

Mac Operations Brief

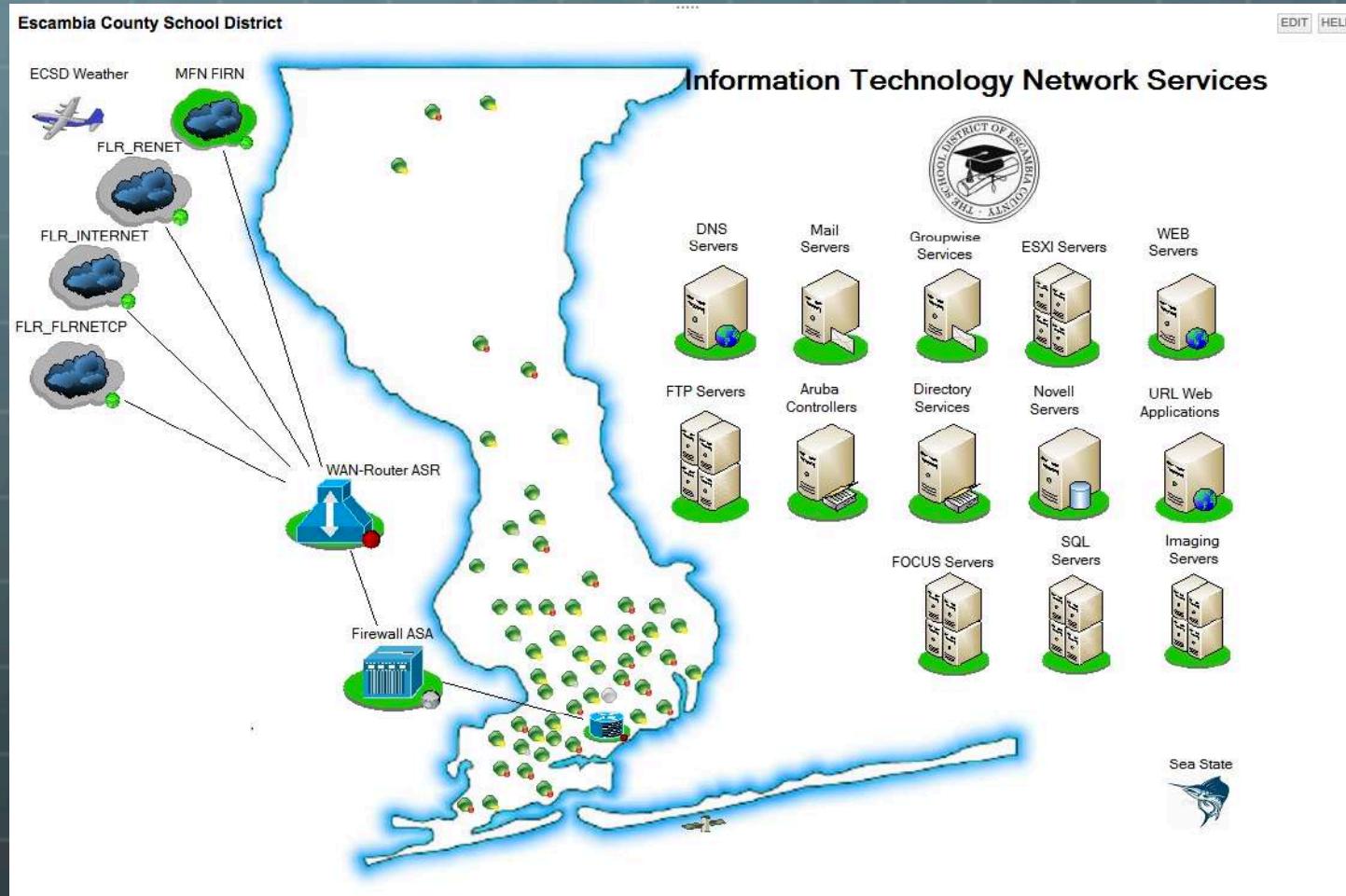
**Target Audience: Micro Focus
03/31/16 D. Rech**

