

Web Site Design

What is a web site?

A website is an address (location) on the World Wide Web that contains your web pages. Basically, a website is your personal online communications connection to the rest of the world.

A website is totally different from any other type of publishing, advertising or communications media.

The Design Process

Designing for the web requires the relevant content of a brochure or magazine, the colorful look of high-quality print, and the attention-grabbing impact of television advertising. Plus it should offer a valuable product and/or information, be updated frequently and stay current with changing technology

- A Web Site is never done

Once you have decided to establish a web site there are three steps to getting it online.

1 - Get a domain name - This is your personal/private address on the Web.

2 - Find a web hosting service- Here is where your website will reside.

Free vs Private Web Hosting

3 - Design, build and upload your website - The process of website creation.

Five step process for effective website design

1. Analyze

- Info / content
- Target Audience
- Top 10 Checklist

2. Organize

- Navigation
- Content
- Page layout
- Page design

3. Develop

- Web page layout
- Site layout
- Web page construction
- Graphics techniques

Implement

- User Interaction
- Final Checklist
- FTP
- Fine Tune

Maintain

- Marketing
- Optimisation
- Traffic analysis

analyze

The first question to ask yourself is do you really need a web site? To help you decide, ask yourself the following questions:

Why do I want to create this web site?

- promote your ideas, hobbies, or beliefs
- To advertise your company or product
- Make loads of money really fast
- Provide customer services and support
- To keep your customer base informed
- Give or sell information
- Create an 'Extended Business Card' for your company
- Provide internal information and services for your company

analyze (1) Web Site Content

Before you can start deciding what content the site is going to contain you need to determine

- Who your target audience is.
- What age group are your users?
- What is their skill level with the Internet?
- How can I communicate effectively?
- You also need to determine the purpose of your site. What is the site for?

Once you have determined these factors you can start to plan the content your site will have. Remember who your target will be when deciding on content:

analyze (2)

2 - Who is my target audience?

What type of visitors do I want my site to attract? What will be their age, sex and education? Will they search for my site because we share a hobby, like the same television shows or are they looking for specific information?

3 - How can I communicate effectively?

Now that I know who the audience will be, what is the best way to communicate with them?

4 - What information do I need?

If you are designing a **site for a client**, you will need to know the answers to the preceding questions as well as what their vision is for this site. Do they have a logo they want you to use, do they have specific colors in mind, do they want to include phone and fax numbers on their pages? If this is your own business site, these are questions you should answer also.

Personal Site

Research WebSites

This is a very important part in the creation of a web site, and usually very useful.

- Spend time looking at other internet sites, particularly your competitors
- See if you can get any ideas you can use and improve on
- Don't be mistaken that the flashiest coolest looking web site is the best.
- Sites with lots of animation are not always the best.
- You must also keep in mind that not everyone has a fast Internet connection.

analyze (3)

5 - What content (data, graphics, photos, etc.) will be included?

This is the "big" job...gathering all the content that you want to include on your web site. Are you going to use photos? What kind of graphics do you want? And what information or data are you putting online?

Make a list of the items you think you will want to have on your website.

Audience analysis

Audience analysis is the starting point for any project. You need to figure out your audience's demographics:

- how old they are
- where they work
- what they earn
- where they live, anything that's appropriate

analyze (4)

Your content has to have a goal

The key thing to remember about **audience analysis** is the goal: *to have a well-defined audience at the end of the process*. The only good audience definition is a specific target definition. The better you can pigeon-hole or niche your audience, the more likely your site will succeed.

