

# MYACT

## QUICK START GUIDE

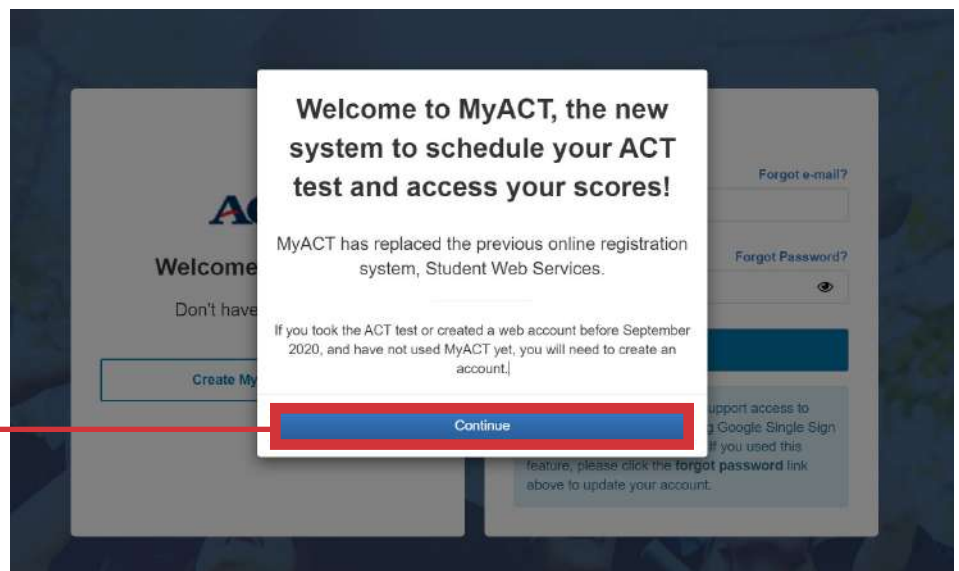
Your MyACT account will be used to register for test events, prepare for testing, view and send test scores, explore colleges and careers, and college planning. You can also purchase test prep materials through your account or access ACT's free test prep materials.

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When you navigate to [myact.org](https://myact.org) for the first time, you will be greeted with a welcome screen that introduces MyACT.

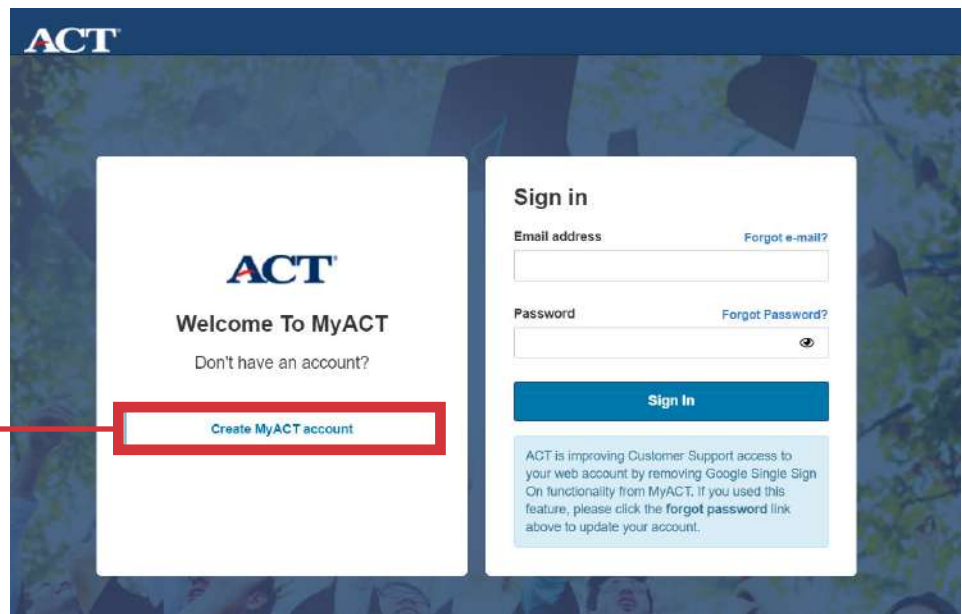
Select "Continue" to proceed.



