# THIRD PARTY BILLING FOR PCA SERVICES

## **Intro To Third Party Billing**

- Schools are required by state and federal law to seek reimbursement for medically necessary IEP/IFSP services.
- Medical Assistance (MA) will reimburse the federal share of covered IEP/IFSP health related services.
- One type of billable service is Personal Care Assistance. In schools, Paraprofessionals act as Personal Care Assistant (PCAs).

#### Who Can Be A PCA?

#### A PCA must:

- •Be at least 18 years old
- Not use PCA services themselves
- Complete required trainings assigned by DHS and supervisors
- •Be able to complete all of the requirements of the job
- •Be able to communicate with child and supervisors

#### Eligible Children

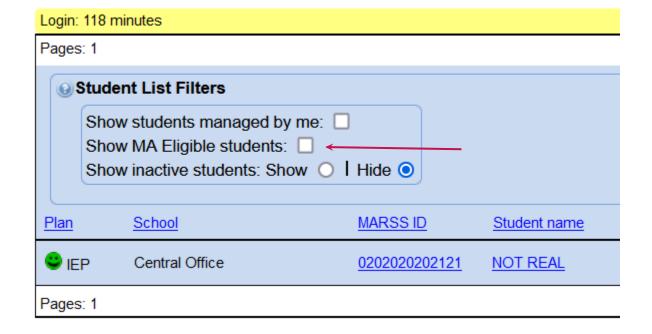
In order to qualify for billing, children must:

- Be under 21
- Be enrolled in an MHCP program (MA, NM, or RM)
- Have an IEP/IFSP (NOT a 504 plan) that identifies health related services
- Have a child-specific para in the plan

#### Finding Billable Students

On SpEd forms, you should see a toggle to show you students with MA.

If you do not see this toggle on your caseload page, please let me know.



#### **Eligible Services**

Activities of Daily Living (ADLs):

Dressin g	Grooming
Bathing	Eating
Transfe rs	Mobility
Position ing	Toileting

- Level 1 Behaviors
  - Physical aggression toward self
  - Physical aggression toward others
  - Destruction of property
- Other Health Related Procedures
  - Assigned by a licensed healthcare professional

#### Non Billable Services

Not all tasks performed by paras are billable. Remember we cannot bill for:

- Academic support
- Services provided by substitute paras
- Services that require a trained healthcare professional
- Services that are provided to a child or youth that would reasonably require assistance for a child of that age
- Interventions for behaviors that do not happen regularly

### **Qualified Professionals**

Qualified Professionals (QPs) are staff that act within their scope of practice to assign tasks, train and supervise PCAs, and assign ICD-10 codes.

A QP may be any of the following:

- Audiologist
- Licensed School PsychologistLicensed School Social Worker
- Mental Health Professional
- Occupational Therapist
   Physical Therapist
   Professional Nurse

- Special Education TeacherSpeech Language Pathologist

#### Checklist

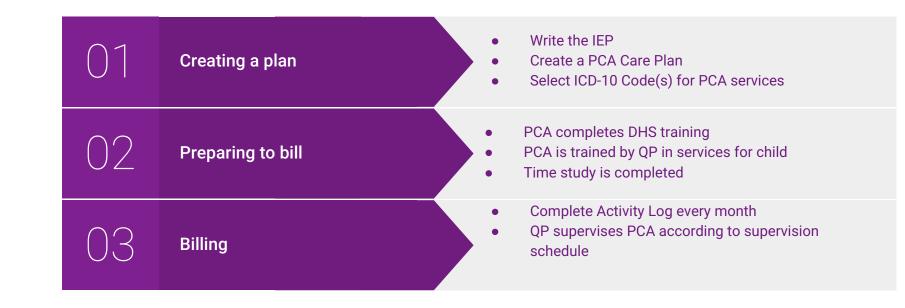
• 2021 version of the PCA checklist available <a href="here">here</a>.Older version available on the MAWSECO website.

• This document is not required, but it is recommended for supervisors.

