this system to set low-balance alerts to your email, check to view if money sent to school was successfully deposited, and view your child's recent purchase history.

## Enrollment is easy!

- 1. Go to <u>www.MySchoolBucks.com</u> and register for a free account.
- 2. Add your students using their school name and \*six digit student ID.(Same as the Pin Pad #. Add 20 in front of four digit elementary Pin Pad #'s)
- 3. You can also make a payment to your students' accounts with your credit/debit card or electronic check. A fee is charged for this service.

If you have any questions, contact MySchoolBucks directly:

- <u>support@myschoolbucks.com</u>
- 1-855-832-5226
- Visit myschoolbucks.com and click on Help

\*If you need your student's six digit code contact Jennifer Frost @552-7078 or Jennifer.frost@compass-usa.com