

# ISD 719 Educational Support Staff (ESS) Satisfaction Survey

## Q1 I work at (check all that apply):

Answered: 241 Skipped: 4

Answer Choices	Responses
Edgewood School: La ola del lago	4.15% 10
Edgewood School: Early Childhood/ECFE or off-site location	5.39% 13
Five Hawks Elementary	8.30% 20
Glendale Elementary	5.39% 13
Grainwood Elementary	12.03% 29
Jeffers Pond Elementary	12.86% 31
Redtail Ridge Elementary	14.94% 36
WestWood Elementary/SAGE	6.22% 15
Hidden Oaks Middle School	8.30% 20
Twin Oaks Middle School	9.96% 24
Prior Lake High School	14.94% 36
Bridges Area Learning Center	2.07% 5
District Services Center	17.01% 41
<b>Total Respondents: 241</b>	

## Q2 My primary job duties fall under one of the following

Answered: 244 Skipped: 1

Answer Choices	Responses
School Level ESS-supervised by school administrators (i.e. SPED paraprofessionals, media support, secretaries, campus supervisors, noon supervisors, activities, etc.)	60.66% 148
District Level ESS-supervised by District Services Center administrators (coordinators, directors, executive directors, superintendent)	11.89% 29
Child Nutrition Services	5.33% 13
Custodial/Maintenance/Operations	7.38% 18
Early Childhood/ECFE	3.69% 9
Community Education/Kids' Company	11.07% 27
<b>Total</b>	<b>244</b>

## Q3 Please answer the following questions regarding your physical work environment:

Answered: 230 Skipped: 15

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	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
My building is safe and secure.	40.27% 91	53.98% 122	4.87% 11	0.88% 2	226
The building in which I work is clean and well-maintained.	37.12% 85	44.54% 102	13.10% 30	5.24% 12	229

### Q4 Please rate the following questions regarding your work/school culture.

Answered: 219 Skipped: 26

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
I am respected and feel a part of the building(s)/department(s) in which I work.	42.20% 92	47.25% 103	10.55% 23	0.00% 0	218
I work in an environment that respects diversity and is discrimination-free.	46.58% 102	50.68% 111	2.28% 5	0.46% 1	219
I work in a building(s)/department(s) with high expectations.	42.86% 93	50.69% 110	5.99% 13	0.46% 1	217
I have a high-functioning collaborative working relationship with my co-workers.	44.50% 97	45.87% 100	8.26% 18	1.38% 3	218
I work in an environment that supports innovative ideas and practices.	41.55% 91	50.68% 111	6.85% 15	0.91% 2	219
I am proud to be associated with PLSAS and its brand.	52.53% 114	46.54% 101	0.92% 2	0.00% 0	217

### Q5 Please answer the following questions regarding your supervisor:

Answered: 201 Skipped: 44

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
My supervisor promotes a district-aligned mission, vision, and strategic plan.	39.50% 79	56.00% 112	3.50% 7	1.00% 2	200
My supervisor works with staff to plan and execute continuous improvement processes.	37.69% 75	49.25% 98	11.56% 23	1.51% 3	199
My supervisor is visible and accessible.	44.44% 88	41.41% 82	11.11% 22	3.03% 6	198
My supervisor involves me in decisions that impact my job and is open to suggestions and feedback.	41.71% 83	38.19% 76	18.09% 36	2.01% 4	199
My supervisor listens and follows through when I express concerns.	38.69% 77	40.70% 81	16.08% 32	4.52% 9	199
My supervisor communicates in a professional and timely manner.	41.21% 82	40.20% 80	15.08% 30	3.52% 7	199
My supervisor provides me clear expectations of how I should measure the quality of my work.	37.37% 74	45.45% 90	14.14% 28	3.03% 6	198
My supervisor helps to resolve student behavior issues.	39.25% 73	43.01% 80	16.13% 30	1.61% 3	186
My supervisor shows appreciation for staff members.	49.49% 97	39.29% 77	10.71% 21	0.51% 1	196

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Overall, I am satisfied with my supervisor.	48.21% 94	37.95% 74	12.31% 24	1.54% 3	195
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### Q6 Please answer the following question regarding the District Department of Curriculum, Instruction, Assessment and Technology (CIA-T).

