

Schoology

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Overview

Schoology brings together the best K-12 learning management system with assessment management to improve student performance, foster collaboration, and personalize learning. With Schoology, students can digitally submit homework assignments, review grades, participate in interactive discussions, receive announcements and feedback, take tests, write academic blogs, and more.

Logging In

Students and Staff will login with their regular email and email password. Each district has a special login for students, chart below.

If there is no direct student login page for your district in the chart:

- Navigate to <https://app.schoology.com/login>
- Click on "SSO Login" in the bottom right
- Search for your school district and then click login

District	Student Login Page
Berkley	https://berkleyschools.schoology.com/login/ldap?&school=2704370881
Holly	https://has.schoology.com/login/ldap?&school=2597991705
Novi	https://novi.schoology.com
Southfield	https://southfield.schoology.com/login/ldap?&school=2640034729

Troubleshooting

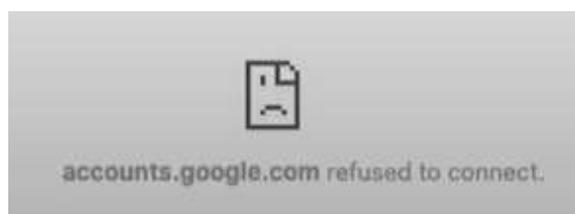
Schoology has a great help center for any issues or questions that may arise: <https://support.schoology.com/hc/en-us>

System requirements: <https://support.schoology.com/hc/en-us/articles/201002153-System-Requirements>

Preview feature not functioning with Student Assignments & error 401

Error

Unable to see preview of student assignments



You Need Access - Google Files

Error




```
{ "error": "unauthorized_client", "error_description":  
"Unauthorized client or scope in request." }
```

Solution

Make sure Google is connected to Schoology

1. Click Resources on the top navigation bar
2. Click Apps in the left panel
3. Click Google Drive Resource App in the center column
4. In the right column, you may see the ugly error message highlighted in red
 - a. If not, click Connect and log into your district provided Google account
5. Under the message is an Options button
6. Click that button and choose Account Settings
7. Then choose School Account and Connect
8. Then click to allow access to your drive

An Unexpected Error Has Occurred

Error

blocked URL

Solution

Contact the Schoology Admin to submit a service ticket with Schoology and provide the following information:

- A link to the page on which the error message appeared.
- A link to the user's Schoology profile that experienced the issue (if it's not your own).
- A description of the steps or clicks it takes to reproduce the error message.
- A description of the type of action you'd been trying to accomplish when the error message occurred.

District Specific Information

Berkley

Parents/staff can be directed to this page for Schoology support <https://www.berkleyschools.org/about/return-to-school-2020/schoology-information/>

Novi

- Used K-12 but mostly 5-12
- Educators and students access Schoology by going to <https://novi.schoology.com> or the Schoology app (iPad users) and log in using their Google account
- Parents access Schoology by going to <https://app.schoology.com>
- App is installed on district iPads (web-browser preferred for 7-12 using iPads)
- **After troubleshooting and collecting needed information (building, name, student/staff, etc) send tickets down to the field to be assigned to the appropriate team member.**
 - **DO NOT put the ticket in the LMS Queue!**

Attachments

File	Modified
PNG File image (16).png	Apr 09, 2024 by Austin Kinkle

PNG File image2021-9-24_15-10-56.png	Sep 24, 2021 by Priscila Miller
PNG File image2021-9-24_15-28-47.png	Sep 24, 2021 by Priscila Miller
PNG File image2021-9-24_15-47-53.png	Sep 24, 2021 by Priscila Miller
PNG File image2021-9-24_15-9-47.png	Sep 24, 2021 by Priscila Miller
JPEG File schoologylogo.jpg	Sep 04, 2020 by Christopher Usiak

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