

# Welcome to WellVia!

Your employer is pleased to provide you with access to WellVia, your telemedicine and behavioral health provider! WellVia has a national network of board certified, state licensed doctors offering medical consultations 24 hours a day, 7 days a week! WellVia doctors diagnose acute non emergent medical conditions and prescribe medications when clinically appropriate. Speak to our doctor within minutes from anywhere – home – work – or while traveling.

Along with on-demand medical consultations, you can now virtually connect with a Psychiatrist or Licensed Counselor through secure video consultations. Simply make an appointment on your lunch break, while traveling, or weekends to utilize this service anytime, anywhere.



### **Medical Conditions**

- allergies
- bladder infection
- bronchitis
- 🗸 cold & flu
- rashes
- sinus conditions
- 🗸 pink eye
- ✓ and more...

## **Behavioral Health Conditions**

- child & adolescent issues
- depression
- eating disorders
- life changes
- ✓ parenting
- ✓ stress managment
- 🗸 trauma & PTSD
- ✓ and more...



### Activate your WellVia account

- 1. Access by WellVia mobile app, online or phone
- 2. Enter your employer member ID located on your card \*If you do not have a card, you can call (855) WELLVIA anytime or reach out to your program administrator.
- 3. Create your username and password
- 4. Complete the required fields to begin your electronic medical record
- 5. Request a consult \*Registering your account is **not** required to use the service, you can call (855) WELLVIA anytime for 24/7 access to doctors.



# **Prescription Policy**

- If medically necessary a prescription will be called in to your pharmacy of choice.
- Our doctors do not prescribe DEA (schedule I-IV) controlled substances and non therapeutic drugs







Disclaimer: Internet/Wi-Fi connection is needed for computer access. Data charges may apply when using a tablet or smartphone. Check phone carrier's plan for details. Phone/Video consultations for behavioral health are available by appointment. WellVia is not an insurance product nor a prescription fulfillment warehouse. WellVia operates subject to state regulations and may not be available in certain states. WellVia does not guarantee that a prescription will be written. WellVia does not prescribe DEA-controlled substances, non-therapeutic drugs and certain other drugs that may be harmful because of their potential for abuse. \*Medication Management may not be available in all states. WellVia Providers reserve the right to deny care for potential misuse of services. WellVia and the WellVia logo are registered trademarks of Wellspring Telehealth, LLC and may not be used without written permission. For updated full disclosures, please visit www.wellviasolutons.com