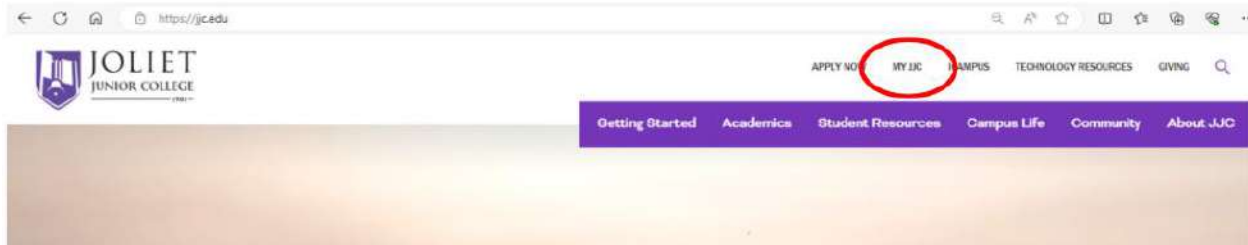
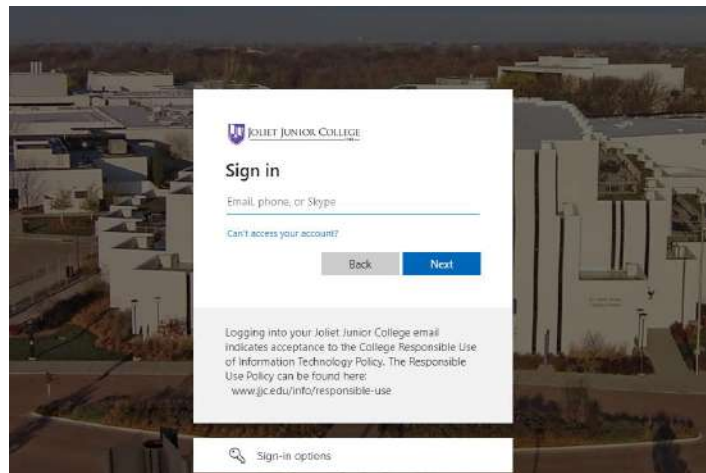


How to Access your JJC Dual Credit Bill

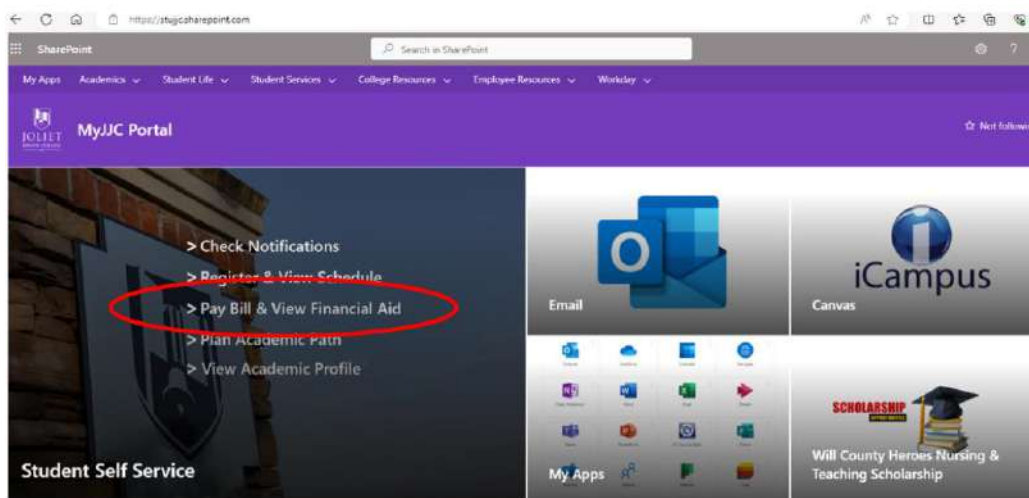
1. Go to jjc.edu and click on **MY JJC**.



