Business Management Fall 2012

Start Date: August 22, 2012 End Date: September 27, 2012

#### What do we want students to know and be able to do?

Overview of Unit	Essential Learning Targets	Critical Vocabulary
In this unit students will be learning the basics of management levels, styles and hiring	<ul> <li>Students will define and recall the world of management in today's society.</li> </ul>	management, senior management, middle management, supervisory management, role,
practices.		conceptual skills, human relations skills,
		technical skills, principle, glass ceiling,
		professional manager, entrepreneur, small
		business, monopoly, trust, scientific
		mangement, hierarchy of needs, theory x,
		theory y, theory z, centralization,
		decentralization, TQM, career, personality,
		learning style, values, lifestyle, trend,
		professional association, networking, for-profit
		business, nonprofit organization, resume, cover
		letter chronological resume, skills resume

#### Standards

#### Career and Technical Standards - CTE Business Education (2010) - Business Law

Law 3 Agency and Employment

Law 3.1 Analyze the role and importance of agency law, and employment law as they relate to the conduct of business in the national and international marketplaces. Law 5 Property Law

Law 5.1 Explain the legal rules that apply to personal property, [and] real property and intellectual property.

#### Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 1 Management Functions

1.1 Analyze the management functions and their implementation and integration within the business environment.

Mgmt 3 Business Organization

3.1 Analyze the organization of a business.

Mgmt 2 Management Theories

2.1 Analyze management theories and their application within the business environment.

Mgmt 4 Personal Management Skills

4.1 Develop personal management skills to function effectively and efficiently in a business environment.

Mgmt 5 Ethics And Social Responsibility

5.1 Examine the role of ethics and social responsibility in decision making.

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#### Mgmt 6 Human Resource Management

6.1 Describe human resource functions and their importance to an organization's successful operation.

Mgmt 7 Organized Labor

7.1 Describe the role of organized labor and its influence on government and business.

Mgmt 7 Technology and Information Management

Mgmt 9 Industry Analysis

9.1 Analyze a business organization's competitive position within the industry.

Mgmt 11 Operations Management

11.1 Apply operations management principles and procedures to the design of an operations plan.

Mgmt 12 Global Perspective

12.1 Examine the issues of corporate culture and managing in the global environment.

### Career and Technical Standards - CTE Business Education (2010) - Career Development

- 1.0 Self-Awareness
- 1.1 Assess personal skills, abilities, and aptitudes and personal strenghts and weaknesses as they relate to career exploration and development.
- 2.0 Career Research
- 2.1 Utilize career resources to developt a career information database that includes international career opportunities.
- 3.0 Relate the importance of workplace expectations to career development.
- 3.1 Relate the importance of workplace expectations to career development.
- 4.0 Career Strategy
- 4.1 Apply knowledge gained from individual assesment to a comprehensive set of goals and an individual career plan.
- 5.0 School-to-Career Transition
- 5.1 Develop strategies to make an effective transition from school to career.

#### Career and Technical Standards - CTE Business Education (2010) - Communication

- 3.0 Workplace Communication
- 3.1 Incorporate appropriate leadership and supervision techniques, customer service strategies, and personal ethics standards to communicate effectively with vairous business constituencies

#### Career and Technical Standards - CTE Business Education (2010) - Entrepreneurship

- . Entrepreneurship
- 6.0 Management
- 6.1 Develop a management plan for an entrepreneurial venture

### How do we know they have learned it?

Summative Assessment	Proficiency Statements
Using a M/C, T/F, Fill in the Blanl	k and Short Students will achieve 85% (60/70 pts.) on the

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Answer test, students will define and recall the	Unit 1 test through matching, defining, listing,
world of management in today's society.	describing and recalling facts of management.
	When a student does not receive 85%, the
	student(s) will meet with teacher for additional
	instruction to achieve proficiency.