A checklist for type of Content you may wish to include on your website

- Frequently updated information
- Product and Company articles
- Question and answers
- Online purchasing of products
- Guest book that your guests to your site can sign and add their own comments
- Web site forum or chat room to generate conversation between your web site users
- Web site search → very useful for larger sites
- Weekly poll, to poll your visitors on a particular question
- Quizzes and sweep stakes, with prizes to promote your products
- Free offers
- News
- Unique information
- Location maps
- Contact and Booking forms

Top 10 website design tips - checklist

- 1. Know your audience**
- 2. Keep web pages short**
- 3. Limit the amount of text**
- 4. Avoid large images**
- 5. Use web safe colors**
- 6. Clearly identify all links**
- 7. Check spelling**
- 8. Use a site map or directory page**
- 9. Update and check all links**
- 10. Include contact information**

Website Journal

It is a good idea that you maintain some sort of journal for your website. Don't confuse a site journal with a site outline. Your journal is a collection of your ideas, your thoughts and whatever you want to remember, jot down ideas when they pop into your head.

For starters pick out a website that impresses you and examine it;

- What is the color scheme and layout?
- How is navigation accomplished?
- What is the content?
- How is the content presented?

Write down anything that you believe makes this website good and any ideas that you might want to use yourself.

Organization

Next to analyze, Organization is one of the key tools to website design. We've discussed who you feel your audience will be and what kind of information they will be looking for and what questions they will be asking. Now we need to help them find the information and the answers hopefully, by the shortest route possible.

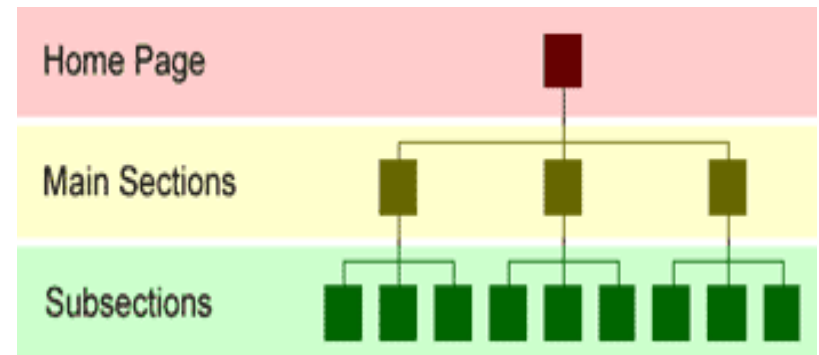
There are three main elements in the organization of a web site. They are:

- 1 - **Structure:** The form of your web site and its navigation
- 2 - **Content:** The substance of your web site
- 3 - **Layout:** The theme or method of presenting your web site

Organization - Structure

Now we're going to look at the overall design of a web site and "how to structure a website". This is different from the individual pages within the site (i.e. content).

Site design includes the structure of your site, the different sections and navigation within those sections. It also encompasses the theme you choose.



As the diagram shows a web site is composed of three main areas:

The Home Page

The Main Sections

The Subsections

Organization - Structure (1)

HomePage Do's

- Visitors first impressions
- Should tell the visitors what your site is about
- Answer questions on the 5 Ws
- Should provide index or table of contents
- Keep the home page short and to the point

Homepage don'ts

- Should not contain a lot of text
- Don't present your users with a huge list of links to every single page

Organization - Structure (2)

Main Sections

Determining and naming the main sections of your site is very important. Sections should contain material grouped according to visitor needs - in other words, these are sizeable chunks of related information. For example, if you are creating a site for a tourist visiting New York, you would want to make it easy for the visitor to find the right information.

The main sections might include:

Travel

Restaurants

Accommodation

The main section is your site index on your homepage, it is the foundation to your navigation of the website.

Once you have divided your content into main sections, decide their order of importance

Organization - Structure (2)

Subsections

Not all main sections necessarily need to have subsections, but most will require a further breakdown of information. It really depends on the amount of content on your site.

When designing a new web site, keep in mind that the content will increase as you update and add information to the site. Build in room to expand as you determine your main and sub sections.

Once you have established the home page, main sections and subsections of the web site, Organize them into order of importance and note it. This is the basic layout of your web site.

Organization - Navigation

Now we need to help them find the user find the information and the answers to their questions and we hope we can do this by the shortest route possible

There are three different navigation methods.