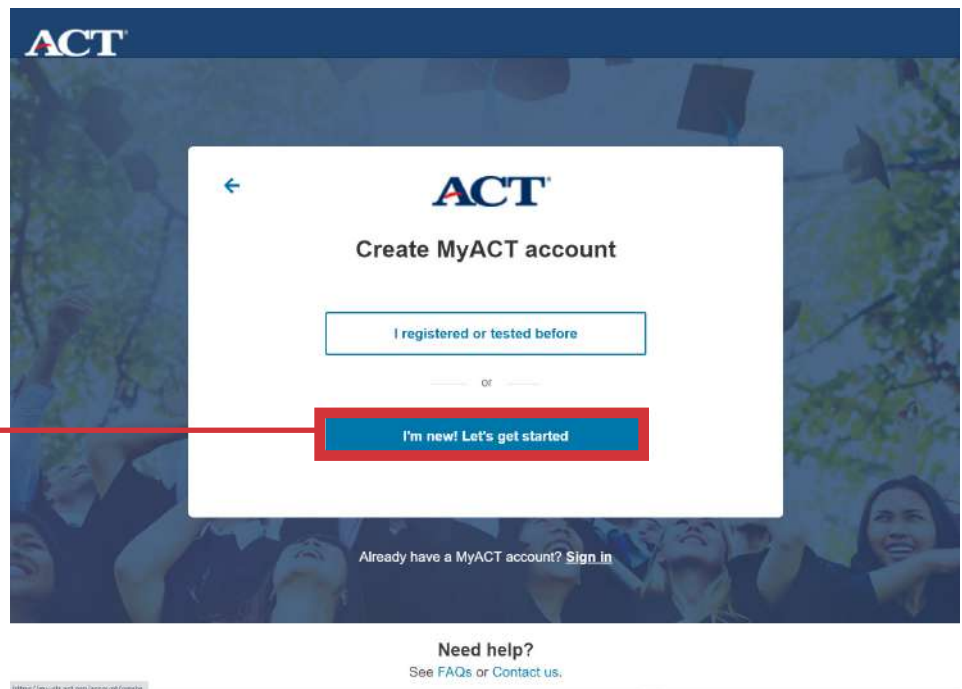
## Creating an ACT account for the first time (no previous scores)

Go to [myact.org](https://myact.org).

Select  
“Create MyACT account”.



Select  
“I’m new! Let’s get started”.



## Create your ACT account

Your ACT account lets you register for tests, access your scores, plan your future, and more. If you're helping a student register, enter the student's information below and see [information for parents](#).

Enter the following information:

- Name on your photo ID
- Date of Birth
- Email
- Country  
*Home Address fields will appear based on country chosen*
- Phone
- Create a new Password
- Check that you understand the ACT Privacy Policy

The screenshot shows the ACT account creation form with the following fields and options:

- Name on your photo ID (required)**: Fields for "First (given) name" and "Last name (surname)".
- Date of Birth (required)**: Fields for "Month", "Day", and "YYYY", plus a calendar icon.
- Email (required)**: Field for "youremail@email.com".
- Country (required)**: Dropdown menu labeled "Select your country/region...".
- Phone**: Radio buttons for "Mobile", "Home Landline", and "Other Landline". Fields for "Country Code" and "Your phone number".
- Create a new Password (required)**: Field for "Password" with a visibility toggle.
- Agreement**: A checkbox and text block stating: "I understand that by creating an account, I agree to the [ACT Terms & Conditions](#), and I consent to the processing of my personally identifying information, including the collection, use, transfer and disclosure of information, as described in the [ACT Privacy Policy](#). Non-US Users: By checking the box and creating an account, you are also providing your consent to ACT to transfer your personally identifying information to the United States to ACT or a third party service provider for processing, where it will be subject to use and disclosure under the laws of the United States. You acknowledge and agree that it may also be accessible to law enforcement and national security authorities in the United States. Any questions about the [ACT Privacy Policy](#) or this notice should be directed to our Data Protection Officer, Vice President, Data Management at [DPO@act.org](mailto:DPO@act.org)".
- Verification**: Text stating "To complete account creation, verify your account by email or text message. We will use your chosen method for any future password recovery." and two buttons: "Verify by Email" and "Verify by Text".

Select  
"Verify by Email" or  
"Verify by Text".