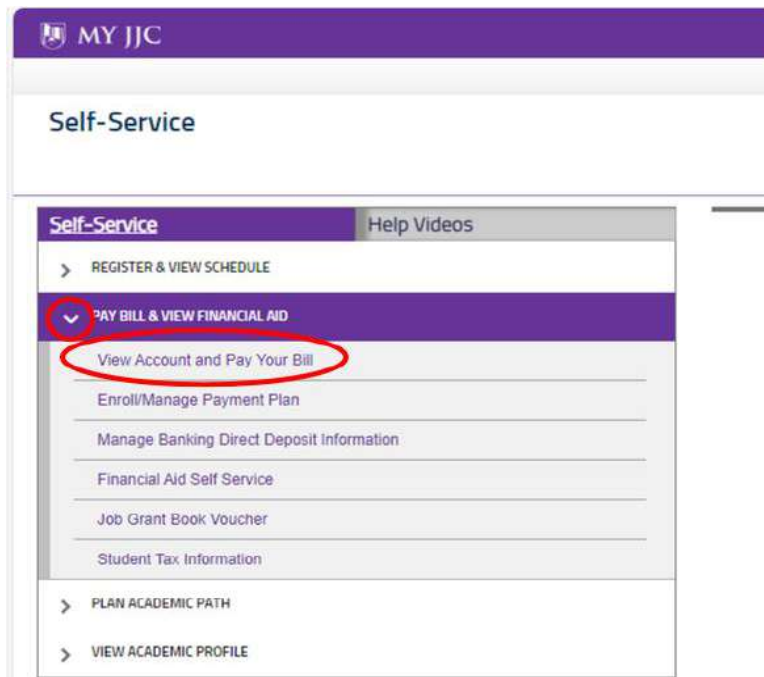
2. Sign in with your JJC email address and password. If you do not know this please see the **JJC Dual Credit Account Access Troubleshooting Guide** on page 3.



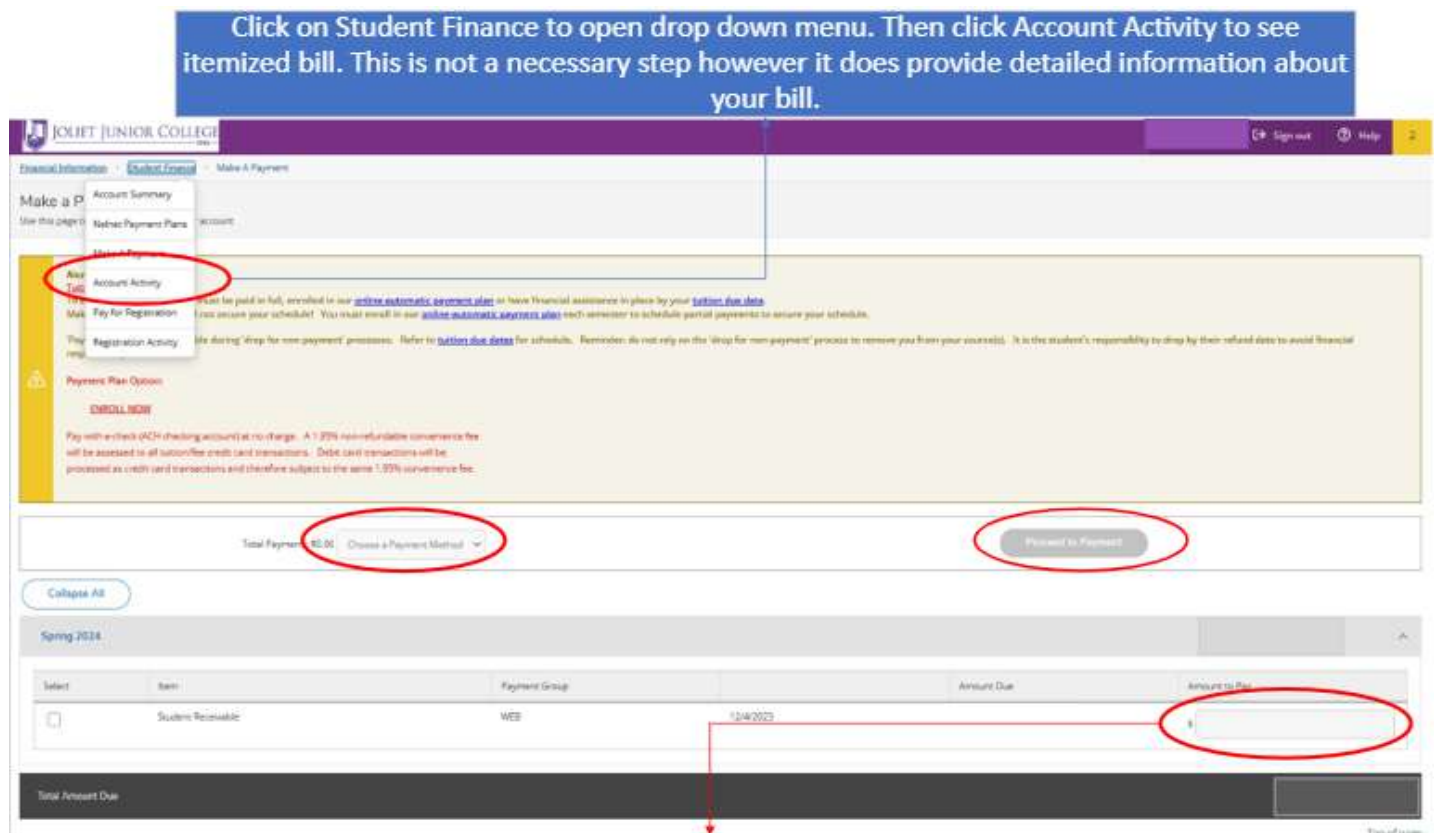
3. Once logged in, you will come to the page pictured below. Click on **Pay Bill & View Financial Aid**.



