

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2019

MARYLAND STATE LIBRARY

25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800

September 2, 2020

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC) and the Maryland State Library for the Blind and Physically Handicapped

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MARYLAND STATE LIBRARY STATISTICS

FY 2019

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**Maryland Public Library Statistics
FY 2019**

Executive Summary

*The attached tables report the Maryland public library statistics for the state fiscal year of 2019 (July 1, 2018 – June 30, 2019)
Significant statistics are highlighted below, as well as FY 2018 comparisons.*

FY 2019 Highlights

Public library per capita funding statewide: \$51.12
Capital revenue: \$23,670,816
Capital expenditure: \$24,762,262

Staff: 3,381

- **Professional librarians: 692**

Total holdings: 18,388,964

- **Books: 10,138,165**
- **E-books: 3,572,014**
- **E-resources: 1,261**

Registered users: 3,383,523

Population that hold library cards: 56%

Total circulation: 57,112,069 items

Circulation per capita: 9.49 items

Library visits: 24,904,544

Reference transactions: 7,831,152

Bookmobiles: 20

Internet terminals available to the public: 5,410

Internet uses per year: 4,978,818

Wireless internet uses per year: 29,875,116

FY 2018 - 2019 Comparison Highlights

- **6% increase in state and local funding for public libraries**
- **Library e-book holdings increased by 47%**
- **18% increase in circulation of e-books and other downloadable materials**
- **7% increase in customer access to digital materials**
- **2,596,482 customers attended 100,403 programs across the state**
- **Attendance at early childhood programs increased close to 5%**

**Maryland State Library for the Blind and Physically Handicapped Statistics
FY 2019**

Patrons

Registered Borrowers: 8,582
Number of patrons 15 years and younger: 197
Number of patrons between 16 and 80: 4,966
Number of patrons over 80: 2,968
Number of patrons blind/low vision/deaf blind: 5,308
Number of patrons with reading disabilities: 737
Number of patrons with a physical disability: 412

Circulation

Total Circulation (items): 156,722
Braille titles: 2,434
Large Print titles: 1,638
Digital Titles: 152,612
Electronic Books, Magazines, and Newspapers: 70,346

Staff

Total paid staff: 20
State employees: 20
Contract employees: 0
SCSEP Participants: 3
Volunteers: 39

Readership

Digital readers: 4,863
Braille readers: 421
Large Print readers: 6,798

Patron Service

Telephone inquiries: 12,452
Walk-in patrons: 4,495
E-Mail requests: 1,147
Virtual requests: 61
New applications processed: 834

Collection

Total collection (titles): 62,267
Braille titles: 15,690
Digital titles: 32,572
Large print titles: 12,904
Tactile items: 6
Marylandia items: 177
Descriptive video titles: 298

Outreach Programs:

Total Outreach programs: 94
Adult/Educational/Cultural programs: 45
MAT programs: 5
Youth Services programs: 35
Technology classes attendance: 327
Library tours: 6
Total Program attendance: 5,927

