

Neshaminy School District

Bring Your Own Device



Frequently Asked Questions

March 2014

BYOD FAQs

What if my device is stolen or damaged? What recourse can I take?

Students bring electronic communication devices to school at their own risk, just like any other personal items. The district will not be held responsible if an electronic device or other item is lost, stolen or misplaced. Some devices have a device locator; it is recommended that you enable this feature if possible.

Bringing your own devices to school can be useful; however some risks are involved as well. It is always a good idea to record the device's serial number to have in case of theft. The Neshaminy School District is not responsible for the theft of a device, nor are they responsible for any damage done to the device while at school. Any time a theft occurs, you should contact a school administrator to make him/her aware of the offense.

Is it required that I use the School wireless? Can I use their own 3G or 4G service?

Students with a personally owned device need to use the "Public" wireless network. Using personal data service is not permitted.

I am bringing a device to school for instructional purposes. Will I have access to things I normally do with district equipment?

You will have access to any of the web-based software the district currently uses (Follette, Study Island etc.) Software may run differently on different devices for varying reasons. Please check the application before using it in class.

Am I required to add additional software (virus protection, tracking device, etc.) to my child's device?

The Public network at NSD is an open network. You should take measures to protect your devices, including Virus protection. Device location software is not required but is always a good idea.

I don't have my own electronic communication device to bring to school. Will I be penalized or miss out on instruction?

No, it is not mandatory for students to bring a device, even if they do own one. When electronic devices are used to enhance learning in the classroom, students without a personal device will be provided access to an appropriate district owned digital device. Keep in mind that learning can be enhanced greatly for the entire class even if only a handful of students have a device!

I have my device with me in class. How do I get on the Internet now?

Most devices will detect a wireless connection when you are near one. Most of the time devices will ask you if you would like to join the network when prompted, choose the designated wireless access from the list.

My device is not prompting me to choose a wireless network. Is there another way to connect?

In the settings menu of your device, there is usually an icon for a network, go to this icon and chose the designated wireless from the list or prompt your computer to look for wireless networks in range.

I can't get my device to connect to the network. Can I get some help from someone?

Due to legal concerns, under no circumstances are school staff permitted to work on personal devices. It is not the responsibility of your teacher or other staff to troubleshoot individual devices.

I need to save my work in my network folder. Why can't I access this resource? You are on the guest network. It is not the same as the network you would normally access from a school computer. You will not see your network folder, so you will need to save your work in another place. Some options include a flash drive, your own hard drive, or Google Docs.

I need to print the assignment I just completed, why is there no printer when I try this?

Like the network folders, printers are networked differently in the school and will not be available when you log in to the guest network. Some network solutions

include saving it to a flash drive or printing it from home or another school computer. Keep in mind that using school printers in the classroom or other learning spaces is at the discretion of the teacher or other school administrator.

Why am I filtered on my own computer? Shouldn't I be able to see what I want to on my own device?

Internet filtering is a requirement of all public schools. The Children's Internet Protection Act (CIPA) requires all network access to be filtered regardless of the device you use to access it while in a public school. You own your device, but the network you're using belongs to the school and Internet access will be filtered.

Will I be able to recharge my device during the day?

Students are not permitted and should not have the expectation that they will be able to charge devices at school.

Am I still held accountable for the Acceptable Use Policy (AUP) I signed at the beginning of the school year even though this is my personal device?

Yes, students using a personally owned device must have an Acceptable Use Policy signed.