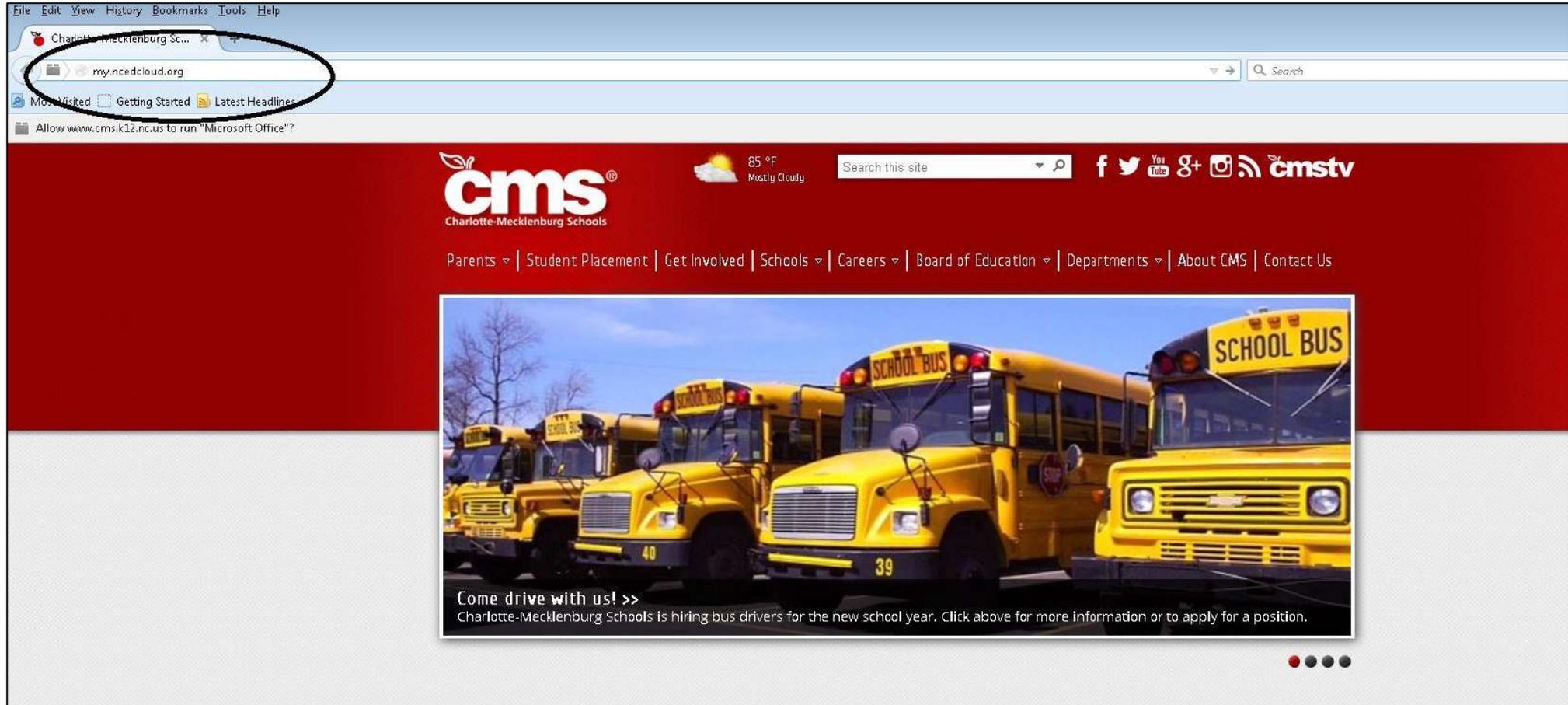




Claiming Your Account in NCEdCloud

Open a web browser and type in **my.ncedcloud.org**.
Mozilla Firefox and Google Chrome seem to work the best.



The screenshot shows a web browser window with the address bar containing **my.ncedcloud.org**, which is circled in black. The browser's menu bar includes File, Edit, View, History, Bookmarks, Tools, and Help. Below the address bar, there are navigation links for 'Most Visited', 'Getting Started', and 'Latest Headlines', along with a security warning: 'Allow www.cms.k12.nc.us to run "Microsoft Office"?'. The website's header is red and features the 'cms' logo for Charlotte-Mecklenburg Schools, a weather widget showing 85°F and 'Mostly Cloudy', a search bar, and social media icons for Facebook, Twitter, YouTube, Google+, Instagram, RSS, and 'cmstv'. A navigation menu below the header includes links for Parents, Student Placement, Get Involved, Schools, Careers, Board of Education, Departments, About CMS, and Contact Us. The main content area displays a large image of several yellow school buses. Below the image, the text reads: 'Come drive with us! >>' and 'Charlotte-Mecklenburg Schools is hiring bus drivers for the new school year. Click above for more information or to apply for a position.' There are four small colored dots (red, grey, grey, grey) at the bottom right of the image area.

