



## INFORMATION TECHNOLOGY

### WEEKLY MEASURES REPORT

For Week Ending 4/21/2023

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**Weekly Efficiency Rating**      96.6

ACTION ITEM	GOAL	ACTUAL	INDEX
All requests for changes to the Digital Resource Menu will be processed by IT staff every week.	100.00	95.00	95%
All requests for changes to the Digital Resource Menu will be processed by IT staff every week.	2.00	2.00	100%
All schools and centers will have access to internet, network, and telephone service every day.	100.00	100.00	100%
At least 10% of the active departmental projects will be focused on driving innovation.	10.00	16.00	100%
At least 50% of the active departmental projects will be focused on supporting other departments needs as identified through the data governance process.	50.00	44.00	88%

**PLEASE SEE FOLLOWING PAGES FOR HISTORICAL INFORMATION**



## INFORMATION TECHNOLOGY HISTORICAL WEEKLY MEASURES REPORT

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### Active IT Projects Driving Innovation

DATE	GOAL	ACTUAL	INDEX
12/16/2022	4.00	4.00	100%
12/9/2022	4.00	4.00	100%
12/2/2022	4.00	4.00	100%
11/18/2022	4.00	4.00	100%
11/11/2022	4.00	4.00	100%
11/4/2022	4.00	4.00	100%
10/28/2022	4.00	4.00	100%
10/21/2022	5.00	5.00	100%
10/14/2022	5.00	5.00	100%
10/7/2022	5.00	5.00	100%
9/30/2022	5.00	5.00	100%
9/23/2022	5.00	5.00	100%
9/16/2022	5.00	5.00	100%
9/9/2022	5.00	4.00	80%
9/2/2022	5.00	4.00	80%
8/26/2022	5.00	4.00	80%
8/19/2022	5.00	4.00	80%
8/12/2022	5.00	4.00	80%
8/5/2022	2.00	1.00	50%



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**Active IT Projects Enabling IT Operational Excellence**

DATE	GOAL	ACTUAL	INDEX
12/16/2022	12.00	12.00	100%
12/9/2022	12.00	12.00	100%
12/2/2022	12.00	12.00	100%
11/18/2022	12.00	12.00	100%
11/11/2022	12.00	12.00	100%
11/4/2022	12.00	12.00	100%
10/28/2022	12.00	12.00	100%
10/21/2022	12.00	12.00	100%
10/14/2022	12.00	12.00	100%
10/7/2022	12.00	12.00	100%
9/30/2022	12.00	12.00	100%
9/23/2022	12.00	12.00	100%
9/16/2022	13.00	12.00	92%
9/9/2022	13.00	11.00	85%
9/2/2022	13.00	11.00	85%
8/26/2022	13.00	11.00	85%
8/19/2022	13.00	11.00	85%
8/12/2022	13.00	12.00	92%
8/5/2022	13.00	12.00	92%



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### Active IT Projects Supporting other Departments

DATE	GOAL	ACTUAL	INDEX
12/16/2022	20.00	16.00	80%
12/9/2022	20.00	16.00	80%
12/2/2022	20.00	18.00	90%
11/18/2022	20.00	18.00	90%
11/11/2022	20.00	18.00	90%
11/4/2022	20.00	18.00	90%
10/28/2022	20.00	18.00	90%
10/21/2022	19.00	19.00	100%
10/14/2022	19.00	19.00	100%
10/7/2022	19.00	19.00	100%
9/30/2022	19.00	19.00	100%
9/23/2022	19.00	19.00	100%
9/16/2022	19.00	19.00	100%
9/9/2022	19.00	18.00	95%
9/2/2022	19.00	18.00	95%
8/26/2022	19.00	18.00	95%
8/19/2022	19.00	18.00	95%
8/12/2022	19.00	18.00	95%
8/5/2022	19.00	18.00	95%



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**All requests for changes to the Digital Resource Menu will be processed by IT staff every week.**

DATE	GOAL	ACTUAL	INDEX
4/21/2023	100.00	95.00	95%
4/21/2023	2.00	2.00	100%
4/14/2023	12.00	12.00	100%
4/7/2023	6.00	6.00	100%
3/31/2023	3.00	3.00	100%
3/24/2023	5.00	3.00	60%
3/24/2023	50.00	44.00	88%
3/10/2023	50.00	44.00	88%
3/10/2023	3.00	3.00	100%
3/10/2023	100.00	95.00	95%
3/3/2023	3.00	3.00	100%
2/24/2023	6.00	6.00	100%
2/3/2023	5.00	5.00	100%
1/27/2023	3.00	3.00	100%
1/20/2023	2.00	2.00	100%
1/13/2023	1.00	1.00	100%