**Table 1
OPERATING INCOME & EXPENDITURES**

LIBRARY SYSTEM	OPERATING INCOME								OPERATING EXPENDITURES				
	EST. POP	TOTAL	FEDERAL	STATE	LOCAL	OTHER*	PER CAPITA**	PER CAPITA RANKING	TOTAL	SALARIES	BENEFITS	MATERIALS	OTHER
TOTAL (all libraries)	6,016,447	\$345,004,942	\$3,325,775	\$77,281,945	\$230,287,757	\$34,109,465	\$51.12		\$327,316,367	\$171,158,629	\$69,397,861	\$41,705,816	\$45,054,061
Public													
Allegany	72,130	\$2,227,101	\$13,424	\$961,553	\$956,975	\$295,149	\$26.60	24	\$2,246,709	\$1,178,386	\$445,189	\$186,779	\$436,356
Anne Arundel	568,346	\$27,488,012	\$89,208	\$3,915,503	\$22,816,400	\$666,901	\$47.03	10	\$27,037,200	\$13,961,473	\$6,905,699	\$4,296,457	\$1,873,571
Baltimore City	614,664	\$50,386,414	\$599,184	\$8,513,419	\$19,267,400	\$22,006,411	\$45.20	12	\$45,343,600	\$21,777,100	\$9,640,500	\$4,437,357	\$9,488,643
Baltimore	831,026	\$45,667,746	\$333,688	\$8,674,303	\$33,819,744	\$2,840,011	\$51.13	7	\$43,232,819	\$22,591,867	\$8,939,369	\$7,343,760	\$4,357,823
Calvert	91,251	\$5,071,352	\$39,565	\$855,233	\$4,081,991	\$94,563	\$54.11	6	\$5,972,776	\$2,958,592	\$1,387,936	\$386,005	\$1,240,243
Caroline	32,850	\$1,894,968	\$53,220	\$464,011	\$1,207,728	\$170,009	\$50.89	8	\$1,871,419	\$860,901	\$405,251	\$80,114	\$525,153
Carroll	167,656	\$11,836,532	\$244,038	\$1,866,528	\$9,009,360	\$716,606	\$64.87	4	\$12,159,041	\$7,275,787	\$1,468,502	\$1,564,100	\$1,850,652
Cecil	102,603	\$7,206,737	\$35,994	\$1,227,183	\$5,685,417	\$258,143	\$67.37	3	\$6,592,107	\$3,403,322	\$1,361,695	\$630,198	\$1,196,892
Charles	157,705	\$5,402,031	\$18,276	\$1,646,855	\$3,711,900	\$25,000	\$33.98	19	\$5,904,564	\$3,664,800	\$1,135,998	\$391,990	\$711,776
Dorchester	32,258	\$1,041,948	\$13,666	\$365,494	\$533,520	\$129,268	\$27.87	22	\$937,187	\$523,427	\$199,414	\$87,953	\$126,393
Frederick	247,591	\$13,165,805	\$61,216	\$2,333,922	\$10,208,748	\$561,919	\$50.66	9	\$12,906,932	\$6,675,778	\$3,123,762	\$1,836,902	\$1,270,490
Garrett	29,425	\$1,509,486	\$11,610	\$262,933	\$1,065,000	\$169,943	\$45.13	13	\$1,422,429	\$768,053	\$352,562	\$97,008	\$204,806
Harford	251,032	\$21,644,053	\$100,179	\$2,899,075	\$17,472,912	\$1,171,887	\$81.15	1	\$20,646,161	\$9,742,084	\$5,271,256	\$2,678,748	\$2,954,073
Howard	317,233	\$25,440,714	\$404,810	\$3,037,085	\$20,937,872	\$1,060,947	\$75.58	2	\$25,292,518	\$14,652,590	\$5,346,386	\$2,707,231	\$2,586,311
Kent	19,730	\$956,772	\$32,365	\$183,151	\$664,696	\$76,560	\$42.97	16	\$938,724	\$522,974	\$173,909	\$53,780	\$188,061
Montgomery	1,043,863	\$50,379,480	\$327,849	\$6,430,794	\$42,554,538	\$1,066,299	\$46.93	11	\$42,554,538	\$23,793,826	\$10,118,938	\$6,684,530	\$1,957,244
Prince George's	908,049	\$33,221,557	\$244,652	\$9,463,232	\$22,482,400	\$1,031,273	\$35.18	18	\$33,012,644	\$17,893,031	\$6,456,348	\$3,003,445	\$5,659,820
Queen Anne's	48,929	\$2,382,395	\$24,664	\$351,687	\$1,818,513	\$187,531	\$44.35	14	\$2,379,408	\$1,309,756	\$594,153	\$161,814	\$313,685
St. Mary's	112,587	\$4,303,029	\$88,517	\$1,127,543	\$2,878,050	\$208,919	\$35.58	17	\$3,947,895	\$2,353,129	\$552,122	\$414,491	\$628,153
Somerset	25,928	\$970,655	\$37,944	\$369,178	\$420,396	\$143,137	\$30.45	21	\$1,076,981	\$520,643	\$245,015	\$106,554	\$204,769
Talbot	37,278	\$1,909,524	\$36,188	\$276,782	\$1,333,875	\$262,679	\$43.21	15	\$1,885,372	\$1,079,025	\$434,447	\$108,389	\$263,511
Washington	150,292	\$5,594,789	\$27,798	\$1,844,763	\$3,212,010	\$510,218	\$33.65	20	\$5,129,854	\$2,681,516	\$1,063,375	\$551,320	\$833,643
Wicomico	102,577	\$2,987,018	\$97,986	\$1,311,093	\$1,469,295	\$108,644	\$27.11	23	\$2,628,472	\$1,467,394	\$576,984	\$220,371	\$363,723
Worcester	51,444	\$3,175,643	\$61,045	\$389,652	\$2,642,946	\$82,000	\$58.95	5	\$3,586,345	\$1,772,600	\$1,086,674	\$264,269	\$462,802
TOTAL (all public)	6,016,447	\$325,863,761	\$2,997,085	\$58,770,972	\$230,251,686	\$33,844,018	\$48.04		\$308,705,695	\$163,428,054	\$67,285,484	\$38,293,566	\$39,698,592
Regional													
ESRL	350,994	\$3,051,234	\$11,275	\$2,857,212	\$0	\$182,747	\$8.14		\$2,742,293	\$846,007	\$286,440	\$495,152	\$1,114,694
SMRLA	361,543	\$3,211,306	\$94,698	\$3,002,466	\$36,071	\$78,071	\$8.40		\$3,211,306	\$971,123	\$396,387	\$519,024	\$1,324,772
WMRL	251,847	\$2,229,530	\$222,717	\$2,002,184	\$0	\$4,629	\$7.95		\$2,007,962	\$558,966	\$170,330	\$605,970	\$672,696
TOTAL (all regional)	964,384	\$8,492,070	\$328,690	\$7,861,862	\$36,071	\$265,447	\$8.19		\$7,961,560	\$2,376,096	\$853,157	\$1,620,146	\$3,112,161
STATE LIBRARY RESOURCE CENTER (SLRC)	6,016,447	\$10,649,111	\$0	\$10,649,111	\$0	\$0	\$1.77		\$10,649,111	\$5,354,479	\$1,259,221	\$1,792,104	\$2,243,307