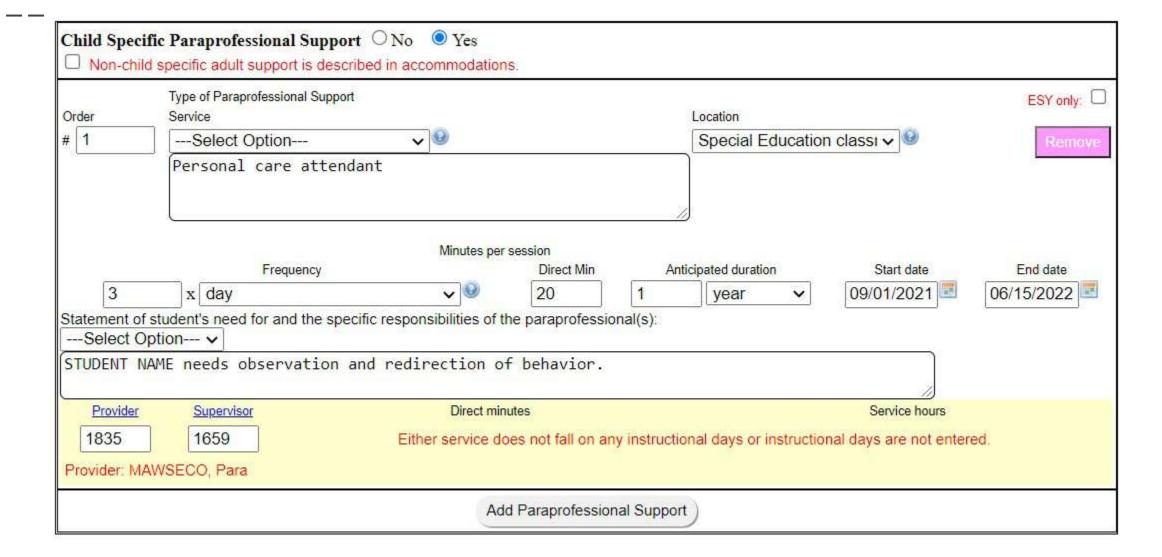
#### Order of Operations

The order in which you complete all of the steps for PCA billing may vary, but generally, it will look something like this.

Typically, you will want to have all of the steps in each tier complete before moving on to the next tier. Most steps within each tier will be happening concurrently.



## **Child Specific Para in IEP**



#### Plan Of Care

- Plan of care must be completed with the IEP
  A copy of the care plan must be readily available to PCAs
- Describes in depth the needs of the child and how PCAs should provide services
   Check with your district coordinator to see if your district is using SpEd forms or paper forms for care plans
- The MAWSECO care plan document can be found on the MAWSECO website
- Please send a copy of paper care plans to Third Party Billing administrator or add to history on SpEd forms

#### Care Plan Required Components

Start/end date of care plan
 New start/end dates when the plan changes or to reflect the date of the annual review

• Child's name, birth date, and other information such as identification #

Emergency contact information
 Summary of the essential needs of the child (identify ADLs and level 1 behaviors; describe what needs to be done to meet the needs of the child)
 Special instructions or procedures required
 Steps to address safety and vulnerability issues of the child

- Directions about PCA and QP communication

Instructions for daily documentation
Backup staffing plans
Signature of the QP and PCAs (with dates)

#### Care Plan Language

- <u>Here</u> is a document with sample language for the
- PCA care plan/IEP/IFSP
- Level of detail is important!
- No abbreviations
- Remember that the person reading the care plan may not have all of the context
- Include history for level 1 behaviors
- Justify medical need

#### **ICD-10 Codes**

- ICD-10 Codes are used to describe the signs and symptoms of the child
- The QP should select the appropriate codes when creating the care plan
- Codes should be entered on SpEd forms

https://www.icd10data.com/

## **Training**

There are two types of training that a para acting as a PCA will need to receive:

- 1. Training provided by a QP for services specific to that child
- 1. Online PCA trainings from DHS (CFSS and Mandated Reporter)

### **CFSS Training**

 All PCAs are required to take the <u>Community First Services and Supports (CFSS) training</u>
 There are questions throughout this training but PCAs are not required to answer these questions correctly in order to proceed

• Within this training is the Mandated Reporter Training (this is required)

• MAWSECO has a guide available for the CFSS

training

PCAs must take the test at the end and get at least 20 out of 25 questions correct
 Training certificates must be kept on file in the

district

### Mandated Reporter Training

This training is a part of the CFSS training and is linked within the CFSS presentation. It has three videos and no test.

- 1.Training Overview (8:29)
- 2. Types of Maltreatment (14:46)
- 3. Child Protection Response (10:27)

#### Time Studies

- •After PCAs have been trained, a time study should be conducted
- •For 10 school days, record the start and end time for each task and have PCAs initial each time task is performed
- •At the end of the 10 days, the average number of minutes per day will be calculated
- •Two tasks cannot be performed at the same time and you cannot bill for more minutes there are in a school day (even with more than one PCA)
- •Conduct a new time study every two years or if services change

#### MAWSECO #938 PCA Activity Log Time Study

Student Name: Susie Student	D.O.B. (MM/DD/YY):02/14/2004
PCA Name(s): Sarah Thompson	District: D-C #466

Activity: Toilieting/Bladder & Bowel Care Description of Service: Susie requires bathrooming assistance with getting on and off the toilet, wiping, and changing pull-ups.