**All schools and centers will have access to internet, network, and telephone service every day.**

DATE	GOAL	ACTUAL	INDEX
4/21/2023	100.00	100.00	100%
4/14/2023	100.00	100.00	100%
4/7/2023	100.00	100.00	100%



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**All schools and centers will have access to internet, network, and telephone service every day.**

DATE	GOAL	ACTUAL	INDEX
3/31/2023	100.00	100.00	100%
3/24/2023	100.00	100.00	100%
3/10/2023	100.00	100.00	100%
3/3/2023	100.00	100.00	100%
2/24/2023	100.00	100.00	100%
2/17/2023	100.00	100.00	100%
2/10/2023	100.00	100.00	100%
2/3/2023	100.00	99.29	99%
1/27/2023	100.00	99.60	100%
1/20/2023	100.00	100.00	100%
1/13/2023	100.00	100.00	100%

**At least 10% of the active departmental projects will be focused on driving innovation.**

DATE	GOAL	ACTUAL	INDEX
4/21/2023	10.00	16.00	100%
4/14/2023	10.00	16.00	100%
4/7/2023	10.00	16.00	100%
3/31/2023	10.00	16.00	100%
3/24/2023	10.00	16.00	100%
3/10/2023	10.00	16.00	100%
3/3/2023	10.00	16.00	100%
2/24/2023	10.00	16.00	100%



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**At least 10% of the active departmental projects will be focused on driving innovation.**

DATE	GOAL	ACTUAL	INDEX
2/17/2023	10.00	16.00	100%
2/10/2023	10.00	16.00	100%
2/3/2023	10.00	16.00	100%
1/27/2023	10.00	16.00	100%
1/20/2023	10.00	16.00	100%
1/13/2023	10.00	15.00	100%

**At least 50% of the active departmental projects will be focused on supporting other departments needs as identified through the data governance process.**

DATE	GOAL	ACTUAL	INDEX
4/21/2023	50.00	44.00	88%
4/14/2023	50.00	44.00	88%
4/7/2023	50.00	44.00	88%
3/31/2023	50.00	44.00	88%
3/3/2023	50.00	44.00	88%
2/24/2023	50.00	44.00	88%
2/17/2023	50.00	44.00	88%
2/10/2023	50.00	44.00	88%
2/3/2023	50.00	44.00	88%
1/27/2023	50.00	44.00	88%
1/20/2023	50.00	44.00	88%
1/13/2023	50.00	46.00	92%



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**Days without Major Downtime**

DATE	GOAL	ACTUAL	INDEX
12/16/2022	5.00	5.00	100%
12/9/2022	5.00	5.00	100%
12/2/2022	5.00	5.00	100%
11/18/2022	5.00	5.00	100%
11/11/2022	4.00	4.00	100%
11/4/2022	5.00	5.00	100%
10/28/2022	5.00	5.00	100%
10/21/2022	5.00	5.00	100%
10/14/2022	5.00	5.00	100%
10/7/2022	5.00	5.00	100%
9/30/2022	5.00	2.00	40%
9/23/2022	5.00	5.00	100%
9/16/2022	5.00	5.00	100%
9/9/2022	5.00	5.00	100%
9/2/2022	5.00	4.00	80%
8/26/2022	5.00	4.00	80%
8/19/2022	5.00	4.00	80%
8/12/2022	5.00	4.00	80%
8/5/2022	5.00	5.00	100%





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**Positions Filled for the IT Department and School-based IT**

DATE	GOAL	ACTUAL	INDEX
12/16/2022	100.00	99.00	99%
12/9/2022	100.00	98.00	98%
12/2/2022	100.00	98.00	98%
11/18/2022	100.00	99.00	99%
11/11/2022	100.00	99.00	99%
11/4/2022	100.00	99.00	99%
10/28/2022	100.00	100.00	100%
10/21/2022	100.00	100.00	100%
10/14/2022	100.00	100.00	100%
10/7/2022	100.00	99.00	99%
9/30/2022	100.00	99.00	99%
9/23/2022	100.00	99.00	99%
9/16/2022	100.00	99.00	99%
9/9/2022	100.00	99.00	99%
9/2/2022	100.00	99.00	99%
8/26/2022	100.00	99.00	99%
8/19/2022	100.00	99.00	99%
8/12/2022	100.00	99.00	99%
8/5/2022	100.00	100.00	100%



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**The department staffing level will be at 100%.**

DATE	GOAL	ACTUAL	INDEX
4/14/2023	100.00	95.00	95%
4/7/2023	100.00	95.00	95%
3/31/2023	100.00	95.00	95%
3/24/2023	100.00	95.00	95%
3/3/2023	100.00	95.00	95%
2/24/2023	100.00	95.00	95%
2/17/2023	100.00	95.00	95%
2/10/2023	100.00	97.00	97%
2/3/2023	100.00	97.00	97%
1/27/2023	100.00	97.00	97%
1/20/2023	100.00	97.00	97%
1/13/2023	100.00	97.00	97%