NOTE: State Operating Income includes both state aid and state contribution to retirement
*Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere
**Per Capita/ Per Capita Rank includes state and local operating income only

Table 2						
CAPITAL REVENUE & EXPENDITURES						
LIBRARY SYSTEM	CAPITAL REVENUE					CAPITAL EXPENDITURES
	TOTAL	LOCAL	STATE	FEDERAL	OTHER	TOTAL
TOTAL (all libraries)	\$23,670,816	\$17,748,804	\$3,500,258	\$0	\$2,421,754	\$24,762,262
Public						
Allegany	\$0	\$0	\$0	\$0	\$0	\$0
Anne Arundel	\$957,000	\$497,000	\$0	\$0	\$460,000	\$957,000
Baltimore City	\$1,375,300	\$46,972	\$0	\$0	\$1,328,328	\$1,375,300
Baltimore	\$1,575,000	\$1,575,000	\$0	\$0	\$0	\$1,575,000
Calvert	\$45,498	\$45,498	\$0	\$0	\$0	\$45,498
Caroline	\$0	\$0	\$0	\$0	\$0	\$0
Carroll	\$718,106	\$379,777	\$156,511	\$0	\$181,818	\$541,998
Cecil	\$826,071	\$297,384	\$528,687	\$0	\$0	\$876,334
Charles	\$0	\$0	\$0	\$0	\$0	\$0
Dorchester	\$0	\$0	\$0	\$0	\$0	\$25,169
Frederick	\$1,113,123	\$330,000	\$783,123	\$0	\$0	\$2,283,987
Garrett	\$21,545	\$21,545	\$0	\$0	\$0	\$33,792
Harford	\$749,516	\$200,000	\$549,516	\$0	\$0	\$950,920
Howard	\$637,105	\$637,105	\$0	\$0	\$0	\$637,105
Kent	\$48,977	\$48,977	\$0	\$0	\$0	\$0
Montgomery	\$8,027,000	\$7,827,000	\$200,000	\$0	\$0	\$8,027,000
Prince George's	\$3,888,499	\$3,888,499	\$0	\$0	\$0	\$3,888,499
Queen Anne's	\$41,882	\$0	\$41,882	\$0	\$0	\$41,882
St. Mary's	\$500,000	\$0	\$500,000	\$0	\$0	\$1,079,486
Somerset	\$0	\$0	\$0	\$0	\$0	\$0
Talbot	\$24,250	\$24,250	\$0	\$0	\$0	\$24,250
Washington	\$740,539	\$0	\$740,539	\$0	\$0	\$0
Wicomico	\$27,780	\$27,780	\$0	\$0	\$0	\$0
Worcester	\$2,353,625	\$1,902,017	\$0	\$0	\$451,608	\$2,353,625
TOTAL (all public)	\$23,670,816	\$17,748,804	\$3,500,258	\$0	\$2,421,754	\$24,716,845
Regional						
ESRL	\$0	\$0	\$0	\$0	\$0	\$45,417
SMRLA	\$0	\$0	\$0	\$0	\$0	\$0
WMRL	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all regional)	\$0	\$0	\$0	\$0	\$0	\$45,417
SLRC	\$0	\$0	\$0	\$0	\$0	\$0

