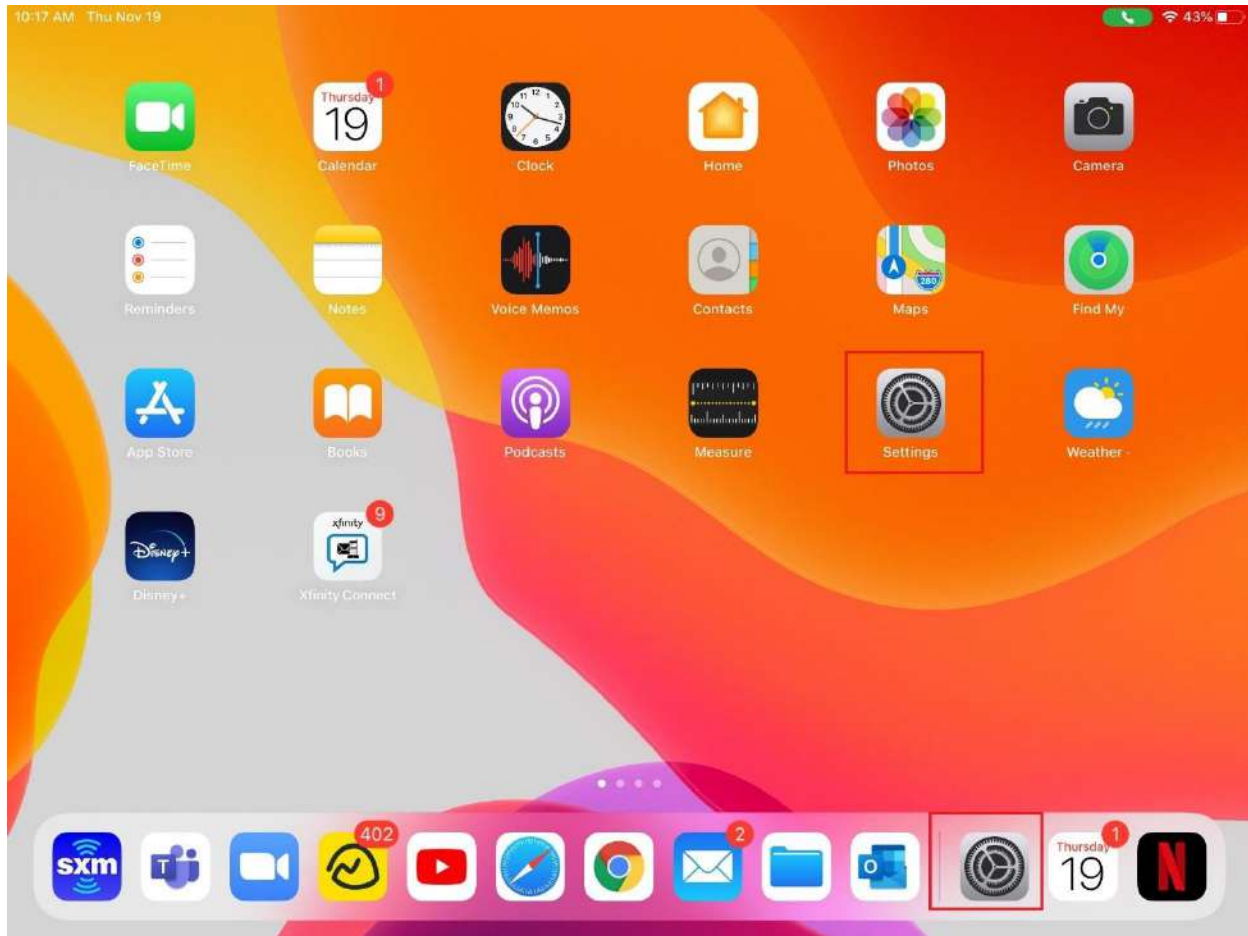