- **Linear navigation** - Moving in a straight line.
- **Database navigation** - Many branches from your main page.
- **Hierarchical navigation** - A completely connected website.

Linear Navigation

Linear navigation is used for a web site where you want the visitor to go from one step to another in a particular order. This is usually used within a web site but seldom as a stand alone design. The idea here is that the visitor follows the pages in a predefined order or sequence that you determine. This is particularly useful for tutorials.

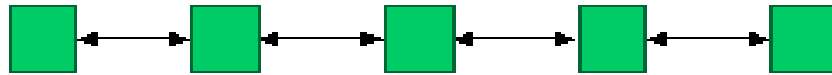
Straight line or sequential links



Linear "straight line" Navigation Diagram

Arrange your links so that they only permit movement in a straight line from one page to another. This is straight line navigation. You set up your links in such a way as to compel the visitor to start at one end and continue to a conclusion.

Linear reciprocal links



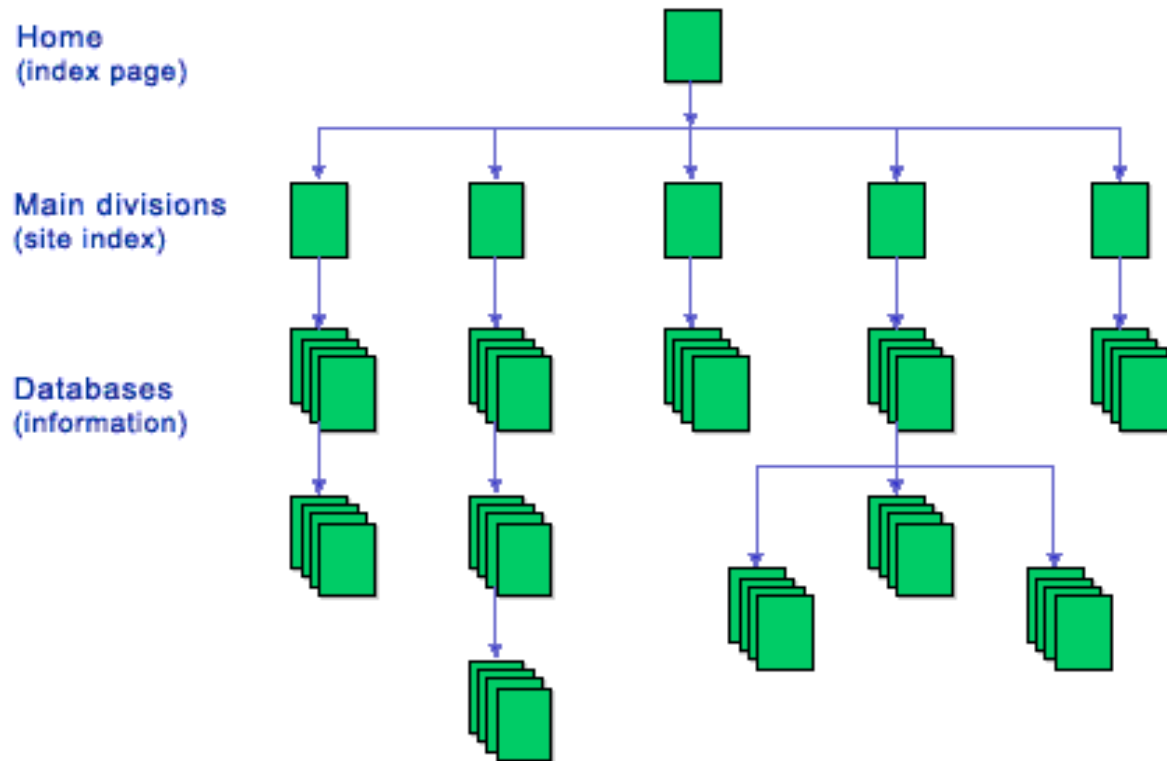
Linear "reciprocal" Navigation Diagram

Reciprocal navigation allows the visitor to move back and forth between a series of pages. Set-up your links with a start page an end page and links tying the pages together that lie between them.

