

Long Branch Public Schools

Important Contact Information for Your Health Plan

For questions about benefits and/or claims , first call:	Integrity Health Customer Service: 800-922-5186.
For questions about in-network providers , first call:	Scott, Claims Associate at the Health Center: 732-571-6680 ext. 8. Scott.Perry@integrityhealth.com
After calling customer service, if you have further questions about a claim, benefits, or in-network providers call, email or visit: When inquiring about a claim, please note the name of the physician (or other provider), the date of service, and a brief statement of the nature of the problem.	Scott, Claims Associate at the Health Center: 732-571-6680 option 8. Scott.Perry@integrityhealth.com .
If you receive a Statement of Payment or a bill which seems to be incorrect, call, email, or visit:	Scott, Claims Associate at the Health Center: 732-571-6680 ext. 8. Scott.Perry@integrityhealth.com .
For in-network provider referrals , call, email, or visit:	Scott at the Health Center: 732-571-6680 ext. 8. Scott.Perry@integrityhealth.com
For Prior Authorizations , call	Hines & Associates: 888-826-5769
For problems related to Prior Authorizations , call or email:	Barbra Pepe, RN, Care Coordinator: 908-902-2883 or 732-571-6680 ext. 7, Barbra.Pepe@integrityhealth.com
For matters related to Coordination of your medical care or education related to chronic medical conditions or for complex diseases, call or email:	Barbra Pepe, RN, Care Coordinator: 908-902-2883 or 732-571-6680 ext. 7, Barbra.Pepe@integrityhealth.com .
If you are unable to reach Scott or Barbra for time sensitive matters related to claims, benefits, or authorizations, you may call or email: When inquiring about a claim, please note the name of the physician (or other provider), the date of service, and a brief statement of the nature of the problem.	Kathy Bonazzi, Care Advocacy Services, at kbonazzi@princetonon.com 609-933-6293.
To file a claim for reimbursement of payment to an out-of-network provider, go to:	www.integrityhealth.com ; Click on "Welcome Long Branch School Employees; click on "Claim Submission Form".
To make an appointment at the Health Center to see a provider, or schedule xrays/ labs, call:	732-571-6680 option 2.