Date													
MM/DD/YY	Start Time	End Time	Initials	<b>Total Minutes</b>									
2/1/18	10:02	10:08	ST	1:48	1:53	ST	3:21	3:30	ST				18
2/2/18	10:07	10:12	ST	1:32	1:41	ST	3:15	3:22	ST				21
2/5/18	10:06	10:12	ST	1:40	1:42	ST	3:07	3:12	ST				13
2/6/18	10:00	10:05	ST	1:41	1:45	ST	3:08	3:11	ST				12
2/7/18	10:09	10:12	ST	1:41	1:46	ST	3:10	3:16	ST				14
2/8/18	10:08	10:14	ST	1:43	1:49	ST	3:17	3:22	ST				17
2/9/18	10:09	10:17	ST	1:35	1:40	ST	3:19	3:23	ST				17
2/12/18	10:02	10:06	ST	1:33	1:38	ST	3:15	3:19	ST				13
2/13/18	10:01	10:08	ST	1:39	1:42	ST	3:12	3:20	ST				16
2/14/18	10:10	10:15	ST	1:40	1:45	ST	3:20	3:25	ST				15
	•	•	•	•				•	•		Avera	ge Minutes:	15.6

Activity: Eating Description of Service: Susie needs someone to help her cut food and provide hand over hand assistance with feeding herself.

Date													
MM/DD/YY	Start Time	End Time	Initials	Start Time	End Time	Initials	Start Time	End Time	Initials	Start Time	End Time	Initials	Total Minutes
2/1/18	12:00	12:30	ST										30
2/2/18	12:00	12:30	ST										30
2/5/18	12:00	12:30	ST										30
2/6/18	12:00	12:30	ST										30
2/7/18	12:00	12:30	ST										30
2/8/18	12:00	12:30	ST										30
2/9/18	12:00	12:30	ST										30
2/12/18	12:00	12:30	ST										30
2/13/18	12:00	12:30	ST										30
2/14/18	12:00	12:30	ST										30
							•	Average Minutes:		30			

#### MAWSECO #938 PCA Activity Log Time Study

Please complete one "Activity" section for each PCA service provided to the student throughout the school day. Be sure to record the start and end times each activity is completed in a day for a 10-day period. After the time study is complete, please calculate the average of minutes provided for each activity. As a reminder, we cannot bill for more minutes than are listed in the student's IEP. A new time study will need to be completed when the IEP changes. Please send a copy of the time study to MAWSECO and retain the original on file at the district.

Total average minu	Total average minutes per day of personal care = 46			
"It is a federal crime to provide false	information on personal care service billing	ings for medical assistance payment."		
Provider Name: Sarah Thompson	Initials: ST			
Provider Name:	Initials:			
Provider Name:	Initials:			



## **Activity Log**

- Activity logs should be completed monthly
- PCAs initial once per day
- PCAs and supervisors will sign the log at the end of the month
- Partial days can be billed, but the time will need to be adjusted
- It may be helpful to record non-billable days (due to student or PCA absences), but it is not required
- Please submit activity logs in a timely manner! Do not wait until the end of the year!

#### Minnesota Department of **Human Services**

#### PCA - IEP Services Activities Daily Log From Time Study

Mental health behavior aide services are not PCA services and cannot be documented on this log

STUDENT INFORMATION	District & SCHOOL: MAWSECO Trek Program
NAME: Susie Student	TYPE OF SERVICE AND CODE: T1018-U6TM (PCA/Para)
DATE OF BIRTH: 2/14/2004	TIME STUDY MINUTES: 46

Service providers: (List names of all PCA's who provide covered activities for the times listed below)

Para 1 Sarah Thompson	Para 2	Para 3	9
Para 4	Para 5	Para 6	

Time based on most recent time study documenting the average daily time spent providing PCA services conducted according to the child's current plan of care. If a child is absent or attends a partial day in school, you must adjust the average daily time to reflect the time the services were not provided.

A copy of the plan of care and the time study used to complete this form must also be submitted) DO NOT use pencil or whiteout!

5	Date of Service DD/Y	e	All Activities and/or Tasks identified in the current plan of care and time study were performed	Partial Day Arrived Late (time)	Partial Day Left early (time)	Student Absent (not billable)	PCA Absent (not billable)	**	Provider initials	Time Study Minutes
10	11	21	X					ST		46
10	12	21	X					ST		46
10	13	21				X				
10	14	21	X	10:00	2:30			ST		32
10	10 15 2						Х			
						ž.	7.			Ĭ,

#### Partial Days and Absences

- Partial days can be billed but the average time needs to be adjusted and recorded on the activity log
- Here is a calculator for the time adjustment
- Remember: services provided by a substitute cannot be billed

