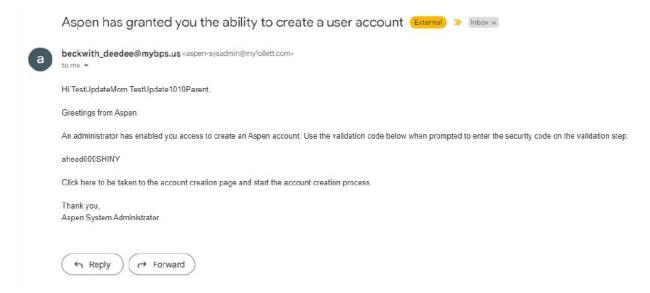
<u>Updating Student Information in Aspen</u>

How to create a New Parent/Guardian account in Aspen

If you login using your student's information, you will not be able to access new student registration or annual update. You need to have a parent/guardian account.

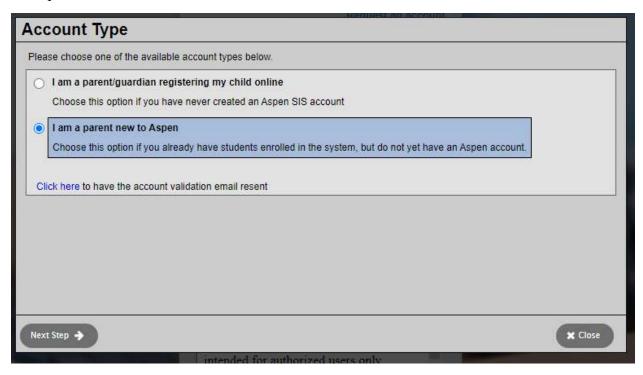
- First you will receive an email that will contain your special code. The subject of the email will be the first line: 'Aspen has granted you the ability to create a user account.'
- ➤ Here is a sample of the email you will receive with your code. The subject of the email will be the first line: 'Aspen has granted you the ability to create a user account.'



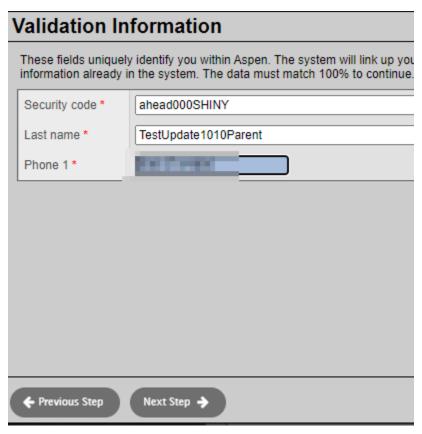
Click on Aspen's link https://ma-barnstable.myfollett.com/aspen/logon.do - Choose Request an account:



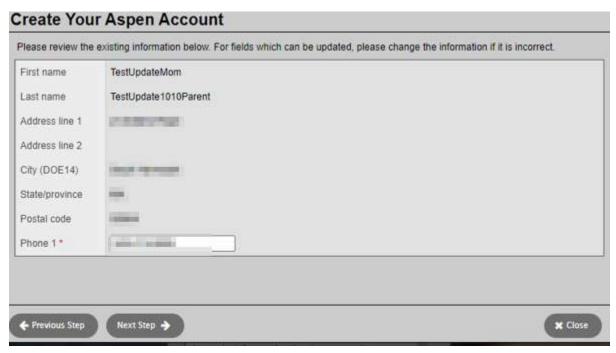
➤ Choose "I am a parent new to Aspen" this means you have current students in Aspen BUT do not have an Aspen account.



