

MTSS Fest 2021 Agenda

MTSS & Role of Leadership

August 12, 2021











@SISEPCenter

Learning Objectives

Articulate the why for leadership

 Discriminate between different leadership roles within MTSS implementation

 Determine whether an implementation challenge is an adaptive or technical challenge

 Understand adaptive leadership strategies to an implementation challenge

By the end of this session, participants will....





Cultivating Leadership: Why & Leadership Roles





[Discussion/Activity]

Importance of Leadership

- Take 1 minute & reflect on Leadership & MTSS
- Complete the sentence stem in the chat.

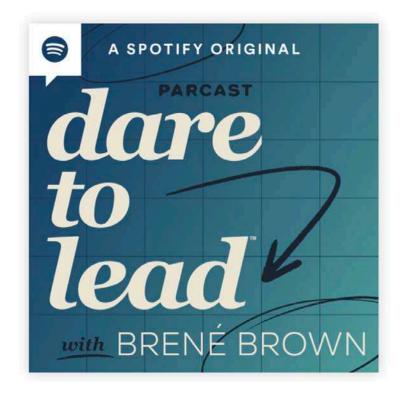
Leadership within MTSS implementation is important because _____.







"I DEFINE A LEADER AS ANYONE WHO TAKES RESPONSIBILITY FOR FINDING THE POTENTIAL IN PEOPLE AND PROCESSES, AND WHO HAS THE COURAGE TO DEVELOP THAT POTENTIAL."







Leadership Roles within MTSS Implementation

Executive Leadership Sponsors

- Formal Authority & Decision-Making Power
- Internal to Organization
- Can also be a champion
- Not embedded in the day to day work of MTSS implementation

Champions

- Formal or Informal Authority & Decision-Making Power
- Internal to the organization
- Have an intrinsic interest in the needed change
- Driven to succeed
- Positive approach to the work, and
- Strong conviction or belief in their ability to do the work (Miech, et al. 2018).





[Discussion/Activity]

Leadership Roles

- Take 1 minute & reflect on current leadership for MTSS
- Complete the Poll with the following question:
 - Do you have an executive sponsor, champion or both roles for MTSS leadership?





Executive Sponsor's Activities

- Identifying existing leadership roles of relevance to implementation efforts
- Assisting with collaborative consensus around the work and provides a level of authority to the legitimacy of the process
- Working and communicate with relevant formal leaders involved in implementation to define, understand, and develop their role and capacity as implementation leaders
- Developing processes and structures for regular debriefs with leaders central to implementation efforts
- Supporting problem-solving opportunities identified by leaders and others central to implementation efforts
- Supporting leaders to access data and information required for them to maintain awareness of implementation work and the decisions they should be involved in





Champion's Activities

- Advocating for the implementation process and selected practices within MTSS
- Relationship building with both internal staff, as well as external stakeholders
- Persuading others of the MTSS merits, need, and selection process
- Planning and facilitating implementation team meetings
- Creating a reflective and safe learning/collaborative environment in meetings
- Involved with implementation of the selected practice or program at the ground level
- Examining data to troubleshoot or remove barriers to implementation
- Facilitating discussion around team membership to ensure a diverse and equitable group







CHAMPIONS AND EXECUTIVE SPONSORS SHOULD COLLABORATE, COMMUNICATE, AND SUPPORT ONE ANOTHER,

AND JUST AS IMPORTANT,

EXECUTIVE LEADERSHIP SPONSORS SHOULD CULTIVATE THE LEADERSHIP ATTRIBUTES WITHIN CHAMPIONS.





Cultivating High Quality Champions

- Five Attributes (Bonawitz, et al. 2020):
 - Influence: Champions should have sufficient social capital to foster trust and the authority to prioritize implementation and stimulate practice
 - Ownership: Champions should be willing to own the implementation work and volunteer for the role
 - *Physical Presence:* Champions on the ground understand the daily work of practitioners and provide information, coaching, and keep staff engaged
 - *Persistence:* Champions can respond to barriers with energy and resourcefulness. Champions also should have a deep belief in the efficacy of the program or practice being implemented.
 - Participatory Leadership: Champions should include colleagues in decision-making and welcome feedback. The environment that is created for the work should be safe and allow for learning and empathy.