Management in today's society		
Content	Skills	Assessment
A. Management	A. Management	Understanding Management Quiz-M/C, T/F, fill in the blank,
B. Levels of Management	Define management	short answer
C. Management Process	B. Levels of Management	
D. Management Skills	1. Explain the 3 levels of management	
E. Principles of Management	C. Management Process	
F. Women & minorities in management	<ol> <li>Identify which level of management works with which</li> </ol>	
G. Entrepreneurship	task: planning, organizing, staffing, leading, & controlling.	
	D. Management Skills	
	1. Identify and describe conceptual, human relations and	
	technical skills	
	E. Principles of Management	
	<ol> <li>Explain how managers use observation and deduction.</li> </ol>	
	F. Women & minorities in management	
	<ol> <li>Define the role of women &amp; minorities</li> </ol>	
	G. Entrepreneurship	
	Define Entrepreneurship	
	2. Analyze the importance of entrepreneurship and small	
	business.	
	3. Characteristics of Entrepreneurs	

## Management Movement

Content	Skills	Assessment	
A. Industrial Revolution	A. Industrial Revolution	Movement of Management Quiz-M/C, T/F, Fill in the blank, &	
B. Captains of Industry	<ol> <li>Describe how the Industrial Rev. created a new need</li> </ol>	short answer	
C. Principles of Scientific Management	for management.		
D. Hawthorne studies	B. Captains of Industry		
E. Maslow's Hierarchy of Needs	<ol> <li>Identify Rockefeller, Duke, Carnegie, Morgan &amp;</li> </ol>		
F. Principles of TQM	Vanderbilt		

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G. Principles of Theory X, Y & Z	C. Principles of Scientific Management	
	Explain how to increase productivity	
	D. Hawthorne studies	
	Describe the relationship between working conditions	
	& productivity	
	E. Maslow's Hierarchy of Needs	
	Explain how workers are motivated based on	
	Maslow's levels.	
	F. Principles of TQM	
	Explain why TQM would be effective	
	G. Principles of Theory X, Y & Z	
	1. Differentiate between theory X, Y & Z	

### **Careers in Management**

Content	Skills	Assessment
A. Abilities, personality, learning styles	A. Abilities, personality, learning styles	Management Careers-M/C, T/F, fill in the blank, short answer
B. Management Careers	<ol> <li>Analyze abilities, personality and learning styles for a</li> </ol>	Resume, Cover Letter and Job Application-
C. For-Profit versus Non-Profit	career in management.	
D. Resume & Cover letter	B. Management Careers	
	<ol> <li>Determine if a career in management is of interest</li> </ol>	
	C. For-Profit versus Non-Profit	
	<ol> <li>Compare and contrast for-profit and non-profit</li> </ol>	
	businesses	
	<ol><li>Define the difference of for-profit and non-profit</li></ol>	
	businesses	
	D. Resume & Cover letter	
	1. Create a resume	
	2. Create a cover letter	

### Tool Kit

Resources	Narrative Reflection	Quantitative Reflection
Top-Down webs	As always the "Google" company youtube	
<ul> <li>Google Youtube videos</li> </ul>	videos were a hit with the class. The videos	
<ul> <li>online learning style quiz/interest survey</li> </ul>	really help the students aquire background	
<ul> <li>Examples of cover letters and resumes</li> </ul>		
<ul> <li>Mock interviews with teachers for fictitious</li> </ul>	information on the different management	

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	T
positions students created	theories discussed. I spent more time on the
	cover letters and resumes and feel that the
	students will be leaving this class with a solid
	cover letter, resume and understanding of
	professional looking job application
	documents.

### Standards Summary - Management in today's society-1

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### **Attached Standards Summary**

Career and Technical Standards - CTE Business Education (2010) - Business Law

Law 3 Agency and Employment

Law 3.1 Analyze the role and importance of agency law, and employment law as they relate to the conduct of business in the national and international marketplaces.

Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 1 Management Functions

1.1 Analyze the management functions and their implementation and integration within the business environment.

Mgmt 3 Business Organization

3.1 Analyze the organization of a business.

Mgmt 2 Management Theories

2.1 Analyze management theories and their application within the business environment.

Mgmt 4 Personal Management Skills

4.1 Develop personal management skills to function effectively and efficiently in a business environment.

Career and Technical Standards - CTE Business Education (2010) - Career Development

1.0 Self-Awareness

1.1 Assess personal skills, abilities, and aptitudes and personal strenghts and weaknesses as they relate to career exploration and development.

