

Performance Assessment Task

Unit 3: Foundations for Success

Conflict Resolution Techniques (Just 2 Days®)

Performance Assessment Task [U3C5L2]

This performance assessment task gives you an opportunity to document your achievement of the lesson's competency:

Apply conflict resolution techniques



Directions

For this performance assessment task, you will apply conflict resolutions techniques to a personal or hypothetical conflict. For this assessment you will:

1. Complete Exercise #3: The Decision Making Process.
2. Write a short summary about how using conflict resolution techniques might help you to resolve the conflict more effectively.
3. Use the attached scoring guide criteria for what you need to do to complete this task.
4. Submit your completed performance assessment task and scoring guide to your instructor for evaluation and a grade.

RECOMMENDATION: It is recommended that you add this performance assessment task to your Cadet Portfolio.

Conflict Resolution Techniques (Just 2 Days®) Performance Assessment Task Scoring Guide

<i>Criteria</i>	<i>Ratings</i>	
1. You identify a real or hypothetical conflict	met	not met
2. You draft ground rules for the conflict resolution	met	not met
3. You identify at least three possible options for solving the problem	met	not met
4. You identify positive and negative consequences for each option	met	not met
5. You determine if more information is needed	met	not met
6. You identify how Winning Colors® can help to effectively resolve the conflict	met	not met
7. You submit a completed Decision-Making Process using Exercise #3: The Decision-Making Process	met	not met

Comments:

Name: _____ ***Date:*** _____

Evaluator's Signature: _____ ***Date:*** _____