

**RFI #I21-01, Learning Management System
Questions & Answers**

Vendor	Question	Answer
PowerSchool	Is an original signature required for the Vendor Information form on page 5 of the solicitation or is an electronic signature via DocuSign acceptable?	Electronic signature is acceptable
PowerSchool	Does FCS anticipate asking down selected vendors for a demo prior to making an RFI award decision? If so, what dates do you anticipate those demos taking place?	FCS may ask for vendors to demo for informational purposes. This would happen after the RFI has closed and the district has had sufficient time to review submissions. Projected time frame would be mid to late March.
PowerSchool	When does FCS anticipate on making an award decision for this RFI?	At this time we are surveying the market. There is a small chance we could move to an RFP after the RFI or select a product for a pilot.
PowerSchool	What are FCS's expectation around timeline for implementation and go live for solution(s) adopted as a result of this RFI?	If a decision is made to pilot a platform, that would occur during the 21-22 school year. Full adoption would likely not be until the 2022-2023 school year.
PowerSchool	Is FCS interested in learning about assessment solution offerings from submitting vendors?	Not at this time.
PowerSchool	For the migration of content, there may be items that don't export from ItsLearning as an importable format. Does FCS have a team to rebuild that content or will you be looking for the vendor to provide this service?	FCS understands some items from itslearning may not be able to be imported into a different platform. We would hope that any potential vendor would be able to import items that are recognized by IMS Global Specifications (such as items in a Common Cartridge import).
PowerSchool	Is FCS looking for a solution that would allow you to track professional development courses teachers and staff have taken?	Possibly. This would be considered a value added feature.

PowerSchool	What content types and what file formats will the new LMS need to upload?	All common Microsoft document file types, PDFs, common video formats, common image formats. Additional file types: XML, .zip, .html, .java
PowerSchool	Can FCS provide a sample export of a course that encompasses all material types that are available in ItsLearning?	Available upon request.
PowerSchool	Does FCS have a centralized curriculum that teachers are to use? If so, can teachers supplement with their own content?	We provide master courses for teachers to copy content from the master course to their individual courses. Teachers are able to add supplemental content as needed.
PowerSchool	How many unique courses do you have that will need to migrate to the new LMS?	Up to 10,000
PowerSchool	Does FCS have tech coaches or similar support personal at each building?	Yes, we have an Instructional Technology Specialist at each school.
PowerSchool	Do you have a centralized professional development organization at FCS?	Yes, teachers receive PD from the Instructional Technology Department, the Teaching & Learning department, and other district departments.
Altitude Learning	Will the pricing section require itemization or is an overall cost acceptable?	FCS prefers an itemization breakdown of cost.
Altitude Learning	Will digital signatures be acceptable?	Yes
Altitude Learning	For pricing is it acceptable to refer to a contract already in place?	Referencing a contract is acceptable, however be sure to note any pricing amendments, offers, or updates that may be relevant.

PowerSchool	Will your offices be open Presidents Day for deliveries?	No our offices will be closed that day.
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D2L	<p>The RFI instructions request one original and two hard copies as part of submission. To help limit the impact of COVID-19 and protect our employees, we have a mandatory work from home policy in place. In support of this and other social distancing recommendations from health officials, is it possible for Forsyth County School System to waive the hard copy submission requirements and instead accept an electronic submission via email?</p>	<p>Please submit the hard copies as requested and an e-copy.</p>
D2L	<p>The RFI requests pricing formats on page 5. Could Forsyth County School System clarify whether you are seeking a formal price quote with estimated costs or are you looking for the general structure of our pricing model? If you are looking for a formal quote, do you have a timeline that would help us put together a pricing structure to accommodate (total number of users and anticipated rollout)?</p>	<p>Please provide the best pricing possible for the projected enrollment.</p>
CJIS Group	<p>What is the estimated cost of the LMS project?</p>	<p>No budget has been determined at this time.</p>
CJIS Group	<p>Has the Department allocated funding for the LMS yet? If so, through which source (budget, CIP, state/federal grant, etc.)?</p>	<p>This is funded through our general budget.</p>
CJIS Group	<p>Which vendor provides the incumbent LMS?</p>	<p>itslearning</p>
CJIS Group	<p>Should the Department decide to proceed past the RFI process, has a time frame been established in which an RFP may be issued?</p>	<p>Whichever direction FCS determines it will go a full adoption would likely not be until the 2022-2023 school year.</p>

CJIS Group	Who is the technical contact and/or project manager for the LMS effort, and what is their contact information?	Currently all communication will go through purchasing.
CJIS Group	What is the number of users anticipated for the LMS?	52,000 students, potentially 6,000 teachers & support staff, approximately 70,000 parent/guardians
CJIS Group	Does the Department anticipate any professional or consulting services may be needed to accomplish this effort? (project planning/oversight, staff augmentation, implementation services). If so, what services does the Department desire and how do they anticipate procuring?	Professional Learning for FCS Instructional Technology department staff and FCS school based Instruction Technology Specialists will be needed. These district staff members will then train teachers/staff.
Magic Software	Can you please provide more detail information on the type of collaboration college is looking for?	Collaboration on an assignment (teacher assigns project to a group or students, one submission per group). Group messaging within the platform.
Magic Software	What kind of MFA is does FCS is looking for?	Microsoft Authenticator compatibility
Magic Software	What is a specific information required by FCS here. Please share some more info on the same. Currently, MagicBox is hosted on AWS cloud and it will provide all the services required to run the platform in HA mode?	AWS us sufficient.
Magic Software	What type of tech support does FCS is looking for in tier 1 or 2?	Tier I would be a type of ticketing system for bugs and other day-to-day issues. Tier 2 would be for more serious system-wide issues that impacts daily instruction.
Magic Software	Will FCS provide technical or API documentation to check the integration feasibility with the Platform?	Vendor should be able to connect via IMS Global OneRoster API or CSV specifications. http://www.imsglobal.org/activity/onerosterlis .

Magic Software	Product/Service Specifications Section J- Please help with more clarification on the same.	Teacher will build a learning path that branches to various activities based on completion, cut score, or teacher approval. For example, formative assessment is given on step 2. If student scores above 90 they move to step 5. If student scores below 90 they are routed to complete steps 3 & 4 before moving to step 5.
Magic Software	What type of feature does FCS is looking into the same?	We are looking for the ability to pull all record of student communication by a school or district admin.
Magic Software	Product/Service Specifications Section U- Please help with more clarification in this statement.	Student has the ability to add exemplars to build a portfolio over the course of their FCS student career. Portfolio should have the option to be shared locally within the LMS platform or externally with a link that can be shared publicly on the web.
Magic Software	What is the total number of users will be using the platform from FCS?	Approximately 52,000 students in the 21-22 school year. Approximately 6,000 staff. Associated parent accounts.
Magic Software	How many number of years contract does FCS is looking for?	1 year contract with renewable options up to four additional years.