# ProgressBook ParentAccess User Guide



ProgressBook ParentAccess User Guide (This document is current for ProgressBook v14.0.0 or later.)	
(The decament of an one of the organism of the	
© 2013 Software Answers, Inc. All Rights Reserved. All other company a included in this material may be Trademarks, Registered Trademarks or companies with which they are associated. Software Answers, Inc. reservand without notice to change these materials or any of the functions, feature any of the software described herein.	Service Marks of the ves the right at any time
Software Answers, Inc.	www.progressbook.com

# **Change Log**

The following Change Log explains by Product Version, Heading, Page and Reason where changes in the *ProgressBook ParentAccess User Guide* have been made.

Product Version	Heading	Page	Reason
14.0.0	Entire Guide	N/A	Deleted references to "Beta" ParentAccess. Renamed and updated guide for the new ParentAccess.
14.0.0	Entire Guide	N/A	Moved all information related to creating student accounts to the new appendix.
14.0.0	"Create Account"	1	Updated screen shot of <b>Sign In</b> screen to show expanded information in <b>Sign Up</b> section and new <b>Sign up</b> button.  Updated screen shots to show new <b>I am a parent</b> and <b>I am a student</b> buttons.  Updated screen shot and text for reordering of fields on the <b>Student</b> tab of the <b>Sign Up</b> screen.
14.0.0	"Reset Your Password"	9	Updated to reflect new 30 minute expiration of emailed reset password link.
14.0.0	"Grading Scale"	20	Updated screen shot to reflect removal of start and end point values from <b>Grade Scale Overview</b> window.
14.0.0	"Appendix – Student Accounts"	51	Added appendix to separate information related to creating student accounts.

CI	hai	nae	Log

This page intentionally left blank.

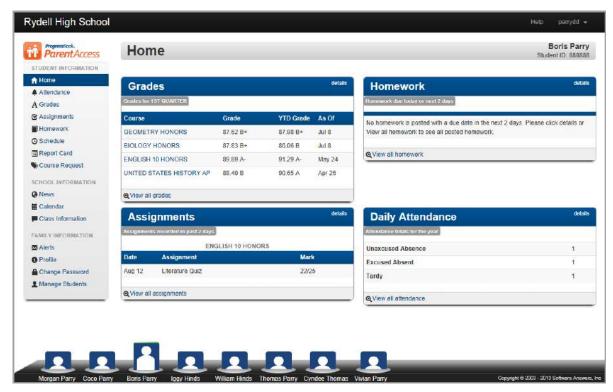
# **Table of Contents**

Change Log	i
Welcome to ParentAccess	1
Create Account	1
Access ParentAccess	5
Sign In to ParentAccess	5
What to Do If Your Account Is Locked	7
Retrieve Forgotten User Name	7
Reset Your Password	9
Navigate ParentAccess	11
Use Online Help	12
Sign Out of ParentAccess	14
Student Information	15
View Teacher Comments	15
View Grades	16
Understand Your Child's Grades	19
View Homework	21
Email Your Child's Teacher	25
View Attendance	26
View Daily Attendance	26
View Period Attendance	28
View Schedule	30
View Report Card	31
Understand Your Child's Report Card	32
Print Report Card	33
Request Courses	33
School Information	37
View School News	37
View School Calendar	38
View Class Information	41
Family Information	43
Subscribe to Alerts	43

	Update Your Profile	45
	Change Your Password	46
	Add a Child to Your Account	47
	Reset Your Child's Password	49
Appendix – Student Accounts 5		51
	Create Student Account	51

# **Welcome to ParentAccess**

ParentAccess is a school-to-home communication tool that lets you view your child's grades, homework, schedule, attendance and report card information. In addition, ParentAccess gives you class and school news, calendars and forms so you can keep up-to-date on what is happening at school.



ParentAccess Home Screen

# **Create Account**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Create-Account">http://www.progressbook.com/Videos/PA/Create-Account</a>

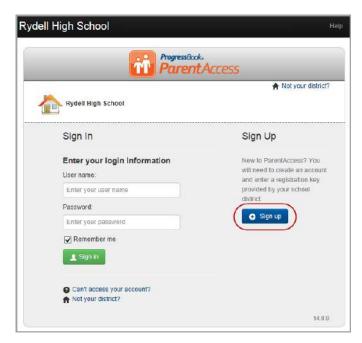
- 1. In a web browser, enter the URL provided by your child's school or district.
- 2. On the **Districts** screen, select your child's school district. The system will remember your selection the next time you log in on the same machine.



**Select District** 

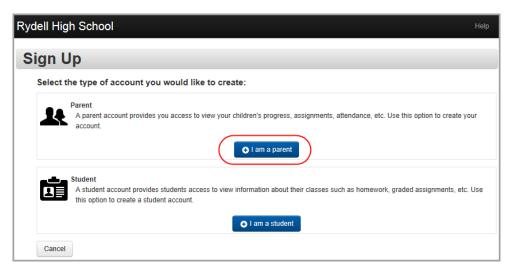
3. On the ParentAccess Sign In screen, click Sign up.

**Note:** This screen displays differently if your school or district has set up a greeting page, but the functionality is the same.



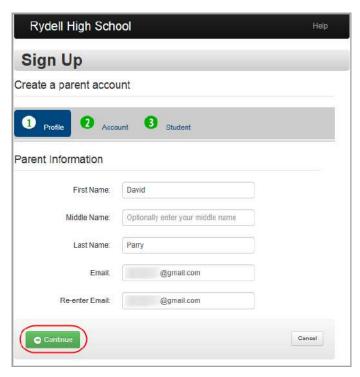
**Sign Up to Create New Account** 

4. On the **Sign Up** screen, click **I am a parent**.



**Create a Parent Account** 

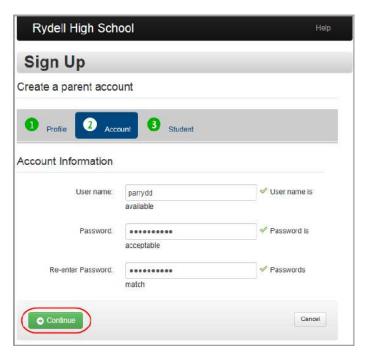
- 5. On the **Profile** tab, under **Parent Information**, enter the following:
  - First Name (required)
  - Middle Name (optional)
  - Last Name (required)
  - **Email** (required)
  - Re-enter Email (required)



Sign Up - Profile Tab

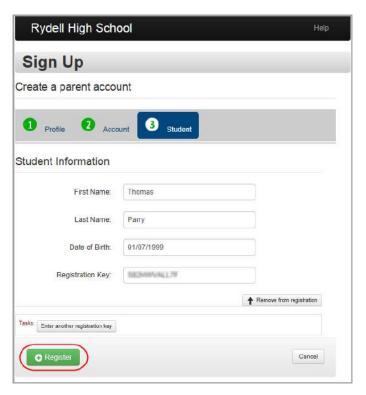
6. Click Continue.

