

Go to Settings, Notification Preferences
to turn on/off notifications!



How do I communicate with my child's school/teacher?

Pierce County Schools use Livingtree (LT) Engage to connect families with their child's teacher(s) and school. This engagement platform is a private and secure community for families and teachers to work together in support of better learning outcomes for students. With easy to use features similar to today's top social networks, Livingtree Engage provides a window to the classroom that brings families closer to all of their child's learning experiences at school. Families can depend on Livingtree as their primary form of communication with their child's teacher(s) and school.

How do I get connected and stay connected?

One of the most important ways to keep your LT account working properly is to make sure you have your email and cell phone # updated at your child's school.

I need to set up my LT account, what should I do?

- Parents should receive a "Welcome to Livingtree" email (from experience@livingtree.com) or text message with their login information. (LT assigns Pierce county users specific login credentials that link you to your child(ren). **Therefore, you should not create your own account on the LT website without your assigned login information.**)
- Watch the YouTube videos – "How to Login to LT" or follow the directions in your email or text message to set up your account using your assigned login & password.




How to Login on an
iPhone



How to Login on a
Web Browser

- **If you do not receive an email or text from LT...**
 - First, check your spam folder to see if the email is there. If not,
 - Call your child's school and make sure your correct email & cell phone number are on file in Infinite Campus.
 - After you verify the school has your correct information and you still have not received your "Welcome" email or text, contact Livingtree Customer Support at **support@livingtree.com** or call (512)957-2323 ext. 2 for any additional assistance you may need.

I have a LT account from last year, what should I do?

- If you have an email on file in Infinite Campus parent portal, your LT account should automatically roll over the first week of school and you should be connected to your child's current teachers and school.
- If your child attends PCMS/PCHS, schedules sometimes change and it may take a few weeks for everything to be correct in LT.
- ***Call the school every time you get a new phone number and/or email address to keep your LT account functioning properly.***
- If your account is not functioning properly or you need technical support, please use your Chat feature , contact Livingtree Customer Support at **support@livingtree.com** or call (512)957-2323 ext. 2.

Families can use Livingtree Engage on any device. Simply download the free mobile app for iOS or Android, or use it on a computer or mobile browser at <https://engage.livingtree.com/login>

Our goal is for every family to join Livingtree Engage. If you have any further questions, please email Angie Meadows, ameadows@pierce.k12.ga.us or Inbox message me on Livingtree Engage.