

HOW TO CREATE A PARENT DREAMBOX ACCOUNT

FAMILY DASHBOARD

Parents can create a family dashboard for DreamBox where parents can monitor their student's progress. There are a few steps outlined below that will explain how to do it in simple terms.

PLEASE NOTE THAT PARENT ACCOUNTS CAN ONLY BE CREATED VIA A DESKTOP OR LAPTOP

1. STEP ONE

Open the internet browser on the computer and have your student log onto itslearning Forsyth -> Classlink -> DreamBox

(Adobe Flash Player is required for website to work properly)

2. STEP TWO

Once they have logged into their own DreamBox account, the main screen will have a 'set up parent access' link in the bottom right hand corner of the screen. (See below)



3. STEP THREE

Once you have clicked on the 'Set up parent access' it will take you to the Parent Account Setup Page.



Parent Account Setup For Angie H

Please verify your student's name above. If this is correct, enter your username and password below in order to link your Parent account to your student's profile. This will enable you to review your student's progress in DreamBox Learning.

I am a current customer

Email Address:

Retype Email Address:

Password:

Retype Password:

Password Strength: Very Weak 

By clicking the "Submit" button, you are agreeing to DreamBox Learning's [Terms of Use](#) and [Privacy Policy](#).

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Enter your preferred email address and set up a password. Once you have completed this, click 'Submit'

4. STEP FOUR

With the account created and your student linked, you can choose to let your child return to the play environment, link another student from the same school, or access your Family Dashboard.

5. LOG IN TO FAMILY DASHBOARD

- A. After setting up parent access, you can log in to your Family Dashboard using the email address and password you entered.
 - i. Visit <https://play.dreambox.com/play/login>.
 - ii. Enter your email address and password. If you have forgotten your password, click Parent under "Forgot your password?" and enter your email address when prompted. You will receive an email with instructions to reset your password.
 - iii. Click Log In to log in to your Family Dashboard.

6. EXTRAS

- A. To link another student at the same school, log onto their DreamBox account using step one and click on the 'set-up parent access.' Once there, check the box 'I am a current customer' and enter the email address and password that was created in step three.
- B. If you do not see the 'set up parent access' at the bottom right on the student's DreamBox page
 - i. Make sure you are using a desktop or a laptop
 - ii. The student's account may be linked to another parent's account. Please confirm that you have not already set up parent access and that the student has not been linked to another family member's account.
 - iii. Contact DreamBox at support@dreambox.com if you continue to have difficulty.
- C. While setting up parent access, you may receive the error message: **First name is already being used by a student on this account.** You cannot have duplicate student names on your Family Dashboard. If you receive this message, you may have already linked an account for your student, such as through a Free Home Trial or a Home Subscription. You will need to change the name on the existing account.
 - i. Log in to your Family Dashboard and open **Account Settings** from the top-right drop-down menu.
 - ii. Select **Student Information**.
 - iii. Locate the student's name you need to change and click **Edit Student Information**.
 - iv. Edit the student's first name. We suggest adding "old" or "trial" to the beginning of the student's name.
 - v. Click Save to keep the new name.
 - vi. You will now be able to add the student's school account to your Family Dashboard. Repeat the steps to set up parent access and be sure to select I am a current customer.

7. YOU ARE NOW READY TO VIEW THE DASHBOARD AND RECEIVE EMAIL UPDATES ABOUT YOUR STUDENT STRAIGHT FROM DREAMBOX!