- 7. On the Account tab, under Account Information, enter the following:
  - User name Letters and/or numbers, 6 to 50 characters
  - Password Must contain 1 letter, 1 number, 8 to 50 characters, case sensitive and cannot match the user name
  - Re-enter Password Must match password



Sign Up - Account Tab

- 8. Click Continue.
- 9. On the **Student** tab, under **Student Information**, enter the following:
  - First Name Must exactly match the name on the registration letter from the school or district
  - Last Name Must exactly match the name on the registration letter from the school or district
  - Date of Birth
  - Registration Key Provided on the registration letter from the school or district (not case sensitive)



Sign Up - Student Tab

10. If you have a registration key to enter for another child, click **Enter another registration key**, and perform *step 9* again.

**Note:** If you have not received registration keys for all of your children, you can add children to your account at a later time. See "Add a Child to Your Account."

11. Click Register.

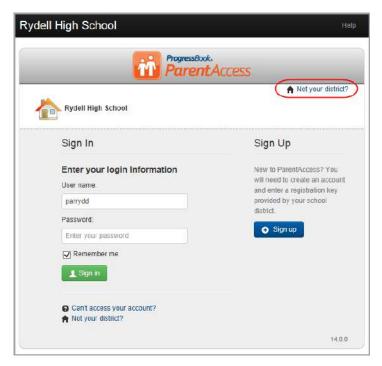
An account creation confirmation message displays, and you can now sign in to ParentAccess. (See "Sign In to ParentAccess.")

# **Access ParentAccess**

# Sign In to ParentAccess

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Sign-In">http://www.progressbook.com/Videos/PA/Sign-In</a>

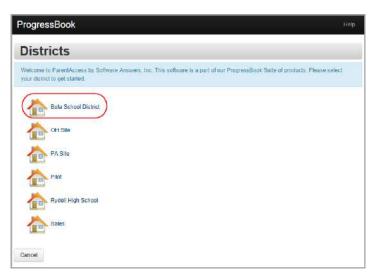
- 1. In a web browser, enter the URL provided by your child's school or district.
  - The **Sign In** screen displays for the last district you accessed on the computer you are currently using.
- 2. Optional: To change districts:
  - a. On the Sign In screen, click Not your district?.



**Change Districts** 

**Note:** This screen displays differently if the original district has set up a greeting page, but the functionality is the same.

b. On the **Districts** screen, click the district you want to access.

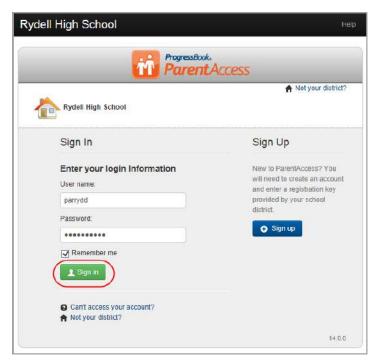


**Select Different District** 

3. On the Sign In screen, enter your User name and Password.

**Note:** This screen displays differently if your school or district has set up a greeting page, but the functionality is the same.

- 4. Optional: If you want the system to remember your user name the next time you sign in, select the **Remember me** check box.
- 5. Click Sign in.



Sign In

#### What to Do If Your Account Is Locked

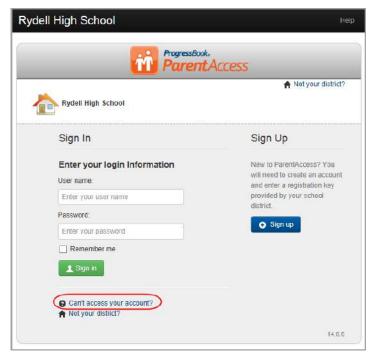
If you are unsuccessful after 5 attempts to sign in to ParentAccess, the system automatically locks your account. Wait 10 minutes, and then try again.

# **Retrieve Forgotten User Name**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/User-Name">http://www.progressbook.com/Videos/PA/User-Name</a>

If you have forgotten your user name, you can request that the system email it to you.

1. On the Sign In screen, click Can't access your account?.



**Retrieve User Name** 

- 2. On the Account Recovery screen, select I forgot my user name.
- 3. In the **Please enter email** field, enter the email address associated with your ParentAccess account.



Account Recovery Screen - Retrieve User Name

#### 4. Click Continue.

A message displays indicating that an email containing your user name has been sent to you.

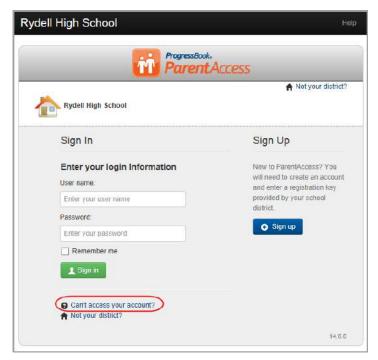
5. Go to your email account to retrieve your forgotten user name.

#### **Reset Your Password**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Reset-Password">http://www.progressbook.com/Videos/PA/Reset-Password</a>

If you have forgotten your password, this topic is for you. You can request that the system email you instructions on how to reset it. (If you know your current password but want to change it, see "Change Your Password" instead. If your child has forgotten his or her password, see "Reset Your Child's Password.")

1. On the login screen, click Can't access your account?.



**Reset Password** 

- 2. On the Account Recovery screen, select I forgot my password.
- 3. In the **Please enter user name** field, enter your user name.



Account Recovery Screen – Reset Password

#### 4. Click Continue.

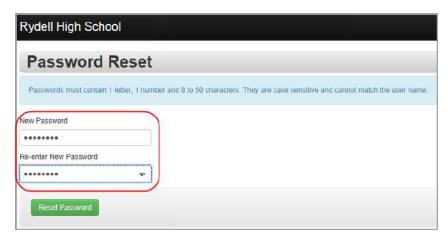
A message displays indicating that an email containing instructions for resetting your password has been sent to you.

5. Go to your email account, and click the link to reset your password.

**Note:** The reset password link is only valid for 30 minutes. If the link expires, you must repeat the process of requesting a reset link.

- 6. On the **Password Reset** screen, in the **New Password** field, enter your new password.
- 7. In the **Re-enter New Password** field, enter your new password again.

**Note:** Passwords must contain 1 letter, 1 number and 8 to 50 characters. They are case sensitive and cannot match the user name.