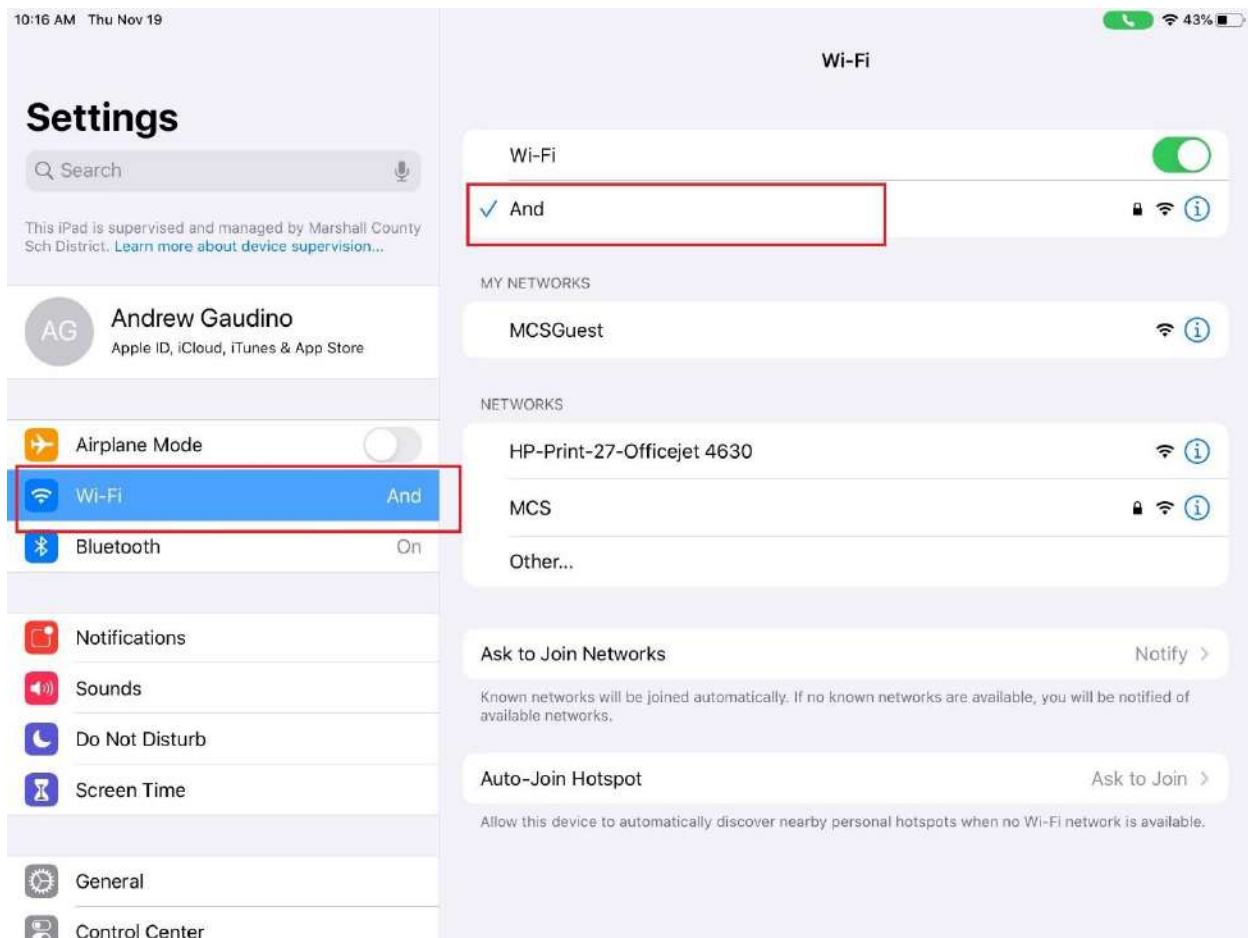