Select where you want your  
verification information sent.

- If the information is incorrect select "No—I'll fix it"...
- If the information is correct select "Yes—send it there!"

The dialog box asks "Is this where we should send your verification?" and shows the email address "sampleactstudent@mailinator.com". It has two buttons: "No — I'll fix it..." and "Yes — send it there!".

You will be sent a verification code that you will need to activate your account.

Subject: **Action Required: Activate ACT Account** Back To Inbox  
To: **sampleactstudent**  
From: **identity-services@act.org**  
Received: **Mon Oct 26 2020 11:23:55 GMT-0500 (Central Daylight Time)**  
Sending IP: **54.240.14.57**  
Parts: [html](#) [Show Links](#)

Attachments: [\[Subscribe to receive Attachments\]](#)

Hi,  
Thanks for your interest in ACT! Your account verification code is:

**630220**


Enter the code into the page, or click the verification link to sign in with a new browser window.  
<https://my-str.act.org/account/verify/email?confirmationCode=630220&username=SAMPLEACTSTUDENT@MAILINATOR.COM&referrer=ACT-MYACT-PORTAL>

If you did not initiate this request, please ignore and delete this message.

**Need Help?**  
Visit [act.org/support](https://act.org/support) or call +1.319.337.1270, M-F 8 a.m. to 8 p.m. CT.

Enter the code that was sent to you then select "Complete my Account".

**ACT**

 **Check your email.**

Enter your code within 24 hours:

630220

**Complete my Account**

We've sent an email to [sampleactstudent@mailinator.com](mailto:sampleactstudent@mailinator.com).

If the email doesn't arrive in a few minutes:

1. Check your spam folder
2. Resend the email.

Once verification is complete, you can log into MyACT with your new account.

**ACT**

**Welcome To MyACT**  
Don't have an account?

[Create MyACT account](#)

**Sign in**

Email address [Forgot e-mail?](#)

Password [Forgot Password?](#)

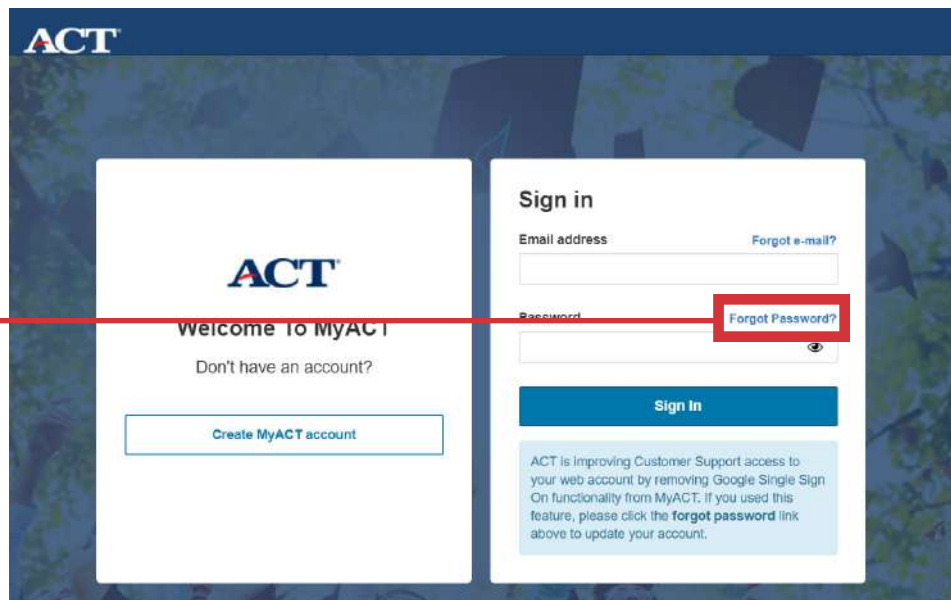
**Sign In**

ACT is Improving Customer Support access to your web account by removing Google Single Sign On functionality from MyACT. If you used this feature, please click the [forgot password](#) link above to update your account.