**Password Reset Screen** 

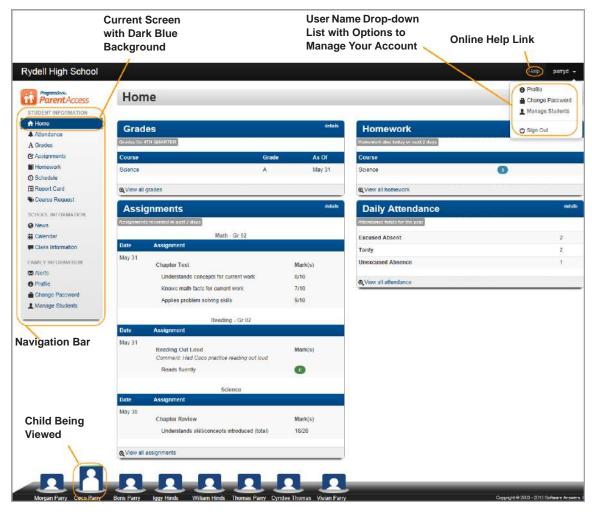
8. Click Reset Password.

The **Sign In** screen appears, and an email is sent to your account stating your password has been changed.

# **Navigate ParentAccess**

When you sign in to ParentAccess, the **Home** screen displays, providing an overview of grades, homework, assignments and daily attendance, each in their own pane. You can use the following navigation options to move around in the application:

- Navigation bar Menu bar on the left side of the screen. Click an item to go to that screen.
- **Details** and **View all...** To view detailed information on grades, homework, assignments or daily attendance, click **details** or **View all...** in the associated pane.
- **Student icons** Icons that appear at the bottom of each screen that displays student-specific information. To view information for a different child, click the child's icon.
- User name drop-down list Options for managing your account. Click an option to go to that screen.
- Online help Click this link to view online help topics.



**Navigate ParentAccess** 

# **Use Online Help**

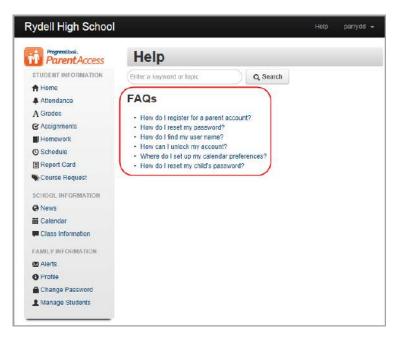
To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Help">http://www.progressbook.com/Videos/PA/Help</a>

1. To view an online help topic for the screen you are viewing, at the top-right of the screen, click **Help**.



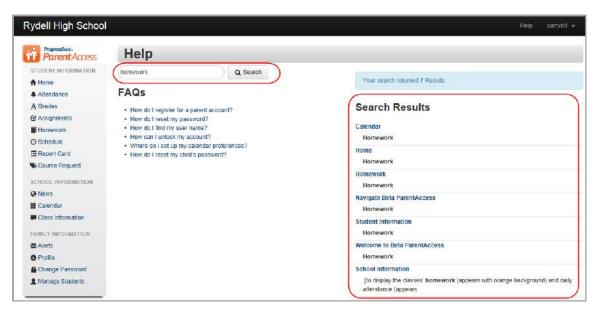
**Help Link** 

- 2. On the Help screen, do either of the following:
  - Under the FAQs section, click a frequently asked question.



Frequently Asked Questions (FAQs)

Perform a search, and in the Search Results area, click a link.



**Search for Help Topics** 

**Note:** Due to a known issue with the Search feature, if you do not find the help topic you need, try adding an asterisk (\*) to the end of your search term to improve your search results.

The online help opens to the selected topic.



**View Help Topic** 

# Sign Out of ParentAccess

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Sign-Out">http://www.progressbook.com/Videos/PA/Sign-Out</a>

It is recommended that you sign out of ParentAccess when you are finished viewing information.

- 1. At the top-right corner of any screen, click the downward arrow beside your user name.
- 2. In the drop-down list, click Sign Out.



Sign Out of ParentAccess

# **Student Information**

ParentAccess provides important information to help you track your child's progress.

- To view a teacher's comments about your child, see "View Teacher Comments."
- To view your child's grades, see "View Grades."
- To view your child's assigned homework, see "View Homework."
- To view your child's attendance, see "View Attendance."
- To view your child's school schedule, see "View Schedule."
- To view your child's report card, see "View Report Card."
- To help your child request courses for the next school year, see "Request Courses."

### **View Teacher Comments**

If a teacher has posted a comment today, you can read it in the **Today's Comments** area on the **Home** screen.



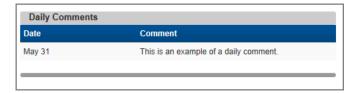
**Today's Comments on Home Screen** 

To view all daily comments for the reporting period in the navigation bar, click **Assignments**.



Assignments Option on Navigation Bar

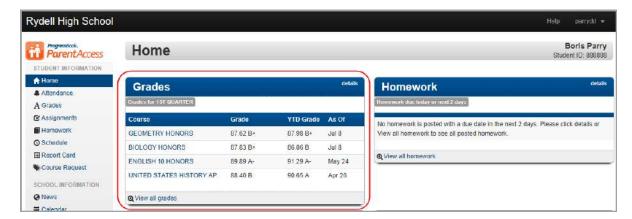
The comments appear at the bottom of the **Assignments** screen.



**Daily Comments on the Assignments Screen** 

# **View Grades**

1. To see your child's grade averages per course for the current reporting period, on the **Home** screen, review the **Grades** pane.



**Grades Pane on Home Screen** 

- 2. Optional: To view grade averages for a different reporting period, do the following:
  - a. On the navigation bar, click **Grades**.



Grades Option on Navigation Bar

b. On the right side of the **Grades** screen, in the **Reporting Periods** area, click a different reporting period.

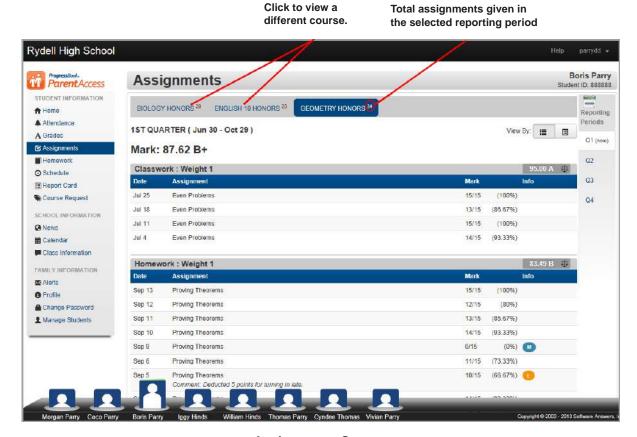




**View Another Reporting Period** 

3. To see more detail for a particular course, click the course name.

The **Assignments** screen opens. On this screen, a list of assignments for the selected course displays. Assignments may include class work, homework, projects, quizzes and tests. You can review your child's grades for any assignments that the teacher has graded.