Table 3				
PERSONNEL				
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,381	692	1,405	1,976
Public				
Allegheny	30	4	27	3
Anne Arundel	292	61	126	166
Baltimore City/SLRC	458	120	166	292
Baltimore	493	86	160	333
Calvert	49	7	41	8
Caroline	21	5	16	5
Carroll	154	21	62	93
Cecil	80	11	49	30
Charles	65	12	44	21
Dorchester	15	4	8	7
Frederick	144	46	86	59
Garrett	22	2	7	15
Harford	227	39	85	142
Howard	271	29	115	156
Kent	13	5	7	5
Montgomery	395	123	160	236
Prince George's	330	58	137	193
Queen Anne's	23	9	9	14
St. Mary's	46	7	17	29
Somerset	18	2	2	16
Talbot	26	7	10	16
Washington	72	14	22	50
Wicomico	53	5	13	40
Worcester	42	5	15	27
TOTAL (all public)	3,340	680	1,384	1,956
Regional				
ESRL	18	5	12	6
SMRLA	13	3	3	10
WMRL	10	4	6	4
TOTAL (all regional)	41	12	21	20

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4

LIBRARY COLLECTIONS								
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	18,388,964	10,138,165	1,362,538	3,202,429	15,921	96,636	3,572,014	1,261
Public								
Allegany	356,784	98,334	14,261	56,883	93	27	187,154	32
Anne Arundel	1,090,544	735,757	115,490	122,019	1,360	11,614	104,241	63
Baltimore City/SLRC	2,317,795	2,019,469	72,244	142,917	1,738	6,330	75,044	53
Baltimore	1,734,151	1,161,558	159,924	248,425	3,962	6,317	153,921	44
Calvert	311,528	172,167	23,769	54,970	359	195	60,032	36
Caroline	188,951	72,879	7,991	38,115	158	211	69,560	37
Carroll	1,041,400	403,708	72,418	146,770	979	8,992	408,505	28
Cecil	383,245	207,640	33,676	69,388	424	2,690	69,388	39
Charles	321,746	172,100	25,022	57,520	163	343	66,563	35
Dorchester	191,560	81,203	8,666	36,177	57	203	65,218	36
Frederick	651,511	356,844	69,319	126,217	555	1,821	96,714	41
Garrett	215,818	99,875	14,364	43,435	163	156	57,785	40
Harford	1,069,443	557,992	116,914	197,062	732	9,189	187,507	47
Howard	1,466,496	742,011	133,569	193,949	1,312	11,091	384,494	70
Kent	137,995	32,648	5,577	35,739	70	80	63,853	28
Montgomery	2,212,858	1,677,923	157,251	213,359	1,723	5,046	157,360	196
Prince George's	994,875	515,466	105,215	321,402	1,002	1,705	50,015	70
Queen Anne's	202,979	77,423	27,829	38,282	73	2,511	56,827	34
St. Mary's	312,265	143,166	38,950	63,243	116	65	66,690	35
Somerset	161,226	44,602	11,487	38,260	113	829	65,903	32
Talbot	222,145	109,960	8,558	38,582	100	1059	63,853	33
Washington	1,172,832	339,207	43,625	379,795	402	889	408,857	57
Wicomico	219,770	120,746	13,721	38,335	25	78	46,834	31
Worcester	287,396	133,940	20,687	51,330	223	25,000	56,181	35
TOTAL (all public)	17,265,313	10,076,618	1,300,527	2,752,174	15,902	96,441	3,022,499	1,152
Regional								
ESRL	98,889	609	9	33,997	2	195	64,044	33
SMRLA	148,345	2,712	10,389	42,068	17	0	93,124	35
WMRL	876,417	58,226	51,613	374,190	0	0	392,347	41
TOTAL (all regional)	1,123,651	61,547	62,011	450,255	19	195	549,515	109