IF You are not getting internet or Apps are not working on your IPAD you have to refresh your captive portal settings.

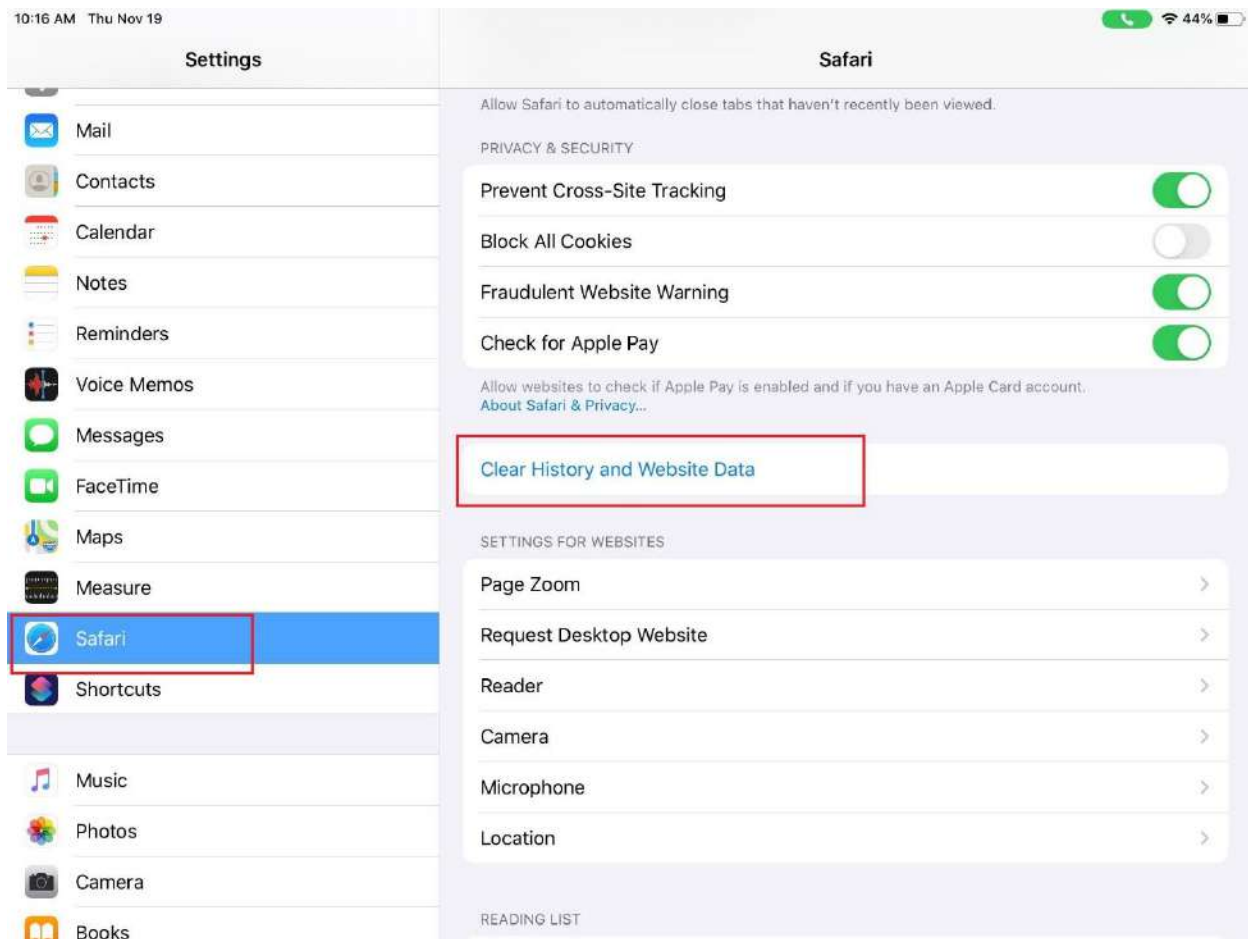
### Open Settings



Check and make sure that you are connected to WIFI (your WIFI will be different than the one in this guide)

