

**RFP #P22-04, SIP Managed Services  
Questions & Answers**

Vendor	Question	Answer
Airespring	<p>According to the Managed SIP Trunk SOW document, the vendor must “Provide and assign local account representatives (preference for office located in the State of Georgia).”</p> <p>AireSpring has no local account representatives in your state. We will provide all service and support through our toll-free 24/365 Southern California support center. We can provide more details on our award-winning service and support in our response to your RFP. Our question is, will AireSpring still be given every opportunity to potentially win your business even if we do not have an in-person local account representative?</p>	<p>It is our preference to have local support in the state of Georgia, however if you are offering something different, please provide details on your offering and it will be evaluated accordingly in the RFP process.</p>