4. Next, click on **PAY BILL & VIEW FINANCIAL AID** to expand the drop-down menu. Then, Click on **View Account and Pay Your Bill**.



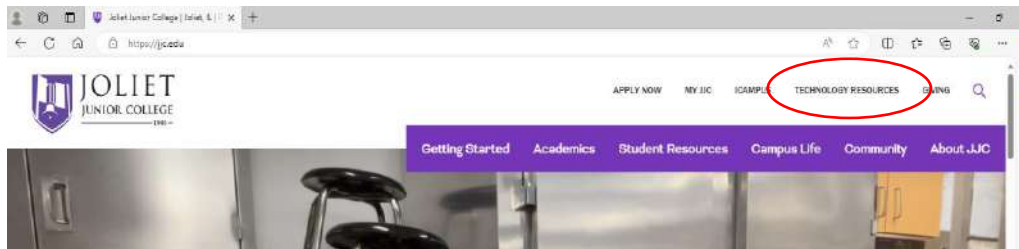
5. This will bring you to the following page. From this page, you can find details about your bill and make a payment.



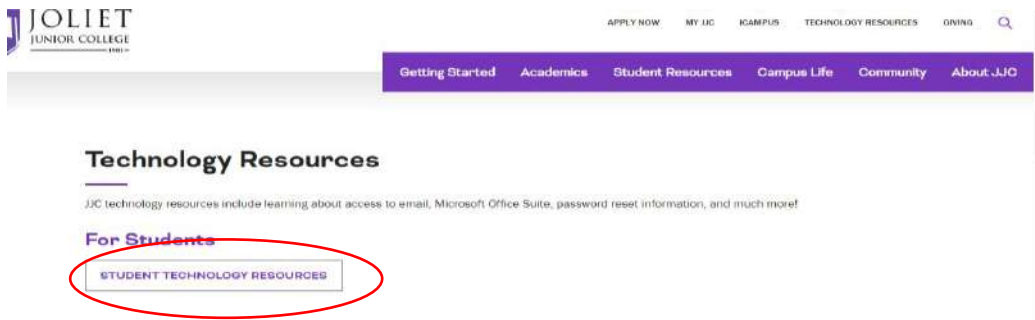
Enter the amount you wish to pay here, then Choose a Payment Method. Finally, select Proceed to Payment.

JJC Dual Credit Account Access Troubleshooting Guide

If you are trying to access your JJC account and are having difficulties, please go to jjc.edu and click on **TECHNOLOGY RESOURCES**.



The Technology Resources page has a plethora of information to help troubleshoot your issue. Click on **STUDENT TECHNOLOGY RESOURCES**.



Once on the STUDENT TECHNOLOGY RESOURCES page, you will find access to all of JJC's account troubleshooting tools as well as contact information for our 24/7 Tech Support Hotline. **Students must complete the New Account Setup, if they have not already done so.** Try the New account Setup instructions in red below first. If you still cannot access your account, please contact the 24/7 Tech Support Hotline.

A diagram showing the 'Student Technology Resources' page with callouts for troubleshooting steps. The page content includes a 'Student 24/7 Tech Support Hotline: (224) 208-2545' link, a 'SELF-SERVICE PASSWORD RESET' button, a section for 'Have you recently applied but have never set up your account?' with a link to 'New Account Setup', and a 'JJC Username and Password Information' section with a 'Find Your Username or Student ID Number' link. Callouts include: a black box pointing to the support hotline, a red box pointing to the 'New Account Setup' link, and a blue box pointing to the 'Find Your Username or Student ID Number' link. A sidebar on the right contains links for 'OFFICE 365', 'ONLINE LEARNING', 'MYJJC', 'ERESOURCES', 'COMPUTER LAB RESOURCES AND HOURS', and 'ACADEMIC CALENDAR'.

Once access to account is obtained you will now be able to access your MY JJC portal which is located on the jjc.edu website.