**Assignments Screen** 

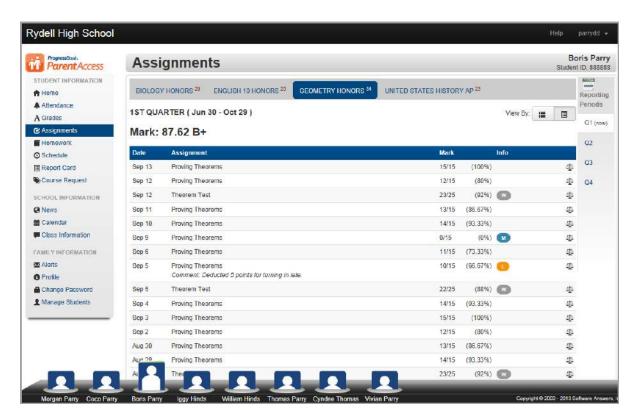
**Note:** To view assignments for a different course, click the course name at the top of the screen.

4. Optional: To view assignments by date instead of assignment type, in the **View By** area, click.



View Assignments by Date

The assignments now display by date.



**Assignments Screen Displayed by Date** 

**Note:** If your school uses standards-based grading, you can view the assignments by assessment, by assignment type or by assessment summary by clicking the associated icon in the **View By** area.

5. Optional: To view assignments for a different reporting period, on the right side of the screen in the **Reporting Periods** area, click a different reporting period.



**View Another Reporting Period** 

The assignments for the selected reporting period display.



**Assignments Screen for Selected Reporting Period** 

#### **Understand Your Child's Grades**

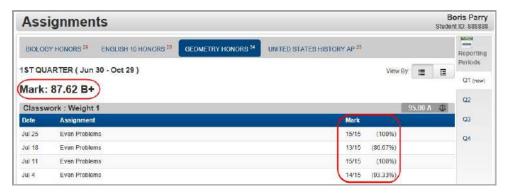
The following aids on the **Assignments** screen can help you understand your child's grades:

- "Mark"
- "Weight"
- "Grading Scale"
- "Assignment Codes"

#### Mark

The **Mark** percentage and letter grade at the top of the screen are your child's overall grade average for the course in the indicated reporting period. The **Mark** column shows the score and percentage your child earned for each individual assignment.

**Note:** The **Mark** percentage and/or letter grade at the top of the screen do not display if the teacher chooses not to display them. In addition, the percentage on the individual assignment does not display if the teacher grades the assignment using letter grades or rubrics and only displays for standards-based grading if the teacher uses points.

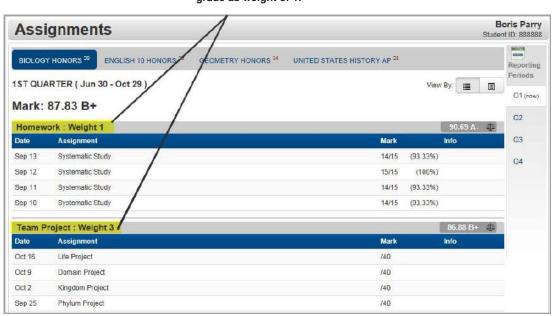


Mark

#### Weight

If the **Weight** of a particular type of assignment is other than "1," this means the teacher has weighted that type of assignment to count more or less toward the overall grade.

**Note:** The weight only displays when viewing the assignment by assignment type.



Weight of 3 counts 3x as much toward overall grade as weight of 1.

Weight

# **Grading Scale**

Each assignment type displays the percentage and grade your child earned for that type of assignment (for example, his or her grade on class work). To see the grading scale used to calculate the grades, click ...



**View Grading Scale** 

**Note:** If your school uses standards-based grading, the Grade Scale Overview displays different fields.

#### **Assignment Codes**

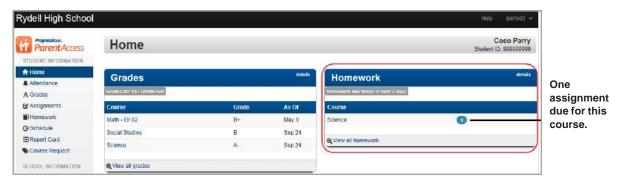
The following assignment codes give you more information about your child's assignments. These codes display in the **Info** column on the **Assignments** screen.

Code	Meaning
M	<b>Missing</b> – Student has not turned in the assignment. Counts as a zero toward the student's grade.
E	<b>Excluded</b> – Grade for this assignment is not included in your child's overall grade.
W	<b>Weighted</b> – Assignment counts more or less than others toward your child's grade average. To see the amount the assignment is weighted, hover your mouse over this icon.
	Late-Student turned in the assignment late. Teacher may choose to adjust the student's grade.

## **View Homework**

1. To check what homework your child's teachers have assigned, on the **Home** screen, review the **Homework** pane.

The number icon shows how many homework assignments are due in the next two days for each course.



**Homework Pane on Home Screen** 

2. To see more homework details, in the **Homework** pane, click **details** or **View all homework**.

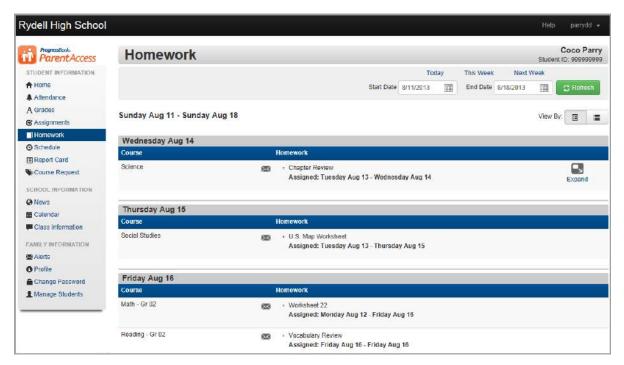


**View Homework Details** 

The **Homework** screen opens. On this screen, you can review all of your child's upcoming homework assignments.

**Note:** To view all information regarding the homework, including additional descriptions or links that the teacher may have provided, you may need to click





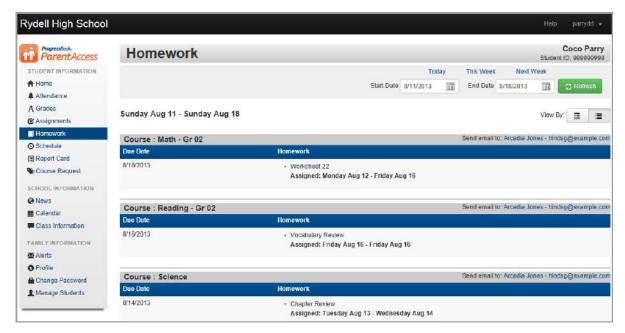
**Homework Screen** 

Optional: To view homework by class instead of by due date, in the View By area, click



View Homework by Class

The homework now displays by class.



