



STATE OF HAWAII  
DEPARTMENT OF EDUCATION  
KA 'OIHANA HO'ONA'AUAO  
P.O. BOX 2360  
HONOLULU, HAWAII 96804

OFFICE OF THE DEPUTY SUPERINTENDENT OF OPERATIONS

August 3, 2023

Dear O'ahu High School Parents and Guardians:

If your child plans to ride a City & County of Honolulu (C&C) bus during the first week of school but has not yet received or activated their HOLO student ID for free transportation, we are pleased to announce that the C&C has granted a one-week grace period to allow students to get to and from school while their HOLO student ID are set up.

From August 7 to 11, 2023, O'ahu high school students can show bus drivers the following:

- **If you have a HOLO student ID** but it has not been activated yet, show it to the driver. Please remember the card must be activated with parental consent. Please note that each student may obtain only one type of bus pass: a regular school bus pass (yellow bus) or EXPRESS C&C bus pass.
- **If you haven't received your HOLO student ID yet**, show your Hawai'i State Department of Education (Department) school ID with your picture and school name (it can be from last school year if you haven't been issued a new school ID yet).

The Department extends its appreciation to Honolulu Mayor Rick Blangiardi and C&C's Department of Transportation Services (DTS) Director Roger Morton for their support in granting this grace period and for partnering with us to expand the EXPRESS program to benefit the Department's student riders.

We highly encourage parents to activate their child's HOLO student ID as soon as possible at <http://portal.k12.hi.us/EXPRESS>. Once activated, it will be valid until May 31, 2024, and can be used to ride TheBus and Skyline rail to and from school and other destinations.

The Student Transportation Services Branch continues to work with all bus contractors to recruit and retain drivers and restore routes. For questions, please see a list of frequently asked questions at <https://bit.ly/HIDOE-EXPRESS-FAQ>. You can also contact [stsb@k12.hi.us](mailto:stsb@k12.hi.us) or call (808) 784-6870 or (808) 784-6873 for assistance.

Sincerely,

  
Curt T. Otaguro  
Deputy Superintendent of Operations

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