

Self Serve Password Portal

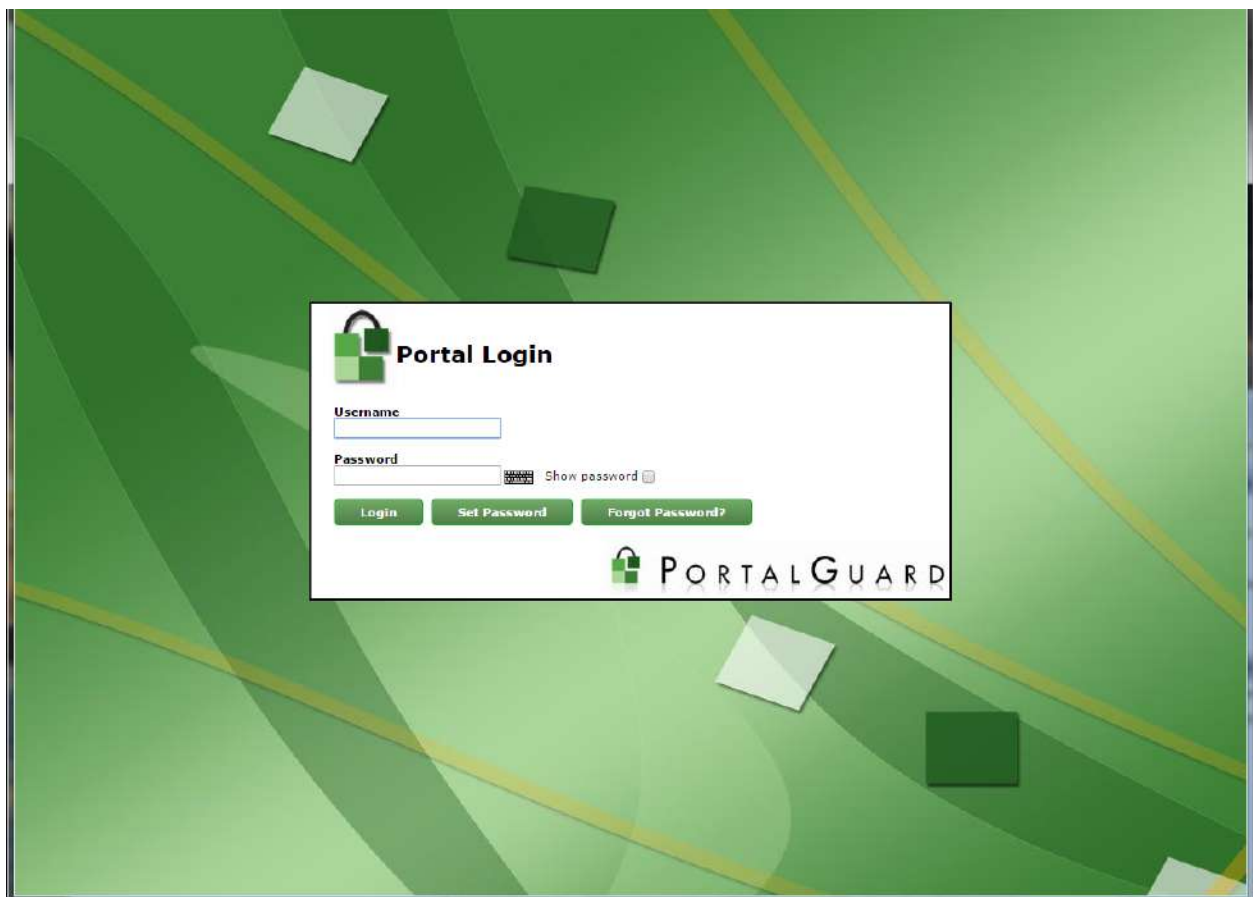
Camden County Schools now has a self service password portal which will allow all staff and students to reset their own network password (and Google password) without entering a SchoolDude or calling the technology department.

This works the same as many of your bank or retail accounts. You must first register your account and answer some challenge questions in the portal. When you need to reset your password you can access the portal from any computer and reset it using the challenge questions or by having info sent to a personal e-mail account or cell phone.

Please click the link below to register for this service. You can also access it under the Staff page on the district website.

<https://password.camden.k12.ga.us>

Login to the portal using your current network id and password.

The image shows a web browser window displaying the 'Portal Login' interface. The background is a green abstract design with yellow lines and squares. The login form is a white box with a green padlock icon and the text 'Portal Login'. It contains two input fields: 'Username' and 'Password'. The 'Password' field has a 'Show password' checkbox. Below the fields are three green buttons: 'Login', 'Set Password', and 'Forgot Password?'. At the bottom right of the form is the 'PORTALGUARD' logo, which consists of a green padlock icon and the text 'PORTALGUARD'.

On the Account Management screen click on “Set my answers”.