**Homework Displayed by Class** 

- 4. Optional: To view homework for a different date or date range, do one of the following:
  - Click Today, This Week or Next Week to view homework for those dates/ranges.
  - Enter a **Start Date** and **End Date** (or select these from the calendar date picker), and click **Refresh**.



View Homework for Another Date or Date Range

The homework for the selected date or date range displays.



**Homework for Selected Dates** 

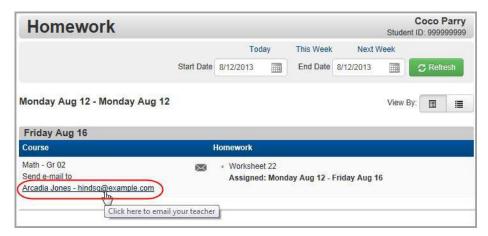
#### **Email Your Child's Teacher**

1. On the **Homework** screen, if you are viewing the homework by class, skip to *step 2*. If you are viewing the homework by due date, click <sup>™</sup>.

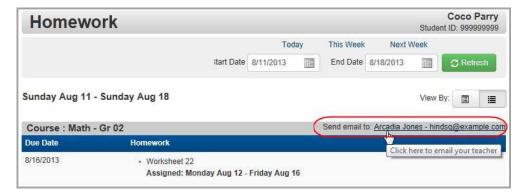


**Email Your Child's Teacher** 

2. The teacher's name and email address display on screen as a link. Click the link to initiate an email.



Teacher Email Link When Viewing Homework by Due Date



**Teacher Email Link When Viewing Homework by Class** 

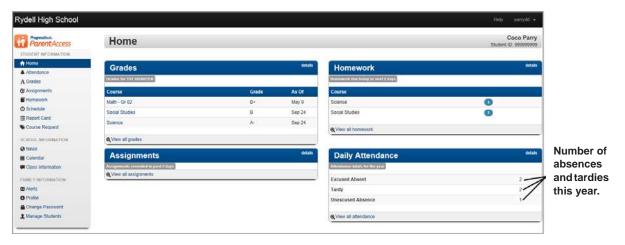
### **View Attendance**

Your child's school may take a daily count every morning as well as taking attendance each period. ParentAccess allows you to view both types of attendance records if your school has these options enabled.

- To view daily attendance, see "View Daily Attendance."
- To view period attendance, see "View Period Attendance."

## **View Daily Attendance**

1. To see an overview of your child's daily attendance for this school year, on the **Home** screen, review the **Daily Attendance** pane. Your child's number of days absent or tardy display by absence type.



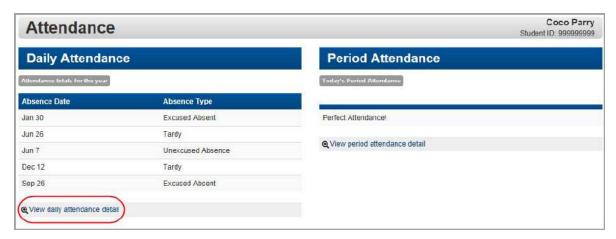
**Daily Attendance Pane on Home Screen** 

2. To see more details, in the **Daily Attendance** pane, click **details** or **View all attendance**.



**View Daily Attendance Details** 

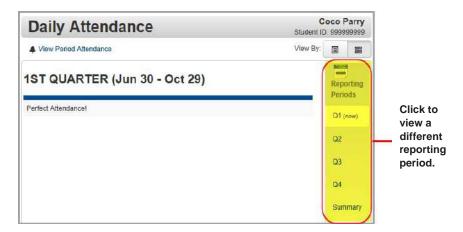
 On the Attendance screen, in the Daily Attendance section, click View daily attendance detail.



Attendance Screen - View Daily Attendance Detail

The **Daily Attendance** screen opens. On this screen you can see details of your child's daily attendance for the current reporting period.

4. Optional: To view your child's daily attendance for a different reporting period, on the right side of the screen in the **Reporting Periods** area, click a different reporting period. Or, to see as summary of the whole school year, click **Summary**.



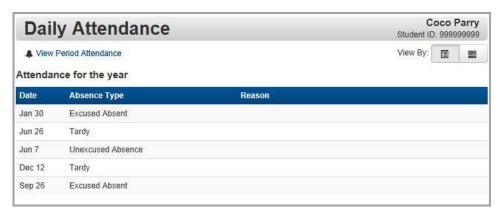
**Daily Attendance Screen** 

5. Optional: To view daily attendance by date instead of reporting period, in the **View By** area, click .



**View Daily Attendance by Date** 

Daily attendance now displays by date.



**Daily Attendance Displayed by Date** 

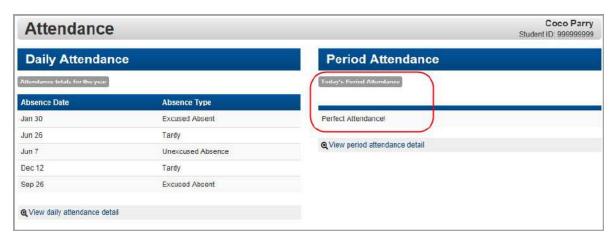
#### **View Period Attendance**

1. To see your child's period attendance for today, in the navigation bar, click **Attendance**.



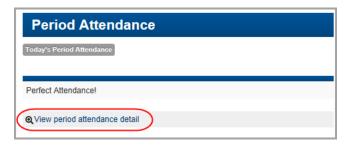
Attendance Option on Navigation Bar

2. On the **Attendance** screen, in the **Period Attendance** section, review today's period attendance.



**Period Attendance** 

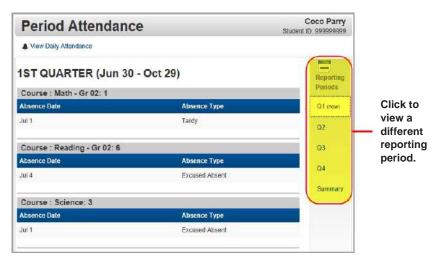
3. Optional: To see more details, click View period attendance detail.



Attendance Screen - View Period Attendance Detail

The **Period Attendance** screen opens. On this screen you can see details of your child's period attendance for today.

4. Optional: To view your child's period attendance for a different reporting period, on the right side of the screen in the **Reporting Periods** area, click a different reporting period. Or, to see a summary of the whole school year, click **Summary**.



**Period Attendance Screen** 

### **View Schedule**

1. To view your child's schedule, on the navigation bar, click **Schedule**.



Schedule Option on Navigation Bar

Your child's schedule for today displays. If today is a weekend day, the schedule for the following Monday displays.