Click on Claim My Account.

RapidIdentity

NCEdCloud IAM

Login

Do NOT bookmark this page. [Need help?](#)

NCEdCloud

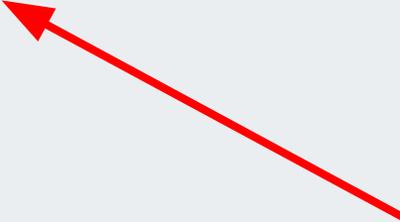
Username

Go >

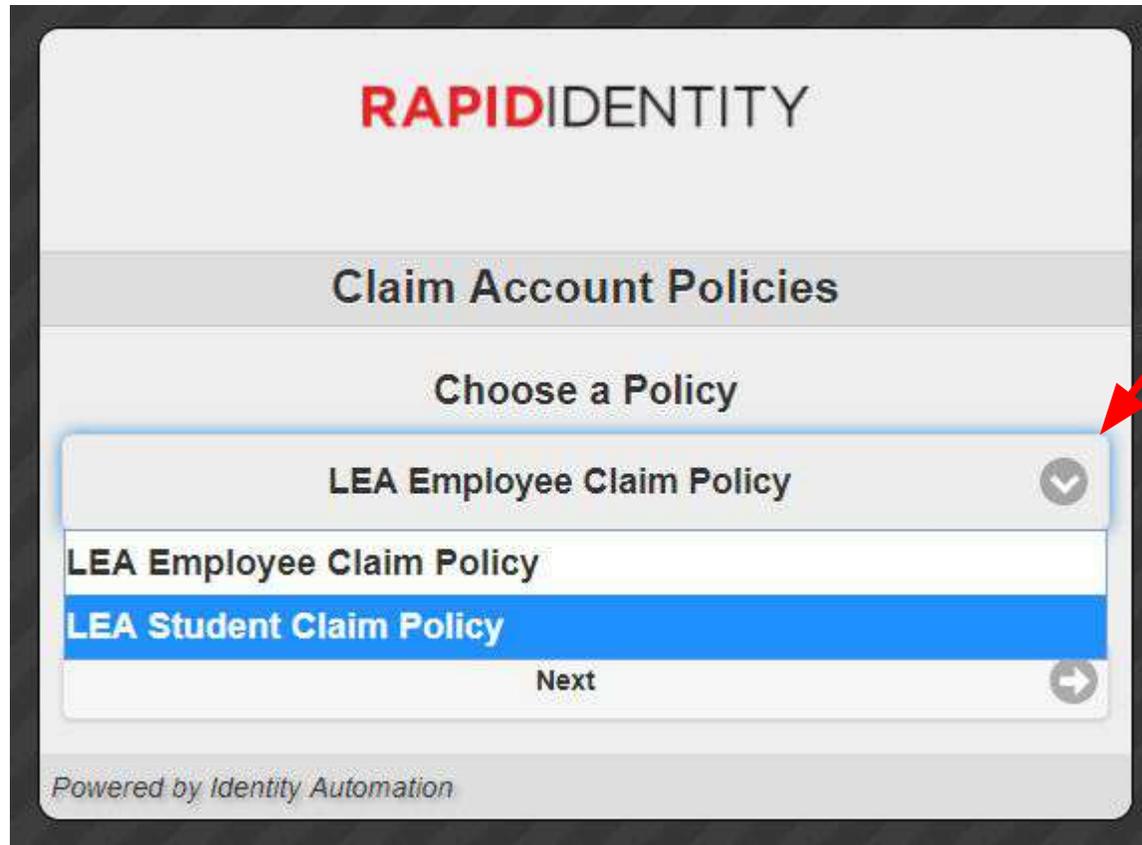
Don't have an account yet? [Claim your account.](#)

Claim My Account

Powered by
 IDENTITY
AUTOMATION



Select the **STUDENT** option from the drop down menu



RAPIDIDENTITY

Claim Account Policies

Choose a Policy

LEA Employee Claim Policy

LEA Employee Claim Policy

LEA Student Claim Policy

Next

Powered by Identity Automation

A red arrow points to the downward arrow icon on the right side of the dropdown menu.