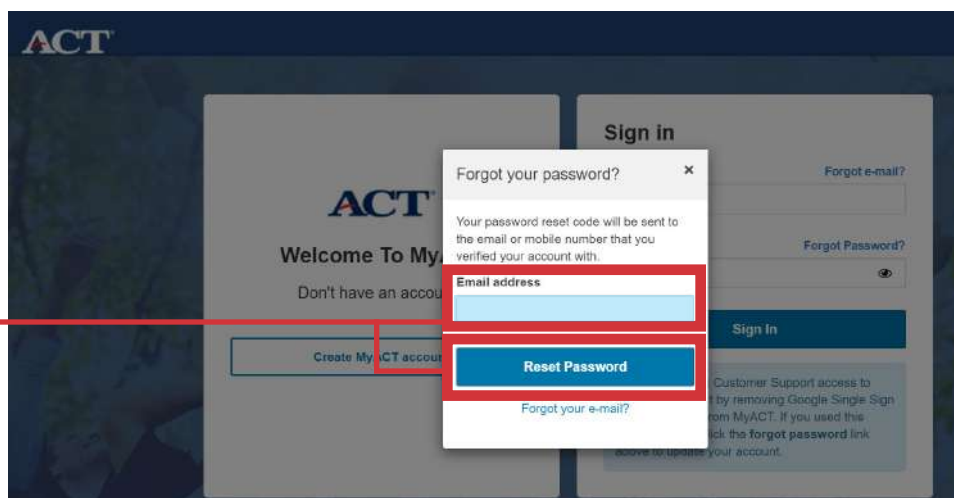
## Previously used Google Single Sign On with your MyACT account

ACT is improving Customer Support access to your web account by removing Google Single Sign On functionality from MyACT.

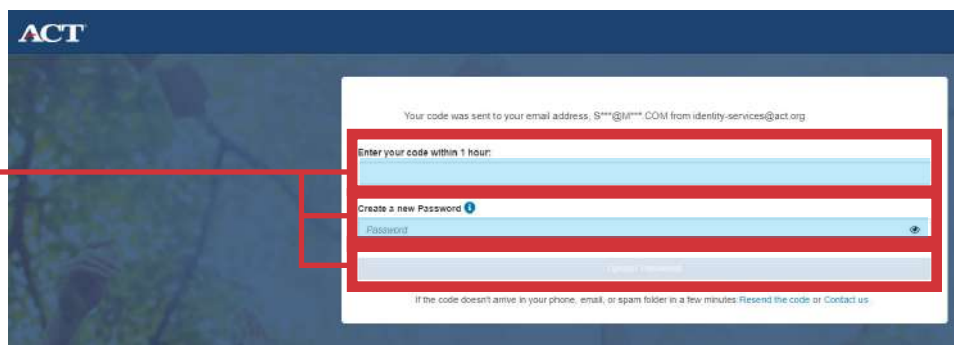
If you used this feature, please click the “Forgot Password” link to update your account.



Enter the email address you used to create your account and select “Reset Password”.



A code will be sent to the email address linked to your account. Input the code within one hour to update your password.





## You have ACT test scores, but do not have a MyACT account

Typically, this situation is for students who took the ACT through their school on a weekday and did not create an ACT student web account or a MyACT account. By creating a MyACT account, you will be able to access previous ACT scores, plus all the new features MyACT offers!

Go to [myact.org](https://myact.org).

Select

“Create MyACT account”. ○

ACT

ACT

Welcome To MyACT

Don't have an account?

Create MyACT account

Sign in

Email address [Forgot e-mail?](#)

Password [Forgot Password?](#)

Sign in

ACT is improving Customer Support access to your web account by removing Google Single Sign On functionality from MyACT. If you used this feature, please click the [forgot password](#) link above to update your account.