#### **Schedule Screen**

- 2. Optional: To view your child's schedule for a different day, do the following:
  - a. In the **Date** field, enter a different date, or select one using the calendar date picker.
  - b. If needed, click Refresh.



Schedule Screen - Change Date

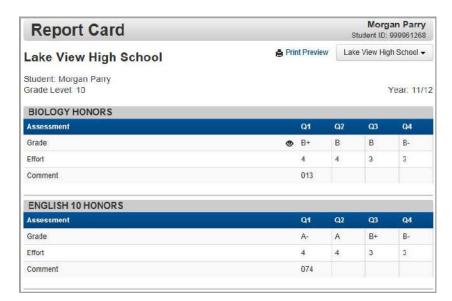
# **View Report Card**

1. To view your child's report card, on the navigation bar, click **Report Card**.



Report Card Option on Navigation Bar

Your child's report card displays.



**Report Card Screen** 

Optional: If your child has more than one report card (such as an interim), you can view a different report card by selecting it from the drop-down list beneath the child's name and student ID.



**View Another Report Card** 

## **Understand Your Child's Report Card**

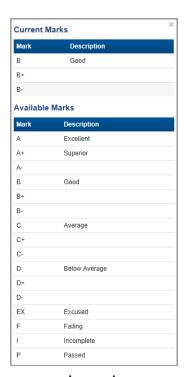
A legend is available to help you understand your child's grades and the comments entered by the teacher. To view the legend for a particular grade or comment, do the following:

1. Hover your mouse over the grade or comment until appears.



View Legend

2. Click open the legend.



Legend

3. Review the legend. Your child's grade or comment appears in the **Current Marks** section. The **Available Marks** section displays the possible marks or comments for this course.

### **Print Report Card**

1. To print your child's report card, on the **Report Card** screen, click **Print Preview**.



Report Card Screen - Print Preview Option

2. On the print preview, click **Print**, and proceed to print the report card.



**Print Preview of Report Card** 

# **Request Courses**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Request-Courses">http://www.progressbook.com/Videos/PA/Request-Courses</a>

**Note:** This option is only available if your school or district has enabled it. In addition, it may only be available during a specific time frame for requesting courses.

1. On the navigation bar, click **Course Request**.



Course Request
Option on Navigation
Bar

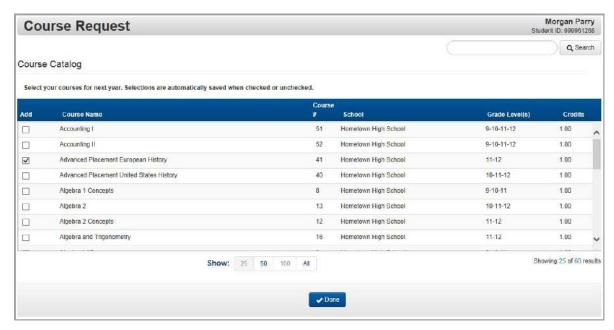
The **Course Request** screen displays. If your child has already begun requesting courses, these requests display.



**Course Request Screen** 

2. Click Add Courses.

The Course Catalog displays.



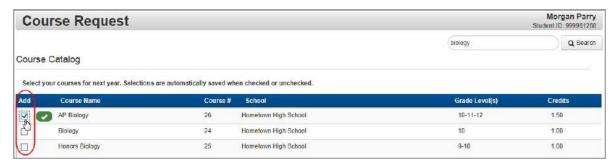
**Course Catalog** 

- 3. Optional: If you do not see the course you are looking for, you can search for it as follows:
  - a. In the search box, enter all or part of the course name or course number.
  - b. Click Search.



**Search Course Catalog** 

4. If you see the course you want to add, select the check box beside it in the Add column.



**Add Course** 

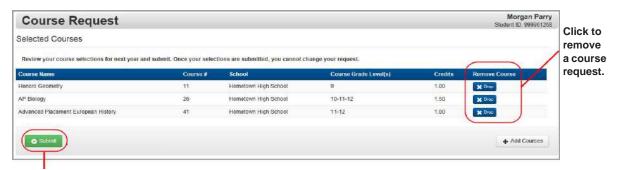
- 5. Optional: Continue adding any other course requests.
- 6. When you are finished making your selections, click **Done**.

The courses you added now appear on the **Course Request** screen.

7. Review your selections.

**Note:** If you selected a course and do not want to request it, in the **Remove Course** column, click **Drop**.

8. When you are satisfied with your course request list, click **Submit**.



Click to submit course requests.

#### **Review and Submit Courses**

9. On the Submit Course Request window, click Ok.



**Submit Course Request Window** 

Note: From your browser, you can print the courses you requested.

# **School Information**

ParentAccess provides important information about your child's school.

- To view school news and information, see "View School News."
- To view the school calendar, see "View School Calendar."
- To view class information, see "View Class Information."

#### **View School News**

Schools and districts post news and information in ParentAccess to help you stay informed and involved in your child's education. You can view news articles and other information such as required school forms.

1. To see news for your child's school or district, on the navigation bar, click **News**.



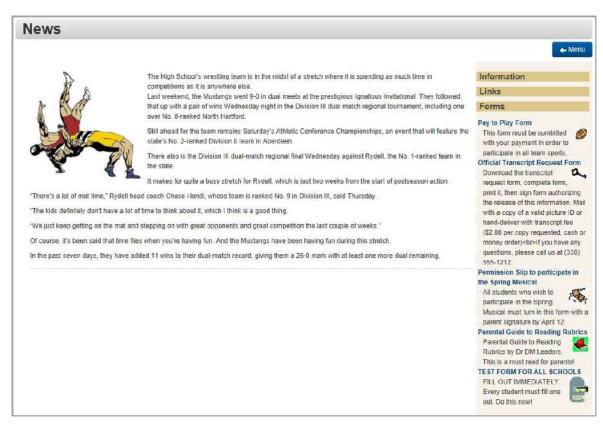
News Option on Navigation Bar

2. On the **News** screen, the district and/or schools with news posted display in green. Click the district or school whose news you want to view.



**News Screen** 

The **News** screen displays the news for the district or school you selected.



**District or School News** 

#### **View School Calendar**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Calendar">http://www.progressbook.com/Videos/PA/Calendar</a>

On the school calendar, you can view events, homework, and daily attendance. You can set preferences that determine which events display on the calendar so you see only the information that is important to you.

1. To see your child's school calendar, on the navigation bar, click Calendar.



Calendar Option on Navigation Bar

The **Calendar** screen displays. If this is the first time you are accessing this screen, a checklist appears to allow you to set your calendar preferences.

