

Meritain Health Contact Sheet

Group Name: Long Branch Board of Education

Group Number: 15334

Contact person	If you need assistance regarding...
Account Executive	
Contact: Matt Tevis Office: 1.646.398.0576 Mobile: 1.646.398.0576 Fax: 1.763.582.3420 Email: matthew.tevis@meritain.com	<ul style="list-style-type: none"> Strategic planning and plan design advice Client meetings Employee benefit meetings and health fairs Report analysis and presentation New product and service offerings Contract review and/or execution Renewal consultation
Account Manager	
Contact: TBD Office: Mobile: Fax: Email:	<ul style="list-style-type: none"> Reports needed on an ad-hoc basis Website training and questions Explanation of products, services, and processes Coordinates materials and supplies needed
Client Advocate	
Contact: Jeri Flick Office: 1.330.286.4151 Fax: 1.716.319.5729 Email: jeri.flick@meritain.com	<ul style="list-style-type: none"> Operational inquiries regarding claims, enrollment, COBRA, FSA, customer service and finance Operational issue resolution Claim processing guidelines Escalated member claims issues and service concerns Plan document interpretation Group level ID Card changes and/or requests
Eligibility	
<i>You can submit standard enrollment forms via:</i> Fax: 1.716.541.6672 Email: forms.direct@meritain.com Web: www.meritain.com	<ul style="list-style-type: none"> To submit enrollment transactions via file feed, please contact your client advocate.

Contact person

If you need assistance regarding...

Customer Service

Customer service representatives are available from 7:00 a.m. to 6:30 p.m. CST, Monday through Friday. Please contact us by phone or take advantage of the many self-service options provided online.

Toll-free: 1.800.925.2272

Web: www.meritain.com

- You can direct your employees to the toll-free customer service number for questions regarding:
 - Benefit and claims inquiries.
 - Online account assistance.
 - Form requests.