

One-Proportion *z*-Interval

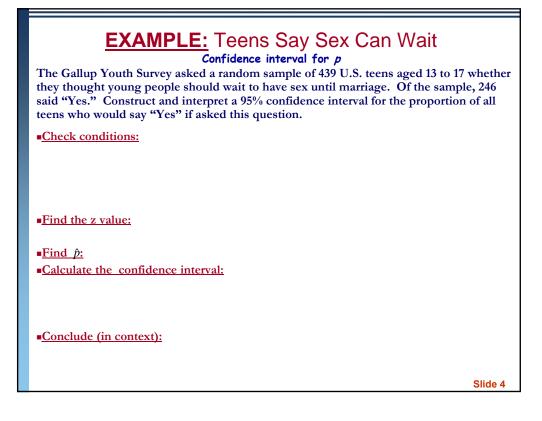
- When the conditions are met, we are ready to find the confidence interval for the population proportion, p.
- The confidence interval is

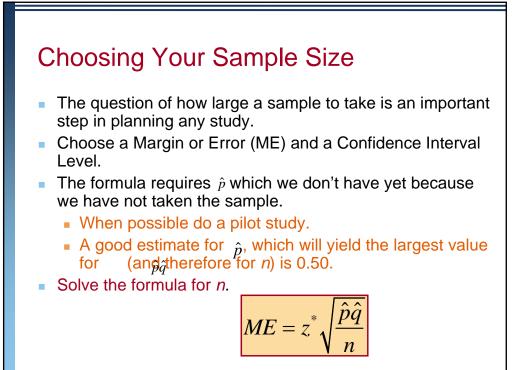
$$\hat{p} \pm z^* \times SE(\hat{p})$$

where

$$SE(\hat{p}) = \sqrt{\frac{\hat{p}\hat{q}}{n}}$$

 The critical value, z*, depends on the particular confidence level, C, that you specify.



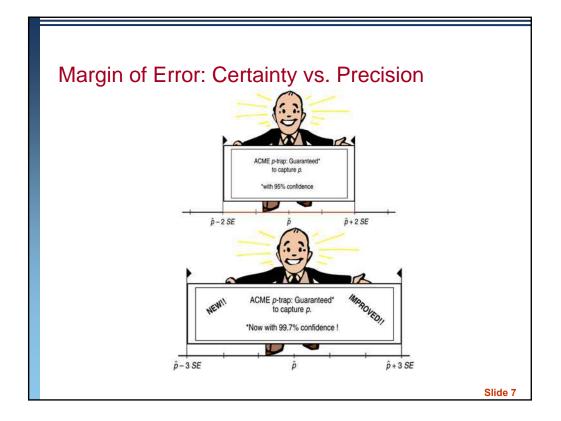


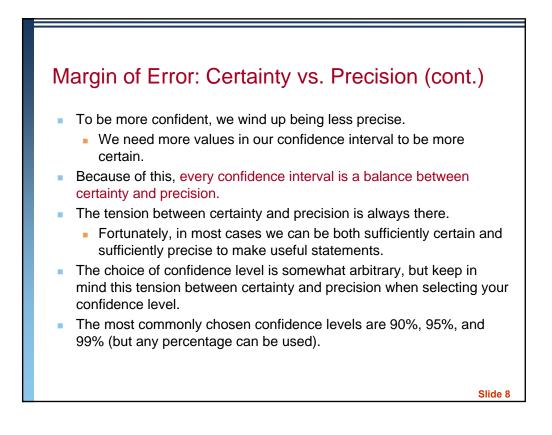
Slide 5

EXAMPLE: Choosing Your Sample Size

A company has received complaints about its customer service. The managers intend to hire a consultant to carry out a survey of customers. Before contacting the consultant, the company president wants some idea of the sample size that they will be required to pay for. One critical question is the degree of satisfaction with the company's customer service, measured on a 5-point scale. The president wants to estimate the proportion p of customers who are satisfied (that is, who choose either "satisfied" or "very satisfied," the 2 highest levels on the 5-point scale).

The president wants the estimate to be within 3% (.03) at a 95% confidence level. How large a sample is needed?

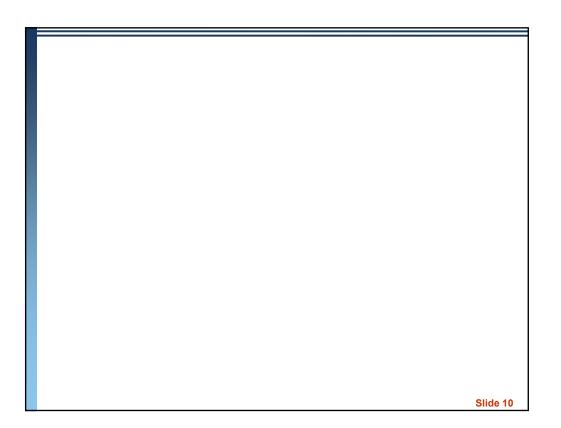


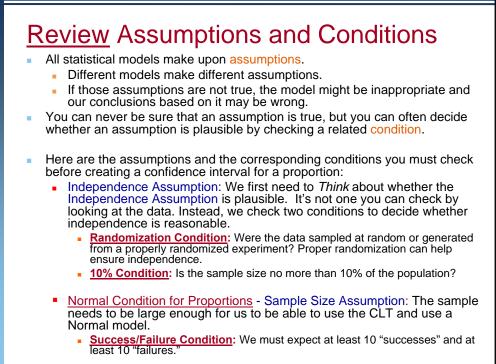


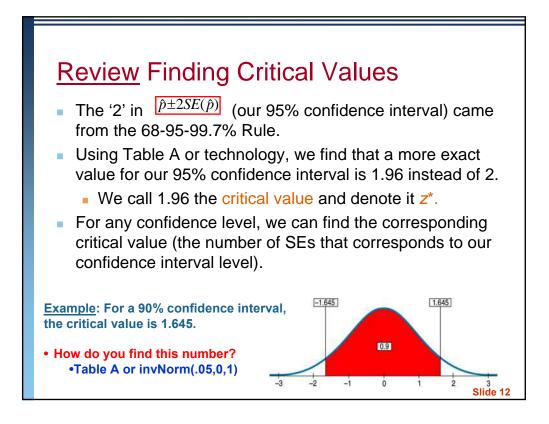
Key Point

- We've learned to interpret a confidence interval by *Telling* what we believe is true in the entire population from which we took our random sample.
- Of course, we can't be certain... but we can be confident.

Review the following Key Points for HW See me with questions →







Key Points: What Can Go Wrong?

Don't Misstate What the Interval Means:

- Don't suggest that the parameter varies.
- Don't claim that other samples will agree with yours.
- Don't be certain about the parameter.
- Don't forget: It's about the parameter (not the statistic).
- Don't claim to know too much.
- Do take responsibility (for the uncertainty).
- Do treat the whole interval equally.

Margin of Error Too Large to Be Useful:

- We can't be exact, but how precise do we need to be?
- One way to make the margin of error smaller is to reduce your level of confidence. (That may not be a useful solution.)
- You need to think about your margin of error when you design your study.
 - To get a narrower interval without giving up confidence, you need to have less variability.
 - You can do this with a larger sample...



<section-header><section-header><text><text><text><text><text><text>

Think about independence.