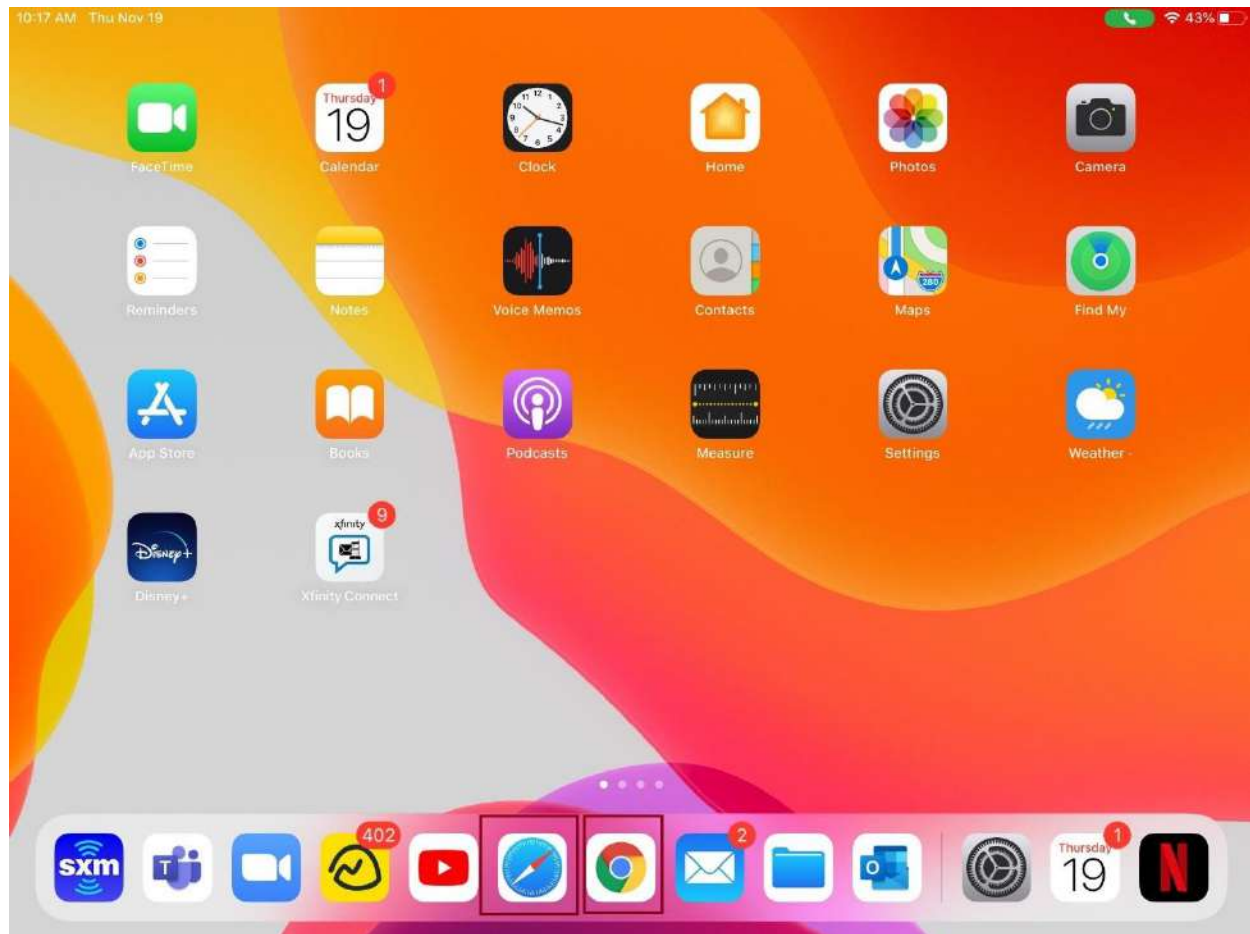


Scroll down and find **Safari** on the right side click **Clear History and Website Data**

