

Continuous Improvement Tools: Plus/Delta (+/Δ) Chart

The Plus/Delta (+/Δ) Chart enables a group to examine a process or system for strengths and opportunities for improvement. It provides a foundation for identifying 'next steps.' Plus/Delta is used to identify strengths (+) of a particular process as well as opportunities for improvement (Δ). The delta is the symbol for *change*.

+ What helped us learn this week?	Δ What should we change to help us learn better?
To-Do's for next week:	

Just a reminder, +/Δ works best when...

- ☐ Teacher and students are clear about the purpose and expected outcomes of the lesson or activity.
- ☐ The focus is on improving the learning system – not on fixing people.
- ☐ The deltas are acted upon, not ignored.

Jim Shipley & Associates, Inc.