Content

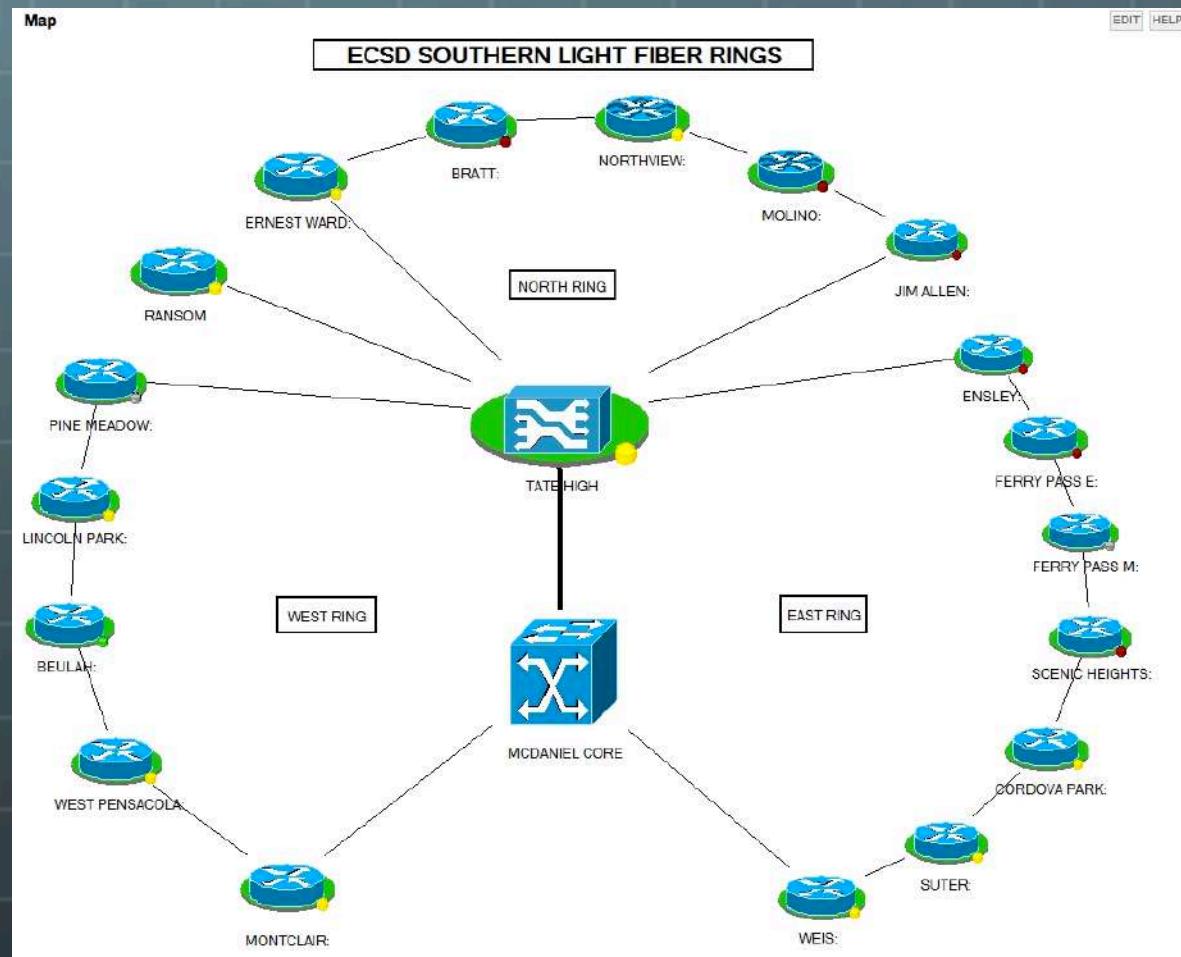
- Enterprise Imaging of Mac's
- Mobile Device Management
- Kanaka Deployment
- ZenWorks for Mac