2.0 Career Research

2.1 Utilize career resources to developt a career information database that includes international career opportunities.

3.0 Relate the importance of workplace expectations to career development.

3.1 Relate the importance of workplace expectations to career development.

4.0 Career Strategy

4.1 Apply knowledge gained from individual assesment to a comprehensive set of goals and an individual career plan.

5.0 School-to-Career Transition

5.1 Develop strategies to make an effective transition from school to career.

Career and Technical Standards - CTE Business Education (2010) - Communication

3.0 Workplace Communication

3.1 Incorporate appropriate leadership and supervision techniques, customer service strategies, and personal ethics standards to communicate effectively with vairous business constituencies

Career and Technical Standards - CTE Business Education (2010) - Entrepreneurship

- . Entrepreneurship
- 6.0 Management
- 6.1 Develop a management plan for an entrepreneurial venture

# Standards Summary - Management in today's society-1

Business Management Fall 2012
August 22, 2012 through September 27, 2012

Business Management Fall 2012 Start Date: September 19, 2012 End Date: October 29, 2012

### What do we want students to know and be able to do?

Overview of offic
In this unit students will learn how ethics,
unions, economics and international business
play a part in managing a specific enviornment.

#### **Essential Learning Targets**

• Students will recall, recognize and apply management enviornments.

### Critical Vocabulary

Ethics, Code of Ethics, intellectual property, social responsibility, stakeholder, social audit, regulations, sole proprietorship, partnership, corporation, income tax, property tax, patent, trademark, copyright, contract, employement laws, unions, economics, scarcity, opportunity cost, command economy, market economy, equilibrium price, breakeven analysis, breakeven point, business cycle, recession, depression, economic indicators, international trade, absolute advantage, law of comparative advantage, exports, imports, balance of trade, tariff, quota, embargo, global economy, free trade area, multinational corporation

#### **Standards**

Overview of Unit

#### Career and Technical Standards - CTE Business Education (2010) - Business Law

Law 3 Agency and Employment

Law 3.1 Analyze the role and importance of agency law, and employment law as they relate to the conduct of business in the national and international marketplaces.

Law 5 Property Law

Law 5.1 Explain the legal rules that apply to personal property, [and] real property and intellectual property.

#### Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 3 Business Organization

3.1 Analyze the organization of a business.

Mgmt 5 Ethics And Social Responsibility

5.1 Examine the role of ethics and social responsibility in decision making.

Mgmt 7 Organized Labor

7.1 Describe the role of organized labor and its influence on government and business.

### How do we know they have learned it?

Summative Assessment	Proficiency Statements

Business Management Fall 2012 Start Date: September 19, 2012 End Date: October 29, 2012

Students will be tested in two different ways:

- 1. Using a M/C, T/F, Fill in the Blank and Short Answer test, students will define and recall environments of management.
- 2. Through application, students will determine correct management decision for fictitious scenarios.
- 1. Students will achieve 85% (51/60 pts.) on the Unit 1 test through matching, defining, listing, describing and recalling facts of management. When a student does not receive 85%, the student(s) will meet with teacher for additional instruction to achieve proficiency.
- 2. Students will achieve 80% (9/11 pts.) for selecting correct management decision for scenario through application and solving fictitious situations. If proficiency is not meet first time, students will partner up with proficient classmate for peer teaching.

#### **Ethics**

#### Content Skills Assessment A. Importance of Ethics A. Importance of Ethics Ethics Quiz-M/C, T/F, Fill in the blank, and short answer B. Code of Ethics 1. Describe importance of ethics C. Ethcial Dilemmas B. Code of Ethics D. Laws of ethics 1. List content in ethical codes E. Development and demonstration of social responsibility C. Ethcial Dilemmas 1. Analyze and create a way to handle ethical dilemmas D. Laws of ethics 1. Outline the laws that apply to competitive behavior, consumer protection, production safety, and enviornemntal protection.

