

# West and Van Hoosen Ski and Snowboard Club

Sponsor: Hanan Spencer

I am excited to have the club up and running again. Club night is every Friday (weather permitting) from 4-7pm. For those of you who have been club members for years, Pine Knob (PK) has made a lot of changes to the ski/snowboard club. Please read through everything very carefully. Feel free to email me if you have any questions and I'll do my best to answer your questions (it's an all new system, so I will do my best).

Pine Knob will be using a new online app (Vagaro) to register all members [www.vagaro.com](http://www.vagaro.com)  
There is also a Vagaro app that you can download on your phone.

## How to Sign Up

1. All RCS ski and snowboard club members need to pay the RCS club fee (\$30) and Pine Knob fee (\$25) using the district website <https://rochesteronline.ce.eleyo.com/>. Please pay these fees before logging on to Vagaro and creating an account.
2. Once you have paid both fees, please contact Mrs. Spencer [hspencer@rochester.k12.mi.us](mailto:hspencer@rochester.k12.mi.us) to get your free promotion code that will exempt you from the Vagaro fee. DO NOT PAY THE REQUIRED VAGARO FEE. It must be paid through the RCS link.
3. Each family must have a Vagaro account. After creating an account, add your family members. The account allows members to purchase discounted tickets and rentals as well as enables students to reserve ski/snowboard lesson times. Registering each member to a Vagaro account replaces the Pine Knob membership card that was sold in the past. In other words, no more membership cards!

Click on the link for a [video tutorial](#) to register your family. There are also [written instructions](#).

## Weekly Outing

- All members MUST be registered under a Vagaro account [www.vagaro.com](http://www.vagaro.com)
  - Each member needs their own email to register.
- All ticket sales, rentals, group or private lessons will be made using your Vagaro account (email receipts will confirm your purchase).
- Purchases can be made any day of the week, but MUST be made no later than 1:30 pm on Friday.
  - I will be given a weekly roster of all members that have pre-paid and PK will only give me the tickets and rentals for the pre-paid members (prior to 1:30 pm).
  - Cancellations of pre-sales can be made prior to 1:30 pm on the day of the event
  - If you decide to ski after the deadline time (1:30 pm), your purchase must be made at the ticket window and, as a result, will be an additional \$5 (compared to the pre-sales).
  - Sponsors will not be given any extra tickets to sell to their members.
- All members must arrive at the Pinery Café between 4-7 pm to get their pre-purchased tickets and rentals. Refunds will not be given for tickets not picked up by 7 pm.
- Students can purchase discounted tickets and rentals on non-club nights for \$30 at the ticket window (\$5 more than club night).
- Adults can purchase discounted tickets and rentals only on club nights using their Vagaro account. Adults can receive a \$5 discount on non-club nights at the ticket window (regular cost for lift ticket is \$50 M-F)
- Pine Knob will not refund any Vagaro purchases if your plans change and you decide not to ski/snowboard that evening.
  - Refunds will be given to all Vagaro members if Pine Knob closes due to weather conditions.

Pine Knob Fees (once you have a Vagaro account)				
Lift tickets and rentals \$25	Group ski lesson \$12.50	Group snowboard lesson \$25	Helmet \$10	Patches \$4

For more information on student program: <https://www.pineknobskischool.com/studentlessons.html>