

Employment Application

Malromato

Thanks for applying to join the you complete this application, we want you to know a little bit about working at

As a successful team member, you may learn valuable job skills including:

- Technical skills (cooking, cashiering)
- Customer service skills (selling, problem solving)
- Social skills (communication, working with others)
- Business knowledge (inventory, store operations)
- Organization and planning (time management)
- Responsibility (supervising, training others)

As a flee of Team Member, your most important job will be to satisfy guests. We satisfy guests by providing CHAMPS:

Cleanliness: Our guests like to eat in a clean, comfortable restaurant.

Hospitality: Our guests expect friendly, courteous service. A smile and friendly greeting will encourage them to return to again and again.

Accuracy: Our guests expect to receive exactly the items they order, served in the correct packaging.

Maintenance: Our guests want to visit a restaurant that is well maintained on the interior and exterior.

Product Quality: Our guests want hot food served hot and cold food served cold. They expect orders to be presented neatly, with the correct portions of ingredients in each item.

Speed of Service: Our guests expect to receive their food quickly.

How to Complete This Application

- Use a blue or black pen. Print neatly, so your answers are easy to read. If you need more space, attach an additional sheet of paper.
- Answer all of the questions completely. If you do not understand a question, ask the manager to explain it. You are not required to give information in response to a question that is prohibited by law.
- If you have questions about job duties or career opportunities with ask the manager. He or she will be glad to answer them.

- Carefully read the information on the application. Once you have answered the questions and read all the information, sign and date the application.
- 5. Return the completed application to the manager. He or she will review the application and contact you. Applications are effective for 60 days, after which you must re-apply. This time period may be extended if you are interviewed for a position during the 60-day period.

Equal Opportunity Employer

Corp. (does not discriminate on the basis of race, sex, color, religion, national origin, sexual orientation, age, disability, veteran status, or any other factors made unlawful under applicable federal and state laws. All personnel decisions are made without prejudice or discrimination, in accordance with the principles of equal opportunity.

THANKS AGAIN FOR APPLYING TO JOIN THE



TEAM

OTHER NAME(S) YOU HAVE USED AT WORK OR SCHOOL NAME (First, Middle, Last) SOCIAL SECURITY NUMER (Optional) PHONE NUMBER STREET ADDRESS CITY, STATE, ZIP CODE PERSON TO CONTACT IN EMERGENCY (Name and Phone Number) HOW LONG HAVE YOU LIVED AT YOUR CURRENT ADDRESS? □ No Are you under the age of 18? ☐ Yes ☐ Yes ☐ No If "yes," can you, after employment, show proof of age? Can you, after employment, submit certification of your legal right to work in the U.S.? ☐ Yes ☐ No Have you ever been counseled or disciplined for being late or absent from work or school? ☐ Yes ☐ No The U.S. Secretary of Health and Human Services has determined that certain diseases, including hepatitis A, salmonella, shigella, staphylococcus, streptococcus, giardia, and compylobacter, may prevent you from serving food or handling food equipment in a sanitary or healthy fashion. An essential function of this job involves serving food or handling food equipment in a sanitary and healthy fashion. Can you, with or without reasonable accommodation, perform this essential function of this job? ☐ Yes ☐ No Have you ever been convicted of a felony, a crime involving dishonesty, or a crime involving violence to another person?* ☐ Yes □ No If yes, please describe, including dates charged, penalties, and current disposition. Note: Convictions are not an automatic disqualification from employment. * Residents of Maryland, Massachusetts, and Washington State, read the information about this question on the back page. Team Member: No experience required Shift Lead: Food service or retail experience required Assistant Manager/Restaurant General Manager: Management experience required Saturday Sunday Monday Tuesday Wednesday Thursday Friday FROM FROM FROM TO FROM TO FROM FROM TO FROM TO TO TO Do you have reliable transportation to get to work? ☐ Yes ☐ No Would you be willing to work at another ☐ Yes □ No If hired when could you begin work? (Month/Day/Year) How many hours would you like to work each week? NAME CONTACT PERSON CITY, STATE # OF YEARS GPA DEGREE OR DIPLOMA COMPLETED DEPARTMENT/PHONE HIGH SCHOOL COLLEGE

OTHER			
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Employment Test
(No Calculators Please)

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.89	10.00
.79	- 4.59
3.35	
2.79	

1. If the customer's order came to \$ 13.58 and he gave you a \$ 20 bill, what is his change?

35.25 - 33.08

2. If the customer's order came to \$ 6.22 and she gave you \$20.25, what is her change?

For the following questions, state your answer in terms of bills and coins. For example, \$4.59 would be 4 dollar bills, 2 quarters, 1 nickel and 3 pennies.

Part II

- A. A customer complains that he was short changed by you receiving only 13¢ change from the \$ 2.00 instead of 31¢. What would you do?
- B. Which do you consider more important as far as a restaurant is concerned courteous, prompt service or a quality product?
- C. What do you consider to be the most important qualifications of a employee?
- D. You are working alone and your shift is due to be over at 6 P.M. The individual who is scheduled to begin working at 6 P.M. does not show up. What do you do?