# Aesop QuickStart Guide for Substitutes

## This guide will show you how to:

Log on to the Aesop system Navigate the Aesop Web site Find and accept jobs online Manage your schedule Cancel an assignment Manage your availability Specify your call times Change your PIN View your personal information Find and accept jobs over the phone Benefit from Aesop notifications View user guides and training videos





## **Using Aesop Successfully**

### **Proactively fill your schedule**

Aesop offers you the flexibility to proactively search for jobs and fill your own schedule the way you want. To help you benefit most from automated substitute placement, Aesop offers you both phone and web services for finding and accepting jobs. Substitutes can call in to Aesop toll-free at 1-800-942-3767 or log in online at www.aesoponline.com.

#### Manage your preferences

With Aesop, not only can you plan your schedule ahead of time, but you can also choose Non-Work Days, and adjust call times to fit your schedule. You can also view work history and receive phone and e-mail notifications of available jobs.

#### Find out about available jobs

Aesop notifies substitutes of available jobs they qualify for. Most employee absences are entered the day before the absence occurs, but depending on the district's settings, substitutes can discover available jobs days, weeks or even months in advance.

Aesop can alert substitutes to new jobs through both phone and e-mail services. Substitutes can then choose to accept or reject the assignment.



\* Indicates functions that might not be used by your school



## **Online Services**

## Log on to Aesop

In your Internet browser address bar enter www.aesoponline.com and click the Go button.





**Aesop Login Page** 

#### **Personalized Welcome Letter**



Home Page



## **Find and Accept Assignments Online**

## **Search for Assignments**

**1.** Click the **Search for Assignments** tab on the action menu on the home page to see a list of all available jobs.

07/11/06	Washing	ton Elementar	y School	Woods, Tiger	Phys Ed	Details
Date		From	То	Duration	School	
07/11/06	(Tue.)	07:30 am	03:30 pm	08:00	Mapwashington Element	ary School
07/14/06	Washing	ton Elementar	y School	Woods, Tiger	Phys Ed	Details
Date		From	То	Duration	School	
07/14/06	(Fri.)	07:30 am	03:30 pm	Full Day	Mag Washington Element	ary School
07/17/06	Washing	ton Elementer	y School	Woods, Tiger	Phys Ed	Details
Date		From	То	Duration	School	
07/17/06	(Mon.)	07:30 am	03:30 pm	06:00	Mac Washington Element	ary School
07/18/06	Chelsea	Elementary So	hool	Adams, Greg	1st Grade	Details
Date		From	То	Duration	School	
07/18/06	(Tue.)	08:00 am	04:00 pm	Full Day	Man Chalses Elementary	School
07/18/06	Evanston	Township - M	ath Dept.	Clark, Bob	Sponish	Details
Date		From	То	Duration	School	
07/18/06	(Toe.)	07:00 am	03:00 pm	Full Day	Evenston Township - Met	Dent



**2.** Click the <u>Details</u> link to view more information on the assignment. For multiple day assignments, Aesop will list the employee's name once and then all dates.

## **Accept or Reject Assignments**

**3.** Click **Accept Assignment** if you would like to accept the job or **Reject Assignment** if you do not want to accept the job. If you reject the assignment, you will not be able to view it again later. Click **Cancel** to return to the Search for Assignments page.

selected Assignments						
chool Waldron Elementary	Employee Waldron, Tom	Title Tech Extrordinaire	Nain	Date Dec 23 2008	Time 8100 AM-3130 PM	Full Day



## **Other Home Page Features**

#### **Messages**

Any messages from the district office will appear in the **Messages** section.

Missional Posted:2/27/2006 Welcome to Aesopi - Please click the Search for Assignments link to find and accept jobsi-

CONF#	District	School	Employee	Title	Room	Date	Time
9292506	Chester County School District	Chester Springs Senior High School	Ortiz. Tony	Phys.ed	140	3/6/2006	7:00 AM 3:00 PM

## Upcoming Assignments for the next 30 days

Aesop will show you absences you have already accepted up to 30 days in advance. Aesop will also show you the name of the employee and school. A map icon indicates that directions to the school are available from MapQuest.com.

### Assignments requiring feedback\*

Click the <u>Enter feedback on this assignment</u> link to write a review regarding the assignment.

If you have questions about the rules or setup of the system contact School Secretary ext 10 at (555) 555-5555 or email: suboffice@yourdistrict.org.

CONF#	District	School	Employee	Title	Room	Date	Time
9573179	Chester County School District	Washington Elementary School	Thompson. Richard	Math	54	2/14/2006	7:00 AM 12:00 PM

#### Questions

If you have any questions regarding Aesop please contact the individual listed or e-mail the contact at your school district.