Morgan Parry Student ID: 999961268 Calendar View: 🖀 😑 manilia week day loday - ◆ Select items to Thu view on Event Categories: Classes: Schools: Select: All None |▼ BIOLOGY HONORS Select: All None calendar; ☐ Band District ✓ Hometown High School
✓ Lake View Elementary School then click Baseball ☑ BROADCASTING ENGLISH 10 HONORS Save. ☐ Basketball Car Club ☑ GEOMETRY HONORS Lake View Intermediate School Cheerleading
Chet Club ₩ HEALTH Lake View Middle School Mountain View Local
Valley View Local ☑ UNITED STATES HISTORY AP Choir
Computer Club
Drama Club ☐ Football Golf
Jazz
Key Club
Math Club
No School
Science Club ☑ Soccer Softball

**Calendar Preferences** 

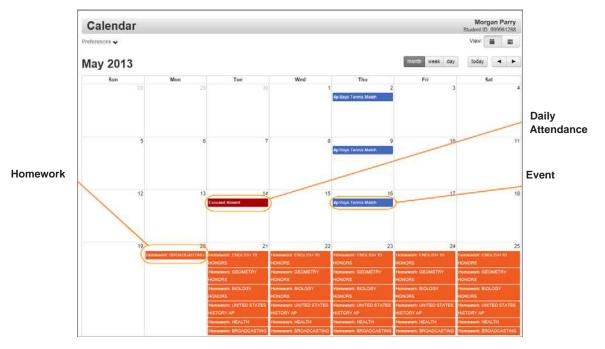
- 2. Select the check box beside each event category, class and school whose events you want to see on your calendar.
- 3. Click Save.

Tennis

☐ Track
☑ Volleyball
☐ Wrestling

The calendar displays events based on the preferences you set. The events are color-coded as follows:

- Orange Homework
- Red Daily attendance
- Blue District and school events



Calendar Screen

**Note:** By default, the calendar displays in month format, but you can change it to view by **week** or by **day** by clicking the buttons at the top of the calendar.

- 4. Optional: To view detailed information about an event, click the calendar item.
- 5. Optional: To view a list of events by date range, in the **View** area, click ...



**View List of Events** 

The events now display in list format.

- 6. Optional: To view events for a different date or date range, do one of the following:
  - Click **Today**, **This Week** or **This Month** to view events for those dates/ranges.
  - Enter a **Start Date** and **End Date** (or select these from the calendar date picker), and click **Refresh**.



View Event List for Another Date or Date Range

The events for the selected date or date range display.

#### **View Class Information**

Teachers post class news and information in ParentAccess to help you stay informed and involved in your child's education.

1. To see your child's class information, on the navigation bar, click **Class Information**.



Class Information
Option on Navigation
Bar

2. On the **Class Information** screen, the classes with information posted display in green. Click the class whose information you want to view.



**Class Information Screen** 

The **Class Information** screen displays for the class you selected.



**View Class Information** 

# **Family Information**

ParentAccess provides several options for you to manage your account.

- To manage the alerts you receive, see "Subscribe to Alerts."
- To update your profile, see "Update Your Profile."
- To change your password, see "Change Your Password."
- To add a child to your account, see "Add a Child to Your Account."
- To reset your child's password, see "Reset Your Child's Password."

#### **Subscribe to Alerts**

To view a video of this procedure, go to: http://www.progressbook.com/Videos/PA/Alerts

If your school or district has enabled alerts in ParentAccess, you can subscribe to these alerts if you want to be notified when your child has not completed an assignment or has received a low grade (mark). You can choose the types of alerts you want to receive.

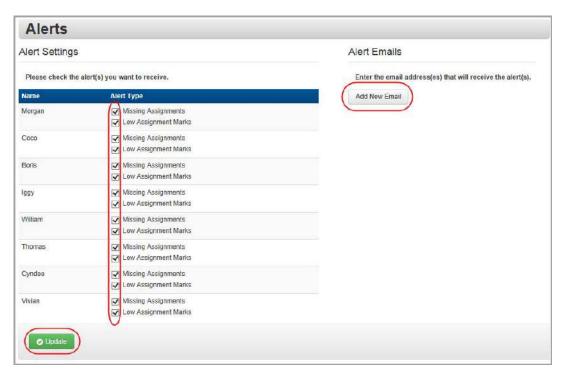
**Note:** Low assignment mark alerts are not available for standards-based classes.

1. To subscribe to alerts, on the navigation bar, click **Alerts**.



Alerts Option on Navigation Bar

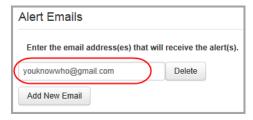
2. On the **Alerts** screen, under **Alert Settings**, beside each child's name, select the alerts you want to receive for that child.



**Alert Settings** 

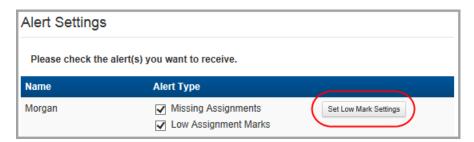
#### 3. Click Update.

The **Alert Emails** section defaults to the email address associated with your ParentAccess account.



**Alert Emails** 

- 4. Optional: To change alert email addresses, do the following:
  - To delete an email address, click **Delete**.
  - To add another email address to receive alerts, click Add New Email, and enter the email address. Repeat to add more email addresses if desired.
- 5. Click **Update**.
- 6. If you subscribed to the **Low Assignment Marks** alert for one or more children, select threshold grades as follows for each child:
  - a. Click Set Low Mark Settings.



**Set Low Mark Settings** 

b. On the Alerts screen, in the Low Mark Alert Settings area, for each class for which you want to set a low mark alert, in the Grade drop-down list, select a threshold grade. (For example, if you want to be notified if your child receives a grade of "B" or lower, select "B.")

**Note:** For classes that use standards-based grading, you cannot select a threshold grade.



**Low Mark Alert Settings** 

7. Click Update.

# **Update Your Profile**

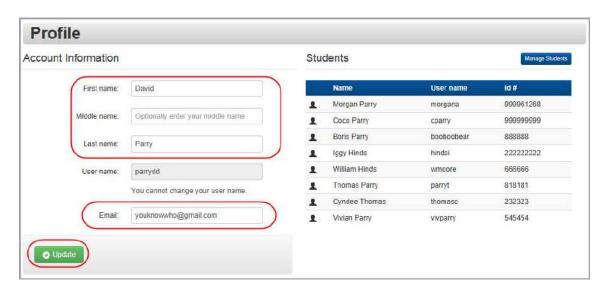
To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Profile">http://www.progressbook.com/Videos/PA/Profile</a>

1. To update your ParentAccess account information (other than your user name), on the navigation bar, click **Profile**.



Profile Option on Navigation Bar

- 1. On the **Profile** screen, under **Account Information**, update any of the following fields:
  - First name
  - Middle name
  - Last name
  - Email
- 2. Click Update.