- Enter your Student UID: (Student ID #.)
- Enter Grade
- Enter your Birthdate in the format:
[YYYYMMDD]
- Enter your LEA/Charter Code: **600**
- Fill in the Captcha field

RAPIDIDENTITY

Step 1

Answer the following questions to claim your account:

Student UID: *

Grade [6-13]: *

Birthdate [YYYYMMDD]
e.g. 20020427: *

LEA / Charter Code
e.g. 012, 04H, 555: *

I'm not a robot  reCAPTCHA
Privacy - Terms

Next 

Powered by Identity Automation

- Enter a password following the rules listed.
- Until your password meets the criteria for a valid password you will not be able to proceed to the verify password box.
- Once you have both passwords enter correctly you can click the Next button.

RAPIDIDENTITY

Step 2

Update Your Password

Employee Password Policy

Password must be between 8 and 16 characters long.

The password must contain the following:

- Minimum of one uppercase character
- Minimum of one lowercase character
- Minimum of one numeric digit

Password must **not** contain:

- Username
- First name
- Last name
- Spaces
- Starts or ends with ! (exclamation point)

Input fields: New Password, Verify Password

Next

Powered by Identity Automation

You will then be prompted to set up security questions.

RAPIDIDENTITY

Password Change Complete

Your password was successfully changed. Please do NOT click your browser's back button.

Please retain your username for future use: **9291726869**

You must answer at least 5 pre-defined Questions. Answers must be between 3 and 255 characters each.

Pre-Defined Questions

In what city or town was your first job?

Enter your answer

What is your maternal grandmother's maiden name?

Enter your answer

Where does your nearest sibling live?

Enter your answer

What is the first name of the boy or girl you first kissed?

Enter your answer

In what city or town did your mother and father meet?

Enter your answer

What school did you attend for sixth grade?

Enter your answer

What is your oldest sibling's middle name?

Enter your answer

What street did you live on in the third grade?

Enter your answer

In what city did you meet your spouse/significant other?

Enter your answer

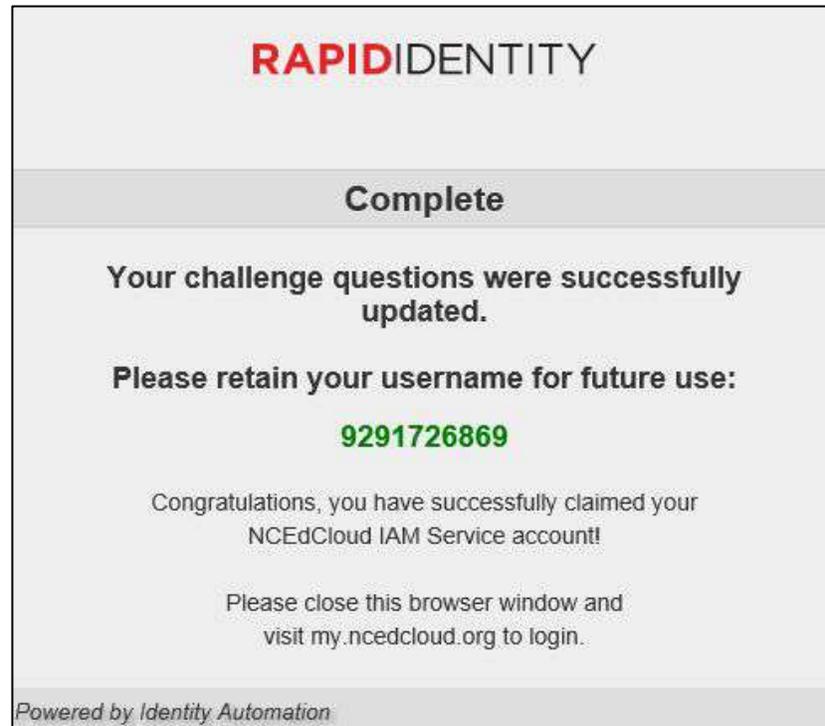
What is the name of the city/town where your grandparents live?

Enter your answer

Next

Powered by Identity Automation

- You are required to answer a minimum of five questions. We suggest you answer all the security questions. If you forget your password you will use these questions to reset the password.
- Note: Please make sure your answers are at least 4 characters long. I will not accept answers that are too short.



RAPIDIDENTITY

Complete

Your challenge questions were successfully updated.