Select

“I registered or tested before”. ○

ACT

Create MyACT account

I registered or tested before

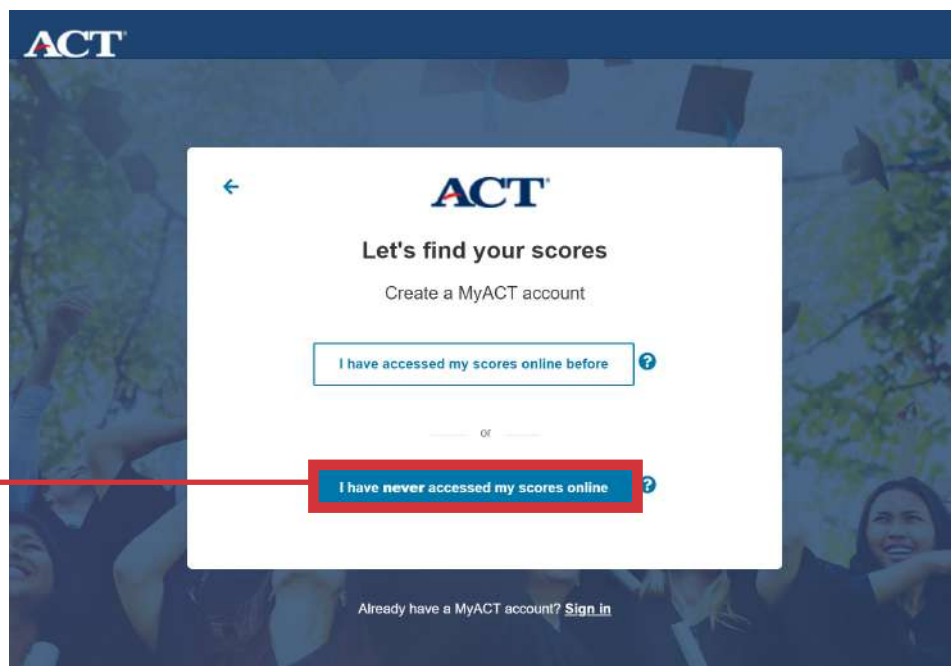
or

I'm new! Let's get started

Already have a MyACT account? [Sign in](#)

Need help?  
[See FAQs or Contact us.](#)

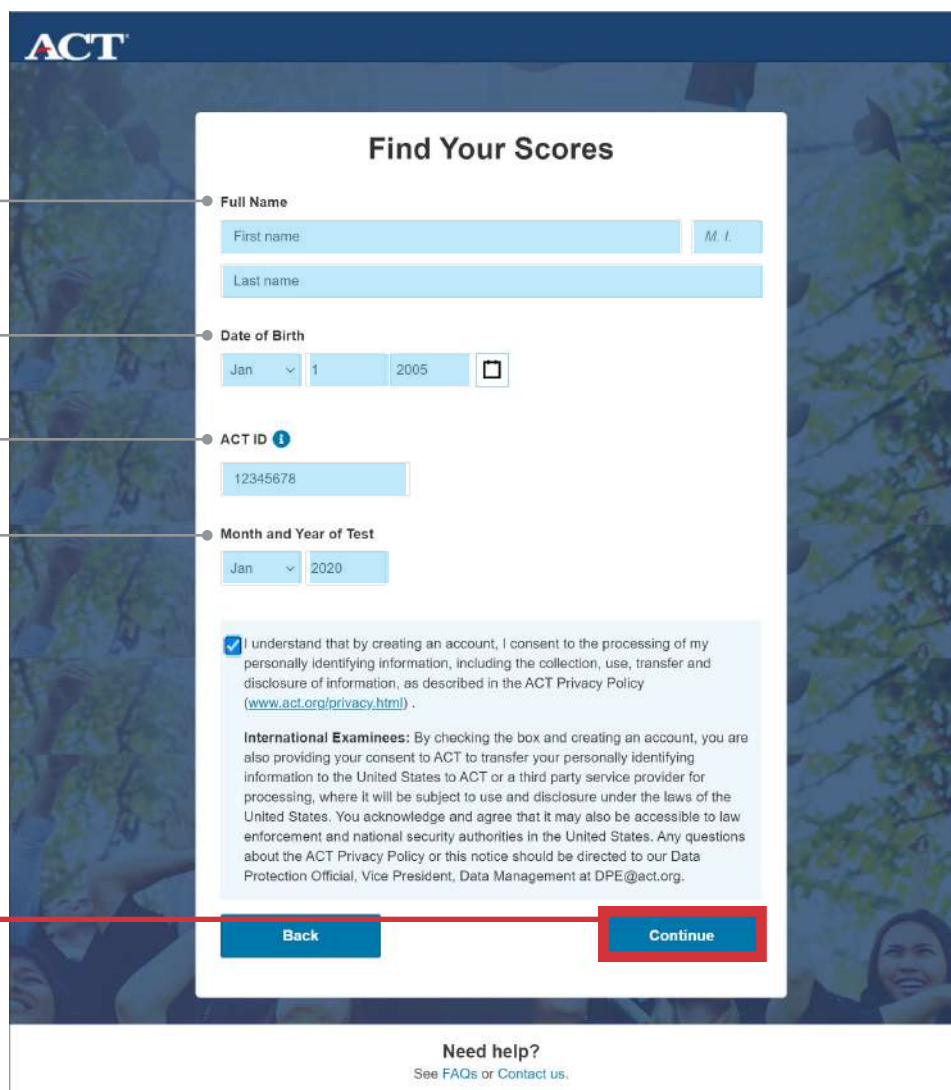
Select  
"I have **never** accessed  
my scores online".