### Businesses, Workers, and the Law

Content	Skills	Assessment
A. Laws that affect businesses	A. Laws that affect businesses	Business Workers and the law Quiz-M/C, T/F, Fill in the blank

E. Development and demonstration of social responsibility
 1. Explain how social responsibility has changed

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B. Laws that protect workers on the job	Identify corporate, tax, intellectual property,	& short answer
	consumer, commerical & licensing & zoning laws.	
	B. Laws that protect workers on the job	
	<ol> <li>Describe Equal Employmenet Opportunity Laws,</li> </ol>	
	OSHA, Wage-Hour, Benefits and labor relations laws.	

### **Economics**

Economics		
Content	Skills	Assessment
A. Market Economy	A. Market Economy	Economics Quiz-M/C, T/F, Fill in the blank & short answer
B. Command Economy	Explain how a market economy influences businesses	
C. Supply & Demand	B. Command Economy	
D. Business Cycle	<ol> <li>Explain how a command economy influences</li> </ol>	
E. Economic Expansion & Contraction	businesses	
F. Forecasting using economic indicators	C. Supply & Demand	
	<ol> <li>Draw supply &amp; demand curves</li> </ol>	
	D. Business Cycle	
	<ol> <li>Define the business cycle and the phases</li> </ol>	
	E. Economic Expansion & Contraction	
	<ol> <li>Analyze expansion and contraction</li> </ol>	
	F. Forecasting using economic indicators	
	<ol> <li>Prepare a forecast using current economic indicators</li> </ol>	

### **International Business**

Content	Skills	Assessment
A. International Trade	A. International Trade	International Business-M/C, T/F, Fill in the blank, & short
B. Export and Import	<ol> <li>Explain why countries trade</li> </ol>	answer
C. Competing in a global economy	B. Export and Import	
	<ol> <li>Summarize why countries import and export goods</li> </ol>	
	C. Competing in a global economy	
	<ol> <li>Evaluate strategies used to compete in a global</li> </ol>	
	economy	

### **Tool Kit**

Resources	Narrative Reflection	Quantitative Reflection
<ul> <li>Undercover Boss CBS TV program (if available)</li> </ul>	This unit went well. I took a few days longer	
<ul> <li>Virtual Business-Management</li> </ul>	•	

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•	Jeopardy game for review Guest SpeakerMrs. Wagner (PVS-Unions) (if	than I wanted it to, but I decided to slow it down a bit to make sure the students learned
•	available) Guest Speaker (phone)Cliff Fry (Retired General	the content rather than stay on schedule. The presentations on international business were
	Motors-Union/Labor Relations)	really good this time around.

### **Standards Summary - Management Environments-2**

Business Management Fall 2012 September 19, 2012 through October 29, 2012

### **Attached Standards Summary**

Career and Technical Standards  $\,$  - CTE Business Education (2010) - Business Law

Law 3 Agency and Employment

Law 3.1 Analyze the role and importance of agency law, and employment law as they relate to the conduct of business in the national and international marketplaces. Law 5 Property Law

Law 5.1 Explain the legal rules that apply to personal property, [and] real property and intellectual property.

Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 3 Business Organization

3.1 Analyze the organization of a business.

Mgmt 5 Ethics And Social Responsibility

5.1 Examine the role of ethics and social responsibility in decision making.

### **Managerial Planning-3**

Business Management Fall 2012

Start Date: October 30, 2012 End Date: November 09, 2012

### What do we want students to know and be able to do?

Overview of Unit	Essential Learning Targets	Critical Vocabulary
Students will learn how to make effective managerial decisions while communicating effectively.	<ul> <li>Students will demonstrate communication skills with partner and compare and contrast decision making skills.</li> </ul>	intuitive decision making, rational decision making, team decision making, brainstorming, brainwriting, communication, active listening, nonverbal cues, memos, business letters, reports

### **Standards**

### How do we know they have learned it?

Summative Assessment
Students will work with a partner to create a stratgeic web to develop and design a new product using effective decisions making and communication skills. Each student will write a management report addressing the following items:

- 1. Importance of creative decision making
- 2. Analyzing the web that was created
- 3. Describe the decisions that had to be made
- 4. Discuss the final product that was selected
- 5. Create a picture of the final product
- 6. Identify the target customer, problems solved with new product, and benefits that would be provided to the customer.

**Proficiency Statements** 

With a partner, students will create a strategic web that develops a new product. In addition, students will reflect on the decision-making process in a written report using the TEST format. Students will be proficient when they include all 6 items in their written report.

