Set up email with the built-in Android email app

Select the type of account you want to add.

Note: Android mail apps may look different across different devices, and the directions given may not exactly match the options that you see. Use these steps as a guide or consult the manufacturer's help for your particular device. You can also choose to use the built-in Gmail app if your Email app is not available.

Set up an outlook.com account

1. Tap Settings > Accounts > Add account > Exchange.



2. Type your full email address, for example *yourname@scotlandk12.nc.*us (If you only want your email account to sync to your phone, tap **Next** and follow the rest of the prompts.

However, if you want other sync options, such as syncing your calendar and contacts as well, select **Manual setup** and follow the steps below.

Note: The manual steps below are for Outlook.com accounts only.

On the type of account page, select **Exchange** > **Next**.

- 3. Type your password and select **Next**.
- 4. On the Incoming server settings page set the following:

• **Domain\Username**

Make sure your full email address appears. For example, <someone>@scotland.k12.nc.us. If **Domain** and **Username** are separate text boxes on your device, leave the **Domain** box empty, and type your full email address in the **Username** box.

• Password

Use the password that you use to access your account.

• Server name

You might need to replace what's there with **outlook.office365.com**

• Port

Use 443 or 993.

Security type

Select **SSL/TLS** or make sure the **Use secure connection (SSL)** checkbox is checked, then tap **Next**.

- 5. On Account options, change or accept the default sync settings, and then select **Next**.
- 6. Name your account if you want and then select **Next**.

Not working? Make sure you entered your email and password correctly and try again because even one small typo will result in an error.

If you've turned on two-step verification, and you see an incorrect password error, see Troubleshoot email setup on mobile.

If you synced your calendar and contacts, go to those built-in apps on your device to view any items that might be there. If you synced tasks as well, you should see them in the calendar app on your device. It might take a few minutes for everything to sync.

Set up work or school email accounts that use Office 365 or an Exchange-based email account

View these steps in a video.

1. Tap **Settings** > **Accounts** > **Add account** > **Email**.



- 2. Type your full email address, for example tlocklear@scotland.k12.nc.us, type your password, and then tap **Next**.
- 3. Select the **Exchange** option.
- Depending how the Office 365 administrator in your organization set up your account, you might receive a message about additional security features. Select OK to continue.



- 5. Once the device verifies the server settings, the **Account Options** page opens. Accept the defaults or select the options for how you want to receive and send your mail, and then tap **Next**. (You may need to scroll down to see **Next**.)
- 6. On the **Set up email** page you can change the name of your account. When you're finished tap **Done**.

If you synced your calendar and contacts in step 5 you can go to those apps on your phone to view any items that might be there. If you synced tasks as well, you should see them in the calendar app on your device. It might take a few minutes for everything to sync.