Name:

Part I: Vocabulary

Match each word with its definition by writing the appropriate letter next to the term.

 1.	Market concept	A.	The percentage of the market for a product or services that a company supplies
 2. 3.	Economics Product		The performance of a particular task in exchange for money A method of selling that involves analyzing customer wants and needs
 4.	Market research	U.	and aiming to fulfill them better than competitors
 5.	Service	D.	The 4 P's of marketing - product, promotion, price and place
 6.	Marketing mix	E.	Anything that can be bought or sold
 7.	Business	F.	A formulated thought or opinion
	Market share	G.	A specific group of people a business focuses on selling their products to
	Marketing function	H.	The science of how individuals, businesses, and governments make decisions about satisfying unlimited wants with limited resources
	. Idea . Target market	I.	Seven categories of marketing related activities that occur within an organization
 12	Good	J.	The process or technique of promoting, selling, and distributing a product or service
 13	. Marketing		Marketing information management (MIM); the process of gathering qualitative and quantitative data about customers' needs and wants A tangible item that is produced and sold to consumers
		M.	The aspects of making, selling, and providing products in exchange for money

Part II: Short Answer

Answer each question using complete sentences and grade-level mechanics.

1. In what ways do businesses contribute to society?

2. Describe the three types of business activities.

3. What is the role of promotion as a marketing function? Include examples of promotions.

4. Explain the role of product and service management as a marketing function.

5. What are the four elements of the marketing mix and how does each component contribute to successful marketing?