[Discussion/Activity]

Leadership Roles

- Take 1 minute & reflect on champion attributes.
- Complete the Poll question:
 - Which attribute as a champion do you want to focus on strengthening this year?
 - Influence
 - Ownership
 - Physical Presence
 - Persistence
 - Participatory Leadership



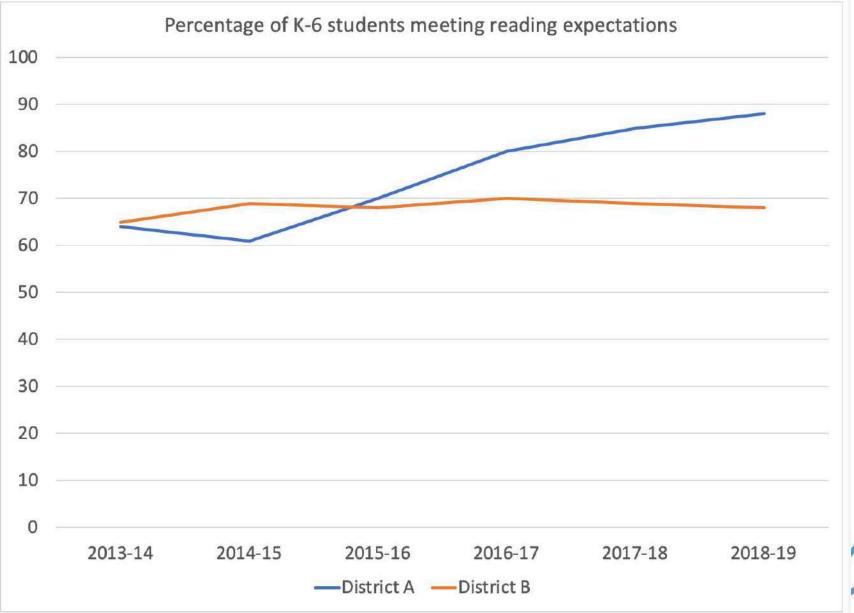


Implementation: Systemic Change Journey













Journey: Implementation Stages

Exploration

Diverse Teams

- Assess need
- Examine Fit and Feasibility
- Select the practice

Installation

Diverse Teams develop

- Training,
- Coaching,
- Data systems

District B

Initial Implementation

Diverse Teams support

- Teachers and staff use of innovation
- Use data for improvement

District A

Full Implementation

- > 50% of District
- Use innovation
- Improve outcomes

Data Use for Continuous Improvement





Leaders Face Challenges to Change

- Tame Problems/Technical Challenges
 - Often complicated (e.g. safety of nuclear generators, air traffic control)
 - OR
- Wicked Problems/Adaptive Challenges
 - They are messy, devious, and fight back when you try to "solve" them

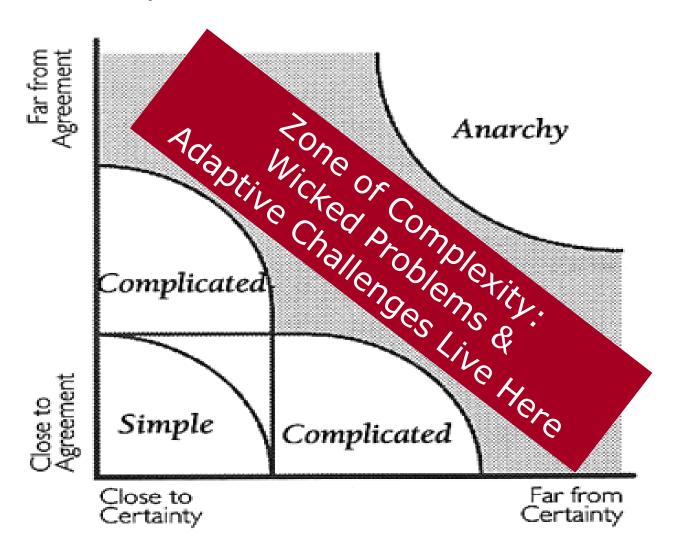
"Managers [or leaders] are not confronted with problems that are independent of each other, but with dynamic situations that consist of complex systems of changing problems that interact with each other. I call such situations messes. . . . Managers [or leaders] do not solve problems, they manage messes.

-- Russell Ackoff, Operations Theorist





Change Landscape







Assess your Challenges and Context

- Are there legitimate, yet competing, perspectives?
- Is there lack of agreement about how "the problem" is formulated and therefore lack of agreement about the "solutions"? (e.g. What "causes" the achievement gap? How should teachers be evaluated?)
- Are there are deeply rooted and different perspectives on the "issue" at hand (political, moral, philosophical, pedagogical)?