\* Indicates functions that might not be used by your school

Ouestions



## Manage my Schedule

## **Interactive Calendar**

To view your assignment schedule, you can click on the **View my Schedule** tab on the action menu or you can choose a specific date on the **Interactive Calendar**.

Aesop displays two types of days on the calendar:

- Non-Work Day days you have indicated you are unwilling to work
- Working days you are assigned to work

	F	ebru	ary 2	006		►
Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
25	(27)	28	1	2	3	4
	Non-V Work	Nork ing	Day	5		

Use the calendar arrows to select different months



## **View My Schedule**

On your schedule, you can view your assignments in three ways:

- Weekly schedule
- 3-month calendar view
- All absences scheduled for the current month

Click on a date in the 3-month calendar view, and the weekly schedule will change to that week.



Use the **Change Date** drop-down window to review absences further in the past or future.



#### tive Calendar ood afternoon, James Doe Your Rating: (NR) **Remove Myself from an Assignment** Search for Assignments Messa :2/27/2006 he to Aesop1\_Please click the Search for Assignments link to find and accept jobs1 ts for the next 30 day First, view your schedule by clicking on the Search for Assignments Interactive Calendar or the View My Schedule tab View My Schedule Add Non-Work Day Tell AESOP When To Call Chester Springs on the home page. Change PIN View Personal Information Preferred Schools CONF mployee Washington Elementary Schoo e Time Sho ets 12:0 ick Start User G

You can remove yourself from an accepted assignment or a Non-Work Day by clicking the trash can in the assignment you wish to cancel.

A warning message will appear: "Are you sure you want to cancel this job?" Click **OK** to cancel.

Week View from 12/22/2008 - 12/26/2008

Wednesday, Dec 24

25

The canceled assignment no longer appears on your calendar or list of assignments.

\* Indicates functions that might not be used by your school

Change View: Month View | Go to Current Week

23

CONF#: 30325157 38:00-15:30 Cancellation:

Tuesday, Dec

e of: 8:00

Add Non-Work Day

22

700

**8**00

Monday, Dec



Thursday, Dec Friday, Dec 26

Add M	Non-Work Day						
	Monday, Dec 22	Tuesday, Dec 23	Wednesday, Dec 24	Thursday, Dec 25	Friday, Dec 26		
7 <sup>00</sup>			CONF#: 30066224 07:30-11:30 Cancellation: T				
8 <sup>00</sup>		CONF#: 30325157 08:00-15:30 Cancellation: Past Cancellation Time of: 8:00 AM					



## Change View: Month View | Go to Current Week Week View from 12/22/2008 - 12/26/2009

### **Add Non-Work Day**

Click on **Add Non-Work Day** on the home page to indicate days or portions of days when you are unable to work.

For a single non-work day, calent the data you will	Add Non-Work Day
be unable to work. Enter a description if desired.	Date January V 9 V 2009 V
	Description
Adjust the Start Time and End Time if you will be	
unavailable for only a portion of the day.	Start Time 12 PM ♥ : 00 ♥
	End Time 3 PM 💌 : 30 💌
	Repeat Event
	Until
	December 💙 31 💙 2008 💙
	Every
	Monday Tuesday Wednesday
	🗌 Thursday 🔲 Friday
	All Week
	Save Save and Add Another Cancel

You can use the **Repeat Event** feature if you have a recurring unavailability status.

Add Non-Work Day
Date January 9 2009 1
Description
Start Time 12 AM • : 00 •
End Time <b>2</b> 3 PM <b>·</b> : 30 <b>·</b>
Repeat Event
Until January V 30 V 2009 V 3
Every
Monday Tuesday Wednesday
Thursday 🗹 Friday 4
All Week
Save Save and Add Another Cancel 5

- 1. Select the date for your first non-work day.
- 2. Fill in the Start and End Times.
- 3. Select the date for your last non-work day.

4. Check the box for the day(s) of the week that you will not be between your first and last non-work days.

5. Click **Save** to save your information, **Save and Add Another** to save your changes and create another non-work day, or **Cancel** if you do not wish to save the information.



## **Tell Aesop When to Call**

Select **Tell Aesop When to Call** on the home page to ask Aesop not to call during certain hours of the day or an entire day. These restrictions will repeat every week until you change or remove the restriction.





Select **Specify call times and** enter the start and end times for when you would like to receive calls. Then select the day(s) of the week for this time range.

**Apply changes** to save or click **Cancel** to return to the home page. The setting you created will repeat until changed.

Your new call time will appear on the schedule. If you wish to delete this time, click on the trash can next to the time.

To create another call time, select **Specify call times** again and repeat the process.

