

Chapter 2 The Person's Rights Study Tips

20 questions---10 from Chapter 1 and 10 from Chapter 2

Chapter 2:

Patient's Rights

OBRA:

Representative:

*How do centers inform residents of their rights?

KNOW THE RIGHTS

Right to Information: includes all records, contracts

MUST know name of MD, how to reach MD and specialty of MD

*read the red and purple boxes on page 10

Right to Refuse Treatment:

Treatment is _____

What is done if resident refuses treatment? _____

What is an advance directive? _____

What do you do if you are the CNA and the resident is refusing care? _____

Right to Privacy and Confidentiality:

Limit exposure of the body, only expose what is needed

Give private space if requested, give private time if requested

Mail: _____

Keep the resident info, care and condition confidential. Don't share with ANYONE who is not part of giving care to the resident.

No gossip, no telling family members results or conditions

If someone wants info, refer them to the _____

Right to Personal Choice:

Residents can choose (clothing, doctors, visitor, care, treatment)

Allow choice whenever possible

Right to Grievances:

Residents have right to voice concerns, ask questions and voice complaints

They can NOT be punished for grievances

Grievances MUST be allowed and addressed/investigated /acknowledged

Right to Work:

They don't work for _____

They can choose to work or perform services they like. (garden, building things, clerical)

Work is their preference and not forced upon them

Right to Groups:

They can form groups and take part in groups (social, support, culture, and religious)

Families can meet for support

Residents MUST be helped to get to and from their groups

Right to Personal Items:

They can keep and use these items

The items may seem like nothing to you, but can mean the world to you

You MUST protect these items/property

LABEL these items with full name of resident

If these items are stolen, lost or damaged a report must be completed (possibly police called)

NEVER search or go thru items without the resident's permission or informing them that you are doing the search. Have another employee with you too

Right to Freedom from Abuse, Mistreatment and Neglect:

They have the right to be free from sexual, physical, mental and emotional abuse

Involuntary seclusion is _____ (page 11)

What do you do if a resident tells you of abuse? _____

What do you do if you witness or suspect abuse? _____

Abuse MUST BE REPORTED IMMEDIATELY! If its real or susceptible

Abuse:

NONE allowed whether it is staff, family, volunteers, or other residents

MUST BE REPORTED

No employment for: _____

Freedom from Restraint

- right to not have body movements restricted

- Physical or chemical (drugs)

- why do we use restraints? _____

-what is needed to put on restraints? _____

-restraints are the last option, not for convenience or punishment

Quality of Life

-always give care that promotes _____ and _____

-promote physical, mental, and social wellness

-speak kind

-speak with respect

-be polite and courteous

CHAPTER 1 REVIEW:

-know the different types of facilities ie. SNF, hospice, assisted living, hospitals

-know nursing care patterns ie. Functional, primary, team

-chain of command/organizational chart: DON, etc.

-LPN's need to be supervised by _____

-Medicare vs. Medicaid

-Mentally ill are _____

(hint: what do they have problems with?)

-ADPIE: who does it?