

All technology support issues should be reported using the GetHelp ticketing system. Submit a ticket using the GetHelp app in your LaunchPad account.

Directory of Technology Services

Service	Department	Contact	Phone	Email
Active Directory/Computers	Technology	Keith Faircloth	981-1027	Email
Active Directory/Users	Technology	Ginny Hedgpath	981-1090	Email
Canvas	Instruction	Chris Odom	981-1067	Email
Cell Phones	Technology	William Rice	981-1899	Email
Copy Machines	Printing	Ricoh/Chris Arnold	981-1026	Email
ClassLink LaunchPad	Instruction	Chris Odom	981-1067	Email
ClassLink LaunchPad	Technology	Tim Allen	981-1057	Email
CSI Delivery Point/SmartFusion	Technology	Ray Goodman	985-3656	Email
Destiny	Technology	Tim Allen	981-1057	Email
DocuScan/DocuServe	Technology	Ray Goodman	985-3656	Email
Employee Self Serve - ESS	Finance/Payroll	Julie Herring	981-1011	Email
Email Accounts	Technology	Ginny Hedgpath	981-1090	Email
Enrich	Exceptional Student Education	Amanda Martin	981-1040 or 985-3540	Email
Field Trip Software	Technology	Tim Allen	981-1057	Email
Firewall	Technology	Jackie Wilson	981-1029	Email
Instructional Software	Instruction	Chris Odom	981-1067	
Internet Filter	Technology	Jackie Wilson	981-1029	Email
Inventory (tech equipment)	Technology	Keith Faircloth	981-1027	Email

Telephone Support (deskphone)	Technology	Rhonda Devinney	985-3531	Email
Telephone Support (deskphone)	Technology	William Rice	981-1899	Email
Kronos	Technology	Ray Goodman	985-3656	Email
Kickup	Personnel	Joya Holmes	981-1091	Email
Network Issues	Technology	Jackie Wilson	981-1029	Email
Network Issues	Technology	Benjie Young	981-1829	Email
ParentLink/BlackBoard	Technology	Tim Allen	981-1057	Email
PowerSchool/Elementary	Technology	Sarah Johnson	981-1049	Email
PowerSchool/Lead	Technology	Debra Broyles	985-3110	Email
PowerSchool - Middle/High	Technology	Ann Shaver	981-1068	Email
Quotes for Equipment orSoftware	Technology	Rhonda Devinney	985-3531	Email
Raptor (Visitor Software)	Safety & Security	Joe Bridges	985-3008	Email
Read 180	Technology	Tim Allen	981-1057	Email
School Locator/GIS	Technology	Tim Allen	981-1057	Email
School Tech Supervision	Technology	William Rice	981-1899	Email
SeeSaw	Instruction	Richard Camp	981-1022	Email
SC State Dept of Ed Web Portal	Technology	Ginny Hedgpath	981-1090	Email
Successmaker	Technology	Tim Allen	981-1057	Email
Testing	Instruction	Carla Berry	981-1095	Email
Transporation (Routing) Software	Technology	Tim Allen	981-1057	Email
Videography	Technology	Aaron Sheffield	985-1005	Email
Voicemail Accounts	Technology	Rhonda Devinney	985-3531	Email
			981-1005	Email
Websites	Technology	Aaron SheffieldLindsa	981-1008	Email
Wireless Issues	Technology	Jackie Wilson	981-1029	Email