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

Table 5			
ELECTRONIC CIRCULATION			
LIBRARY SYSTEM	ELECTRONIC MATERIAL CIRCULATION	ELECTRONIC RETRIEVAL	TOTAL ELECTRONIC CONTENT USE
TOTAL (all libraries)	7,941,647	9,698,787	17,640,434
Public			
Allegany	34,984	390,989	425,973
Anne Arundel	708,936	1,618,706	2,327,642
Baltimore City/SLRC	253,670	904,983	1,158,653
Baltimore	1,187,356	896,049	2,083,405
Calvert	95,615	98,397	194,012
Caroline	16,705	76,631	93,336
Carroll	204,792	105,867	310,659
Cecil	92,775	43,923	136,698
Charles	72,204	92,042	164,246
Dorchester	19,165	9,890	29,055
Frederick	336,528	529,801	866,329
Garrett	14,858	25,981	40,839
Harford	576,923	454,080	1,031,003
Howard	1,282,832	991,685	2,274,517
Kent	20,993	23,856	44,849
Montgomery	1,150,700	1,383,619	2,534,319
Prince George's	915,882	465,845	1,381,727
Queen Anne's	46,090	15,738	61,828
St. Mary's	93,665	93,678	187,343
Somerset	8,191	14,187	22,378
Talbot	32,034	45,085	77,119
Washington	92,245	594,063	686,308
Wicomico	37,428	11,324	48,752
Worcester	48,118	37,293	85,411
TOTAL (all public)	7,342,689	8,923,712	16,266,401
Regional			
ESRL	275,576	181,012	456,588
SMRLA	175,000	0	175,000
WMRL	148,382	594,063	742,445
TOTAL (all regional)	598,958	775,075	1,374,033

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6 COLLECTION USE						
LIBRARY SYSTEM	PHYSICAL ITEM CIRCULATION	IN-HOUSE USE	PHYSICAL ITEM USE*	TOTAL CIRCULATION**	TOTAL MD COLLECTION USE***	TOTAL FEDERAL COLLECTION USE^
TOTAL (all libraries)	49,170,422	2,813,454	51,983,876	57,112,069	69,624,310	66,810,856
Public						
Allegany	361,109	15,088	376,197	396,093	802,170	787,082
Anne Arundel	4,318,385	222,037	4,540,422	5,027,321	6,868,064	6,646,027
Baltimore City/SLRC	1,473,886	264,520	1,738,406	1,727,556	2,897,059	2,632,539
Baltimore	8,385,631	596,986	8,982,617	9,572,987	11,066,022	10,469,036
Calvert	999,479	0	999,479	1,095,094	1,193,491	1,193,491
Caroline	168,019	0	168,019	184,724	261,355	261,355
Carroll	3,338,023	252,722	3,590,745	3,542,815	3,901,404	3,648,682
Cecil	880,108	0	880,108	972,883	1,016,806	1,016,806
Charles	834,740	0	834,740	906,944	998,986	998,986
Dorchester	116,364	0	116,364	135,529	145,419	145,419
Frederick	2,070,018	117,386	2,187,404	2,406,546	3,053,733	2,936,347
Garrett	224,163	5,302	229,465	239,021	270,304	265,002
Harford	2,805,466	0	2,805,466	3,382,389	3,836,469	3,836,469
Howard	6,256,708	0	6,256,708	7,539,540	8,531,225	8,531,225
Kent	138,306	0	138,306	159,299	183,155	183,155
Montgomery	9,294,425	937,923	10,232,348	10,445,125	12,766,667	11,828,744
Prince George's	3,426,722	345,362	3,772,084	4,342,604	5,153,811	4,808,449
Queen Anne's	463,081	0	463,081	509,171	524,909	524,909
St. Mary's	1,277,995	21,358	1,299,353	1,371,660	1,486,696	1,465,338
Somerset	134,121	0	134,121	142,312	156,499	156,499
Talbot	282,112	0	282,112	314,146	359,231	359,231
Washington	726,234	19,571	745,805	818,479	1,432,113	1,412,542
Wicomico	424,430	915	425,345	461,858	474,097	473,182
Worcester	437,619	9,490	447,109	485,737	532,520	523,030
TOTAL (all public)	48,837,144	2,808,660	51,645,804	56,179,833	67,912,205	65,103,545
Regional						
ESRL	514	3	517	276,090	457,105	457,102
SMRLA	0	0	0	175,000	175,000	175,000
WMRL	332,764	4,791	337,555	481,146	1,080,000	1,075,209
TOTAL (all regional)	333,278	4,794	338,072	932,236	1,712,105	1,707,311