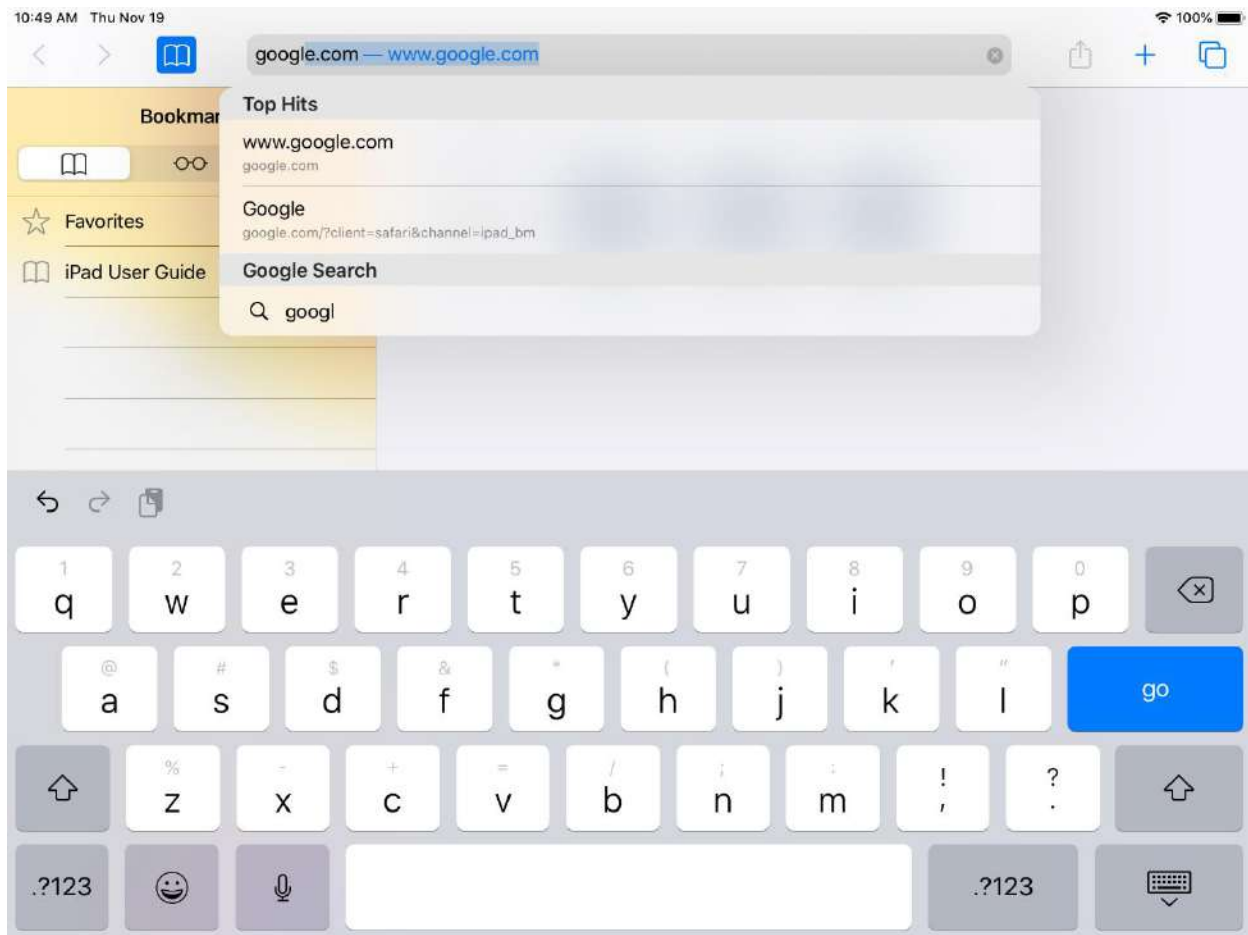


Close settings

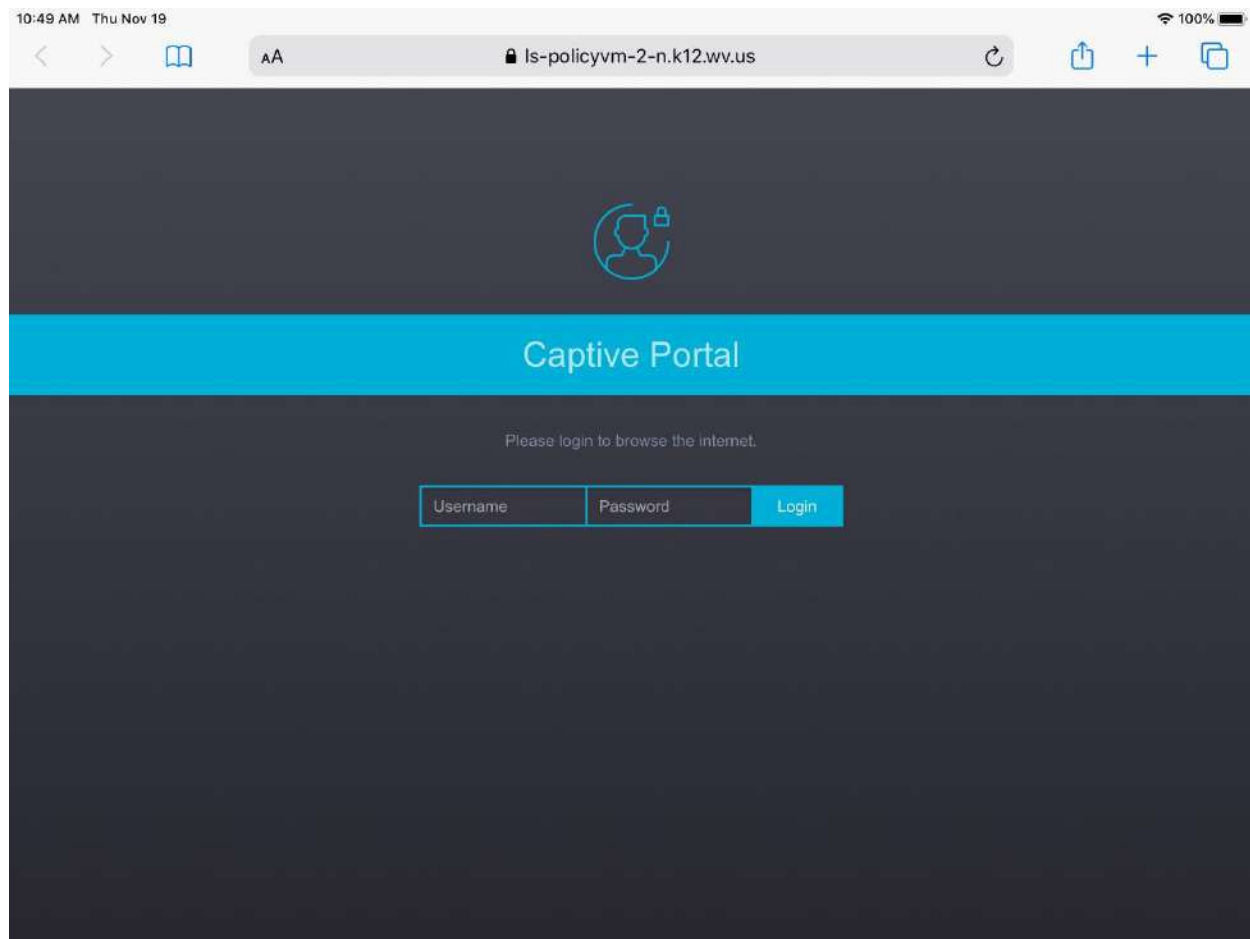
Open Google Chrome OR Safari



Try to go to google.com

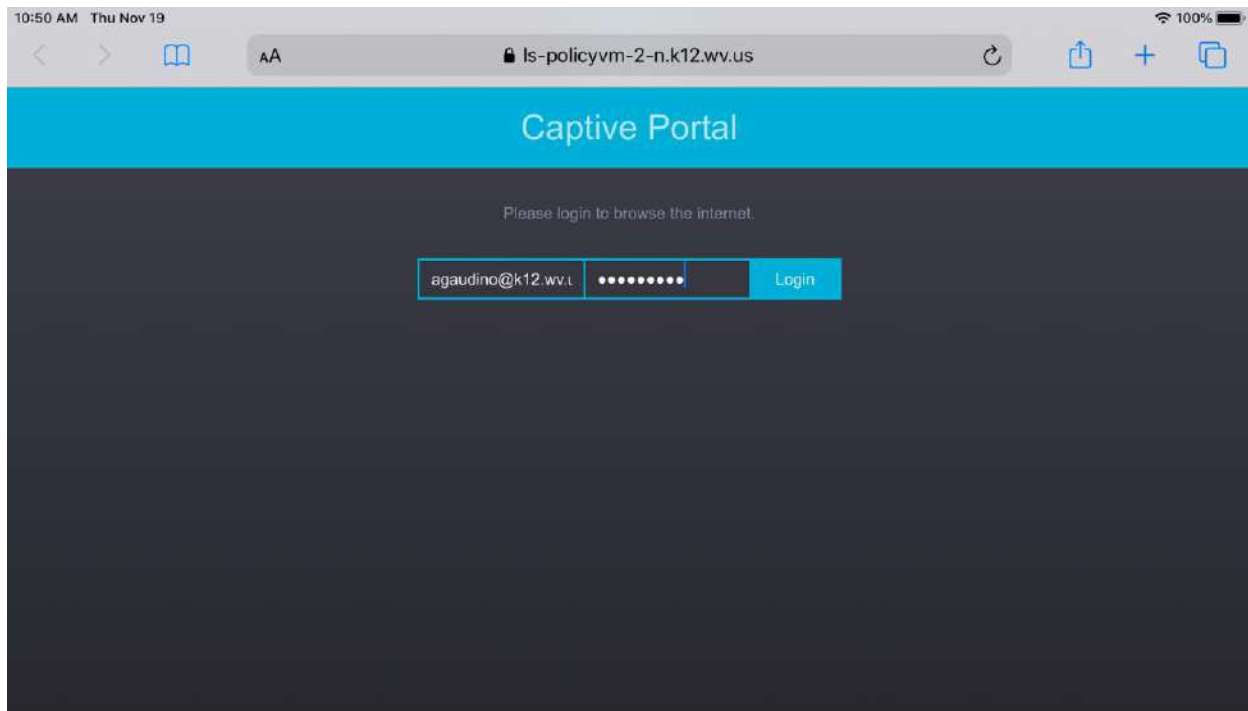


The captive portal will come up



Full email address and email password

Students emails end with @stu.k12.wv.us



The screenshot shows a mobile browser interface. At the top, the status bar displays "10:50 AM Thu Nov 19" and "100%" battery. The browser's address bar shows the URL "ls-policyvm-2-n.k12.wv.us". Below the address bar, the page has a blue header with the text "Captive Portal". The main content area is dark gray and contains the text "Please login to browse the internet." Below this text is a login form with two input fields: the first contains the email address "agaudino@k12.wv.us" and the second contains a masked password ".....". To the right of these fields is a blue "Login" button.

You should be good to go. Close your apps and reopen them

