

DeSSA Helpdesk Platforms

Smarter ELA and Mathematics

- DeSSA Helpdesk 877-560-8331

Social Studies and Science Assessments

- DeSSA Social Studies/Science
1-888-827-1089

Hours available: Mon-Fri 7 a.m. to 7 p.m. EST

DeSSA-Alternate Assessments

SERVICE DESK 1-855-277-9751

DLM-support@ku.edu

Current hours: 7:00 a.m.–5:00 p.m. CDT, M–F

DeSSA Helpdesk Platforms

DOE Help Desk for all Assessments

- Contact KACE/DOE HelpDesk:
 - Technology issues regarding policies, login access, training, rosters, student data, security and special accommodations requests

helpdesk.doe.k12.de.us

ACCESS(WIDA) Assessment

- DRC Customer Support:
WIDA@DataRecognitionCorp.com or
1-855-787-9615.
- WIDA Client Services Center: help@wida.us or 1-866-276-7735.