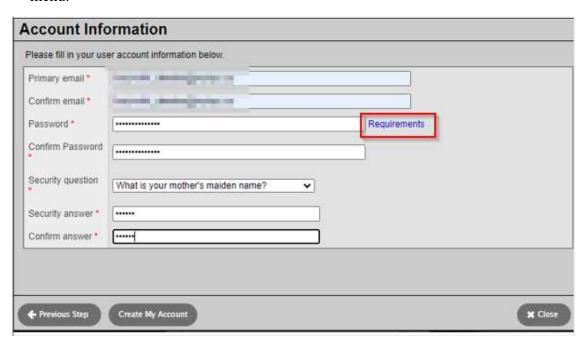
Enter the Special Code, Your last name and Phone number. All 3 fields must match what is in Aspen. If you get an error try a different phone number such as your landline.



➤ In this step you can correct the phone number.



- Fill in your new account information. Your primary email will become your Aspen Login ID and WRITE down your new password. We will not have access to your password in Aspen. Pick you security question and answer you will need this information in order to reset your password if needed.
 - Click on Requirements link to see password Requirements. If you do not meet the requirements, you will receive an error. There are several security questions to choose from in the dropdown menu.





You will receive an email verification from Aspen to complete the New Account process. The email subject will be "Welcome! Please verify your Aspen email address."

Welcome! Please verify your Aspen email address (External) Inbox ×

aspen-sysadmin@myfollett.com
to me
Hi TestUpdateMom TestUpdate1010Parent,
Thank you for requesting an Aspen account.

Your request was submitted using this email address. Please click here to verify your email address and activate your account.

If you didn't request an Aspen account, please click here to cancel the request.

Thank you,
Aspen System Administrator

Reply
Forward

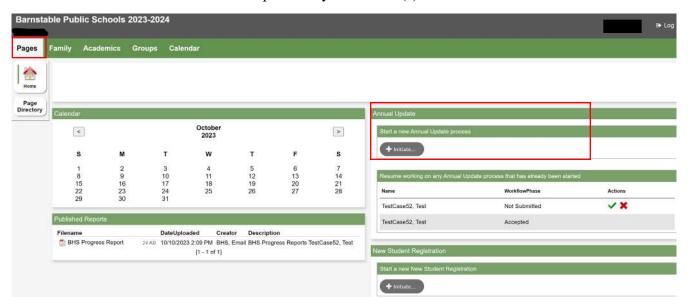


➤ All set – Go back into Aspen and log on with your new credentials. Login ID: Your email address and password is the one you just created.



Updating Your Student(s) Information

After logging into Aspen with your parent/guardian account, this is what your screen should look like. You are all set to start the Annual Update on your student(s). Click on Initiate:

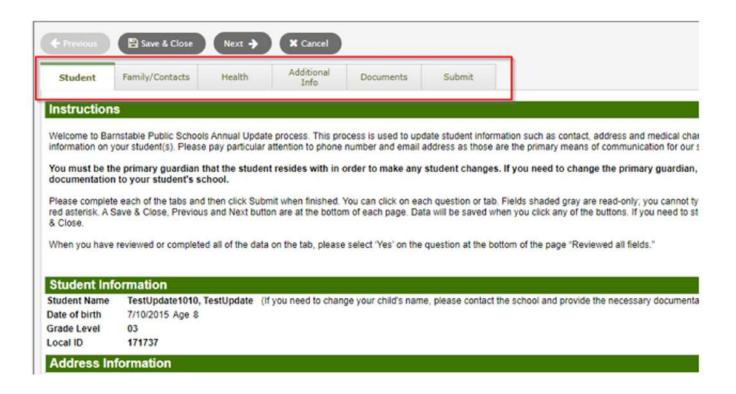


➤ Pick the student you would like to update – if you have more than one student they should all appear on this next screen.



If you have multiple students, you will need to submit annual update separately for each student.