Answered: 184 Skipped: 61

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
The District Curriculum, Instruction, Assessment and Technology (CIA-T) department responds to my communications in a timely manner.	17.93% 33	21.20% 39	0.54% 1	0.54% 1	59.78% 110	184
The District Curriculum, Instruction, Assessment and Technology (CIA-T) department keeps me informed about trends, research and standards in curriculum, assessment, instruction and technology related to my subject area/grade level.	14.29% 26	23.08% 42	2.75% 5	1.10% 2	58.79% 107	182
Overall, I am satisfied with the District Department of Curriculum, Instruction, Assessment and Technology (CIA-T).	16.30% 30	23.91% 44	2.72% 5	0.54% 1	56.52% 104	184

### Q7 Please answer the following question about the District Technology Department:

Answered: 185 Skipped: 60

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
The District Technology Department supports me in accomplishing my goals.	24.46% 45	37.50% 69	2.17% 4	2.17% 4	33.70% 62	184
The District Technology Department provides a high level of customer service that meets the needs of employees.	27.72% 51	39.13% 72	3.26% 6	1.63% 3	28.26% 52	184
Overall, I am satisfied with the District Technology Department.	27.72% 51	40.76% 75	2.72% 5	1.63% 3	27.17% 50	184

### Q8 Please answer the following question regarding Student Support Services (includes Special Education, Intervention, English Language Learner, and Gifted/Talented services).

Answered: 179 Skipped: 66

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
Overall, I am satisfied with the Student Support Services Department.	25.14% 45	41.34% 74	5.59% 10	1.12% 2	26.82% 48	179

### Q9 Please answer the following questions about communications:

Answered: 184 Skipped: 61

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
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I am informed about important school-level dates, activities, events and information.	<b>38.46%</b> 70	<b>53.85%</b> 98	<b>7.69%</b> 14	<b>0.00%</b> 0	182
I am informed about important district-level dates, activities, events and information.	<b>39.89%</b> 73	<b>56.83%</b> 104	<b>3.28%</b> 6	<b>0.00%</b> 0	183

### Q10 Please indicate your preferred methods of communication:

Answered: 182 Skipped: 63

	Email	Printed Information	School Newsletter	District Newsletter	Webpage	Social Media	Total
My preferred method of school-level communication is:	<b>91.21%</b> 166	<b>4.40%</b> 8	<b>1.65%</b> 3	<b>0.55%</b> 1	<b>1.65%</b> 3	<b>0.55%</b> 1	182
My preferred method of district-level communication is:	<b>92.82%</b> 168	<b>3.87%</b> 7	<b>0.00%</b> 0	<b>1.10%</b> 2	<b>2.21%</b> 4	<b>0.00%</b> 0	181

### Q11 Please answer the following questions regarding Human Resources:

Answered: 186 Skipped: 59

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
The Human Resources Department provides timely service.	<b>26.34%</b> 49	<b>56.45%</b> 105	<b>3.23%</b> 6	<b>0.00%</b> 0	<b>13.98%</b> 26	186
The Human Resources Department provides accurate and useful information.	<b>24.32%</b> 45	<b>57.84%</b> 107	<b>2.70%</b> 5	<b>0.00%</b> 0	<b>15.14%</b> 28	185
The Human Resources Department provides a high level of customer service which meets the needs of employees.	<b>26.23%</b> 48	<b>55.19%</b> 101	<b>3.28%</b> 6	<b>0.55%</b> 1	<b>14.75%</b> 27	183
Overall, I am satisfied with the Human Resources Department.	<b>26.49%</b> 49	<b>59.46%</b> 110	<b>2.16%</b> 4	<b>0.00%</b> 0	<b>11.89%</b> 22	185

