



STATE OF HAWAII
DEPARTMENT OF EDUCATION
P.O. BOX 2360

HONOLULU, HAWAII 96804

October 2, 2021

Aloha Parents and Guardians,

Please be advised that the **following bus routes will be suspended** effective Monday, October 4, 2021, due to the ongoing shortage of student transportation drivers in the state.

- CR33B
- CR10B

You will need to make alternate transportation arrangements for your child until further notice. School buses serving these areas will not be operating morning and afternoon routes for students of Leilehua High School.

Families can visit the following website for the latest routing information and options for refunds or mileage reimbursement: bit.ly/HIDOE-Buses

For those who purchased coupons for the 2nd quarter, please use the link above to download the refund application form. Please note coupons will need to be returned in order to process your refund.

For those who purchased quarterly passes for the 2nd quarter, the Student Transportation Services Branch (STSB) is offering TheBus Holo cards. If riding the city bus is an acceptable mode of transportation for your student, please contact the school office to let them know you would like a Holo card for the 2nd quarter. There will be no additional cost for the Holo card for those who purchased quarterly passes for the 2nd quarter. Please note processing the cards will take 7-10 days.

Use of these bus passes is left to the parent(s)/guardian(s) discretion. Families will be responsible for identifying appropriate routes, stop locations, and times. Students must be visible at the bus stops five to ten minutes before the scheduled arrival and wear face masks properly covering both their mouth and nose at all times while on the bus and at bus stops. Students will be responsible for their passes. If lost or stolen, passes can be replaced for a fee and will take 7-10 days to replace. For route schedule information, please visit TheBus website at: <http://m.thebus.org/Route/Routes.asp> For information about how the Holo cards work, please see the video tutorials at the bottom of this website: <https://www.holocard.net/help/>

The driver shortage is the result of a combination of factors including an overall national and local driver shortage and staffing gaps caused by drivers needing to isolate or quarantine due to exposure to COVID-19.

The STSB does not have an anticipated date for restoring normal service at this time, but we will provide an update once we receive that information. Thank you for your understanding and patience.

Student Transportation Services Branch