The image shows the ACT website's login page. At the top is the ACT logo. Below it, the heading "Let's find your scores" is followed by the link "Create a MyACT account". There are two buttons: "I have accessed my scores online before" and "I have never accessed my scores online". The second button is highlighted with a red box. Below these buttons is a link "Already have a MyACT account? Sign in".

Enter the following  
information to find your  
previous scores:

- Full Name
- Date of Birth
- ACT ID  
(Found on your printed score report)
- Month and Year of Test



The image shows the ACT website's "Find Your Scores" registration form. It includes fields for "Full Name" (First name, Last name, and M.I.), "Date of Birth" (Month, Day, Year, and a calendar icon), "ACT ID" (with an information icon), and "Month and Year of Test" (Month and Year). Below these fields is a checkbox for consent to the ACT Privacy Policy, which is checked. There is also a section for "International Examinees" with a detailed notice. At the bottom are "Back" and "Continue" buttons. The "Continue" button is highlighted with a red box. Below the form is a "Need help?" section with links to "See FAQs" and "Contact us".

Select "Continue".

## Migrating ACT Student Web Account to MyACT

Typically, this is for students who previously had an ACT Student Web Account. Your former ACT Student Web Account will be migrated to MyACT. You will be able to access your previous ACT scores, plus all the new features MyACT offers!

Go to [myact.org](https://myact.org).

Select

“Create MyACT account”.

ACT

Welcome To MyACT

Don't have an account?

Create MyACT account

Sign in

Email address [Forgot e-mail?](#)

Password [Forgot Password?](#)

Sign in

ACT is improving Customer Support access to your web account by removing Google Single Sign On functionality from MyACT. If you used this feature, please click the [forgot password](#) link above to update your account.

Select “I registered or tested before”.

ACT

Create MyACT account

I registered or tested before

or

I'm new! Let's get started

Already have a MyACT account? [Sign in](#)

Need help?  
[See FAQs or Contact us.](#)



Select "I have accessed my scores online before".

The image shows the ACT login page. At the top is the ACT logo. Below it, the heading "Let's find your scores" is displayed. Underneath the heading is a link "Create a MyACT account". There are two main buttons: "I have accessed my scores online before" (highlighted with a red box) and "I have never accessed my scores online". Below these buttons is a link "Already have a MyACT account? Sign in". The background of the page features a blue-tinted image of graduates celebrating.

<https://my.act.org/account/update>

Enter User ID and Password you used with your ACT student web account.

Select "Sign In".

The image shows the ACT login page with the heading "Enter your ACT student web account credentials below to update your account". There are two input fields: "User Id" and "Password". To the right of each field is a link: "Forgot User Id?" and "Forgot Password?". Below the input fields is a "Sign In" button (highlighted with a red box). At the bottom of the page, there is a "Need help?" section with links "See FAQs" and "Contact us". The background of the page features a blue-tinted image of graduates celebrating.

# Migrating ACT Student Web Account but forgot User ID or Password

If you forgot your ACT student web account User ID or Password select “Forgot User ID?” or “Forgot Password?”.

You will be redirected to a page that links to your ACT student web account where you can make the necessary changes. You will then use the updated credentials to login to MyACT and migrate your accounts.

Forgot User ID requires:

- First Name
- Last Name
- Email

Forgot Password requires:

- User ID
- Email

Notes:

- If you no longer have access to the email you used to create your ACT student web account, contact ACT for further assistance
- You will not be able to sign into your old ACT student web accounts. You will only be able to update your login credentials