- Will solutions and implementation require learning?
- Will attempting solutions generate feelings of loss, grief, disloyalty and/or incompetence?
- Primary locus of responsibility cannot be a single entity or person







Work of Leaders & Teams

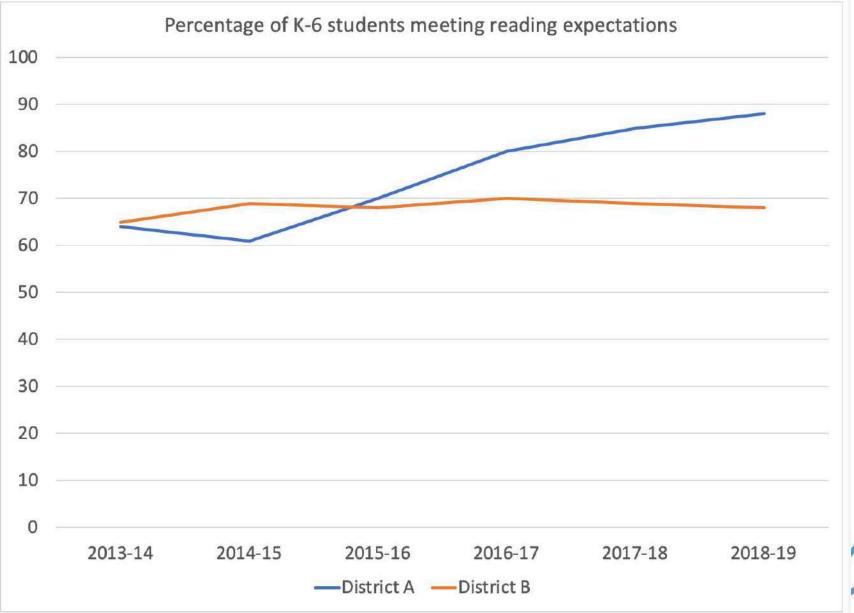
- Get on the Balcony
- Identify the Adaptive Challenge
- Regulate Distress
- Maintain Disciplined Attention
- Give the Work Back to the People
- Protect All Voices





R. Heifetz and D. Laurie: The Work of Leadership. Harvard Business Review, 1998.









Getting on the Balcony & Identifying Adaptive Challenge

District A

- Too many practices
- Professional learning not addressing competencies needed or using enough adult learning practices
- Coaching is needed
- Teacher and student voice needed

District B

- We have great staff and programming of interventions!
- Coaching is for new teachers only.
- Professional development is done at the beginning at the school year.
- We support attendance at conferences and sharing of learnings.





Example

District A

Intended Participants	Training Topics	
	MTSS process and procedures	
	Training in instructional model	
	Training for core and intervention programs	
	Universal screener training	
	Progress monitoring training	
	In-program assessment training	
	Instructional components in core observation form	

District process/criteria for selecting or planning PD experiences

- The leadership team will make decisions about holding PD experiences and/or sending people to attend PD
- The leadership team will examine PD experiences the district is considering to determine if the PD experience:
 - Matches the district focus
 - Has trainers with successful experience training (measurable improvements)
 - Training include practice for 70% or more of the training time
 - Follow up support is available and planned
 - There is a fidelity plan to monitor implementation

	Use of in-program assessments for core and/or intervention			
	Gathering instructional data			
Coaches	Analyzing instructional data to identify coaching and PD needs			
Godenes	Coaching process (initial meeting, coaching activities, debriefing/reflection) and coachin issues (e.g., dealing with resistance)			
	Individual coaching strategies (providing effective feedback, side by side coaching, coaching through use of videotaping)			
	Analyzing student data (universal screener data, in program assessment information, diagnostic)			





District B

We have a beginning of year professional learning event for all staff

We send staff to conferences and they come back and share what they learned with others

Regulating Distress & Maintaining Disciplined Attention

District A

- Started small and get better.
 Identified a small number of teachers from specific grade levels to focus
- Implementation team aligned and leveraged new priority to support current literacy emphasis.

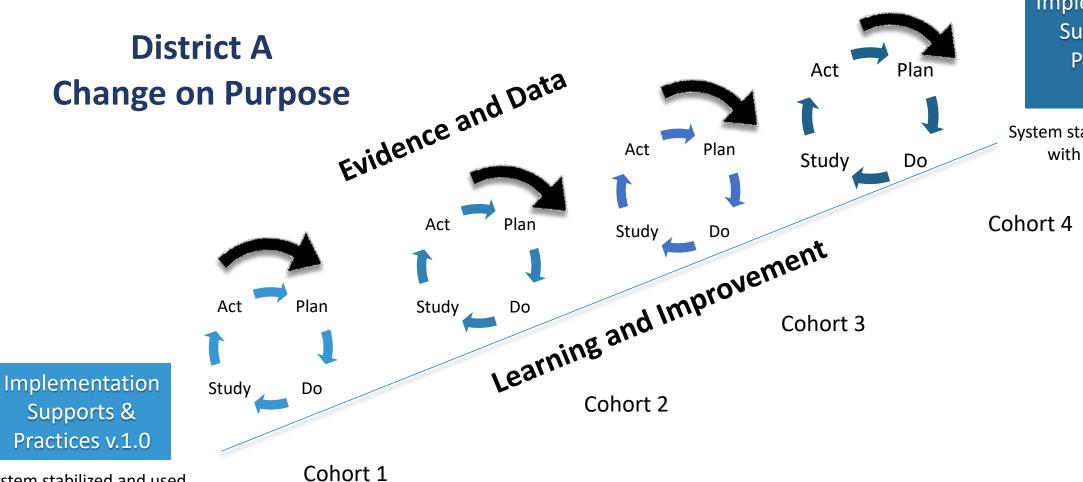
District B

- All school staff must be using literacy practices and programming at start of the school year
- All staff meetings and supports focused on new priorities