PortalGuard - Account Management Logged in as: cchs.teacher | [Log Out](#)

General **Multi-Factor Settings & Devices**

Account Details & Activity

Password Expires On: Wednesday, June 17, 2015 (190 days from today) [Change now](#)

Last Login: 12/9/2014, 10:11:58 AM

Last Password Change: [Never]

Last Password Reset: [Never]

Challenge Questions

Required: Answer 4 of 10 questions

Enrolled On: [Never]

[Set my answers](#)

Registered Email Address

Email Address:

Confirmed On: [Never]

[Add my email](#)

Answer at least 4 of the 10 questions.

End-User Self Service

Please answer at least 4 of the 10 questions below

1) What was your most memorable gift as a child?

2) What is your favorite song?

3) What is your favorite cartoon character?

4) What is the name of your favorite novel?

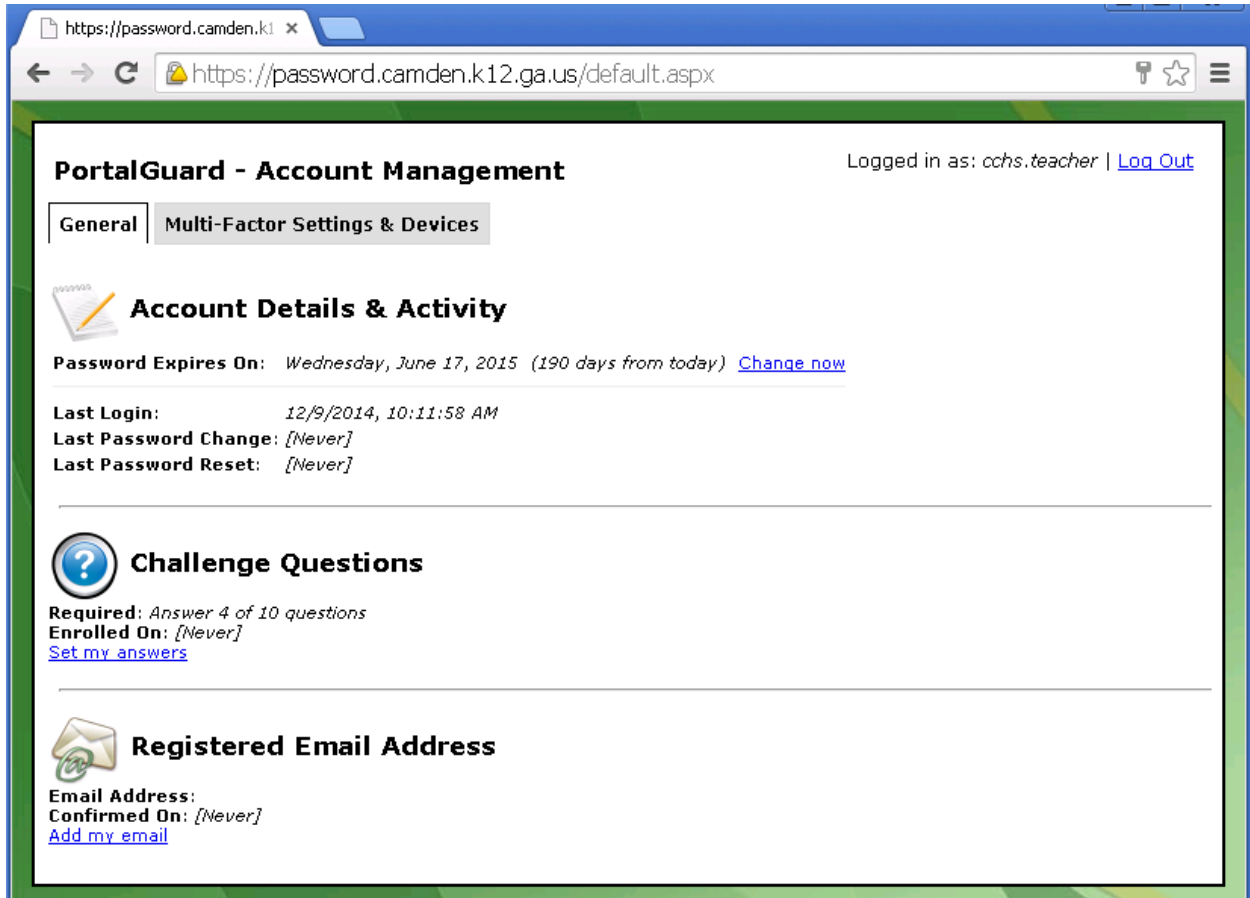
5) Which foreign country would you like to visit?

