# **Your NVA Vision Benefit Summary**

## Schedule of Vision Benefits

Benefit Frequency	Participating Provider	Non-Participating Provider
Examination Once Every Calendar Year	Covered 100%	Reimbursed Amount Up to \$35 (OD) Up to \$45 (MD)
Lenses Once Every Calendar Year  Single Vision Bifocal	Standard Glass or Plastic  Covered 100%	<ul><li>Up to \$38</li><li>Up to \$60</li></ul>
<ul> <li>Trifocal</li> <li>Lenticular</li> <li>Solid Tints</li> <li>Single Vision</li> <li>Bifocal</li> </ul>	■ Covered 100%	<ul> <li>Up to \$72</li> <li>Up to \$108</li> <li>Up to \$4</li> <li>Up to \$10</li> </ul>
<ul> <li>Trifocal</li> <li>Lenticular</li> <li>Fashion Gradient Tints</li> <li>Single Vision</li> <li>Bifocal</li> </ul>	■ Covered 100%	<ul> <li>Up to \$12</li> <li>Up to \$10</li> <li>Up to \$4</li> <li>Up to \$10</li> </ul>
<ul> <li>Trifocal</li> <li>Lenticular</li> <li>Polarized</li> <li>Single Vision</li> <li>Bifocal</li> </ul>	■ Covered 100%	<ul> <li>Up to \$12</li> <li>Up to \$10</li> <li>Up to \$18</li> <li>Up to \$30</li> </ul>
Trifocal Lenticular SV Polycarbonate (under age 19) Blended Bifocals	<ul><li>Covered 100%</li><li>Covered 100%</li></ul>	- Up to \$38 - Up to \$30 - N/A
Glass Photogrey     Oversized     Standard Progressives     Premium Progressives     Rimless Mounting	Covered 100% Covered 100% Covered 100% Covered 100% Covered 100% Covered 100%	= N/A = N/A = N/A = N/A = N/A
Transitions  Frame / Rimless Frame Once Every Calendar Year	<ul> <li>Covered 100%</li> <li>Retail Allowance</li> <li>Up to \$180</li> <li>(30% discount off</li> </ul>	- N/A - N/A
Contact Lenses Once Every Calendar Year	balance)* In lieu of Lenses & Frame	In lieu of Lenses & Frame
Elective Contact Lenses	■ Up to \$250 Retail① (25% discount off balance)**	• Up to \$165
Medically Necessary***	■ Covered 100%	■ Up to \$250

# Farmington Public Schools Effective 08/01/2023 Revised 01/01/2024 Group Number# 1392 How Your Vision Care Program Works

Eligible members and dependents are entitled to receive a vision examination and one (1) pair of lenses and a frame or contact lenses once every calendar year.

For your convenience, at the start of the program, you will receive two identification cards with participating providers in your zip code area listed on the back. At the time of your appointment, simply present your NVA identification card to the provider or indicate that your benefit is administered by NVA. The provider will contact NVA to verify eligibility. A vision claim form is not required at an NVA participating provider.

Be sure to inform the provider of your medical history and any prescription or over-the-counter (OTC) medications you may be taking.

To verify your benefit eligibility prior to calling or visiting your eye care professional, please visit our website at <a href="www.e-nva.com">www.e-nva.com</a> or download our mobile app by searching NVA Vision or contact NVA's Customer Service Department toll-free at 1.800.672.7723, TTY: 711 or NVA's Interactive Voice Response (IVR). Customer Service is available 24 hours a day, 7 days a week, 365 days a year. Any question any time.

If you are not a registered subscriber, you can still search our providers online by selecting the "Find a Provider" link on our home page. Enter group number 13920001 or the group number on the identification card and enter in your search parameters. It's that easy!

\*Does not apply at certain locations: Target, Sears, & Pearle or for certain proprietary brands.

\*\*Does not apply to Contact Fill (NVA Mail Order) or certain locations at: Target, Sears, Pearle, & K-Mart and may be prohibited by some manufacturers.

