

Retiring Employees: Transferring from a District ClassLink Instance to DDOE EdAccess

When employees retire from state service with a district or other state agency, the employees may want to keep their access to Educator Credentialing DEEDS 3.0. To do that, the EdAccess Management (EAM) Information Security Officers (ISO) will need to follow the instructions below.

What needs to be done?	Who needs to do it and how is it done?
Employee Personal Email Address	Prior to the employee's retirement date, the district or agency ISO will need to obtain a personal email address from the employee.
Request a Push Transfer in EAM	When the employee accounts are being disabled, the ISO will go to EAM > Security > New User Transfer (<i>Screenshot #1</i>). Select the current ISOs district or agency (<i>Screenshot #2</i>). Caesar Rodney is used for this example. Search for the employee in the Search text box and click the pencil beside their name (<i>Screenshot #3</i>). Update the following and click Save (<i>Screenshot #4</i>): New District: Department of Education New School: eLearning Delaware Effective Date: Date district/agency accounts will be disabled New Email: Retired employee's personal email address Account Type: eLearning Account Note: Retired Employee
Approve the Push Transfer	Delaware Department of Education ISO will approve the transfer. The retired employee will receive login and temporary password information in the personal email account.



Retiring Employees: Transferring from a District ClassLink Instance to DDOE EdAccess

Screenshot #1



Screenshot #2



Screenshot #3



Last Updated: 05/24/2022 Page **2** of **3**



Retiring Employees: Transferring from a District ClassLink Instance to DDOE EdAccess

Screenshot #4