ECSD Enterprise Imaging for Mac

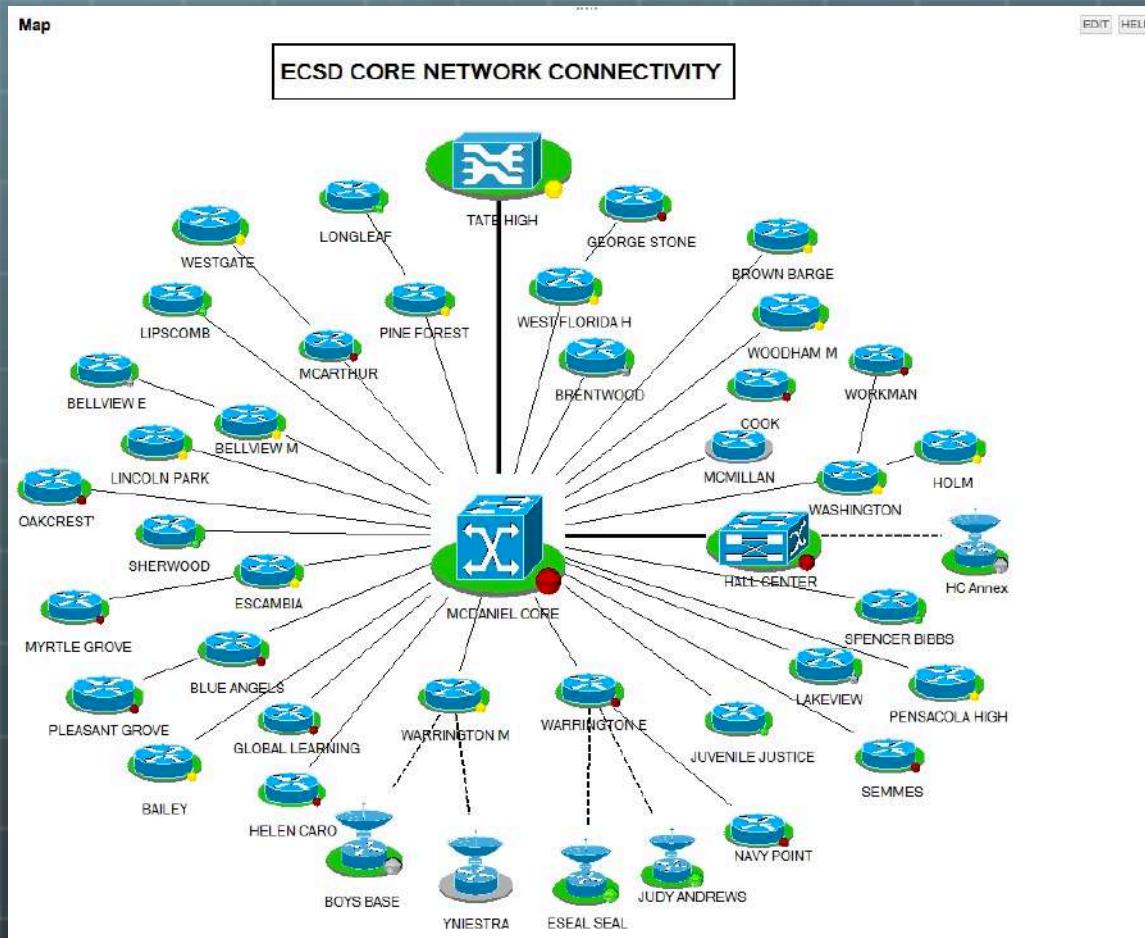
Aprox 8000 Mac's and 4000 iPads



Linux Image Distribution Servers on Fiber Rings



Linux Image Distribution Servers on Fiber Core



Distribution Server List

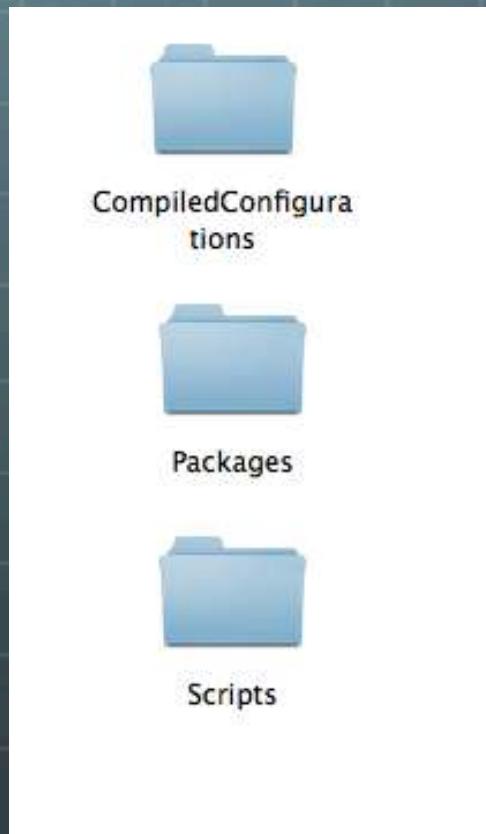
SMB

Servers						
		Name	Server Address	SSH	HTTP	
Master	*	CHOOSE YOUR ASSIGNED SERVER ----->				
		MacSatA5003-HQ1	smb://10.62.11.193/swd	Yes	Yes	Edit Server Delete Server
		MacSatA5008-HQ2	smb://10.62.11.194/swd	Yes	Yes	Edit Server Delete Server
		MacSatE0231-East3	smb://10.49.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatE0581-West2	smb://10.31.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatE0941-West1	smb://10.43.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatH0521-North3	smb://10.7.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatH1231-North2	smb://10.15.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0061-South2	smb://10.63.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0301-East2	smb://10.24.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0541-North1	smb://10.40.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0561-West4	smb://10.12.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0601-East1	smb://10.59.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0671-South1	smb://10.16.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM0852-South3	smb://10.22.11.180/swd	Yes	Yes	Edit Server Delete Server
		MacSatM1221-West3	smb://10.66.11.180/swd	Yes	Yes	Edit Server Delete Server

Just Linux, no OES



SMB Share



SMB and SSH Config

Edit Distribution Point: MacSatA5003-HQ1

General File Sharing HTTP

Connection Type: smb Share Name: swd Workgroup or Domain (SMB only): MACSAT A5003 Port: 548

Read-Only Username: imageuser Read-Only Password: ***** Verify Read-Only Password: *****

Read/Write Username: imageadmin Read/Write Password: ***** Verify Read/Write Password: *****

Cancel Save

Edit Distribution Point: MacSatA5003-HQ1

General File Sharing HTTP

Display Name: MacSatA5003-HQ1 DNS Name or IP Address: 10.62.11.193 Use this server as the Master:

Failover Distribution Point: None

Enable Automatic Load Balancing with Failover Distribution Point:

Local Path: /var/opt/mac/swd/ SSH Username: root SSH Password: ***** Verify SSH Password: *****

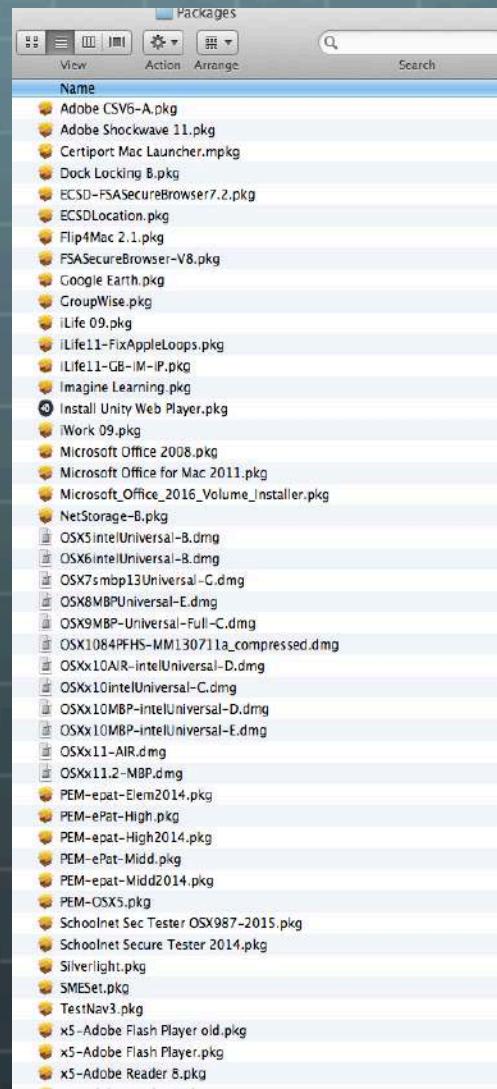
Cancel Save

JAMF JSS to Manage Apps

The screenshot shows the JAMF JSS interface with the following details:

- Top Bar:** New Config, New Category, Add Printers, Add Dock Items, New Adobe Install, Info, Delete, Empty Trash.
- Repository View:** All Items selected. The left sidebar lists "CONFIGURATIONS" and "DISTRIBUTION POINTS".
- Table Headers:** View Type (All, Packages, Scripts, Bindings, Directory Bindings, Dock Items), Stages (Deployable, All Stages, Non-Deployable, Testing, Deleted), and Category.
- Table Data:** A large list of application packages, including:
 - Adobe CSVn-A.pkg
 - CellPhoneIntelliPuncher.munki
 - Dock Locking.pkg
 - ECSD Location.pkg
 - FSA Secure Browser-VB.pkg
 - FSASecureBrowser.pkg
 - Life11-FixAppleLoops.pkg
 - Life11-CP-IP.pkg
 - MacAdmins.munki
 - Install Unity Web Browser.pkg
 - Microsoft Office_2016_Volume_Installer.pkg
 - NetStorage-B.pkg
 - OSX104PFHS-MM130711a_compressed.dmg
 - OSXx10Universal-B.dmg
 - OSXx10Universal-C.dmg
 - OSXTurbo130Universal-C.dmg
 - OSXxMBPUniversal-L.dmg
 - OSXxMBP-Universal-Full-C.dmg
 - OSXx10AIR-IntelUniversal-C.dmg
 - OSXx10AIR-IntelUniversal-D.dmg
 - OSXx10MBP-IntelUniversal-D.dmg
 - OSXx10MBP-Universal-L.dmg
 - OSXx12-AR.pkg
 - OSXx11MBP-IntelUniversal-A.dmg
 - PEM-ePaf-Elem.pkg
 - PEM-ePaf-Elem2014.pkg
 - PEM-ePaf-High.pkg
 - PEM-ePaf-High2014.pkg
 - PEM-ePaf-Mid.pkg
 - PEM-ePaf-Mid2014.pkg
 - Schooninet SeeTest-OSX987-2014.pkg
 - Schooninet Secure Tester 2015.pkg
 - Silverlight.pkg
 - SMSEset.pkg
 - TestNavCache.pkg
 - TestNavProxyCacheConfig.sh
 - x5-Adobe Flash Player.old.pkg
 - x5-Adobe Flash Player.pkg
 - x5-Adobe Reader 8.pkg
 - x5-Adobe Reader 9.pkg
 - x5-Adobe Shockwave 10.old.pkg
 - x5-Adobe Shockwave 10.pkg
 - x5-Audacity.pkg
 - x5-Dock Locking.pkg
 - x5-ECS Diagnostics.pkg
 - x5-Firefox.pkg
 - x5-Flip4Mac 2.1.pkg
 - x5-Google Earth.pkg
 - x5-GroupWise.pkg
 - x5-iLife 08.pkg
- Bottom Summary:** Configurations: 23, Packages: 106, Scripts: 0, Printers: 0, Dock Items: 0, Directory Bindings: 0.

Packages Folder on the LINUX Distro Server



Netboot with Ubuntu and Lean Mac Images

```
Ubuntu 14.04 LTS MacNetBootUB2 tty1
```

```
MacNetBootUB2 login:
```

