

## Managed Apple IDs:

Center Grove now provides the option for staff to utilize managed Apple IDs which provides 200GB of free iCloud storage all while using your same network username and password. This allows you to utilize Apple's suite of services and apps all synced with a managed edu account.

You will be unable to download any apps from the Apple app store but you can still use a personal iCloud account to download apps on your staff device, otherwise these can be requested to be made available in our managed App Portal.

If you previously used your @centergrove.k12.in.us email address to sign into a staff issued Apple device you will receive an email and notification on those devices to update your email address. This is because Center Grove is "reclaiming" the @centergrove.k12.in.us domain to be able to provide you the Managed Apple ID.



### Update Apple ID

Dear [REDACTED]

Center Grove Comm School Corp has claimed "@centergrove.k12.in.us". Starting February 04, 2022, you will no longer be able to use

[REDACTED]@centergrove.k12.in.us" as the email address for your Apple ID.

Choose a different email address to continue using this Apple ID. Your data and purchases will not be affected by this change. Update your Apple ID at [appleid.apple.com](https://appleid.apple.com) or on any of your macOS or iOS devices where you are signed in to iCloud.

[Learn more](#)

Apple Support

[Apple ID](#) | [Support](#) | [Privacy Policy](#)

Copyright (c) 2022 Apple Inc. One Apple Park Way, Cupertino, CA 95014, United States All rights reserved.

### Some things to note when updating your Apple ID

- **If you do nothing** before the deadline your email address will **automatically** be changed to a temporary email address. You will still have access to all data and apps associated with the account. The only thing changing is the email address.
  - Example: (username-centergrove@temporary.appleid.com)
- You will need to use an existing email that is not already linked to an Apple ID or create a new one using any email provider.
- You will be unable to use your managed Apple ID until the email has been changed

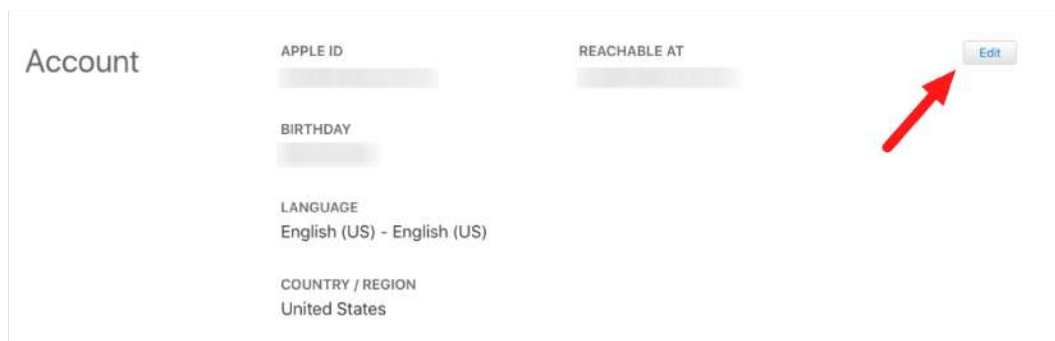
## How do I change my email address?

**Note!** This is best done from a desktop or laptop computer. Please be sure to sign out of any Apple Device using the account before proceeding.

### Important!

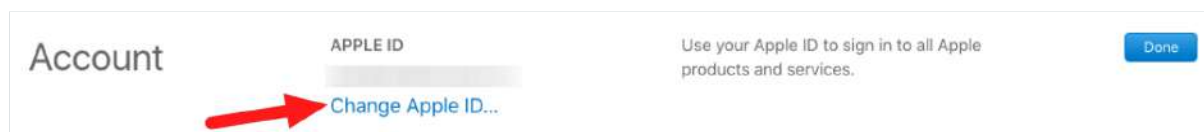
**Before making any changes it is strongly recommended to backup your current devices to the existing iCloud account. Once using the managed Apple ID you may re-run the backups to the Managed Apple ID account to keep all data synced, however if you leave the corporation this data will remain property of Center Grove.**

1. Go to [appleid.apple.com](https://appleid.apple.com) and sign in with your current @centergrove.k12.in.us Apple ID. If you do not remember your password, you can visit [iforgot.apple.com](https://iforgot.apple.com) to reset your password.
  - a. You may be prompted right away to change your Apple ID before proceeding to the following steps. If you have an email you'd like to use enter it here. It must not currently be associated with an existing Apple ID.
2. In the account section select "Edit"



The screenshot shows the Apple ID account management page. On the left, under the heading "Account", are fields for APPLE ID, BIRTHDAY, LANGUAGE (set to English (US) - English (US)), and COUNTRY / REGION (set to United States). On the right, there is a "REACHABLE AT" field and an "Edit" button. A red arrow points to the "Edit" button.

3. Under your Apple ID, click Change Apple ID.



The screenshot shows the Apple ID account management page. On the left, under the heading "Account", are fields for APPLE ID, BIRTHDAY, LANGUAGE (set to English (US) - English (US)), and COUNTRY / REGION (set to United States). On the right, there is a "REACHABLE AT" field and an "Edit" button. A red arrow points to the "Change Apple ID..." link.

4. Enter the new email that you want to use for your Apple ID.

The screenshot shows the 'Account' management page. At the top, there's a header with 'Account' on the left, 'APPLE ID' in the center, and a 'Done' button on the right. Below the header, there's a section for the current Apple ID, which is redacted with a grey box. A link 'Change Apple ID...' is visible below the redacted ID. A modal dialog box is open in the center, titled 'Enter a new email address to use as your Apple ID:'. It contains a text input field with the placeholder 'name@example.com'. At the bottom of the dialog are two buttons: 'Cancel' and 'Continue'.

5. Click Continue...
6. After you enter the email address that you want to use as your Apple ID, a verification code is sent to you at that address. Enter the verification code from the email into the fields provided and start using your updated Apple ID.

Please note you will not be able to sign in to a Managed Apple ID until any conflicts with existing Apple IDs are resolved by following the directions in this article.

If you have additional questions about changing your email or need assistance, please submit a help desk ticket.

Additional Links:

[Change Your Apple ID](#)

[Apple ID Email](#)