### **Decision-Making Skills**

Content	Skills	Assessment
A. Importance of decision making	A. Importance of decision making	Decision-Making Skills-M/C, T/F, Fill in the blank and short
B. Types of decision making	<ol> <li>Explain why it is important to make decisions as a</li> </ol>	answer
C. Influence of corporate culture	manager	Manager/Employee Interview on Decision Making

## **Managerial Planning-3**

Business Management Fall 2012

Start Date: October 30, 2012 End Date: November 09, 2012

D. Value systems	B. Types of decision making	Techniques-
E. Team decision making	<ol> <li>Interpret between rational and intitutive decision</li> </ol>	
F. Management decision styles	making	
G. Creative decisions	C. Influence of corporate culture	
H. Encouraging creativity	<ol> <li>Summarize influence of corporate culture in decision</li> </ol>	
I. Meyers model	making	
J. Barriers to effective decision making	D. Value systems	
	<ol> <li>Explain how personal/professional values play a part</li> </ol>	
	in managers decisions	
	E. Team decision making	
	<ol> <li>Define team decision making and its purpose</li> </ol>	
	F. Management decision styles	
	<ol> <li>Explain &amp; define the 5 types of decision styles</li> </ol>	
	G. Creative decisions	
	1. List the 5 basic steps to creative decisions	
	H. Encouraging creativity	
	<ol> <li>Define brainstorming and brainwriting</li> </ol>	
	I. Meyers model	
	<ol> <li>List and define the 6 stages of Meyers Model for</li> </ol>	
	Creative Decision Making	
	J. Barriers to effective decision making	
	<ol> <li>List and define 4 barriers to effective decision making</li> </ol>	

### **Communication Skills**

Content	Skills	Assessment
A. Importance of communication	A. Importance of communication	Communication Skills Quiz-M/C, T/F, Fill in the blank and short
B. Audience	<ol> <li>Summarize the importance of communication in the</li> </ol>	answer
C. Listening Skills	business world	
D. Nonverbal Cues	B. Audience	
E. Memos, letters and reports	<ol> <li>Determine what kind of audience they are dealing</li> </ol>	
F. Verbal communication skills	with	
G. Appropriate method of communication	C. Listening Skills	
	Explain good listening skills	
	D. Nonverbal Cues	
	<ol> <li>Recognize nonverbal cues</li> </ol>	
	E. Memos, letters and reports	
	Create memos, letters and reports	

# **Managerial Planning-3**

Business Management Fall 2012

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	F. Verbal communication skills         1. Recognize the importance of verbal communication         G. Appropriate method of communication         1. Selecting the appropriate method of communication	
Tool Kit	,	
Resources     Field trip to State Farm     Field trip to Wal-Mart Distribution Center     Panel of managers	Narrative Reflection For this unit, I had to scale it back due to time constrants. We did not visit State Farm or the Wal-Mart distribution Center. I am also going to move the panel of managers to the next unit. I felt like the added assessment for this unit was successful. Instead of us traveling off of school property, the students interviewed managers and employees over the phone or face-to-face.	Quantitative Reflection

# **Standards Summary - Managerial Planning-3**

Business Management Fall 2012 October 30, 2012 through November 09, 2012

**Attached Standards Summary** 

### **Planning Skills-4**

Business Management Fall 2012

Start Date: October 24, 2012 End Date: November 09, 2012

#### What do we want students to know and be able to do?

Overview of Unit
In this unit, students will learn how strategic
planning helps managers sets goals and how
operations planning helps a business run
efficiently.