Configure all subnet routers to pass netboot requests

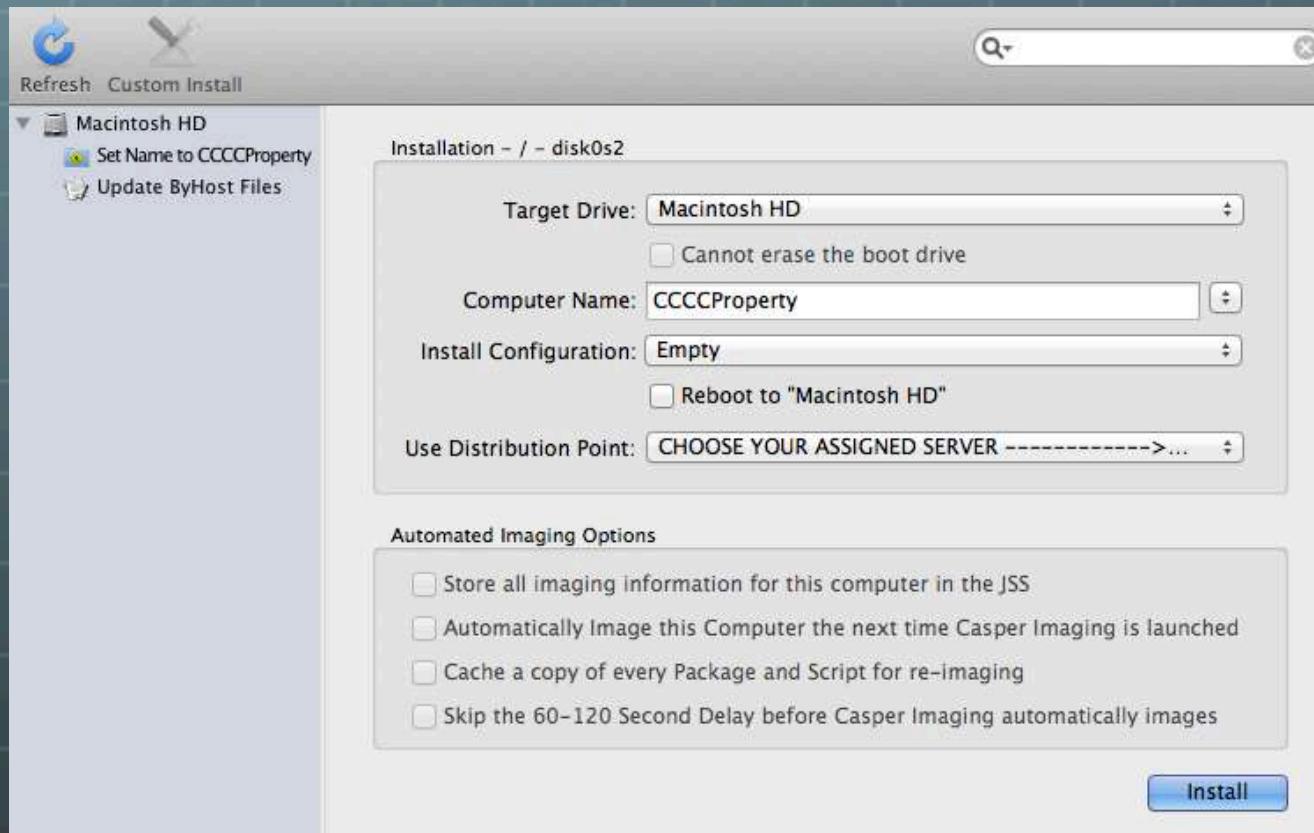
ip helper-address 10.62.11.195

ip helper-address 10.62.11.196

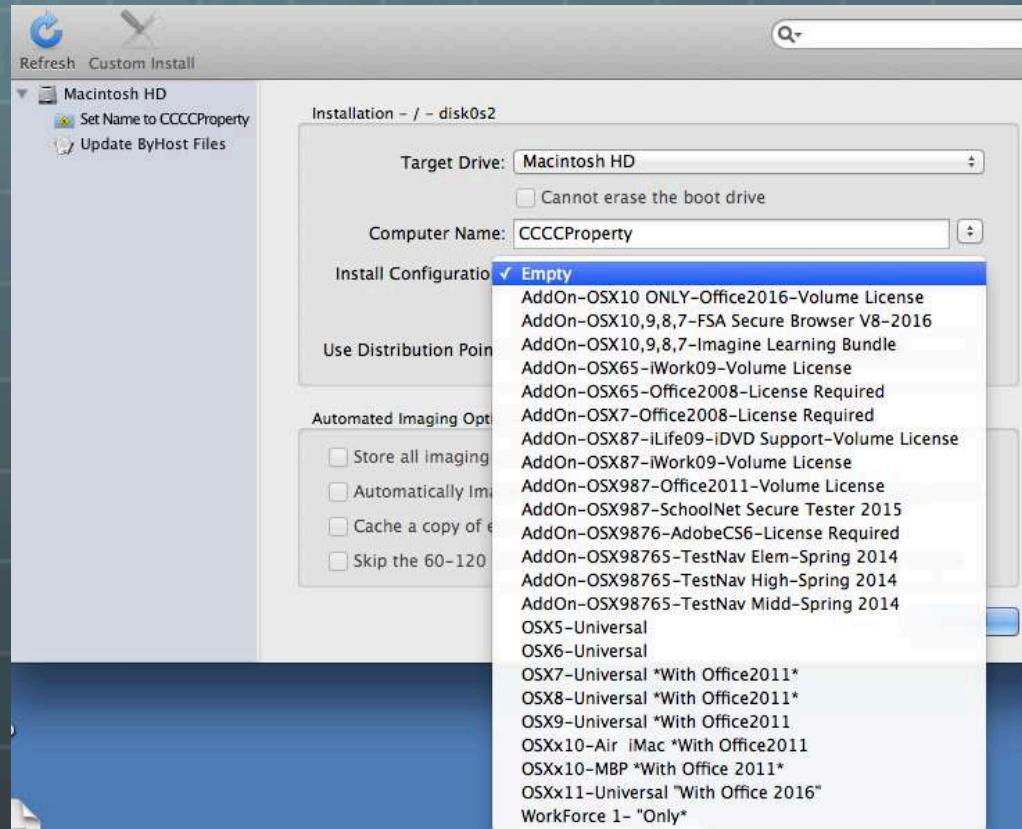
“N” Key on Mac to netboot

(Depending on router model some DHCP relay or helper relay commands are different to cross subnets)