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	REGISTERED USERS	CIRC/PER CAPITA	CIRC/PER REGISTERED USER	% OF POPULATION REGISTERED
TOTAL (all libraries)	3,383,525	9.49	16.60	56%
Public				
Allegany	21,765	5.49	18.20	30%
Anne Arundel	346,075	8.85	14.53	61%
Baltimore City/SLRC	270,880	2.81	6.38	44%
Baltimore	491,721	11.52	19.47	59%
Calvert	58,366	12.00	18.76	64%
Caroline	13,785	5.62	13.40	42%
Carroll	95,892	21.13	36.95	57%
Cecil	61,714	9.48	15.76	60%
Charles	75,455	5.75	12.02	48%
Dorchester	12,251	4.20	11.06	38%
Frederick	124,220	9.72	19.37	50%
Garrett	18,351	8.12	13.02	62%
Harford	196,853	13.47	17.18	78%
Howard	249,083	23.77	30.27	79%
Kent	12,207	8.07	13.05	62%
Montgomery	359,696	10.01	29.04	34%
Prince George's	671,632	4.78	6.47	74%
Queen Anne's	48,408	10.41	10.52	99%
St. Mary's	35,322	12.18	38.83	31%
Somerset	9,314	5.49	15.28	36%
Talbot	28,471	8.43	11.03	76%
Washington	81,021	5.45	10.10	54%
Wicomico	62,559	4.50	7.38	61%
Worcester	38,484	9.44	12.62	75%
TOTAL (all public)	3,383,525	9.49	16.60	56%
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	N/A	N/A	N/A	N/A

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

Table 8

PROGRAMS AND ATTENDANCE								
LIBRARY SYSTEM	TOTAL PROGRAMS*	TOTAL PROGRAM ATTENDANCE*	TOTAL TEEN PROGRAMS	TOTAL TEEN ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS**	TOTAL OTHER ATTENDANCE**
TOTAL (all libraries)	100,403	2,596,482	11,195	218,429	27,634	374,258	4,091	269,469
Public								
Allegany	1,305	26,312	34	486	189	2,773	236	5,343
Anne Arundel	6,454	235,707	268	7,424	1,126	22,646	651	15,502
Baltimore City/SLRC	9,872	154,544	1,429	16,066	3,289	34,029	0	0
Baltimore	12,186	253,214	1,280	29,348	3,792	39,568	0	0
Calvert	2,397	54,837	102	1,754	696	9,998	181	7,866
Caroline	1,139	12,968	120	1,293	451	2,475	62	1,319
Carroll	6,037	168,632	403	7,686	666	12,689	2,234	96,120
Cecil	1,966	53,376	288	5,978	249	3,830	0	0
Charles	1,669	44,913	71	2,815	370	3,250	0	0
Dorchester	261	5,136	15	636	28	134	0	0
Frederick	6,776	210,800	582	14,423	771	18,110	147	12,420
Garrett	714	18,800	24	612	232	7,408	0	0
Harford	7,494	353,550	1,049	28,345	1,583	43,125	148	85,059
Howard	10,224	314,071	3,083	60,136	2,317	27,746	0	0
Kent	500	9,143	5	19	243	2,859	17	623
Montgomery	12,579	324,126	652	8,840	6,316	83,575	158	29,776
Prince George's	8,860	181,519	656	22,964	2,246	24,560	0	0
Queen Anne's	1,207	17,258	72	615	165	2,821	0	0
St. Mary's	1,244	31,672	89	799	279	2,710	14	2,407
Somerset	1,139	10,947	270	2,173	362	1,838	0	0
Talbot	781	27,051	27	550	348	9,813	59	7,201
Washington	2,375	37,676	401	3,966	533	5,865	168	3,814
Wicomico	1,464	14,856	243	1,184	439	2,315	16	2,019
Worcester	1,376	30,137	32	317	568	6,817	0	0
TOTAL (all public)	100,019	2,591,245	11,195	218,429	27,258	370,954	4,091	269,469
Regional								
ESRL	9	2,016	0	0	1	83	0	0
SMRLA	375	3,221	0	0	375	3,221	0	0
WMRL	0	0	0	0	0	0	0	0
TOTAL (all regional)	384	5,237	0	0	376	3,304	0	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