#### Partial Day Calculations

#### Method 1

Average daily PCA time= 170

# of minutes in a school day= 450

# of minutes that child was in
school= 90

% of avg. time/# of minutes per day
(170 min/450 min) = 37.78%

Reported time on activity log (90 min x 37.78%) = **34** 

#### Method 2

Average daily PCA time= 170

#of minutes in a school day= 450

# of minutes that child was in
school= 90

% of time child was in school (90 min/450 min) = **20.00%** 

Reported time on activity log (170 min x 20%) = 34

#### **Common Errors**

- Blank spaces: Make sure everything is filled in
- Days misaligned: Try marking off weekends/holidays at the beginning of the month and making a note of non-billable days (e.g. student is absent)
- Please do not use white out or pencil on documentation

### Supervision

- The QP must supervise anyone providing PCA services through training, observation, demonstration, and consultation
- The QP must conduct a direct observation of PCA within 14 days of the initial training
- After the initial evaluation, subsequent visits do not require direct observation
- After first observation, PCAs must be supervised every <u>90 days for the first year</u>
- The PCA only needs to be supervised <u>every 120 days</u> <u>after the first year</u>

#### SAMPLE

#### IEP Third Party Billing Training and Supervision of Personal Care Services (PCA) And IHP

Supervisor:Fake Name			-					
☐ RN ☐ Mental Health Profession	nal	□ SLP	[	□ от	$X\square PT$	☐ DCD Teacher		
PCA Name(s):Sarah Thompso	n	Studen	t Name: _	Susi	e Student	District:	DC #466	
P = Physical Demonstration O = Ories S = Satisfactory I = Instru (Training/orientation scheduled within first 14 day child)	ction Given s after services	begin <u>, supe</u>		Satisfactory	<sup>st</sup> year and every 12	0 days after the first year if the so	ame PCA continues to	assist the
*Task	Training/ Orientation within 14 Days	90 Days 1 <sup>st</sup> year	120 Days 2 <sup>nd</sup> year	Stat	us/Comments on	n Training; Comments on St	udent Plan	
Toileting	O/S			1	ientation & Trai v performance	ning completed. PCA demo	onstrated	
Toneung		S/I		12/4/12 PC	CA demonstrated	d <u>satisfactory</u> Instruction g for removing clothing	given on	
		S				ted satisfactory performanc	е	
Based on the competency demonstration by \( \) the skills necessary to provide personal care t								ed above has –
Name of Supervising Professional/Trainer(s)	:	Fal	ce Name					
Signature of Supervising Professional:	Fa	Ce Name_			Date:	9/4/12		
Date:9/4 Time:9:20 / Date:	Time:	/ Date:	Ti	ime:/	Date:Tin	ne:/Date:Tin	ne:/ Date:	Time:

(Tasks Listing: Toileting, Transferring, Mobility, Positioning, Eating, Dressing, Behavior, ROM/Muscle Strengthening, Sensory, Respiratory, Communication, Transition, Bathing/Skin Care, Medication, Prosth/Orthotics, Clean Equipment, Seizure, see attached list for additional breakdown of tasks)

#### **Contact Information**

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Please contact Elizabeth Thompson (MAWSECO Third Party Billing Administrator) with questions

ethompson@mawseco.k12.mn.us

## Special Transportation

## Types of Trips

We can bill for:

- Home to school trips
- Trips to Medical Appointments
- Trips to/from another location where an IEP service is being provided

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### Qualifying for Special Transportation

For a transportation service to qualify for billing:

- The child would not be able to access the transportation vehicle without adaptations
- The child must be receiving another IEP service at the destination/departure site (Note: this does not have to be a billable service in order to qualify)

### Qualifying for Special Transportation Continued

In order to qualify for billing:

- 1) The child is receiving another related IEP covered service on the same day the special transportation is provided <u>AND</u>
- 2) A modification or adaptation to the vehicle in the form of either
  - a) A PCA service that is provided during the trip OR
  - b) A modification to the vehicle



## Minnesota Department of Human Services IEP Services Special Transportation Trip Log

STUDENT'S NAME Susie Student  DATE OF BIRTH 2/14/2004						Type of service provided (service code) Special Transportation (T1018-U8) Instructions: Enter 1 for each trip between home and school during the school day when the child is						
MAWSECO Ed Center (Trek Program)								each trip between scho service during the sch				
12	Medical Facility Name 123 Elm St Buffalo, MN 55313					Enter 1 for each trip between school and a medical appointment (e.g., doctor appointment, therapy appointment) provided by the school or district during the school day. Document medical appointments on separate lines from home/school trips. Note the name of the medical facility and location on this trip log using as many lines as necessary.  Do not use pencil, white-out, ditto marks, or arrows						
	ate ervi					ate ervi	6.65	Trips to an on-site or	Trips from an on-site or			
ММ	DD	YY	off-site IEP service or off-site IEP service or		ММ	DD	YY	off-site IEP service or medical appointment	off-site IEP service or medical appointment			
10	11	21	1	1								
10	11	21	1	1								
10	12	21	1	0								
10	13	21	0	1								
Sec. of	3				13 3	- 0			-			