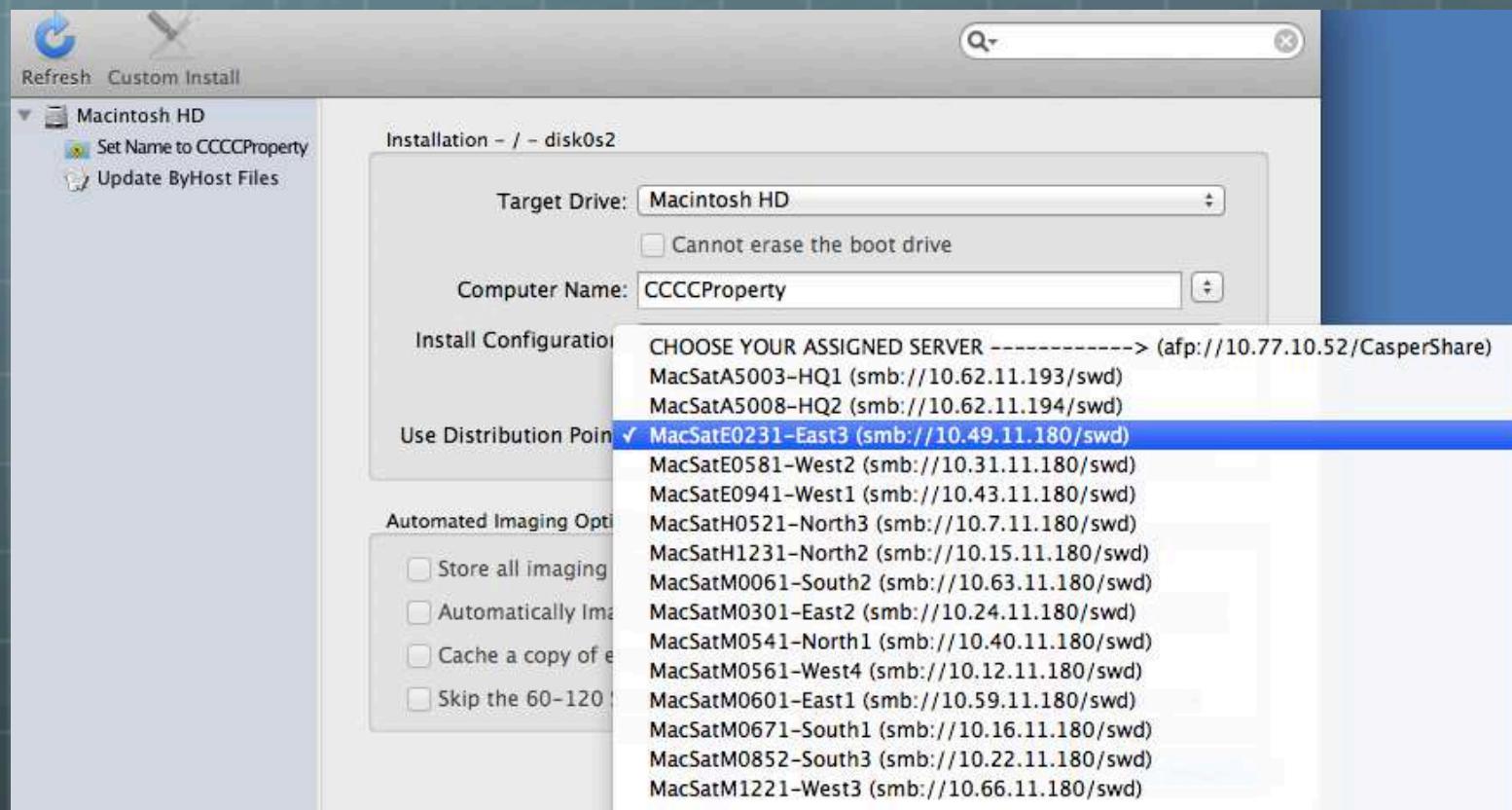
JAMF Imaging App to Retrieve Image



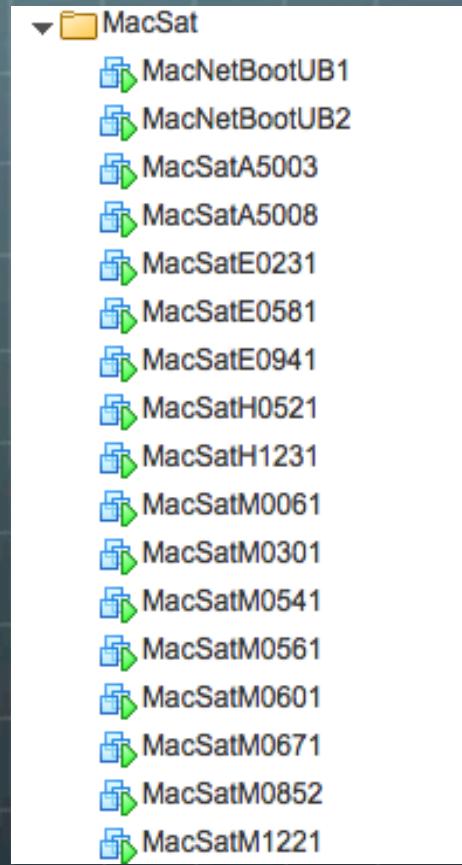
Target, Name, Config



Select Linux Distribution Server



All these Linux Distro and Netboot servers managed in Vcenter as VM's on Satellite Servers



MDM with Meraki

CISCO Meraki

Network: E0021 Helen Caro Elementary Tag: All

Search dashboard

New in Dashboard: ICMP Layer 3 Firewall Rules. [Read more.](#)

