

Lawson FAQ: Servlet Xpress Error



Quick Steps to Work around the Servlet Xpress Error

Select Tools>Internet Options from the Internet Explorer menu bar. The Internet Options dialog box will open. If necessary, **select** the General tab.

Click the Settings button in the Browsing history section of the dialog box. The Temporary Internet Files and History Settings dialog box will open

Click the radio button 'Every time I visit the webpage' beneath the 'Check for newer versions of stored pages:' section.

Click OK. The Temporary Internet Files and History Settings dialog box will close.

Click the Delete button in the Browsing history section of the Internet Options dialog box. The Delete Browsing History dialog box will open.

Select the check box for 'Temporary Internet Pages and Cookies' and then **click** the Delete button.

Close your Internet Explorer browser including any other browser sessions not using Lawson. **Open** Internet Explorer again and **login** to Lawson.

NOTE: Please try and execute these steps to solve your error problem. You may also want to try restarting your computer as well.