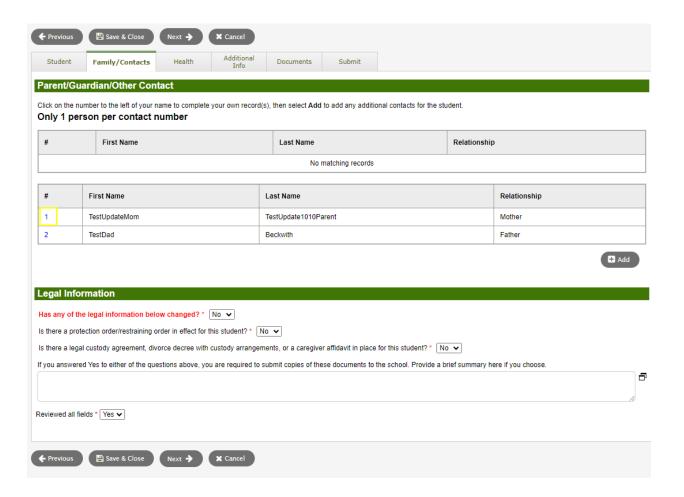
Follow the directions very carefully. You will be working through the TABS that are outlined in RED. You do not have to finish the entire Update at once, you can always come back and finish your work – your changes will be saved each time you click the Next button or Save and Close.



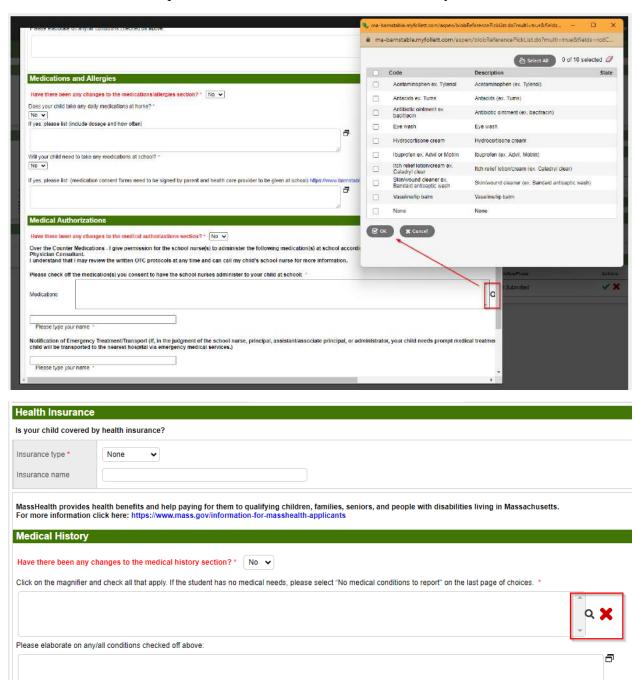
➤ At the bottom of each page – you will be asked to pick Yes stating that you have reviewed the data on each page.



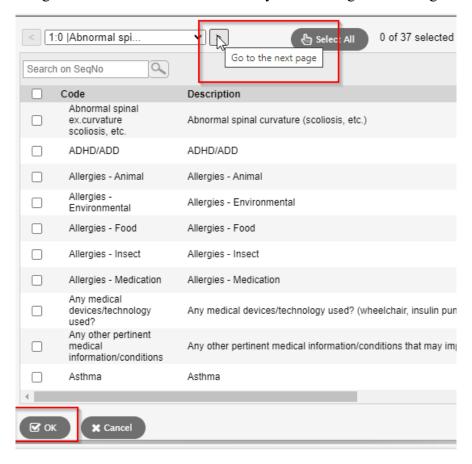
Family/Contacts Tab – you can update your own information and limited fields on other contacts by clicking on the number highlighted to the left of your name. If you need to delete or update more information on other contacts your will need to call your students' school.



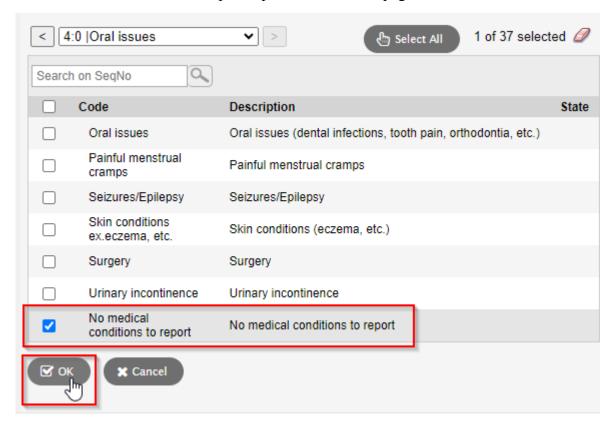
➤ Health Tab – Please update all information. You WILL need to choose something or NONE/No Medical Conditions to report in the Medications and Medical History sections.