Define Call Times						
Call Times						
Your District h	as defined avai	lable call time	s:			
Morning: 5:30 Evening: 6:00	AM - 3:30 PM PM - 10:00 PM					
You have furth	er defined you	call times as	listed below.	Thur	E.	Cat
Call Anytime	8:00 AM	Call Anytime	Call Anytime	Call Anytime	Call Anytime	Call Anytime
		-				
Choose from b	elow					
<ul> <li>Specify Call</li> </ul>	Times					
Specify No	Call Days					
🔘 I Prefer not	to be called by	AESOP				
Next Cance	el					

Specify No Call Days	
Select a day(s) □ Sun □ Mon □ Tue ☑ Wed □ Thu □ F	Fri 🗌 Sat
	Apply Changes Cancel

Select **Specify No Call Days** to choose days when you do not want Aesop to call you.

Select **I Prefer not to be called by Aesop** if you wish never to be called.



## **Change PIN**

You can change your PIN at any time. The PIN is used both on the Web site and the phone system.

Change your PIN
Current PIN
New PIN
Apply Changes Cancel
Need help? PIN Guidelines.



### **View Personal Information**

Review the demographic information the district has on file for you.

You can contact the APS Substitute Office for needed changes.



## Absence Feedback – Substitute Page

Aesóp		FRONTLINE
		PLACEMENT TECHNOLOGIES
Navigation > <u>Home   Logol</u>	Cood afternoon, Test Substitute	Tuesday, March 17 2009
Interactive Catendar	Good alternoon, rest Substitute 24	Assignments are awaiting your feedback.
Sup Mon Tue Wed Thu Eri Sat	Search for Assignments	4
2 3 4 5 6		
8 9 10 11 12 13	Messages	
16 (17) 18 19 20	Please call 1-800-942-3767 in order to record	rd your name with AESOP.
22 23 24 25 26 27 28		
29 30 31 1 2 3 4		
Non-Work Day	Upcoming Assignments for the next 30 days	
Working	CONTR District Colored Freedom	Tati Davis Data Tasa
	CONF# District School Employee	s found
Assignments View My Schedule Add Non-Work Day Leave Feedback	Questions If you have questions about the rules or setup (610) 722-9746 or email: sprice@district.com.	of the system contact <b>Sandy Price</b> at
View Employees' Feedback Tall AESOD What Ta		
Call	Click to enter Feedback	
► Change PIN		
View Personal Information		
Preferred Schools     Manage District List     Outlet Start User Cuide	Click to View Feedback from a	in Employee
<u>Guick Start User Guide</u> <u>Basic Training Video</u> <u>Advanced Training</u> <u>Video</u>		

Aes	ýp –			PLAC	
vigation > <u>H</u>	ome > Feedback   Logo	ut		Th	ursday, March 19 2 Return to Homer
00115		Jobs awaiting you	Feedback		
CONF#	Replacing	School	Start Date	End Date	
26054092	Teacher Fabulous	South Elementary	3/13/2009	3/13/2009	Leave Feedback
26054320	Teacher Fabulous	South Elementary	3/16/2009	3/16/2009	Leave Feedback

Click to leave feedback for this assignment







\* Indicates functions that might not be used by your school





Aes	ép					
vigation >	Home > Feedback	Logout			Thur	sday, March 19 200 Return to Homepao
						And a second
		Feedback abo	out your Per	formance		
CONF#	Replacing	Feedback abo	out your Per Start Date	formance End Date	Rating	
CONF# 26054090	Replacing Teacher Fabulous	Feedback abo School South Elementary	out your Per Start Date 3/12/2009	formance End Date 3/12/2009	Rating	Review Feedback

Click to view feedback

Navig	ation > <u>Home</u>	e > Feedback   <u>Loqo</u>	<u>out</u>		Thursd	lay, March 19 Return to Home	
6		Fe	edback about Sub	stitute Performance			
	CONF#	Substitute	Replacing	School	Start Date	End Date	
	26054090	Test Substitute	Teacher Fabulous	South Elementary	3/12/2009	3/12/2009	
		Was all classroo	Rating: 😒	ves			
	Was cla	ssroom work expla	ined satisfactorily?	generally - there were some questions from students			
	v	Nere any disciplina	ry issues reported?	no			
	Was the	e room left as neat a	and clean as it was found?	better than I had left it			
	Did students report that they were treated fairly and consistently?			no problems			
		Genera	l Notes/Comments	fine			



## **Phone Services**

## **Answering an Aesop call**

When Aesop calls, your Caller ID will probably show 1-800-942-3767. Occasionally, it may display a school district name, depending on how the phone company handles the 800 number.

Answer the phone with a "hello." You must speak into the phone, since it is voice activated.

If you hang up on Aesop, the system will wait at least an hour before calling you back.

## Listening to the notifications and available assignments

After you answer the phone, Aesop will say: "Hello, I am calling for (your name). If you are interested in a job today, please press **1**. To prevent further calls today, please press **2**. If the substitute that I'm trying to reach is unavailable, please press **3**. To prevent Aesop from ever calling you again, please press **9**."