**Update Profile** 

# **Change Your Password**

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Change-Password">http://www.progressbook.com/Videos/PA/Change-Password</a>

If you know your current password but want to change it, this topic is for you. (If you have forgotten your password, see "Reset Your Password" instead. If your child has forgotten his or her password, see "Reset Your Child's Password.")

1. On the navigation bar, click **Change Password**.



Change Password
Option on Navigation
Bar

On the Change Password screen, enter your Current Password and your chosen New Password.

**Note:** Passwords must contain 1 letter, 1 number, and 8 to 50 characters. They are case sensitive and cannot match the user name.

- 3. In the Re-enter New Password field, re-enter the new password.
- 4. Click Update.



**Change Your Password** 

### Add a Child to Your Account

To view a video of this procedure, go to: <a href="http://www.progressbook.com/Videos/PA/Add-Child">http://www.progressbook.com/Videos/PA/Add-Child</a>

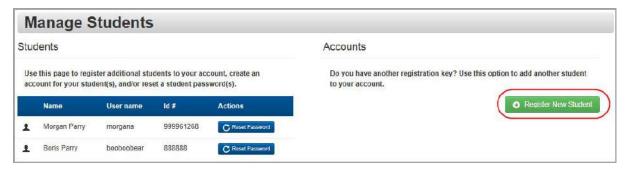
If you did not have registration keys for one of your children at the time you created your parent account but have since received a letter for that child and want to add the child to your account now, this topic is for you.

1. On the navigation bar, click Manage Students.



Manage Students
Option on Navigation
Bar

2. On the Manage Students screen, under Accounts, click Register New Student.



**Register New Student** 

- 3. On the **Manage Students** screen, under **Add Student**, enter your child's legal **First** Name, Last Name and Date of Birth.
- 4. In the **Registration Key** field, enter the registration key supplied by your child's school or district.
- 5. Click Save.



**Add Student** 

#### Reset Your Child's Password

To view a video of this procedure, go to: http://www.progressbook.com/Videos/PA/Reset-Child-Password

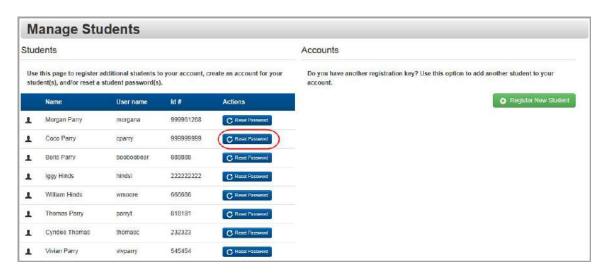
If your child forgets his or her password and does not have an email address tied to his or her student account, you or the teacher can reset your child's password.

1. On the navigation bar, click **Manage Students**.



Manage Students
Option on Navigation
Bar

On the Manage Students screen, under Students, in the Actions column, click Reset Password.



**Reset Child's Password** 

Under Reset Password for..., enter a New Password for your child.

**Note:** Passwords must contain 1 letter, 1 number, and 8 to 50 characters. They are case sensitive and cannot match the user name.

- 4. In the **Re-enter New Password** field, re-enter your child's new password.
- 5. Click Update.



**Enter New Password for Your Child** 

# **Appendix – Student Accounts**

This appendix is written for students. It explains how to create your own student account in ParentAccess.

#### **Create Student Account**

To view a video of this procedure, go to: http://www.progressbook.com/Videos/PA/Create-Student-Account

**Note:** To create your own ParentAccess student account, you need a student registration key from your teacher.

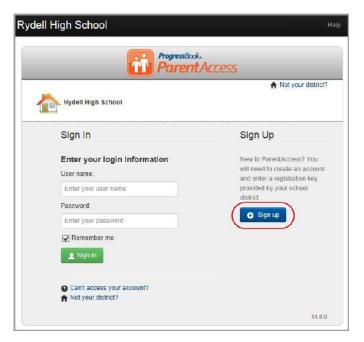
- 1. In a web browser, enter the URL provided by your teacher.
- 2. On the **Districts** screen, select your school district. The system will remember your selection the next time you log in on the same machine.



**Select District** 

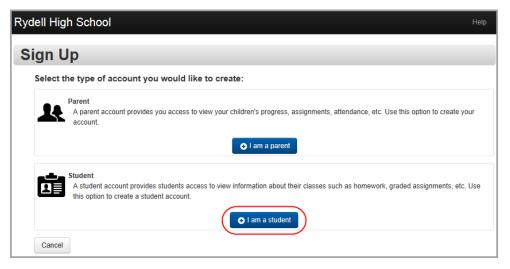
3. On the ParentAccess Sign In screen, click Sign up.

**Note:** This screen displays differently if your school or district has set up a greeting page, but the functionality is the same.



**Sign Up to Create New Account** 

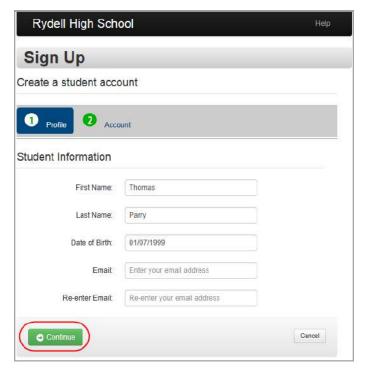
4. On the **Sign Up** screen, click **I am a student**.



**Create a Student Account** 

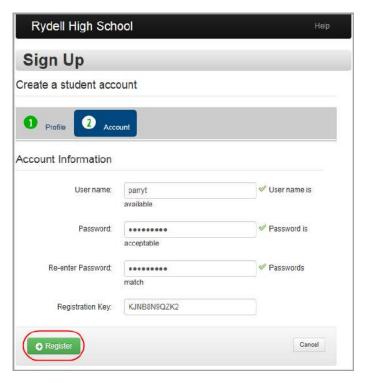
- 5. On the **Profile** tab, under **Student Information**, enter the following information:
  - First Name (required) Must be your exact first name as you are registered with the school (no nicknames)
  - Last Name (required) Must be your exact last name as you are registered with the school
  - Date of Birth (required)
  - Email (optional)
  - Re-enter Email (optional)

**Note:** You cannot use the same email account your parent uses for ParentAccess. All email accounts must be unique.



Sign Up - Profile Tab (Student Account)

- 6. Click Continue.
- 7. On the **Account** tab, under **Account Information**, enter the following:
  - User name Letters and/or numbers, 6 to 50 characters
  - Password Must contain 1 letter, 1 number, 8 to 50 characters, case sensitive and cannot match the user name
  - Re-enter Password Must match password
  - Registration Key Provided by your teacher (not case sensitive)



Sign Up – Account Tab (Student Account)

#### 8. Click Register.

An account creation confirmation message displays, and you can now sign in to ParentAccess.