

Procedures for Parents with Transportation Concerns

The Transportation Department will communicate with the parent/guardian to ascertain the particulars of the transportation concern. When details of the concern are provided, the Transportation Department will explore the supports that are available within the family. If Transportation cannot resolve the concern, they will verbally notify the principal and the social worker the concerns the parent/guardian conveyed (they may email as well). Transportation will also make a referral to the school social worker requesting additional support. The school social worker will contact the parent/guardian to assess the concern and make recommendations to the parent for support. See below:

Social Work Department Recommended Supports for Students with Transportation Concerns	
Resource/Support	Service Provided
MARTA Cards (Homeless and Foster Youth Only)	<ul style="list-style-type: none"> • MARTA cards are provided to homeless students who are attending their school of origin (school may not be in the attendance zone where the family is living) who are currently waiting for bus transportation to be set <ul style="list-style-type: none"> ○ Please note- some schools already have MARTA cards and students don't necessarily have to be homeless to access them (i.e., Forrest Hills Academy, Crim Open Campus, etc.) • The Transportation Department will set-up a bus stop/transportation within three to five days. While the department sets transportation, MARTA cards will be provided to the student/family
Private Child Care/Day Care (that will transport)	<ul style="list-style-type: none"> • In elementary schools, some child care facilities offer transportation to and from school (depending on the age of the child). Social workers may check with their individual schools to determine which day care centers transport in the attendance area
Limited Afterschool Programs	<ul style="list-style-type: none"> • Explore existing afterschool program opportunities and subsidies <ul style="list-style-type: none"> ○ Parent will need to make arrangements to pick their child up by 6:30pm. <ul style="list-style-type: none"> ▪ Note: Parents who are receiving TANIF and who are working may be eligible to be placed on a waiting list for the CAPS program (DFCS Daycare Program) to receive assistance with daycare/afterschool program • Some afterschool programs may transport students. Social workers may double check with their individual schools to determine whether or not their afterschool program will transport students home before they recommend to parents
Relatives/Friends	Explore resources within the family's network that may provide assistance
Neighbors/Walking Van	<ul style="list-style-type: none"> • Transportation Department will review the walk-path from the residence of record to the school (parent will also be invited to walk with the Transportation Team Leader) to reevaluate the walk conditions • Social workers will encourage parent/guardian to identify a trusted adult that walks their child to school and would be willing to collaborate with the family and/or that can assist with transporting the student to school

Note:

Due to state law, Georgia schools cannot contract with an outside vendor who does not have a yellow bus (i.e., taxi, van, limousine, etc.). The family can contract with an outside vendor on their own; however, funding will have to come from outside supports.

Transportation Concerns Flowchart