**Essential Learning Targets** 

 Students will be able to define, apply and organize the two types of managerial planning: stratgey and operations. Critical Vocabulary

formal planning, operational planning, strategic planning, grand/corporate strategies, growth strategy, stability strategy, defensive/retrenchment strategy, combination strategy, business strategies, overall cost leadership, differentiation, functional strategies, strategic management, formulating strategy, mission statement, SWOT analysis, implementing strategy, evaluating strategy, operations manager, operating system, continuous-flow system, intermittent-flow system, site selection, facilities layout, materials-handling system, job design, aggregate production planning, activity scheduling

#### **Standards**

#### Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 1 Management Functions

1.1 Analyze the management functions and their implementation and integration within the business environment.

Mgmt 3 Business Organization

3.1 Analyze the organization of a business.

Mgmt 7 Technology and Information Management

7.1 Utilize information and technology tools to conduct business effectively and efficiently

Mgmt 8 Technology and Information Management

8.1 Utilize information and technology tools to conduct business effectively and efficiently.

Mgmt 9 Industry Analysis

9.1 Analyze a business organization's competitive position within the industry.

Mgmt 10 Financial Decision Making

10.1 Analyze financial data influenced by internal and external factors in order to make short-term and long-term decisions Mgmt 11 Operations Management

11.1 Apply operations management principles and procedures to the design of an operations plan.

## **Planning Skills-4**

Business Management Fall 2012

Start Date: October 24, 2012 End Date: November 09, 2012

### Career and Technical Standards - CTE Business Education (2010) - Communication

- 1.0 Communication
- 1.1 Communicate in a clear, complete, concise, correct and courteous manner on personal and professional level.
- 3.0 Workplace Communication
- 3.1 Incorporate appropriate leadership and supervision techniques, customer service strategies, and personal ethics standards to communicate effectively with vairous business constituencies
- 4.0 Technical Communication
- 4.1 Use technology to enhance the effectiveness of communication

### How do we know they have learned it?

Summative Assessment	Proficiency Statements
Students will create an office layout using a	Students will reach proficiency upon
specific set of items and dimensions.	completion of office layout through hand-
	drawn or computerized layout.

### Planning & Drategic Management

Flamming Warmp, Strategic Warmagement		
Content	Skills	Assessment
A. Strategic planning	A. Strategic planning	Planning and Strategic Management Quiz-M/C, T/F, Fill in the
B. Formal and functional planning	<ol> <li>Explain why businesses use strategic planning</li> </ol>	blank and short answer
C. Short, intermediate and long range plans	B. Formal and functional planning	Target Store and SWOT Analysis-
D. Operational and strategic plans	<ol> <li>Summarize the difference between formal and</li> </ol>	
E. Grand, business and functional strategies	functional planning	
	C. Short, intermediate and long range plans	
	<ol> <li>Define short, intermediate and long-range plans</li> </ol>	
	D. Operational and strategic plans	
	<ol> <li>Differentiate between operational and strategic plans</li> </ol>	
	E. Grand, business and functional strategies	
	<ol> <li>Describe how grand, business and functional</li> </ol>	
	strategies work in a business	

### **Operations Management and Planning**

Content	Skills	Assessment
A. Operations Manager	A. Operations Manager	Operations & Management Planning-Oral test with teacher
B. Types of operating systems	<ol> <li>Explain what operations managers do</li> </ol>	individually
C. Designing, engineering and producing products	B. Types of operating systems	

# **Planning Skills-4**

Business Management Fall 2012

Start Date: October 24, 2012 End Date: November 09, 2012

D. Selecting equipment	1. Explain how the 2 types of operating systems are	
E. Choosing a site location	different	
F. Facilities layout	C. Designing, engineering and producing products	
	<ol> <li>Describe how managers use computers to design,</li> </ol>	
	engineer and produce products	
	D. Selecting equipment	
	<ol> <li>List the factors to consider when selecting equipment</li> </ol>	
	E. Choosing a site location	
	<ol> <li>List the factors to consider when selecting a location</li> </ol>	
	for a business	
	F. Facilities layout	
	<ol> <li>Define the advantages and disadvantages of the 3</li> </ol>	
	different types of facilities layouts	

### **Tool Kit**

Resources	Narrative Reflection	Quantitative Reflection
Office layout		
Ezine.com website		
<ul> <li>SWOT Analysis of self</li> </ul>		
<ul> <li>www.target.com (mission statement and history)</li> </ul>		

# Standards Summary - Planning Skills-4

Business Management Fall 2012 October 24, 2012 through November 09, 2012

**Attached Standards Summary** 

### **Motivation and Leadership-5**

Business Management Fall 2012 Start Date: November 12, 2012 End Date: December 06, 2012