Table 9								
SERVICES								
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	MEETING ROOM USE*	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	7,831,152	510,386	522,179	20	90,909	29,875,116	5,410	4,978,818
Public								
Allegany	70,790	25,702	18,070	0	1,194	35,759	70	29,862
Anne Arundel	372,501	69,343	24,739	0	5,001	482,903	285	391,308
Baltimore City/SLRC	1,731,588	19,701	47,706	3	24,712	2,193,109	838	1,031,216
Baltimore	475,358	40,915	41,449	4	2,927	918,204	460	528,128
Calvert	214,045	4,974	8,969	1	5,329	55,200	121	65,988
Caroline	17,184	1,329	13,632	0	1,139	92,001	78	46,102
Carroll	139,215	26,743	17,724	3	5,940	93,933	112	150,717
Cecil	115,767	19,545	7,309	1	574	116,838	110	119,683
Charles	42,261	4,974	8,970	1	4,360	66,983	140	118,324
Dorchester	6,456	14,969	28,460	0	198	45,719	31	17,945
Frederick	149,735	23,222	19,451	2	1,864	146,650	294	196,044
Garrett	19,819	26,692	16,749	0	0	31,774	45	16,722
Harford	464,008	32,216	29,056	2	513	278,240	492	233,095
Howard	1,665,336	30,001	24,886	0	15,393	288,411	389	602,775
Kent	2,527	23,041	1,377	0	315	46,530	33	12,551
Montgomery	1,290,317	62,643	20,165	0	0	23,487,887	650	387,352
Prince George's	684,106	38,165	23,775	0	6,137	1,040,638	707	678,181
Queen Anne's	13,740	3,135	16,850	0	4,531	32,451	21	22,985
St. Mary's	16,568	4,974	8,970	0	2,244	41,801	127	83,754
Somerset	12,521	736	6,417	0	145	35,233	26	16,556
Talbot	18,925	2,946	13,866	0	1,662	37,303	64	24,044
Washington	176,524	12,954	23,415	1	1,273	144,612	103	119,743
Wicomico	5,143	2,605	10,988	2	3,355	92,135	93	42,584
Worcester	126,571	2,353	8,658	0	2,102	70,802	121	43,159
TOTAL (all public)	7,831,005	493,878	441,651	20	90,908	29,875,116	5,410	4,978,818
Regional								
ESRL	0	0	180	0	0	0	0	0
SMRLA	0	16,508	27,828	0	0	0	0	0
WMRL	147	0	52,520	0	1	0	0	0
TOTAL (all regional)	147	16,508	80,528	0	1	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

*Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals | 0= Information not collected

Table 10							
LIBRARY VISITS							
LIBRARY SYSTEM	LIBRARY VISITS	WEBSITE SESSIONS*	APP SESSIONS**	CATALOG SESSIONS***	VIRTUAL VISITS^	TOTAL VISITS^^	ANNUAL HOURS OPEN TO THE PUBLIC
TOTAL (all libraries)	24,904,544	23,144,122	505,746	10,574,041	34,223,906	59,128,450	521,502
Public							
Allegany	168,778	141,318	0	79,124	220,439	389,217	12,376
Anne Arundel	2,129,589	2,374,305	0	1,043,525	3,417,830	5,547,419	45,068
Baltimore City/SLRC	1,652,702	1,836,292	0	423,272	2,259,564	3,912,266	58,101
Baltimore	4,112,343	5,053,063	0	0	5,053,063	9,165,406	67,337
Calvert	445,380	347,045	0	124,277	471,322	916,702	12,812
Caroline	219,496	51,483	0	0	51,483	270,979	5,484
Carroll	923,681	832,124	0	766,220	1,598,344	2,522,025	23,121
Cecil	413,170	271,766	0	174,044	445,810	858,980	19,249
Charles	582,156	280,401	0	124,277	404,678	986,834	11,472
Dorchester	93,696	113,651	0	0	113,651	207,347	5,072
Frederick	1,135,004	1,161,048	0	270,191	1,431,239	2,566,243	22,036
Garrett	137,926	119,820	0	361,245	481,065	618,991	8,879
Harford	1,544,394	1,122,676	108,774	794,918	2,026,368	3,570,762	31,554
Howard	1,963,559	2,159,286	0	1,664,687	3,823,973	5,787,532	18,792
Kent	113,860	44,617	0	0	44,617	158,477	4,869
Montgomery	4,704,468	3,186,699	-1	2,406,722	5,593,420	10,297,888	59,867
Prince George's	2,371,557	2,002,682	171,399	517,776	2,691,857	5,063,414	43,867
Queen Anne's	193,056	93,256	3,962	0	97,218	290,274	5,624
St. Mary's	588,512	197,698	0	124,277	321,975	910,487	9,159
Somerset	100,615	46,000	0	0	46,000	146,615	5,612
Talbot	179,361	453,724	0	39,149	492,873	672,234	5,624
Washington	518,118	926,424	221,612	1,660,337	2,808,373	3,326,491	17,680
Wicomico	230,627	149,688	0	0	149,688	380,315	13,921
Worcester	382,496	155,361	0	0	155,361	537,857	11,846
TOTAL (all public)	24,904,544	23,120,427	505,746	10,574,041	34,200,211	59,104,755	519,422
Regional							
ESRL	0	13,034	0	0	13,034	13,034	0
SMRLA	0	7,747	0	0	7,747	7,747	0
WMRL	0	2,914	0	0	2,914	2,914	2,080
TOTAL (all regional)	0	23,695	0	0	23,695	23,695	2,080