<< >> Cancel

Answers remaining: 4 optional

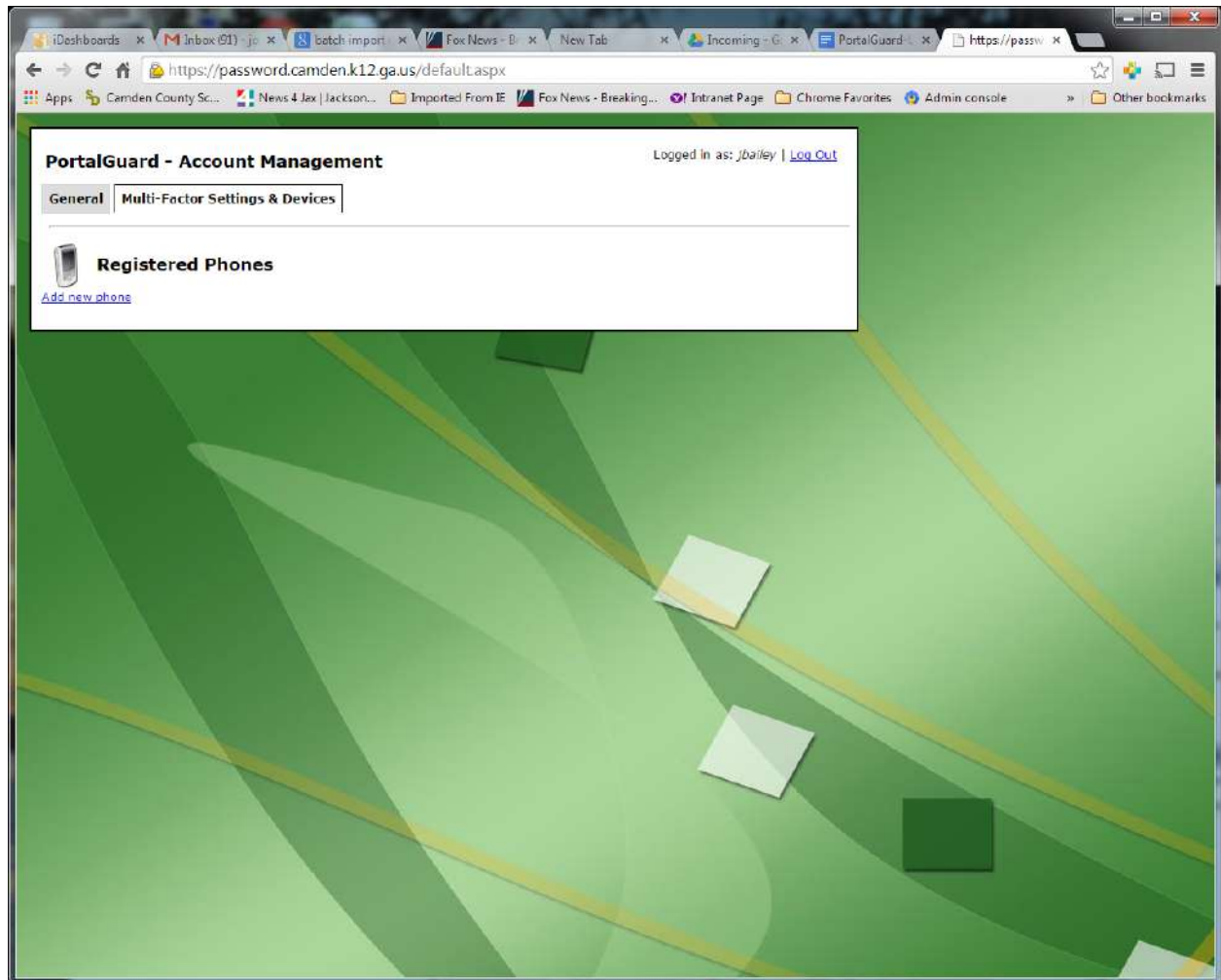
Click to return to the account management page.

Optionally, you can enter a personal e-mail address or cell phone that can be used to reset your network password. If you wish to do this, click on Add my E-mail to add a personal account that can be used to recover your school password. The system will send a one time password to the address and you will need to enter it to complete the registration, so make sure you have access to that account during the setup.



The screenshot shows a web browser window with the URL <https://password.camden.k12.ga.us/default.aspx>. The page title is "PortalGuard - Account Management". In the top right corner, it says "Logged in as: cchs.teacher | [Log Out](#)". Below the title, there are two tabs: "General" (selected) and "Multi-Factor Settings & Devices". The main content area is titled "Account Details & Activity" with a notepad icon. It displays the following information: "Password Expires On: Wednesday, June 17, 2015 (190 days from today) [Change now](#)", "Last Login: 12/9/2014, 10:11:58 AM", "Last Password Change: [Never]", and "Last Password Reset: [Never]". Below this is a section titled "Challenge Questions" with a question mark icon, showing "Required: Answer 4 of 10 questions", "Enrolled On: [Never]", and a link "[Set my answers](#)". The final section is "Registered Email Address" with an envelope icon, showing "Email Address:", "Confirmed On: [Never]", and a link "[Add my email](#)".

If you wish to register a cell phone, Click on the Multi Factor Settings tab, then click Add new phone . Add your cell phone number and select your provider. You will be sent a one time password that has to be entered to complete the registration.



Once this is complete you can access the portal under the staff tab of the district web page and reset your password from any computer or web enabled phone.

Please remember that resetting your network password will also reset your Google password.