### Q12 Please answer the following questions regarding Business Services (payroll, accounts payable):

Answered: 185 Skipped: 60

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
Business Services provides timely services.	<b>39.46%</b> 73	<b>49.73%</b> 92	<b>0.00%</b> 0	<b>0.00%</b> 0	<b>10.81%</b> 20	185
Business Services provides accurate information.	<b>37.30%</b> 69	<b>49.73%</b> 92	<b>1.08%</b> 2	<b>0.00%</b> 0	<b>11.89%</b> 22	185
Business Services provides meaningful and useful information.	<b>35.68%</b> 66	<b>49.73%</b> 92	<b>0.54%</b> 1	<b>0.00%</b> 0	<b>14.05%</b> 26	185
The Business Services department provides a high level of customer service that meets the needs of employees.	<b>38.38%</b> 71	<b>45.95%</b> 85	<b>1.62%</b> 3	<b>0.00%</b> 0	<b>14.05%</b> 26	185
Overall, I am satisfied with the Business Services Department.	<b>39.67%</b> 73	<b>50.00%</b> 92	<b>1.09%</b> 2	<b>0.00%</b> 0	<b>9.24%</b> 17	184

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## Q13 Please answer the following questions regarding Child Nutrition:

Answered: 186 Skipped: 59

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Total
Child Nutrition strives to improve the nutritional value of food served.	31.89% 59	39.46% 73	4.32% 8	0.54% 1	23.78% 44	185
I encourage students to eat breakfast and/or lunch at school.	20.33% 37	29.67% 54	4.95% 9	0.55% 1	44.51% 81	182
Child Nutrition provides a high level of customer service.	31.49% 57	38.67% 70	3.87% 7	0.00% 0	25.97% 47	181
I know how to help potentially eligible students access the Federally funded free and reduced price lunch program.	19.13% 35	24.59% 45	7.65% 14	0.55% 1	48.09% 88	183
Overall, I am satisfied with the Child Nutrition Department.	31.32% 57	42.86% 78	3.30% 6	0.00% 0	22.53% 41	182

## Q14 Please answer the following questions about the Superintendent:

Answered: 175 Skipped: 70

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
The Superintendent is visible and accessible in the district.	36.99% 64	56.07% 97	5.20% 9	1.73% 3	173
The Superintendent communicates a clear vision of excellence and continuous improvement consistent with the goals of the school district.	42.44% 73	56.40% 97	1.16% 2	0.00% 0	172
The Superintendent works collaboratively with staff, families and community members to promote and support the mission and goals of the district.	40.59% 69	55.29% 94	4.12% 7	0.00% 0	170
The Superintendent creates an atmosphere of trust and mutual respect with staff and community.	38.60% 66	57.89% 99	2.92% 5	0.58% 1	171
The Superintendent models professionalism and integrity in all interactions.	46.78% 80	51.46% 88	1.17% 2	0.58% 1	171
Overall, I am satisfied with the Superintendent.	43.10% 75	55.75% 97	0.57% 1	0.57% 1	174

## Q15 Please answer the following questions about the School Board:

Answered: 167 Skipped: 78

	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
The School Board provides the vision and mission necessary to meet the needs of students in our community.	16.97% 28	68.48% 113	13.94% 23	0.61% 1	165
The School Board aligns the resources of the district to the goals they hope to achieve.	16.97% 28	65.45% 108	16.97% 28	0.61% 1	165
The School Board encourages community and staff collaboration in the direction of the school district.	19.51% 32	62.80% 103	16.46% 27	1.22% 2	164

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Overall, I am satisfied with the School Board.	<b>17.68%</b> 29	<b>65.24%</b> 107	<b>15.85%</b> 26	<b>1.22%</b> 2	164
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