

COVID-19 FAQs FOR CONCURRENT STUDENTS

TYLER

Are my JTCC classes continuing? I thought that we were finished.

Your JTCC faculty are teaching courses remotely because you did not complete all of the learning outcomes required to earn college credit before the campus closed.

What if I don't have reliable internet service at my house?

Please notify your faculty member or your school counselor immediately. We have heard that many school districts have mobile hotspots that might be available. You can also come to the JTCC campus convenient to you and access the internet sitting in your car. Here is a JTCC link with useful information: <https://www.jtcc.edu/about/safety-security/covid-19/>

What will happen if I just stop participating and choose not to turn in any more assignments?

Per VCCS COVID-19 policy, your JTCC instructor will withdraw you from the class and you will receive a 'W' grade on your JTCC transcript.

Can I withdraw from my concurrent enrollment course?

Yes, but you will need to contact your faculty member if you wish to withdraw. A grade of 'W' will be applied to your JTCC transcript and it will not negatively impact your GPA.

My high school paid for my CE classes. Will they receive a refund?

The drop deadline had already passed before JTCC closed due to the pandemic. Some school districts may pass tuition costs to you and your parents if passing grade was not earned. Contact your school counselor for details.

Have the withdrawal deadlines changed for the Spring semester?

Yes. The new deadline for withdrawal will be one week prior to the last day of class.

Is it true that I will receive a P/F grade at the end of my DE class?

The VCCS has adopted a temporary COVID-19 grading policy that will use the following scale for DE courses:

- **P+** Pass with 'C' or higher (these courses will transfer)
- **P-** Pass with D (these courses will not transfer)
- **W** Withdrawal grade will be assigned by your instructor if you request withdrawal from the class
- **WC** Withdrawal/COVID-19 grade will be assigned by your instructor if you stop submitting assignments and participating in class

None of these grades will negatively impact your JTCC GPA and no one will receive a failing grade this semester. Check with your school counselor to find out how P+/P- grades could impact your school rank. You do have the right to request a letter grade from your instructor and it must be done before your final class assignment or exam is submitted. In order to make the request, you will need to complete the **Grade Survey** in your JTCC Canvas course. It cannot be changed once you make the request. If you do not request a letter grade, a P+ or P- will automatically be assigned.

I'm a June 2020 graduate and I would like to register for classes at JTCC. What should I do?

You can reach out to advising@jtcc.edu and one of the JTCC advisors will be happy to help get the process started. You will not need a permission letter from your principal —just reach out to one of our advisors.

Effective Date: April 15, 2020

Can I register online for additional courses at JTCC since I am graduating?

Graduating seniors should not have any holds preventing them from registering online, however, we strongly encourage you to seek course selection assistance from our Advising staff at advising@jtcc.edu. If you are not a graduating senior, you will not be able to register yourself online. Please contact advising@jtcc.edu for more details.

How can I order my JTCC official transcript to send to the college I will be attending in the fall?

Spring semester final grades should be posted to your JTCC transcript by May 15th. You can order transcripts today, but you must check the box to prevent them from being released until after final grades have been posted. Check out this link to submit a transcript request online through the JTCC website at <https://jtcc.edu/services/transcript-requests/official-transcript-requests/>

Will I need to order a JTCC transcript if I plan to attend JTCC in the summer or fall after graduation?

Not at all. JTCC admissions and advising staff can see all of the courses you have completed on your record. It would help for you to submit your high school transcripts to help with the course selection process.

If you have any other questions that have not been addressed, feel free to contact Ms. Woods-Howard at lwoods@jtcc.edu