Introducing EdAccess

EdAccess is your new home base for learning! EdAccess gives you instant access to all your online resources from any device, with one username and password. It doesn't matter whether you're in the classroom or completing projects from home, EdAccess is the only place you need to visit to find everything related to education.

What is EdAccess?
EdAccess is the Delaware Department of Education's (DDOE) Single Sign-On Solution, which grants a user access to multiple educational resources with one username and password.

Does EdAccess apply to me if I work for a Delaware District or Charter School?
If you work for one of the following eight Delaware Charter Schools, you will use EdAccess. Charter Schools using EdAccess: Campus Community, Charter School of New Castle, East Side, First State Montessori, Providence Creek, Sussex Academy, Sussex Montessori, Thomas Edison

I do not work for one of the eight Delaware Charter Schools listed above, but I work for another Delaware District or Charter School. Does EdAccess still apply to me?
No, EdAccess does not apply to you. You should refer to your local technology department. Your district/charter school is implementing their own Single Sign-On solution and you need to follow their instructions on how to access your system. DDOE cannot assist you with login support.

What is the new login page for EdAccess?
The new login page for EdAccess is: https://launchpad.classlink.com/ddoe

If I am a Nonpublic School account holder does EdAccess apply to me?
Yes, you will be using DDOE's EdAccess system.

If I am a STARs, Delaware First, eLearning, Nutrition, or State Agency account holder does EdAccess apply to me?
Yes, you will be using DDOE's EdAccess system.

What browser should I use for EdAccess?
EdAccess can only be used on the following browsers: Edge, Chrome, Firefox, and Safari. Please do not use Internet Explorer.

What if I do not know my EdAccess username or password?
If you work for a district/charter school, please contact your local technology department. DDOE cannot reset passwords for district/charter school accounts. All other account holders can visit the login support page for assistance

If I am still having trouble logging into EdAccess where can I go for help?
If you work for a district/charter school, please contact your local technology department. DDOE cannot reset passwords for district/charter school accounts. All other account holders can visit the EdAccess program assistance page for technical assistance.

I logged into EdAccess for the first time and set-up my recovery questions. Why is this needed?
This is for added security and allows you to use the self-service password reset feature in the future if the need arises.

I logged into EdAccess and was prompted to install the ClassLink browser extension. Is this required and is this safe?
Yes, this is required and safe to do, you will be prompted when you log in to install the ClassLink browser extension. This applies to all browsers (Edge, Chrome, Firefox, and Safari).

I logged into EdAccess and do not see all my applications. What do I do now?
Select the + sign in the left-hand header of your EdAccess homepage. Select the DDOE Application Library folder.

Add the appropriate application to your EdAccess account.

Step One: Step Two:

I recently had a position change and need access to a DDOE application (for example Unit Count PLUS).
On your EdAccess homepage, select the + in the top left-hand corner and select the DDOE Application Library. Add the Unit Count PLUS application to your account. Select the Unit Count PLUS application and submit a reason for your request. You will be notified via email if your local technology department approves/denies your request.

I would like to customize my EdAccess page, is this allowed?
Yes, this is allowed and highly encouraged! Make your EdAccess page your own. You can create folders, rearrange icons, and create favorites.

I would like to update my EdAccess email. Is this allowed?
Yes, this is allowed for our public customer accounts, please start the process by emailing:
ssologinsupport@doe.k12.de.us.