\*\*\*Pre-approval from NVA required.

①Additional professional services related to contact lenses (also known as fitting fees) would be included in the contact lens allowance shown above.

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option pricing list below:

\$10 Standard Scratch-Resistant Coating

\$55 High Index

\$12 Ultraviolet Coating\$40 Standard Anti-Reflective

in the NVA program.

\$25 Polycarbonate (Single Vision) 19 & over

\$30 Polycarbonate (Multi-Focal)

For lens options & services purchased from a participating NVA provider, NVA members will only pay the fixed maximum amount or the provider's Usual and Customary (U&C) charge less 20%, whichever is less. Options not listed will be priced by NVA providers at 20% off the Provider's Retail (U&C) price. Fixed prices are available in-network only. In certain states, members may be required to pay the full retail amount and not the negotiated discount amount at certain participating providers. Some optometrist affiliated with Optical Retail locations (i.e., LensCrafters, Walmart, Visionworks, etc.) are independent providers and may not participate

Participating providers are not contractually obligated to offer sale prices in addition to outlined coverage. Regardless of medical or optical necessity, vision benefits are not available more frequently than specified in your policy.

# Get a Better View

Plan Specific Details Online: The NVA website is easy to use and provides the most up to date information for program participants:

- -Locate a nearby participating provider by name, zip code, or City/State, Verify eligibility for you or a dependent
- -View benefit program and specific detail, Review claims, Print ID cards (when applicable), Nominate a non-participating provider to join the NVA network

**Examinations**: The comprehensive exam includes case history, examination for pathology or anomalies, visual acuity (clearness of vision), refraction, tonometry (glaucoma test) and dilation (if professionally indicated).

**Lenses**: NVA provides coverage in full for standard glass or plastic eyeglass lenses.

**Frames:** Select any frame from the participating provider's inventory. Any amount in excess of your plan allowance is the member's responsibility. Frame choices vary from office to office. (Visit NVA's website to view the Benefit maximizer Program)

**Contact Lenses:** The contact lens benefit includes all types of contact lenses such as hard, soft, gas permeable and disposable lenses. <u>Medically necessary contact lenses</u> includes fitting and follow up and may be covered with prior authorization when prescribed for: post cataract surgery, correction of extreme visual acuity problems that cannot be corrected to 20/70 with spectacle lenses, Anisometropia or Keratoconus.

**Non-Participating Providers:** You will be responsible for one hundred percent (100%) of the cost at the time of service at a non-participating provider. You can request a claim form from NVA via the website <a href="www.e-nva.com">www.e-nva.com</a> or you may submit receipts along with a letter containing the member's full name, patient's full name, address, ID# and sponsoring organization to NVA, P.O. Box 2187, Clifton, NJ 07015.

**Laser Eye Surgery:** NVA has chosen **The National LASIK Network** to serve their members. This network was developed by **LCA Vision** in 1999 and is one of the largest panels of LASIK surgeons in the U.S. Members are entitled to significant discounts and a free initial consultation with all in-network providers.

**Hearing Discount:** You will receive up to 60% savings at participating provider locations through NationsHearing®.

### At NVA, We Work Only for Our Clients.

Exclusions / Limitations: No payment is made for medical or surgical treatments / Rx drugs or OTC medications / non-prescription lenses / two pair of glasses in lieu of bifocals / subnormal visual aids / vision examination or materials required for employment / replacement of lost, stolen, broken or damaged lenses/ contact lenses or frames except at normal intervals when service would otherwise be available / services or materials provided by federal, state, local government or Worker's Compensation / examination, procedures training or materials not listed as a covered service / industrial safety lenses and safety frames with or without side shields / parts or repair of frame / sunglasses.

National Vision Administrators, L.L.C. PO Box 2187 Clifton, NJ 07015 Web: <a href="https://www.e-nva.com">www.e-nva.com</a> Toll-Free: 1.800.672.7723

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This document is intended as a program overview only and is not a certified document of the individual plan parameters.



