

Having Trouble Accessing Google Files?



For All SCPS Employees:

If you're working on a personal device, rather than a district device, it might mean you will need to log out of your personal google account. Here are some directions that will help!

1. Log out of your personal Google account by clicking the circle in the top right corner of your screen and select Sign Out.
2. Restart Google Chrome and open the SCPS Portal.
3. Click the Google Drive tile in the Portal. You may be asked to confirm your network ID.
4. Try to access the resource again.

If these steps are not working, please call our **Help Desk 407-320-0350**.

**If you are working on a district-owned device, you are welcome to complete a KACE ticket. Our team may be able to assist you remotely depending on the issue you're having. This service is not available on personal, not district-owned, devices.*

For All SCPS Students and Families:

Many activities require use of the SCPS portal. This is the same place they go when they need to do iReady, Google Classroom, eCampus, Skyward, Nearpod, instructional online materials, textbooks, and any other district-owned resources.

- Access The Portal by going to our district website www.scps.k12.fl.us. You will see The Portal access in a black box in the upper right corner of the page.
 - Students log in just as they would at school with their username and password.
 - If your child needs help with their username and password, please call our **Help Desk at 407-320-0350** and someone will happily assist!
 - Once you are in The Portal, you will need to click on the Google Drive tile and the At-Home Learning site.
 - Parents who have a personal Google account, you may need to log out of that first so your child's account will work properly. Follow these steps:
1. Log out of your personal Google account by clicking the circle in the top right corner of your screen and select Sign Out.
 2. Restart Google Chrome and open the SCPS Portal.
 3. Click the Google Drive tile in the Portal. You'll be asked to confirm your network ID.
 4. Try to access the resource again.

At-Home Learning resources are only accessible to SCPS staff and students.