Systems manager Organization Help

Client list

#	Status	Name	Model	Tags	OS	Connected	Connectivity	Disk % used	Serial
1	online	e0021-347047-Madison	MacBook Air	recently-added	OS X 10.10.3	now	<div style="width: 100%;"> </div>	25%	C1MPG2VWG943
2	online	e0021-347144-BergBrown	MacBook Air	recently-added	OS X 10.10.3	now	<div style="width: 100%;"> </div>	29%	C02PFS3JGFWM
3	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 12:54	<div style="width: 0%;"> </div>	5%	DMPP63PGFP84
4	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 12:47	<div style="width: 0%;"> </div>	21%	DMPP640ZFP84
5	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Nov 06 2015 10:30	<div style="width: 0%;"> </div>	8%	DMPP63RFP84
6	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 13:34	<div style="width: 0%;"> </div>	4%	DMPP63VNF84
7	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 12:52	<div style="width: 0%;"> </div>	5%	DMPP63SKFP84
8	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 13:02	<div style="width: 0%;"> </div>	5%	DMPP63WAFP84
9	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Sep 24 2015 12:56	<div style="width: 0%;"> </div>	5%	DMPP63ZUFP84
10	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Nov 08 2015 20:14	<div style="width: 0%;"> </div>	5%	DMPP64KWF84
11	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	Nov 08 2015 19:06	<div style="width: 0%;"> </div>	5%	DMPP6458FP84
12	offline	West Side's iPad	iPad mini	recently-added	iOS 8.1.3	May 12 2015	<div style="width: 0%;"> </div>	3%	DMPP63QLFP84
13	offline	e0021-332556	iPad 2	recently-added	iOS 9.1	Nov 20 2015 08:46	<div style="width: 0%;"> </div>	28%	DR5HFMJCDFH
14	offline	e0021-332564	iPad 2	recently-added	iOS 9.0.2	Nov 20 2015 08:50	<div style="width: 0%;"> </div>	29%	DR5HFMGJDFHW
15	offline	e0021-336713	iPad 2	recently-added	iOS 9.1	Nov 20 2015 08:51	<div style="width: 0%;"> </div>	27%	F5RK578NDFHW
16	offline	e0021-336713	iPad 2	recently-added	iOS 9.0.2	Nov 13 2015 14:48	<div style="width: 0%;"> </div>	29%	DR5HFN1MDFHW
17	offline	e0021-336713	iPad 2	recently-added	iOS 8.3	Nov 20 2015 08:53	<div style="width: 0%;"> </div>	35%	F5RK56M1DFHW
18	offline	e0021-336715	iPad 2	recently-added	iOS 8.1.3	Nov 20 2015 08:57	<div style="width: 0%;"> </div>	43%	F5RK56FADFHW
19	offline	e0021-336910	iPad 2	recently-added	iOS 9.0.2	Nov 20 2015 08:56	<div style="width: 0%;"> </div>	60%	F5QKD0YGDHW
20	offline	e0021-ipad_16	iPad 2	recently-added	iOS 9.1	Nov 20 2015 08:56	<div style="width: 0%;"> </div>	33%	F5QKD014DFHW

A need for “Location Services”

CISCO Meraki Network: E0021 Helen Caro Elementary Tag: All Search dashboard

New in Dashboard: ICMP Layer 3 Firewall Rules. [Read more.](#)

Clients > **e0021-347144-BergBrown**

Client details | Refresh details Edit details

Name: e0021-347144-BergBrown
Model: MacBook Air
Serial: C02PFS3JGFWM
Warranty: Apple
Tags: recently-added
Auto tags: Mac devices
Owner: Set an owner

OS
Version: OS X 10.10.3
Last user: -

Security
Encryption: Disabled

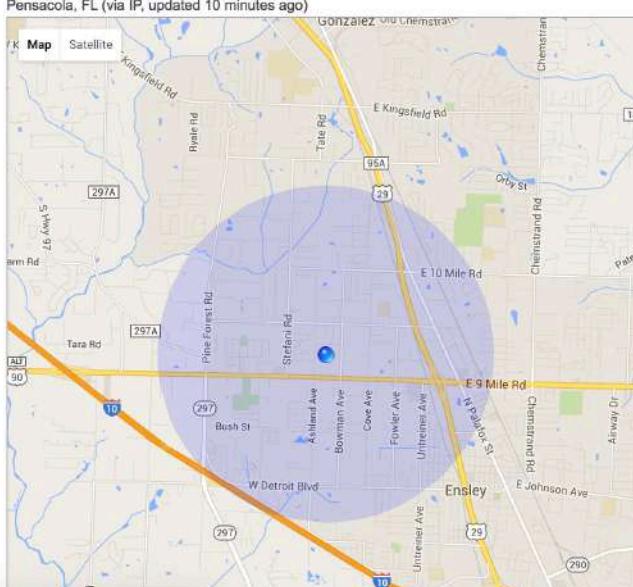
Management
Settings: up-to-date
Supervised: -
Managed Profile: No
Device Owner: No
Enrollment date: 08:33 May 7 2015

Storage
Device storage: 32.1 GB / 111.8 GB

Network
Public IP: 204.78.76.13
WiFi MAC: 98:E0:D9:82:F4:DB
Bluetooth MAC: -

Online status | Check-in now
Last check-in: 10:38 Mar 29 2016

Approximate location | Refresh location
Pensacola, FL (via IP, updated 10 minutes ago)