Press the appropriate key in response.

Aesop will then say: "I'm calling on behalf of (school district), for an assignment at (school). Please enter your PIN Number, followed by the # key.

After you enter your PIN and press the # key, Aesop will play any Substitute Notifications, such as canceled absences and changed start or end times.

For each available assignment, Aesop will provide the details, including the number of days of the assignment, the school name, the name and title of the absent teacher, the start and end times and the room or office to report to.

## **Responding to the offer**

After you have heard the details of the assignment, you will be prompted to choose 1 to accept the job, 2 to hear it again, 3 to reject it but allow further phone calls, or 4 to reject the job and prevent more calls that day.

If you accept the job, Aesop will read the Confirmation Number. If you reject a job, Aesop will still call you back, even within 15 minutes, if other jobs need to be filled.



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## **Receiving Notifications**

You may receive notifications by phone, web or e-mail for the following:

- · A single-day absence is canceled
- · All days of a multiple-day absence are canceled

### Web Notification\*

Notifications for the above reasons will appear on your home page when you login to Aesop. You will need to click the **Confirm Notifications** button to confirm you have read the notice before you can do anything else within the site.

			Substitute Notification	Page	
			Substitute Notification	Fage	
You must cli	k the CONFI	IRM button a	at the bottom of the page to i	ndicate you have read th	ne following notification
<u>a - a a</u>	-				
Hide Details					
and a stand					
Contract Distribution					
lotifications f	or Chester C	ounty Scho	ol District		
Notifications for REMOVAL NOTI	or Chester C FICATIONS: 1	ounty Scho Your service	ol District s are no longer needed for th	e following Assignment(	s).
Notifications for REMOVAL NOTI	or Chester C FICATIONS: 1	ounty Scho Your service	ol District s are no longer needed for th	e following Assignment( Removed Date/Time	s). Employee Name
Notifications for REMOVAL NOTI Assignment #	or Chester C FICATIONS: \	ounty Scho Your service	ol District s are no longer needed for th	e following Assignment( Removed Date/Time 2006-03-07 09135	s). Employee Name Adams, Greg
Votifications fr ZEMOVAL NOTI Assignment # 1545521 Date	FICATIONS: \	County Schoo Your service: End	ol District s are no longer needed for th Location	e following Assignment( Removed Date/Time 2006-03-07 09135	s). Employee Name Adams, Greg
totifications fr EMOVAL NOTI Ssignment # 545521 Date 2000-03-08	FICATIONS: ) Start 08:00	Find 15:00	ol District s are no longer needed for th Location Chelsea Elementary School	e following Assignment( Removed Date/Time 2006-03-07-09135	s). Employee Name Adams, Greg
totifications fr EMOVAL NOTI SSIgnment # 545521 Date 2000-03-08	DF Chester C FICATIONS: 1 Start 08:00	End 16:00	ol District s are no longer needed for th Location Chalcea Elementary School	e following Assignment( Removed Date/Time 2006-03-07 09135	s). Employee Name Adams, Greg

Aesop will show you a confirmation page indicating you have successfully confirmed the Web notification. Click the <u>here</u> link to return to your home page.



**Notification Confirmation** 

## NO notifications are sent for following:

- · Any changes to the times of an absence
- · A date other than the first day of the absence changes

- · You are removed from an assignment
- · You are chosen as a preferred sub

## **E-mail Notification\***

If Aesop has your e-mail address on file, you may receive notifications through e-mail.

E-mail notifications ONLY are sent for the following:

- The start date changes
- · You are assigned to a job

You have been removed as the substitute for the job starting on 03/08/2006.
The following are the details of the job:
Job Summery
Starting nr 1.03/06/2004 Stolod (: Chelian Elementary School Tille 1.131 Grade Nearry : Adams, Grag Substitute : net estipuid yet Confirmetion Hos : 999/531
*******
Job Days
School Date From To
Chalses Elementary School 03/08/06 8:00AM 4:00PM
Clob the following link to COMPTRM you have received this enail. Clobing will do so that four motification attempts (emails and/or phone calls) http://www.accommics.com/commitstification.acp200Fm.id230AND=#53444XT=1ASITM=15602ADX=555521AW=20 Please do not regive to this system generated message if your each bet or home additional questions, please and an email to <u>mailse support@eccoordine.com</u>
The Loss for some the schedule presimental partners. Research to 10000

**E-mail Notification** 

## **Phone Notification**

If you call in to Aesop, you will be informed of any substitute notifications before you hear available assignments. If you have not responded to any email, web or phone notifications, Aesop will call you with the notification at your normally preferred call time.

- Days are added to an absence
- A day is closed within a multiple-day absence (even if it's the first day)



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