### What do we want students to know and be able to do?

Overview of Unit	Essential Learning Targets	Critical Vocabulary
In this unit, students will be introduced to	Students will apply, analyze and explain the concept	motivation, positive reinforcement, negative
leaderhsip and leaders can motivate employees,	l amployage	reinforcement, power, leadership, universal
handle conflict in the workplace and encourage	employees.	approach contingent approach, internal change,
diversity.		external change, environmental change, global
		economy, culture, entry socialization, diversity

### **Standards**

#### Career and Technical Standards - CTE Business Education (2010) - Management

Mgmt 4 Personal Management Skills

4.1 Develop personal management skills to function effectively and efficiently in a business environment.

Mgmt 5 Ethics And Social Responsibility

5.1 Examine the role of ethics and social responsibility in decision making.

Mgmt 6 Human Resource Management

6.1 Describe human resource functions and their importance to an organization's successful operation.

#### Career and Technical Standards - CTE Business Education (2010) - Communication

- 1.0 Communication
- 1.1 Communicate in a clear, complete, concise, correct and courteous manner on personal and professional level.
- 2.0 Societal Communication
- 2.1 Apply basic social communication skills in both personal and professioanl settings
- 3.0 Workplace Communication
- 3.1 Incorporate appropriate leadership and supervision techniques, customer service strategies, and personal ethics standards to communicate effectively with vairous business constituencies
- 4.0 Technical Communication
- 4.1 Use technology to enhance the effectiveness of communication

### How do we know they have learned it?

Summative Assessment	Proficiency Statements
In groups of 2-3, students will identify the	
following information:	Student groups will identify leaderhip
	information and analyze proposals for
1. basic styles of leadership	dispersement of money.
2. types of leadership styles	

### **Motivation and Leadership-5**

Business Management Fall 2012 Start Date: November 12, 2012 End Date: December 06, 2012

3. types of conflict

4. ways to manage conflict

In groups of 2-3, students will participate in a committee funding task for a Medical Research Funding Committee at a nonprofit organization to disperse funds.

### **Motivation and Leadership**

#### Skills Content Assessment A. Motivation A. Motivation Motivation and Leadership Quiz-M/C, T/F, Fill in the blank and B. Theories of motivation 1. Define the meaning of motivation short answer C. Expectations and motivation B. Theories of motivation D. Positive and negative reinforcement 1. List and describe the theories of motivation E. Power, Authority and Leadership C. Expectations and motivation F. Leadership Styles 1. Describe how one's expectations will affect G. Leadership Skills employee's motivation D. Positive and negative reinforcement 1. Describe how managers who positive and negative reinforcement E. Power, Authority and Leadership 1. Explain the difference between power, authority and leadership F. Leadership Styles 1. List, describe and demonstrate the 3 types of leadership styles G. Leadership Skills 1. Name and define the 5 set of leadership skills a manager needs to master

Assessment

Skills

**Change, Culture and Diversity** 

Content

# **Motivation and Leadership-5**

Business Management Fall 2012 Start Date: November 12, 2012 End Date: December 06, 2012

A. Change	A. Change	Change, Culture and Diversity Quiz-M/C, T/F, Fill in the blank
B. Internal and external factors	<ol> <li>Describe ways to manage resistance with employees</li> </ol>	and short answer
C. Corporate Culture	<ol><li>Describe ways to properly channel employees to</li></ol>	
D. Diverse workforce	adapting to change	
	B. Internal and external factors	
	<ol> <li>Descibe ways that internal and external factors</li> </ol>	
	encourage change in business	
	C. Corporate Culture	
	<ol> <li>Analyze how corporate culture affects the</li> </ol>	
	organization	
	2. List the factors that contribute to corporate culture	
	3. List and describe the 4 basic types of cororate culture	
	D. Diverse workforce	
	<ol> <li>Explain why managers must be able to manage a</li> </ol>	
	diverse group of employees	

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Resources	Narrative Reflection	Quantitative Reflection
<ul> <li>Articles on change in work environment</li> </ul>		
<ul> <li>Diversity training websites</li> </ul>		

# **Standards Summary - Motivation and Leadership-5**

Business Management Fall 2012 November 12, 2012 through December 06, 2012

**Attached Standards Summary**