

Downloading SMART Notebook Software

1. I do not have any SMART software on my computer.

Step 1: Log onto <http://smarttech.com> with the computer you have or will have connected to your SMART board.

Step 2: Click on quick links (bottom right of screen); click on software downloads. Under SMART Notebook collaborative learning software, click on choose a product, SMART notebook for Windows or Mac.

Step 3: Scroll down and click on drop down arrow under downloads. Next to [SMART Notebook 10.6 software](#), click on download.

Step 4: If you are prompted to get the math tools software 30 day free trial. Uncheck the box if you do not wish to get this.

2. I have SMART Notebook, but I am not sure what version it is.

Step 1: Click on the SMART Notebook tools icon in the windows notification area. Click on control panel, about software and product support (to the right), about this software.

3. I have SMART Notebook 10.0.

Step 1: Go to the control panel of your computer and delete Notebook software and Notebook drivers. If you are prompted to keep the gallery items, KEEP them.

Step 2: Restart your computer and install Notebook 10.6 by following the instructions under #1.

4. I wish to register my product to acquire a 5 year warranty and obtain free SMART Ideas (concept mapping software)

Step 1: Go to www.smarttech.com. Click on quick links (on the right), product registration.

Step 2: Click continue.

Step 3: Type the Serial Number of your SMARTboard (located on the right side of the board above the green indicator light) exactly as it is, case sensitive, no spaces. Click validate.

Step 4: Click continue or next.

Step 5: Complete product registration page, making sure to give an accurate email address. You will receive your product warranty information and a link to 1 free license to SMART Ideas.

If you are prompted that your board has already been registered, you can email SMART at www.support@smarttech.com. Include your serial number and state that you have registered your board but have not received your concept mapping software.

5. I have Notebook version 10.6, so what do I do to make sure everything stays updated?

Step 1: Open notebook software. Click on Help, scroll to check for updates. A screen will come up with SMART items that are on your computer. If you need an update the word “update” will not be grayed out. Click to update each one that is not grayed out.

Step 2: Click on the gallery side tab. Click on the picture of the wrench next to the search box. Scroll to check for updates. You will see lesson activity toolkit and gallery essentials. Update both of these. If you are asked about the gallery or toolkit, click yes. If lesson activity toolkit is not listed under check for updates, visit [smarttech.com](http://education.smarttech.com/ste/en-US/Ed+Resource/Lesson+resources/toolkit/default.htm), click on education, educator’s resource tab. Under lesson resources you will see the link to download the lesson activity toolkit. The download link is: <http://education.smarttech.com/ste/en-US/Ed+Resource/Lesson+resources/toolkit/default.htm>

You should complete steps 1 and 2 every 30 days.

NOTE: If SMART Response (formerly Senteo) is installed, when SMART Notebook is opened, you will be prompted to enter a product key. Disregard this. As soon as you connect the receiver, the product will be registered, and this prompt will not appear again. This applies to **Response** only.