

---

**FRASER PUBLIC SCHOOLS  
VOIP TELEPHONY SYSTEM RFP AND MASTER AGREEMENT  
ADDENDUM #2**

**APRIL 3, 2024**

The following questions were submitted by e-mail on April 1, 2024:

1. Question: Does the district require extended warranty coverage for the telephones, or is the manufacturer's one (year) warranty sufficient with pre-purchased spares?

**Answer:** The District does not want extended warranty (or maintenance) on phones. Instead, they will be asking for 10% growth for 12-button sets and 8% growth for 3-button sets.

2. Question: How many spares should we add if Fraser selects the standard one-year handset warranty?

**Answer:** Please provide 10% growth for 12-button sets and 8% growth for 3-button sets.

End of Addendum #2