



Questions or Concerns?

Parents/Guardians often wonder where to turn with a question or a concern regarding their child or other school issues. Starting “too high up the ladder” often requires information backtracking and can leave valuable allies out of the loop.

Here are some handy guidelines to use:

Classroom problem?

- 1 Start with your child’s **teacher**. They are in the best position to address classroom-related issues. If the problem is outside the teacher’s area of expertise or control, the teacher will refer you to the right person.

Not able to resolve your problem with the teacher?

- 2 Go next to the **school principal or supervisor** who usually will be able to resolve your problem or refer you to the right person.

Issue or inquiry is not being resolved at the building level or isn’t a building level issue?

- 3 You might be referred to a member of the Abington School District administration. You may also consult our list of **administrative departments** to determine whom would be the most appropriate person to contact, depending on the nature of your inquiry.

Still cannot resolve your problem through the above channels?

- 4 Contact the **Office of the Superintendent***

* If your question involves taxes, check first with the Abington Township Tax Collector at 267-536-1024. If your problem concerning school taxes cannot be resolved there, contact the Abington School District Business Office at 215-881-2541. If you still need help, contact the Office of the Superintendent.

1 **Classroom Teacher**

2 **School Principal or Supervisor**

3 **Administrative Departments**

- Business Office
- Community Relations
- Equity Officer
- Facilities
- Human Resources
- Student Services
- Teaching and Learning
- Technology & Innovation
- Transportation

4 **Office of the Superintendent**