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted separately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits and Virtual Visits

Table 11

CHILDREN'S STATISTICS

LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	PERCENT OF TOTAL PROGRAMS	PERCENT OF TOTAL ATTENDANCE	PRE-K PROGRAMS	PRE-K ATTENDANCE	OTHER CHILDREN'S PROGRAMS*	OTHER CHILDREN'S ATTENDANCE*	TOTAL CHILDREN'S CIRCULATION	PERCENT OF TOTAL CIRCULATION**	TOTAL CHILDREN'S REFERENCE TRANSACTIONS
TOTAL (all libraries)	57,483	1,734,326	57%	67%	37,192	994,634	20,291	739,692	22,270,400	39%	1,770,773
Public											
Allegany	846	17,710	65%	67%	651	11,582	195	6,128	99,021	25%	15,690
Anne Arundel	4,409	190,135	68%	81%	2,890	95,473	1,519	94,662	1,722,241	34%	42,570
Baltimore City/SLRC	5,154	104,449	52%	68%	2,538	49,197	2,616	55,252	538,733	31%	363,627
Baltimore	7,114	184,298	58%	73%	4,855	116,800	2,259	67,498	3,354,297	35%	0
Calvert	1,418	35,219	59%	64%	1,065	22,603	353	12,616	338,814	31%	32,803
Caroline	506	7,881	44%	61%	357	5,050	149	2,831	30,339	16%	2,375
Carroll	2,734	52,137	45%	31%	2,692	51,340	42	797	1,210,321	34%	41,236
Cecil	1,429	43,568	73%	82%	650	14,175	779	29,393	299,209	31%	18,458
Charles	1,228	38,848	74%	86%	831	17,656	397	21,192	429,952	47%	4,687
Dorchester	218	4,366	84%	85%	111	1,189	107	3,177	37,652	28%	271
Frederick	5,276	165,847	78%	79%	3,997	119,854	1,279	45,993	1,137,080	47%	43,872
Garrett	458	10,780	64%	57%	191	3,312	267	7,468	68,255	29%	1,457
Harford	4,714	197,021	63%	56%	3,059	85,359	1,655	111,662	967,608	29%	91,778
Howard	4,824	226,189	47%	72%	2,816	106,741	2,008	119,448	3,313,066	44%	727,666
Kent	235	5,642	47%	62%	163	3,204	72	2,438	33,298	21%	468
Montgomery	5,453	201,935	43%	62%	3,596	142,124	1,857	59,811	5,325,179	51%	222,153
Prince George's	5,958	133,995	67%	74%	3,489	81,357	2,469	52,638	1,888,695	43%	92,674
Queen Anne's	970	13,822	80%	80%	449	4,982	521	8,840	116,909	23%	3,055
St. Mary's	862	25,756	69%	81%	717	21,695	145	4,061	577,160	42%	2,048
Somerset	507	6,936	45%	63%	250	3,059	257	3,877	43,204	30%	2,949
Talbot	347	9,487	44%	35%	205	6,195	142	3,292	67,601	22%	703
Washington	1,273	24,031	54%	64%	946	15,912	327	8,119	240,812	29%	15,243
Wicomico	766	9,338	52%	63%	180	3,551	586	5,787	279,440	61%	2,800
Worcester	776	23,003	56%	76%	494	12,224	282	10,779	114,563	24%	42,190
TOTAL (all public)	57,475	1,732,393	57%	67%	37,192	994,634	20,283	737,759	22,233,449	40%	1,770,773
Regional											
ESRL	8	1,933	89%	96%	0	0	8	1,933	0	0%	0
SMRLA	0	0	0%	0%	0	0	0	0	0	0%	0
WMRL	0	0	0%	0%	0	0	0	0	36,951	8%	0
TOTAL (all regional)	8	1,933	2%	37%	0	0	8	1,933	36,951	4%	0

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Children's Circulation as a percentage of Total Circulation (Physical Item + Electronic Material Circulation)