Example:



Implementation Supports & Practices v.5.0

System stabilized and used with consistency

Supports & Practices v.1.0

System stabilized and used with high variability





Giving Work Back to People & Protecting Voices

District A

School leadership teams meet monthly to review and use data for improvement

Staff surveys and listening sessions

Empathy interviewing and student shadowing with students

District B

Principal meets twice a year with school leadership team to review data and review improvement plan contracted consultant wrote Standard staff survey





Do teachers report that they are getting the support they need?

District A

MTSS Staff Survey Results

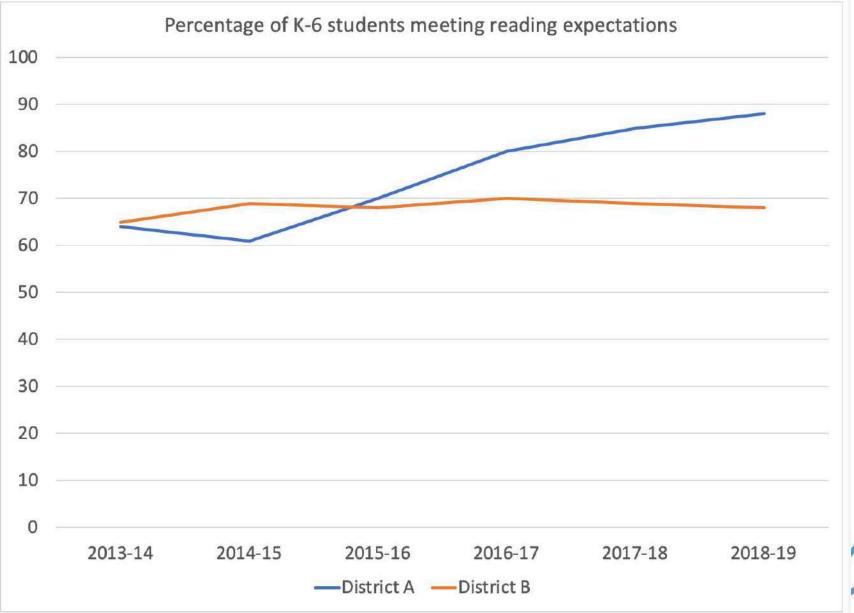
	# Agree or Strongly Agree	# of respondents	% Agree or Strongly						
I have a clear understanding of how my school's MTSS works to meet the academic needs of all students	46	<u>Directions</u> : Thinking about implementation of the selected evidence-based program/practice to this point, rate the degree to which you agree with the following statements			rongly	sagree	gree	rongly	esults
 All students, including students with disabilities (e.g. specific learning disabilities, emotional and behavioral disorders), are capable of achieving grade-level benchmarks (i.e., general education standards) 	40	I a	am gaining esse	ential knowledge and skill for the use of this Evidence Based the and my confidence with regards to being an effective	# # # 1	2	3	4 °	3.67
There is strong leadership guiding development and implementation of our MTSS	47	_	acher is increa	· ·					
4. The MTSS team at my school effectively communicates about our									

<u>Directions</u> : Thinking about implementation of the selected evidence-based program/practice to this point, rate the degree to which you agree with the following statements			Disagree	Agree	Strongly agree	Results
5	I receive high-quality coaching to assist me in deeply implementing the program	1	2	3	4	3.73













[Discussion/Activity]

Leadership

- Take 1 minute & reflect on current implementation challenge
- Complete the Poll question:
 - Is it an adaptive or technical challenge?
- If adaptive, what is one adaptive leadership strategy you would want to try? (CHAT)







Solutions to Adaptive Problems

- Attempted solution leads to more wicked problems
- No stopping rules Iterative processes, changing contexts
- Solutions are not true-or-false, but better or worse
- You don't understand the problem fully without trying solutions

Active Implementation Tools & Resources

https://nirn.fpg.unc.edu/ai-hub

Online Learning Includes:











Exit Ticket

Share in chat:
one action you will
take next in your
implementation
planning





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email: nirn@unc.edu

web: http://nirn.fpg.unc.edu

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