Harrisburg Project
Software Support for Special Education

ISBE to Perform Error Checking in I-Star

In preparation for the child count "pick up", ISBE will perform a state wide error check in I-Star on student *FACTS Approval* records. The child count "pick up" will take place at the end of business on Wednesday, January 31, 2018.

 The following error report should be reviewed from the Report tab in I-Star tomorrow:

- **Student-> Errors -> Student Approval Errors Listing**

Questions regarding errors in I-Star should be directed to Harrisburg Project at (800)635-5274 or support@hbug.k12.il.us.

Holiday Schedule

Harrisburg Project will be closed for Christmas Break, December 19, 2017 - January 1, 2018. Normal business hours will resume on Tuesday, January 2, 2018 from 7:30AM - 4:30PM. Client support will be monitoring emails during this time period. We encourage you to email your questions to support@hbug.k12.il.us. Emails will be answered in a timely manner.

Harrisburg Project would like to wish all of our clients a Merry Christmas and Happy New Year. We look forward to working with each and every one of you in the coming year!

Dates to Remember

December 19, 2017 - January 1, 2018 - Office Closed for Christmas break

January 15, 2018 - Office Closed in Observance of Martin Luther King Birthday

January 31, 2018 - Student (12/1 Child Count) Data Pickup

Merry Christmas

Email your questions to client support at:
support@hbug.k12.il.us

Event Registration

Registration for all events, both online and at location may now be found at the following link: [Event Registration](#)

If you are unable to attend the webinar that you have registered for, open the registration email and click on "cancel your registration". This will remove your name from the attendance list and allow others to register. Thank you for your cooperation in this matter.

Date	Location	Name	Time
12/14/17	*Online*	**Preparing for the Child Count Collection**	**9:00 AM - 10:00 AM**
1/09/18	*Online*	**Preparing for the Child Count Collection**	**1:00 PM - 2:00 PM**
1/24/18	*Online*	**Preparing for the Child Count Collection**	**1:00 PM - 2:00 PM**