Database Navigation

Database Navigation

The database or grid design is made up of multiple divisions and each division has its own structure. This type of navigation can be used effectively when large amounts of data are required in the web site design.



Database Navigation Diagram

Hierarchical Navigation

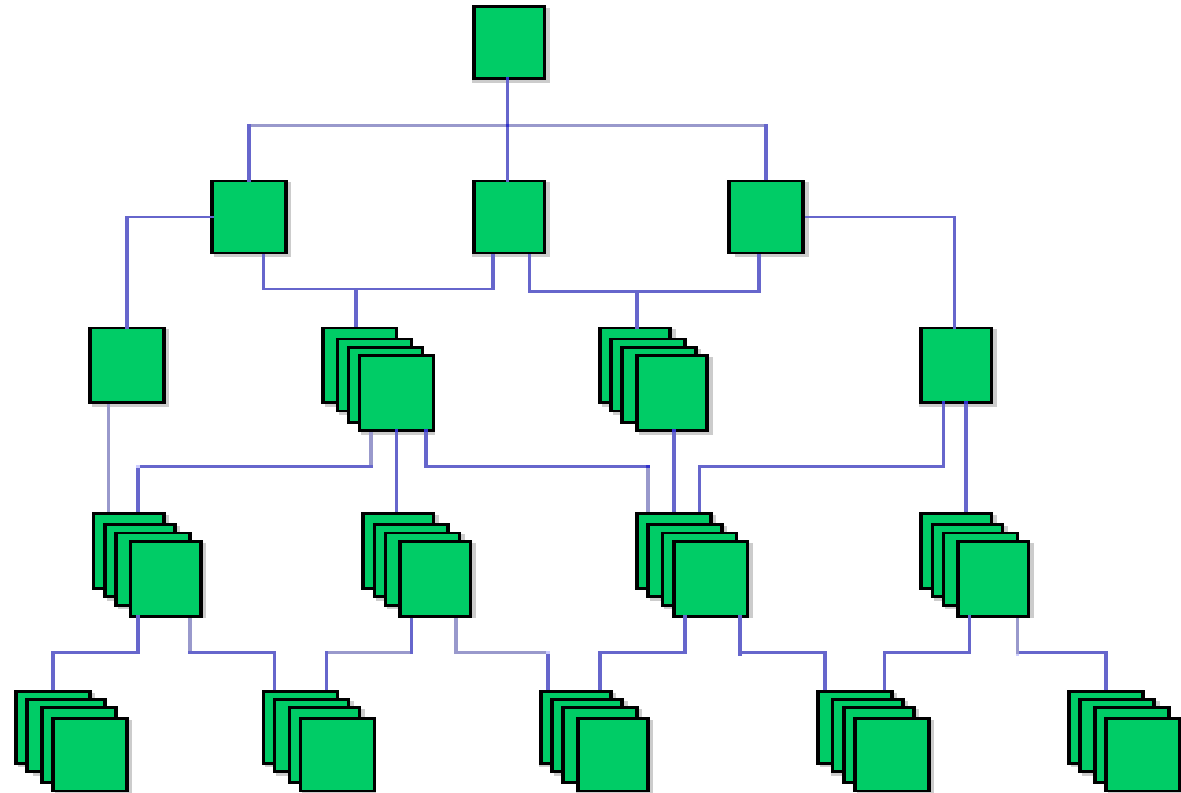
The hierarchical design goes from the general to the specific; from a home page to divisions to subdivisions. A visitor could easily go from the home page to other areas of the web site and back again.

Home
(index page)

Main sections
(site index)

Subsections
(navigation bar)

Detail sections
(databases)



Hierarchical Navigation Diagram