A need to push Apps

drech@escambia.k12.fl.us | 1 new feature | customer number: 5200-4213

CISCO Meraki Network: E0941 Beulah Elementary Search dashboard

New in Dashboard: ICMP Layer 3 Firewall Rules. [Read more.](#)

App management

Edit Scope ▾ Delete ▾ Push ▾ Search... ▾ 8 apps

#	Name	OS	Scope	Tags
1	Accelerated Reader™	iOS	All devices	
2	Google Classroom	iOS	All devices	
3	Google Docs	iOS	All devices	
4	Google Drive - free online storage from Google	iOS	All devices	
5	Google Slides	iOS	All devices	
6	Meraki Systems Manager	iOS	All devices	
7	Nearpod	iOS	All devices	
8	Wunderlist: To-Do List & Tasks	iOS	All devices	

Kanaka 3 Deployment's

Deployed 5+ years ago at Cook Elem, Beulah Elem and Warrington Elem. The following issues were experienced:

- Kanaka client issues, bugs.
- The need for profiles and Apps to be controlled by WorkGroup Manager on a Mac XServers. Knowledge base of tech coordinators and district level tech's. Redundant Xserve network administration. Apple not enterprise ready.
- MCX settings and case sensitivity of home directory's.
- Unique user import requirements.
- Extreme LDAP, DNS, and SLP network issues and latency across subnets. At the time there was wireless WAN connectivity to most schools.
- Requires re-image of all schools Mac computers due to workstation variables.
- Separate eDirectory password's, learning curve for elementary teachers and students. (The Mac population 37 schools)
- Resistance from tech coordinators due to above issues.

ZenWorks for Mac: Plagued by DNS to Name issues. Corrected with recent ZenWorks update.

The screenshot shows the Novell ZENworks management console. The left sidebar includes links for Home, Devices (selected), Users, Policies, Bundles, Patch Management, Deployment, Reports, Subscribe And Share, Configuration, Dashboard, and Endpoint Security. Under Workstation Tasks, options like New Folder, New Workstation Group, Assign Policy, Assign Bundle, Install Bundle, Remote Control, Remote Diagnostics, Transfer Files, Remote Management Listener, Remote SSH, and Take an Image are listed. The Frequently Used section shows Quick Tasks for Current Session and All Sessions. The main pane displays a list of workstations under Devices > Workstations > Elementary Schools > E0291. The table has columns for Status, Name, Type, Operating System, and Last Contact. Most entries are Workstation type, running mac-osx-10.5-x86_64 or osx-10.9-x86_64, with last contacts ranging from Mar 3 to Feb 4. One entry, e0291-316907-frassetti, is a Workstation Group. The interface has a light blue header and a dark grey footer.

Status	Name	Type	Operating System	Last Contact
OK	E0291_Lighthouse	Workstation Group		
OK	e0291-10Lab2	Workstation	osx-10.9-x86_64	8:15 AM
OK	e0291-311421	Workstation	mac-osx-10.5-x86_64	Mar 3
OK	e0291-311427-CSmith	Workstation	mac-osx-10.5-x86_64	7:36 AM
OK	e0291-311430-Lofte	Workstation	mac-osx-10.5-x86_64	Mar 7
OK	e0291-315053-Stokes-2	Workstation	mac-osx-10.5-x86_64	7:45 AM
OK	e0291-315054-Clark	Workstation	mac-osx-10.5-x86_64	8:17 AM
OK	e0291-316822-Waldron	Workstation	osx-10.9-x86_64	Mar 18
OK	e0291-316881-cctv	Workstation	osx-10.8-x86_64	6:41 AM
OK	e0291-316883-stewart	Workstation	osx-10.8-x86_64	7:33 AM
OK	e0291-316886-mclab	Workstation	osx-10.9-x86_64	7:46 AM
OK	e0291-316887-mclab	Workstation	osx-10.9-x86_64	7:45 AM
OK	e0291-316888-mclab	Workstation	osx-10.9-x86_64	7:47 AM
OK	e0291-316891-mclab	Workstation	osx-10.9-x86_64	7:46 AM
OK	e0291-316892-mclab	Workstation	osx-10.9-x86_64	7:45 AM
OK	e0291-316893-MCLab	Workstation	osx-10.9-x86_64	8:42 AM
OK	e0291-316895-MCLab	Workstation	osx-10.9-x86_64	7:45 AM
OK	e0291-316896-mclab	Workstation	osx-10.9-x86_64	7:46 AM
OK	e0291-316897-Jones	Workstation	osx-10.9-x86_64	7:45 AM
OK	e0291-316898-mclab	Workstation	osx-10.9-x86_64	7:45 AM
OK	e0291-316900-Jimenez	Workstation	osx-10.9-x86_64	3:53 AM
OK	e0291-316901-mclab	Workstation	osx-10.9-x86_64	7:51 AM
OK	e0291-316902-Young	Workstation	osx-10.9-x86_64	Feb 4
OK	e0291-316903-Stewart	Workstation	osx-10.9-x86_64	Mar 28
OK	e0291-316905-Grassmann	Workstation	osx-10.9-x86_64	1:56 AM
OK	e0291-316906-frontdesk	Workstation	osx-10.9-x86_64	6:52 AM
OK	e0291-316907-Frassetti	Workstation	osx-10.9-x86_64	7:24 AM

End