Please retain your username for future use:

9291726869

Congratulations, you have successfully claimed your NCEdCloud IAM Service account!

Please close this browser window and visit my.ncedcloud.org to login.

Powered by Identity Automation

Once you answer the security questions you can go back to **my.ncedcloud.org** and log in.

File Edit View History Bookmarks Tools Help

Charlotte-Mecklenburg Sc...

my.ncedcloud.org

Most Visited Getting Started Latest Headlines

Allow www.cms.k12.nc.us to run "Microsoft Office"?

cms
Charlotte-Mecklenburg Schools

85 °F
Mostly Cloudy

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Parents | Student Placement | Get Involved | Schools | Careers | Board of Education | Departments | About CMS | Contact Us

SCHOOL BUS

SCHOOL BUS

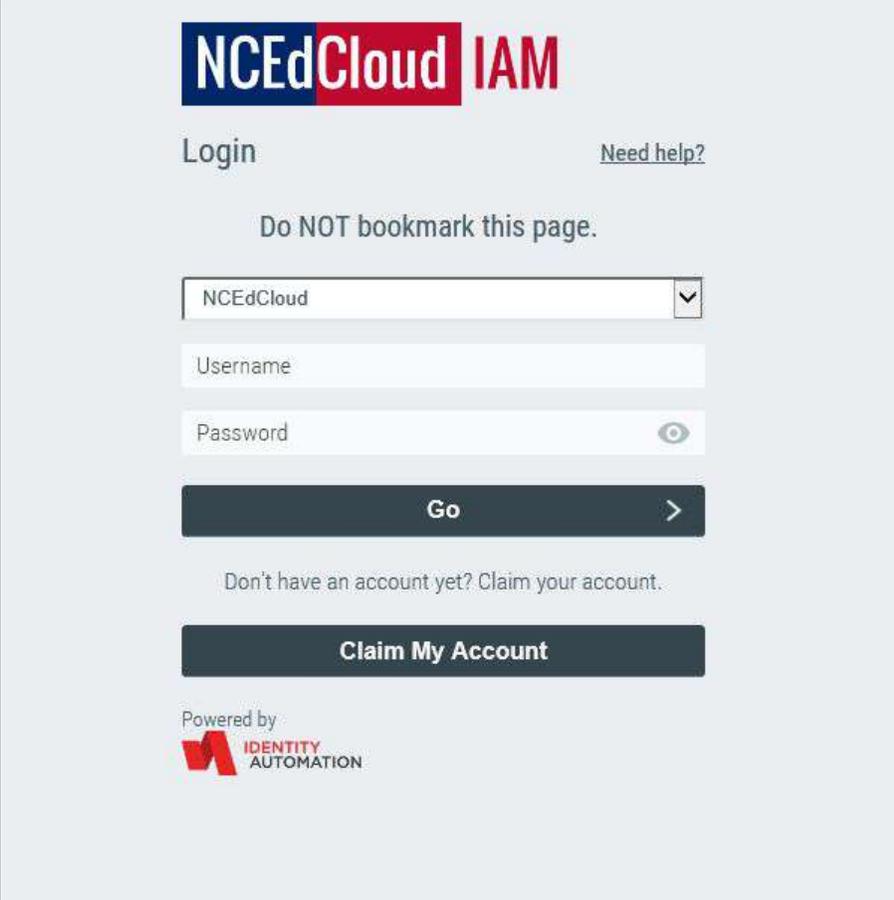
SCHOOL BUS

SCHOOL BUS

40 39

Come drive with us! >>
Charlotte-Mecklenburg Schools is hiring bus drivers for the new school year. Click above for more information or to apply for a position.

- For the Username type in your Student ID#
- Enter the password you created during the claim process
- Click the Go button



The screenshot shows the NCEdCloud IAM login interface. At the top, the logo "NCEdCloud IAM" is displayed in blue and red. Below the logo, the word "Login" is on the left and a "Need help?" link is on the right. A warning message "Do NOT bookmark this page." is centered. The login form consists of a dropdown menu with "NCEdCloud" selected, a "Username" input field, and a "Password" input field with a toggle icon. A dark "Go" button with a right-pointing arrow is below the fields. Below the button, there is a link "Don't have an account yet? Claim your account." and a dark "Claim My Account" button. At the bottom, it says "Powered by" followed by the "IDENTITY AUTOMATION" logo.

Video Instructions

<https://ncedcloud.mcnc.org/sites/default/files/NCEdCloud.IAM.Claim.Account.Student.mp4>