➤ Please scroll through the Medical Conditions carefully. Use the right arrow to go to the next page.



The 'No Medical Conditions to Report' option is on the last page.



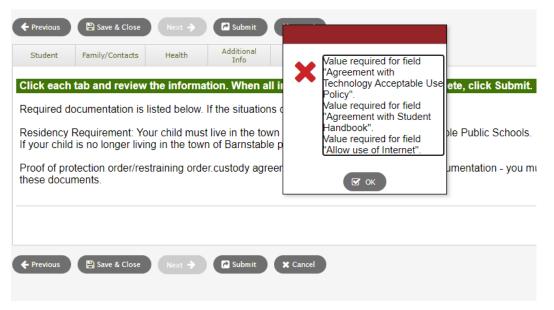
You must choose YES in the Additional Agreements/Consent in order to Submit. Please review the handbook and acceptable use policy if you are unfamiliar with the contents of either document.

Additional Agreements / Consent	
Indicate your agreement with or permission for each of the following	
Allow use of Internet *	Yes •
Agree to Student Handbook *	
Please review the BPS District Handbook and the Individual Scho	ol's Handt ook for the school your child will be attending: https://www.barnstable.k12.ma.us/domain/924
I have read the contents of the Student Handbook and understand the statements, rules and regulations contained herein.	Yes v
Agree to Technology Acceptable Use Policy *	
Please review the policies located here: https://www.barnstable.kr	2.ma.us/Fage/705
I have read the contents of the Technology Acceptable Use Policy and understand the statements, rules and regulations contained herein.	(Yes ▼)
Please Note: For families that qualify and participate in the National School Lunch Program, Comcast's IT ESSENTIALS provides a low-cost Internet service, discounted computer equipment and free digital literacy training to families with at least one child eligible for free and reduced lunch.	
Find more information and apply here. https://internetessentials.c	com/

➤ Click Submit to finalize



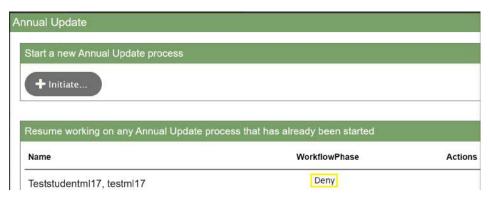
➤ If you have not completed something correctly on any of the tabs you will receive this RED error box letting you know what is missing.



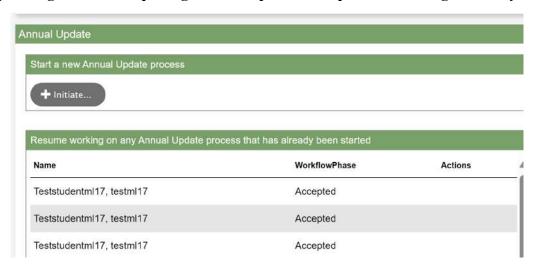
- ➤ Once you are Submitted your schools Administrative Assistant (AA) will review the information.
 - o If there are no questions about the information or residency, the AA will accept the update and you will see a status change in the family portal to Accepted.



o If something is missing the AA will Deny the Update and you will see a status change in the family portal to Deny. The AA will be in contact with you.



Please use this process any time you need to change information for your student(s). Below is an example of a parent/guardian completing Annual Update multiple times throughout the year.



Annual update will be disabled in the summer so that staff can prepare for the next school year. Schools will send a communication when it is available at the beginning of the new school year.